



LUXURY THAILAND with STYLE

Bangkok, Chiang Rai, Chiang Mai & Phuket

13 Nights / 14 Days

ITINERARY AT A GLANCE

DATE	DAY DESCRIPTION	ACCOMMODATION	MEALS*
Day 1	Bangkok - Arrival	The Peninsula Bangkok Hotel	_,_D
Day 2	Bangkok	The Peninsula Bangkok Hotel	B,L,D
Day 3	Bangkok	The Peninsula Bangkok Hotel	B,L,D
Day 4	Bangkok - Chiang Rai	Anantara Golden Triangle Elephant Camp & Resort	B,_D
Day 5	Chiang Rai	Anantara Golden Triangle Elephant Camp & Resort	B,L,D
Day 6	Chiang Rai	Anantara Golden Triangle Elephant Camp & Resort	B,L,D
Day 7	Chiang Rai - Chiang Mai	Chiang Mai 137 Pillars House	B,L,D
Day 8	Chiang Mai	Chiang Mai 137 Pillars House	B,L,D
Day 9	Chiang Mai	Chiang Mai 137 Pillars House	B,L,D
Day 10	Chiang Mai - Phuket	Rosewood Phuket	B,_,_
Day 11	Phuket	Rosewood Phuket	B,_,_
Day 12	Phuket	Rosewood Phuket	B,_,_
Day 13	Phuket	Rosewood Phuket	B,_,_
Day 14	Phuket - Departure	Rosewood Phuket	B,_,_

***B** = Breakfast, **L** = Lunch, **D** = Dinner

Day 1: ARRIVAL IN BANGKOK

Flight: xx xxxx x:xxam-xx:xxpm

Arrive at the Suvarnabhumi International Airport in Bangkok.

Upon arrival you will be met and greeted by our local representative who hold a placard with passenger's name at the arrival gate (air bridge) or the terminal platform and then lead passenger to the exclusive fast lane immigration counter, where our designated staff will handle with all immigration and customs documents details to streamline the process and reduce the hassle that can occur, while the luggage will be waiting at the other end.

You will be assisted to collect the luggage from the baggage claim and then guided through customs and delivered to meet our tour guide who will welcome you with flowers garland and transfer to your hotel.**
Early check-in



Relax in the afternoon and then take dinner at Thiphara Restaurant, The Peninsula Hotel.

Overnight: The Peninsula Bangkok Hotel (Grand Balcony Room)

Meals: Dinner

Day 2: BANGKOK



Visit two of the most important sights of Bangkok: the Reclining Buddha at Wat Pho is a giant lying Buddha, covered in gold leaf. The Grand Palace is a "must see" for every visitor.

Located close to the banks of the Chao Phraya River the Grand Palace is the perfect example of an ancient Siamese court. Within the compound is the Temple of Emerald Buddha (Wat Pra Kaew).

Drive to Jim Thompson for lunch and then visit the site.

Visit Golden Mount for a monk blessing at the temple. Enjoy a private walking tour of the temple with an English-speaking monk.

Dinner will be served at Sala Rattanakosin Restaurant.

Sala Rattanakosin's restaurant is a scenic, riverfront dining option, overlooking the legendary Chao Phraya River and the mystical temple of dawn. Features the roof, this rooftop bar and terrace in Bangkok provides idyllic riverfront setting to relax with a cold beverage at the end of a wonderful sightseeing day.



Overnight in: The Peninsula Bangkok Hotel (Grand Balcony Room)

Meals: Breakfast, Lunch & Dinner

Day 3:, Bangkok

Morning: Damnern Saduak Floating Market

Today's adventure will be to visit the Floating Markets. Discover Bangkok of days gone by, as you travel approximately 62 miles outside of the city to the floating market of Damnoen Saduak. Take an exhilarating ride on a narrow long-tail speedboat through marshes and past riverside villages and fruit plantations which offer fantastic opportunities for photographs as you journey to this unique market, where locals in small boats sell their produce and wares. Experience this bustling market, and its many colors, flavors and exotic fragrances. The market is busting with energy from very early in the morning until about 11.00am.



After visiting the markets return to the hotel and the remainder of the afternoon will be at leisure.

Lunch will be served at The Rose Garden Thai Village.

In the evening depart on a thrilling Tuk-Tuk ride through the local markets on a food exploration of the city!

Overnight: The Peninsula Bangkok Hotel (Grand Balcony Room).

Meals: Breakfast, Lunch & Dinner

Day 4: BANGKOK - CHIANG RAI

Flight: xx xxxx x:xxam-xx:xxpm

Transfer from hotel to Bangkok Airport for your departure flight.

Flight from Bangkok to Chiang Rai (Airfare charge separated)

Bangkok Domestic Departure Airport Fast Track Service (Suvarnabhumi Airport)

Upon arrival at Chiang Rai, private transfer will be arranged by Resort. (No Tour Guide)

Check in at the Anantara Golden Triangle Elephant Camp & Resort and at your leisure until dinner time.

Enjoy a 90 minutes Spa Treatment at the Resort Spa

Healing northern Thai traditions in remote surrounds.

Harmony with nature embraces luxury in ancient Lanna style. Absolute privacy is guaranteed amidst lush jungle.

Dinner will be served at hotel restaurant.

Overnight: Anantara Golden Triangle Elephant Camp & Resort (Deluxe 3 Country View).

Room includes- Beverages (non-alcoholic, house wines, house beer and house spirits and select cocktails) and in room Minibar

Meals: Breakfast & Dinner

Day 5: CHIANG RAI

Elephant Camp Experience

Learn, play and connect with elephants in their natural environment, enriched by expert insights. Setting a benchmark for welfare, our award-winning Dara Elephant Camp offers unforgettable journeys – some included in your Discovery Experience and others providing inspirational additions.



Lunch and Dinner will be served at the hotel restaurant

Overnight: Anantara Golden Triangle Elephant Camp & Resort (Deluxe 3 Country View)

Meals: Breakfast, Lunch & Dinner

Day 6: CHIANG RAI

Golden Triangle Discovery Excursion

Bring your passport and an adventurous spirit to investigate three countries in one day.

Explore the contrasting characters of Thailand and Myanmar, with the option of adding an experience in Laos. Relish authentic local discovery and unexpected encounters - but with all the ease, style and know-how that Anantara offers. The convenience of a car and driver is matched by the excitement of local

modes of transport. Travel at your own pace with an experienced guide providing an insider's point of view – as well as smoothing immigration, offering language assistance and helping you to haggle over souvenirs.

Lunch and Dinner at Anantara Golden Triangle Elephant Camp & Resort

Overnight: Anantara Golden Triangle Elephant Camp & Resort (Deluxe 3 Country View)

Meals: Breakfast, Lunch & Dinner

Day 7: Chiang Rai - Chiang Mai

Breakfast at the resort.

Rest of the morning is at leisure.

After lunch at the Resort then check out and farewell the Anantara Family.

Drive to Chiang Mai with a stop at the glorious White Temple

We then continue to Chiang Mai to check into your hotel. In the evening enjoy dinner at one of famous restaurant in town, the Palette, 137 Pillars House Chiang Mai.



Overnight: Chiang Mai 137 Pillars House (East Borneo Suite).

Meals: Breakfast, Lunch & Dinner

Day 8: Chiang Mai

Morning take a tri-shaw to Wororot Market to buy flowers and food then make an alms offering to the local temple.

Return to the hotel for breakfast and then depart to the **Araksa Tea Garden** where we take lunch and then learn about how the local hilltribes have developed the cultivation of tea. You get to try your hand at picking some before enjoying a fresh cup from the latest harvest. We then drive to the impressive temple of Doi Suthep to enjoy the experience of listening to monks chanting as the sun sets over the valley below.



We then return to the hotel to freshen up before visiting the **Dhara Dhevi** for a sumptuous dinner.



Overnight: Chiang Mai 137 Pillars House (East Borneo Suite).

Meals: Breakfast, Lunch & Dinner

Day 9: CHIANG MAI

In the morning enjoy a private cooking class, where you learn to create some of the most popular Thai dishes to enjoy for your lunch. Relax in the afternoon with the afternoon tea at **Nakara Jardin Bistro & Salon de Thé**.

Dinner will be served at the Dining Room Restaurant.



Overnight: Chiang Mai 137 Pillars House (East Borneo Suite)

Meals: Breakfast, Lunch & Dinner

Day 10: CHIANG MAI - PHUKET

Flight: xx xxxx x:xxam-xx:xxpm

Breakfast at the hotel.

Check out and you will be transferred to the Airport to board your flight to Phuket.

Arrive Phuket and you will be met by your tour guide and will be transferred to the hotel for check in.

Rest of the day is at leisure.



Overnight: Rosewood Phuket (Ocean View Pool Pavilion)

Meals: Breakfast

Day 11: PHUKET

Breakfast at the hotel.

Rest of the day is at leisure.

Overnight: Phuket - Rosewood Phuket – (Ocean View Pool Pavilion)

Meals: Breakfast

Day 12: PHUKET

Breakfast at the hotel.

Rest of the day is at leisure.

Overnight: Phuket - Rosewood Phuket – (Ocean View Pool Pavilion)

Meals: Breakfast

Day 13: PHUKET

Breakfast at the hotel.

Rest of the day is at leisure.

Overnight: Phuket - Rosewood Phuket – (Ocean View Pool Pavilion)

Meals: Breakfast

Day 14: DEPART PHUKET

Flight: xx xxxx x:xxam-xx:xxpm

Breakfast at the hotel.

Check out and you will be transferred to the airport to board your onward flight.

Bon Voyage...!

INCLUDED:

- ✓ English-speaking VIP guide. (Station Tour Guide)
- ✓ Accommodation in hotels as mentioned above or equivalent.
- ✓ Meals according to itinerary / Breakfast box in lieu of ABF when early morning flight
- ✓ Current fuel surcharges are included, however, these are subject to change prior to tour start date.
- ✓ Ground transportation in private A/C vehicle.

**THAILAND: Mercedes Vito/Toyota
Alphard or similar**



- ✓ Complimentary WIFI in car, mineral bottle water, non-alcohol drinks, snacks and cold towels in the vehicle.
- ✓ Sightseeing incl. admission fees according to itinerary.
- ✓ International and domestic airport taxes included in ticket.
- ✓ Welcome Garland upon arrival and Farewell gift upon departure.
- ✓ STYLE Concierge Service 24/7

NOT INCLUDED:

- ✗ Flight ticket(s) as mentioned in the itinerary.
 - Flight from Bangkok to Chiang Rai (\$155/person for Eco Class (no Business available))
 - Flight from Chiang Mai to Phuket (\$272/person for Eco Class (no Business available))
 - Flight from Phuket to Bangkok (\$159/person for Eco Class or \$201/person for Business Class)
- ✗ Visa fees, drinks, personal expenses, optional tours.
- ✗ Early check in and late checkout.

TERMS & CONDITIONS:

1. PRICE INCLUDES:

Meeting/Assistance/Transfers/Porterage: Airport / Hotel round-trip transfers at all destinations and includes one suitcase per person.

Accommodation: In twin/double rooms with en-suite facilities.

Meals: Meals as per itinerary.

Guide: Professional English-speaking local guide(s).

Sightseeing & Entrance Fees: Vehicle size depends on number of travelers. Entrance fees as per itinerary.

Services Charges & Taxes: All taxes charged by local governments on services, which are part of the program.

2. PRICES DO NOT INCLUDE:

Personal expenses: Telephone and data port charges at some hotels, meals and drinks, unless otherwise specified in the itinerary.

Tips: To guides, drivers and hotel personnel.

Insurance: Travel insurance is highly recommended and may be purchased at the time of deposit.

3. PAYMENT CONDITIONS: A non-refundable deposit of \$300.00 per person is required at time of booking unless otherwise stated in your invoice. Tourcan Vacations office must receive final payment 60 days prior to departure. For bookings made within 60 days of departure, full payment is due. **Some suppliers may require additional deposits. You will be advised at time of confirmation. The additional amount is non-refundable. If final payment is not received 60 days prior to departure the booking will be cancelled.**

4. TERMS & CONDITIONS: The purchase of packages, air only or tours (hereinafter referred to as the "Travel Services") offered by Tourcan Vacations constitutes a contractual agreement between Tourcan Vacations and the customer and implies your acceptance of Tourcan Vacations terms and conditions. Please ensure you read carefully and understand these terms and conditions prior to booking.

5. PRICES INDICATED: Prices quoted in our website or by reservations staff are based on double occupancy and in Canadian dollars (\$CAN), unless otherwise indicated, and are based upon the prices of service providers, exchange rate, cost of fuel, taxes and other fees in force at time of preparation of the present brochure. All prices are valid upon date of publication and are subject to change without notice. Unless the customer has paid in full, all prices may be increased at any time and for any reason. Where there is an increase in the total price of the Travel Services after a deposit has been paid and the cumulative increase, except any increase resulting from an increase in retail sales tax or federal goods and services tax, is more than 7 per cent the customer has the right to cancel the contract and obtain full refund.

6. RESERVATIONS/DEPOSIT/CONFIRMATION: Reservations must be accompanied by a deposit or payment in full before they can be considered confirmed.

7. FINAL PAYMENT: Final payment must be received by Tourcan Vacations 60 days prior to departure date. Reservations made less than 60 days prior departure date must be accompanied by payment in full. If final payment is not received within the required period, Tourcan Vacations reserves the right to cancel any such reservations without prior notice and levy applicable cancellation fees.

8. PAYMENT BY CREDIT CARD:

Signed copies of Credit Card Authorization Forms must be in our possession before final documents will be issued.

9. CHARGES FOR CHANGES: Any changes to a reservation will be subject to a \$50 change fee outside of 65 days of departure. Within 65 days of departure cancellation penalties will apply. If any change made by one or more customers alters the basis of room occupancy, rates will be adjusted to reflect true room occupancy status.

Changes of customer names will be treated as a cancellation and cancellation fees will apply.

Charges will apply for any changes in customer reservations (subject to availability) subsequent to the departure date.

10. CANCELLATION CHARGES: Charges will apply in the event of any cancellation. Insurance premiums are non-refundable, in whole or in part, whether cancelled before or after the departure date. The day of departure is excluded when calculating cancellation or change fees. All cancellation fees must be calculated based on the total amount of the products and Travel Services purchased. Tourcan Vacations reserves the right to cancel a booking where any payment is not received by its due date (60 day prior to departure).

CANCELLATION BEFORE DEPARTURE DATE:

Up to 60 Days prior – loss of deposit*

59 to 0 Days prior- 100% penalty*

No refunds will be made for any used portion including hotels, sightseeing, cruises, transfers, meals, international or domestic flight with or without notice, unless cancelled or missed by the supplier.

*Plus any unrecoverable deposits paid to airlines or suppliers.

11. FLIGHTS AND CARRIERS

Customers acknowledge and accept the following

Changes: Flights offered by Tourcan Vacations are conducted in accordance with the applicable tariffs of the air carrier and pursuant to regulations set out by the Canadian Transportation Agency. All such flights and rates are also subject to approval by the relevant government authorities. Consolidations and changes in the published schedule, aircraft type, days of operation, air carrier providing air transportation and flight itinerary may be undertaken at any time and without prior notice, in accordance with the air carrier's tariffs.

Fares and Names: Fares and taxes may increase between the time of quoting, booking and tickets being issued.

The fares quoted are subject to class availability and may have booking conditions attached.

Tickets must reflect the passengers name as shown in their passport. If names are not reflected correctly boarding may be denied.

Schedule Check and Connecting Flights: Flight schedules are subject to change without notice. Customers having purchased air only must reconfirm their return flight within 24 to 72 hours prior to the scheduled take-off time. Tourcan Vacations undertakes to notify customers reasonably in advance through means it deems appropriate of any schedule changes resulting in the advancement or delay of the flight departure times or in case of cancellation of a flight. Whenever customers book connecting flights, they must allow sufficient time to make their connection. No control can be exercised over air carriers to guarantee flight schedules, which may be altered or affected by various circumstances. Tourcan Vacations will not be liable for any change of schedule or a missed flight connection,

including any additional fees incurred and special, incidental or consequential damages (including the carriage of baggage) arising from the foregoing, whether or not it had the knowledge that such additional fees or damages might be incurred.

Airport check-in: It is recommended that customers arrive at the airport check-in counter at least 3 hours prior to departure. Failing this, their reservation may be cancelled and their seats assigned to other customers, with no right of recourse.

Seat assignment: unless already pre-assigned, staff at the air carrier's check-in counter conducts aircraft seating.

Other applicable conditions: Air transportation is subject to all applicable government regulations and is governed by the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier as well as the conditions of contract appearing on the airline ticket. Any amendments or changes to the applicable air carrier's general terms and conditions of carriage once filed with and approved by federal regulatory authorities, are not subject to additional public notice and are legally binding.

Refusal to transport: Removal of passengers: Tourcan Vacations shall not be liable for refusal by itself or the air carrier to transport a passenger nor for the cancellation of a reserved space or removal of a passenger due to, but not limited to, safety reasons, to prevent the violation of any applicable laws of any country or to prevent any hazard or risk to such passenger, to any other person or property, or to the flight.

12. VALIDITY OF TICKETS: Tickets are made out in the name of the customer and are not transferable. Tickets are valid only on the dates and flights indicated. Unused portions of tickets may not be used for travel on other flights and are not subject to refund at any time.

13. BAGGAGE:

Limits: Air carriers have individual rules and regulations with respect to baggage weight, size and number. Customers must consult with the travel agent for applicable restrictions.

Liability: The provisions of the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier, as well as the notice appearing on the passenger ticket and baggage check, govern the loss of and damage to baggage and establish the limits of air carrier's liability. Baggage lost or damaged while boarding or disembarking a ship must be reported to the Purser's office prior to the ship's departure from port or prior to leaving the local customs area. Passengers' baggage and property are transported, stored and handled at owner's risk at all times.

14. TRAVEL DOCUMENTS: It is the full responsibility of customers to obtain at their own expense all necessary travel documents required by all relevant government authorities, including all ports of call, and to comply with the laws thereof. Passports will be required for all air and sea travel to or from all destinations and may have to be valid for six months beyond the date of the expected return to Canada. Canadian Citizens born in certain countries may require a visa in addition to a valid passport. A permanent resident card will be required for permanent residents/landed immigrants who are not Canadian citizens. One (1) parent traveling with a child under age 18 may have to obtain a notarized letter of consent signed by the parent not traveling. Customers are responsible for checking which documents are required, and then make certain that they have the necessary documents in hand prior to departure. The carrier or relevant authorities, without further recourse or the possibility of a refund, may deny customers boarding privileges failing to provide the required documents. Entry to another country may also be refused even if the required information and travel documents are complete. No refund or replacement will be given for lost or stolen travel documents. Tourcan Vacations shall not be liable for any aid or information given by its employees or the travel agent in connection with obtaining any necessary travel documents or complying with any laws, whether given orally, in writing or otherwise, or for the consequences suffered by any customer resulting from his/her failure to obtain such documents or to comply with such laws.

15. CUSTOMER ADVISORY: Some events are part of normal unpleasant occurrences, which can happen when

traveling abroad. The customer realizes this, solely assumes the consequences thereof and agrees that Tourcan Vacations cannot be held responsible for any damages owing to such occurrences.

Living Standards: Customers are asked to bear in mind and accept that living standards and practices at the destination, and the conditions there with respect to the provision of utilities, services and accommodations, may differ from those found in Canada.

Service disruptions: Some services including water, electricity, air-conditioning, security, sanitary conditions, pools, food, beverages and other services or benefits may be suspended or interrupted partially or completely during the customer's stay. Likewise, depending on the occupancy rate of hotels, à la Carte dining may be replaced by buffet or vice-versa.

Food, water and beverages: The food, water and beverages may not be up to North-American standards. Accordingly, customers assume sole responsibility for any illness suffered while abroad or upon return owing to the quality of the food, water and beverages.

16. ROOM ALLOCATION: Hoteliers are solely responsible for room allocation, in accordance with the category reserved by customers. Should customers choose to alter their room category upon arrival at destination (upon availability), they must make their own arrangements with the hotelier and assume all additional fees levied by them.

17. CHECK-IN AND CHECK-OUT CONDITIONS: Customers acknowledge and accept that hoteliers, in accordance with international standards, have specific check-in times, usually from 3 PM and check out by noon on the scheduled day of departure or by noon on the day immediately preceding a late night departure.

18. CUSTOMERS REQUIRING ASSISTANCE AND CARE WHILE TRAVELLING

All customers requiring special care, assistance, attention or treatment must advise Tourcan Vacations and the air carrier of any and all specific needs at the time of booking, in order to arrange air transportation, hotel and tour accommodations.

19. CHANGES TO TRAVEL SERVICES:

If Travel Services are no longer available prior to the departure date or subsequent to arrival at destination, Tourcan Vacations reserves the right to substitute them for comparable goods or Travel Services, or, alternatively, to cancel them.

Changes to itinerary: Tourcan Vacations and the participating tour operator reserves the right to cancel, alter or re-schedule any timing, to omit one or more stops, to substitute alternative itineraries or to otherwise amend the content of the tour with or without prior notice to the passenger.

20. CUSTOMER RESPONSIBILITY

Health: Customers, whose physical condition so requires, must ensure that they have a sufficient quantity of any required medication with them, and that they carry such medication in their hand baggage at all times. Customers must also consult competent medical authorities prior to departure about preventive medical measure as regards to the countries to be visited.

Activities: Tourcan Vacations cannot be held responsible for any accident or mishap occurring at the destination during the practice of activities in which the customers participate of their own free will and initiative.

21. FORCE MAJEURE: Tourcan Vacations shall not be liable for failure in the performance of any of its obligations, including without limitation, for any loss or damage resulting from any delay, cancellation, loss of personal belongings, illness, bodily injury, accident, death, deterioration of Travel Services, inconvenience, loss of enjoyment, disappointment or frustration, either mental or physical, due to:

* An Act of God or Force Majeure;

* A war, revolution, insurrection, riot, blockage or any other unlawful act against public order or authority, including an act of terrorism or threat thereof;

- * Fire, flood, explosion, earthquake, epidemics, quarantine, storm, lightning, tornado or adverse weather conditions generally;
- * Accident to or failure of an aircraft or equipment used in connection therewith, loss of or hijacking of an aircraft, or any shortage of or inability to provide labor, fuel or facilities;
- * Any strike, lock-out, labor dispute or other industrial disturbance whether involving Tourcan Vacations' employees, the employees of its service providers or others upon whom Tourcan Vacations relies;
- * Any government order, regulation, action or inaction or any failure to obtain the approval of a government authority having jurisdiction in the circumstances as may be required to the conduct of operations hereunder or any government or legal restraint upon such operation;
- * Others upon whom Tourcan Vacations relies for the performance of the whole or any part of any Travel Services hereunder;
- * Any other causes beyond the reasonable control of Tourcan Vacations and any other event not reasonably to be foreseen, anticipated or predicted, whether actual, threatened or reported, which may interfere with the operations of Tourcan Vacations or of its service providers.

22. EXCLUSION OF LIABILITY: Tourcan Vacations makes arrangements with air carriers, hotels, transfer operators and other independent parties to provide customers with Travel Services they purchase. Although Tourcan Vacations takes great care in selecting these service providers, it does not have any control over them and cannot be held responsible for their omissions, fault or negligence, or that of their employees, nor for any loss or damages suffered as a result thereof. Travel Services provided are subject to the conditions imposed by the service providers and their liability is limited by their tariffs, conditions of carriage, tickets, vouchers, international conventions and agreements.

23. ACTIVITIES NOT INCLUDED: Tourcan Vacations shall not be liable for the quality or safety of activities (such as excursions, optional tours, little extras and others) available at the destination that customers may wish to participate in and which are not included in the package, nor for any other representation made by the operator of any such activities. Any written or oral contract for all such activities shall be deemed to be made between customers and the operator of such activities and shall be undertaken at the customers' own risk of loss, damage or injury. Tourcan Vacations shall not be liable in any manner for any complaints or claims that may arise as a result of participation in any such activities which are offered by third parties over whom Tourcan Vacations has no control.

24. CONFIDENTIALITY: Tourcan Vacations strictly complies with principles of confidentiality with respect to customers' personal information, including in accordance with the Personal Information Protection and Electronic Documents Act.

25. LAWS: The laws of the province in which the Canadian gateway city is located govern this agreement. Any legal action instituted against Tourcan Vacations must be heard before the courts of this province. For the purposes of any such proceedings, the parties hereby agree to elect domicile in the judicial district of the Canadian gateway city in question. The voiding of one or other of the clauses hereto shall neither annul nor invalidate this agreement, which is known as the Terms and Conditions. Tourcan Vacations is registered as a wholesaler in Ontario.