



INDIA WILDLIFE SPECIAL PROGRAM ITINERARY PROPOSAL

**SITES: DELHI-AGRA-JAIPUR-NAGPUR-TADOBA-GOTHANGAON- NAGPUR-
DELHI**

**October 2025 to June 2026
Any day departure minimum 2 passengers**

INDIA - A living Heritage!!!

For the avid traveler, India provides an authentic adventure - stimulating, absorbing, daunting, sometimes moving, and shocking. Here is one of the world's great dramas; an ancient, vast, and crowded land committed to the most formidably challenging exercise in mass democracy. It is a spectacle in which hope, pride, paradox, and uncertainty mingle and struggle. It is conducted on the whole, and to India's credit in the open. The lasting memories of the land are hospitality, kindness, good humor, and generosity. Here is a society of over a 1000 million people, growing by a million a month, divided and united by language, caste, religion, and regional loyalties. It has often been described as a functioning anarchy; and it is in many ways an amiable one of marvelous fluidity and tolerance. Indeed, the true Indian motif is not the Taj Mahal, the elephant or the patient peasant behind the ox drawn plough. It is the crowd, the ocean of faces in the land of multitudes, endlessly stirring, pushing, and moving. It is in this human circulation that one sees India's color, variety, busyness, and senses also its power, vitality, and grandeur!

"Athithi Devo Bhava"

Where the guest is treated as God

Tourcan Vacations works in conjunction with local partners in India. We are contactable 24 hours a day and would be delighted to be of assistance should you have any questions during your stay.

Day to Day Itinerary...

DAY 1:

DESTINATION: ARRIVAL IN DELHI

FLIGHT

Welcome to India!

Arrive in Delhi, clear immigration, collect your luggage and proceed towards exit gate, where our local representative will be paging for you to assist and assisted transfer to your hotel.

Upon arrival check in at the hotel (check in time 2:00pm).

Enjoy your day at leisure to relax after a long flight connection.

Delhi, the capital of India has a fascinating history and a stimulating present. Delhi has been the seat of a power of a number of dynasties – the Rajputs, the Muslims invaders from the North, the Afghan dynasties followed by Tughlaqs, Sayyads, the Ladies and the Mughals, who continued the Imperial line, until British days. **The old city**, built by Shah Jahan in the 17th century, stands today as an epitome of the whole history of Indo-Islamic architecture. New Delhi, designed and constructed by Sir Edwin Lutyens and Sir Herbert Baker, is a mixture of east and west. The public buildings in red sandstone are in the Mughal style. **New Delhi** has a circular Parliament House and an imposing Central Secretariat in two blocks, which stand at the approaches to Rashtrapati Bhavan, the residence of the President of India. Delhi is today the political, economic, and cultural capital of the world's largest democracy and has also become one of the greatest tourist centers of the world.



Overnight: Hotel in Delhi

Enjoy breakfast at the hotel.



Later meet your guide in the lobby and depart for sightseeing tour of Old and New Delhi to **enjoy rickshaw ride** Or walking through **Jama Masjid (from outside)**, **Chandani Chowk market**, drive pass **Red Fort** (stop for photo from outside), visit **National War Memorial, India Gate (War Memorial)**, drive past the **President's House, Parliament House** and the **Secretarial buildings**. You will also visit The **Tomb of Mughal Emperor Humayun** and **Qutab Minar**.

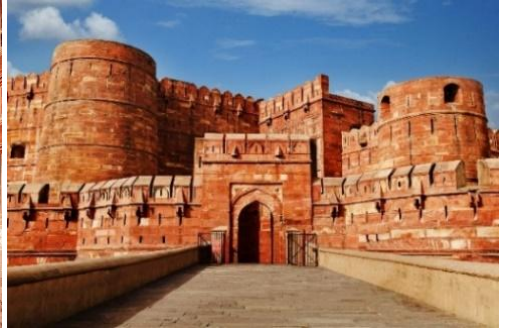
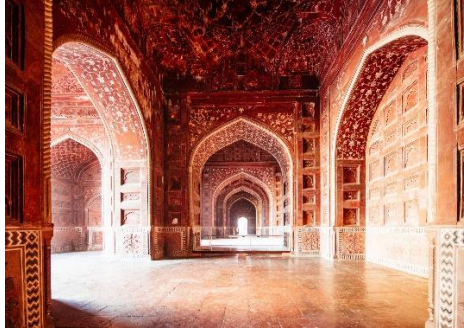
You'll start your tour with **walk Or rickshaw ride** through narrow lanes of **Jama Masjid from outside**– one of the largest mosques in India, **Chandani Chowk & Khari Baowli** – famous spice market in Old Delhi. We then **drive past Red Fort** – UNESCO World Heritage site (stop for photo from outside) built in red sandstone. **Humayun's Tomb** – built in the mid-16th century this is a wonderful early example of Mughal architecture. The elements in its design – a squat building, high arched entrances that let in light, topped by a bulbous dome and surrounded by formal gardens – were to be refined over the years to the magnificence of the Taj Mahal in Agra. **Drive past the President's House, Parliament House** and the **Secretarial buildings**. Also visit **Qutab Minar**, a 234 feet high tower. The Qutab Minar is a soaring tower of victory that was started in 1193, immediately after the defeat of the last Hindu kingdom in Delhi. It is nearly 73m (243 feet) high and tapers from a 15m (50 feet) diameter base to just 2.5m (9 feet) at the top. The tower has five distinct stories, each marked by a projecting balcony. The first three stories are made of red sandstone, the fourth and the fifth of marble & sandstone.

Overnight: Hotel in Delhi
Meals: Breakfast

After breakfast check out from hotel & drive to **Agra**. Upon arrival, check into your hotel.

Afternoon depart for guided tour to visit The **Taj Mahal (Closed on all Fridays)**. Taj Mahal is a symbol of eternal love, which stands on the banks of River Yamuna. It was built by the 5th Mughal Emperor, Shah Jahan in the year 1631 in memory of his wife, Mumtaz Mahal. It was completed in 22 years. The Taj Mahal is widely recognized as "the jewel of Muslim art in India and one of the universally admired masterpieces of the world's heritage". It is regarded by many as the finest example of Mughal architecture, in that it combines elements from Persian and Indian architectural styles. In 1983, the Taj Mahal became a UNESCO World Heritage Site.

Continue to visit **Agra Fort**, also called Red Fort, large 16th-century fortress of red sandstone located on the Yamuna River in the historic city of Agra. It was established by the Mughal emperor Akbar and, in its capacity as both a military base and a royal residence, served as the seat of government when the Mughal capital was in Agra. The structure, a contemporary of Humayun's Tomb in Delhi (about 125 miles [200 km] to the northwest), reflects the architectural grandeur of the Mughal reign in India.



Overnight: Hotel in Agra
Meals: Breakfast

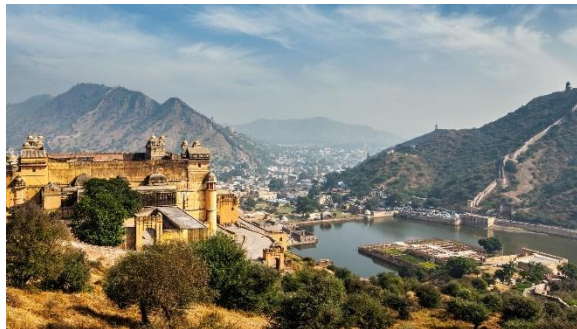
DAY 4:

DESTINATION: AGRA – JAIPUR

DRIVE: APPROX. 250 KMS/5 HRS

Enjoy breakfast at your hotel before checking out.

Today you will be picked up from the hotel lobby for your drive to **Jaipur**- the capital city of Rajasthan, also know “Pink city” it is an abode of extensive boulevard and beautiful gardens. Jaipur India was founded by Sawai Jaisingh II, in 1727 AD, still preserves its glory of rich history and culture. The past comes alive in its impressive forts, majestic palaces and in its royal building which for centuries were the abode of royal families. Rajasthani jewelry, art and fabrics maintain an ageless feature and are surely a treasure-trove for the shoppers. These exquisite items are of great demand in the international market.



On arrival at Jaipur check in at the hotel (check in time 2:00pm).

After check in, depart for **guided tour of Jaipur** to visit: **City Palace & Museum:** The City Palace in the heart of the old city is a blend of Rajasthani and Mughal architecture. The center of the palace is a seven storied building called Chandra Palace, with fine views over the gardens and the city. Next stop the City Palace is the **Solar Observatory** - an astronomical treasure house, with solar device that gives accurate predictions till date; **Hawa Mahal or Palace of the Winds**, a five-storied structure of pink sandstone

with semi-octagonal and delicately honeycombed windows overlooking the main street of the old city. It was built in 1799 so that veiled royal woman could peer down unseen by the world through its 593 stone screens.

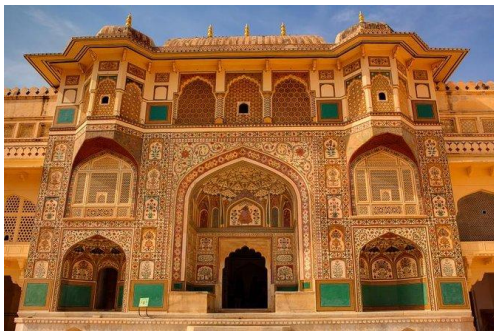


Overnight: Hotel in Jaipur
Meals: Breakfast

DAY 5:
DESTINATION: JAIPUR

Enjoy breakfast at your hotel.

After early breakfast proceed to visit to the **Amber Fort**, ascent to the fort on Elephant / Jeep ride the former capital of the royal Rajputs. Few fail to be moved by the dramatic Rajput grandeur of this hilltop fortress-palace 11-km north of Jaipur. Set on the dry wrinkled Aravali Hills, and surrounded by fortified battlements, the palace straddles two sepia-hued tundra hills overlooking Maota Lake, and its sprawling crenellated walls lattice the surrounding hills. Enjoy a jeep ride on your return from the Fort to the car park, continue to visit **Panna Meena Ka Kund (stepwell)** near Amber Fort - is a square-shaped stepwell, with adjoining stairs on all four sides and a room on the northern wall. It's believed this room was used for religious ceremonies before weddings or on popular festival dates, **Patrika Gate**- is one of the most beautiful locations in Jaipur, this is a big gate with beautiful architecture and this location is for all kinds of age group people to enjoy a good evening, everyday musical fountain show for visitors is one of the big attractions of this place. Each pillar of the Patrika gate is painted with some important facts about different parts of the Rajasthan state. While the gate is just one of the many architectural wonders in Jaipur, the opulent design is genuinely awe-inspiring. And the vibrant and intricate walkways serve as a true reflection of Rajasthani culture.



Overnight: Hotel in Jaipur

Meals: Breakfast

DAY 6:

DESTINATION: JAIPUR–DELHI

DELHI-NAGPUR

OR

DESTINATION: JAIPUR-KISHANGARH

KISHANGARH-NAGPUR

DESTINATION: NAGPUR-TADOBA

DRIVE: APPROX. 280 KMS/4.5-5 HRS

FLIGHT: INDIGO AIR 6E 2214 1630/1815 HRS

DRIVE: APPROX. 110 KMS/2-2.5 HRS DRIVE

FLIGHT: STAR AIR S5 190-1645/1815 HRS

DRIVE: APPROX. 110 KMS/2 HRS

Enjoy breakfast at your hotel before checking out. You will then be transferred to Kishangarh Airport Or Delhi airport for your flight to Nagpur.



Depart Delhi on Indigo airlines flight 6E 2214 to Nagpur. The flight departs at 1630hrs and arrives at 1815hrs

Or



Depart Kishangarh on Star Air airlines flight S5 190 to Nagpur. The flight departs at 1645hrs and arrives at 1815hrs

Arrive in Nagpur, meet our driver in the visitor's gallery and depart by road to Tadoba.

Upon arrival check in at the hotel.

Tadoba National Park also known as The Tadoba Andhari Tiger Reserve is a wildlife sanctuary in Chandrapur district of Maharashtra. It is one of India's 47 project tiger reserves existing in India. The total area of the tiger reserve is 1,727 Sq.km, which includes the Tadoba National Park, created in the year 1955. The Andhari Wildlife Sanctuary was formed in the year 1986 and was amalgamated with the park in 1995 to establish the present Tadoba Andhari Tiger Reserve. The word 'Tadoba' is derived from the name of God "Tadoba" or "Taru," which is praised by local tribal people of this region and "Andhari" is derived from the name of Andhari river that flows in this area.



Enjoy dinner at your hotel.

Overnight: Hotel in Tadoba
Meals: Breakfast & Dinner

DAY 7:

DESTINATION: TADOBA

5:30am/6:00am: This morning before breakfast, depart for an **early morning jungle safari** in the park by exclusive jeeps.

After your safari, return to the hotel and enjoy breakfast.

Enjoy the rest of your morning and afternoon at leisure. Lunch will be served at the hotel.

2:00pm/2:30pm: After lunch, you will be picked up for your **afternoon jungle safari** in the park.



Once you return to your hotel, dinner will be served.

Overnight: Hotel in Tadoba
Meals: Breakfast, Lunch & Dinner

DAY 8:

DESTINATION: TADOBA-GOTHANGAON

DRIVE: APPROX. 110 KMS/2 HR

5:30am/6:00am: This morning before breakfast, depart for an **early morning jungle safari** in the park by exclusive jeeps.

After your safari, return to the hotel and enjoy breakfast.

After breakfast, check out and drive to Gothangaon and upon arrival check in at your hotel.

Lunch will be served at the hotel.

Rest of the afternoon is free to relax/use inhouse facilities.

Dinner will be served.

Overnight: Hotel in Gothangaon
Meals: Breakfast, Lunch & Dinner

DAY 9:
DESTINATION: GOTHANGAON

5:30am/6:00am: This morning before breakfast, depart for an **early morning jungle safari** in the park by exclusive jeeps.



After your safari, return to the hotel and enjoy breakfast.

Enjoy the rest of your morning and afternoon at leisure. Lunch will be served at the hotel.

2:00pm/2:30pm: After lunch, you will be picked up for your **afternoon jungle safari** in the park.

Once you return to your hotel, dinner will be served.

Overnight: Hotel in Gothangaon
Meals: Breakfast, Lunch & Dinner

DAY 10:
DESTINATION: GOTHANGAON – NAGPUR
NAGPUR – DELHI

DRIVE: 110 KMS/2 HRS
FLIGHT INDIGO 6E 2213: 1845/2030 HRS

5:30am/6:00am: This morning before breakfast, depart for an **early morning jungle safari** in the park by exclusive jeeps.



After your safari, return to the hotel and enjoy breakfast.

Enjoy the rest of your morning and afternoon at leisure. Lunch will be served at the hotel.

After lunch, check out and depart by road to Nagpur airport to board flight for Delhi.



Depart Nagpur on Indigo airlines flight to Delhi. The flight departs at 1845 hrs and arrives at 2030 hrs.

Arrive in Delhi, meet & assistance upon arrival and transfer to the hotel.

Overnight: Hotel in Delhi
Meals: Breakfast & Lunch

DAY 11:

DESTINATION: DEPART DELHI

FLIGHT : TBA

Enjoy breakfast at the hotel before checking out.

You will then be picked up and transferred to the airport for your onwards flight.

Unfortunately, all good things must come to an end, after an unforgettable holiday.

Meals: Breakfast

Bon Voyage....!

Important Information:

- Airport check-in for domestic flights is 2 hrs. and international flight: 3 hrs. prior to departure.
- Driving distance/time is approx., which is subject to road conditions/traffic.
- The flight schedule mentioned above is subject to change.
- Hotel check in time 14:00 hrs./check out 12:00 hrs.
- In Tadoba & Gothangaon Jungle Safaris in Core area remains closed on every Tuesdays and Buffer area on every Wednesday.

➤ Diwali - 17 October 2025 – 23 October 2025 ➤ Christmas- 24 December 2025 to 04 January 2026 ➤ Republic Day :23 January 2026 to 26 January 2026 ➤ Holi: 04 March 2026 – 09 March 2026 ➤ Easter: 03 April 2026 – 06 April 2026

1/ In Delhi, we have removed visit Jama Masjid and Raj Ghat instead given walking/rickshaw ride through Jama Masjid, Chandani Chowk.

2/ Core area of both Tadoba & Gothengaon National Park remains closed for every Tuesdays and Buffer area on every Wednesday. hence if any safari dates are on Tuesday, safaris will be provided in buffer zone. Sighting in buffer zone is also very good.

3/ Both Parks will remains closed on Diwali (Oct.20/21, 2025), Republic Day (Jan.26, 2026), and Holi (Mar.4/5,2026).

4/ Park safaris can be booked online 120 days prior to arrival. Safari are subject to availability at the time of booking. To book safari, all names, passport copies and full non refundable/non transferable deposit is required.

5/ We have given both options of flying from Kishangarh to Nagpur Or Delhi to Nagpur. Kishangarh Airport is approx..2-2.5 hrs drive from Jaipur and Delhi airport is approx..5 hrs drive from Jaipur.

6/ Mobile phones/ipad and other electronic items are prohibited in the jungle.

Hotels used Or similar:

Day	No. of Nights	Destination	Category-A (5*Hotels/4*Resort/Room Category)	Category-B (Mix of 5* & 4* Hotels/4* Resort/Room Category)
Day 01-03	02	Delhi	The Claridges (Cabana)	The Surya/Eros Nehru Place (Deluxe Room)
Day 03-04	01	Agra	Taj Hotel & Convention Centre	Holiday Inn (Superior)
Day 04-06	02	Jaipur	Jai Mahal Palace (Luxury)	Indana Palace (Executive Room)
Day 06-08	02	Tadoba	The Bamboo Forest Safari Lodge(Chalet)	The Bamboo Forest Safari Lodge(Chalet)
Day 08-10	02	Gothangaon	The Bamboo Forest Nature Conservancy (Luxury Nest)	The Bamboo Forest Nature Conservancy (Luxury Nest)
Day 10-11	01	Delhi	The Pride Plaza Aerocity (Deluxe)	The Pride Plaza Aerocity (Deluxe)

Category	Hotel Type	Total (USD)
5★	Double Sharing	\$6695
5★	Single Room Supplement	\$3795
4★	Double Sharing	\$6295
4★	Single Room Supplement	\$2595

INCLUSIONS:

- ✓ A representative for assistance on arrival and departure transfers at airport/railway station.
- ✓ Total 10 nights hotel accommodation on Double/ Twin sharing in base/mentioned category of rooms as per hotels mentioned above or similar.
- ✓ Buffet / fixed menu breakfast at hotel's designated restaurant as per program.
- ✓ All meals in Tadoba & Gothangaon on fixed/set menu/buffet as per program.
- ✓ All transfers, excursions and sightseeing will be by air-conditioned Toyota Innova Crysta Or similar vehicle including present applicable road tax, inter-state tax, parking, fuel surcharge as per program.
- ✓ English speaking local guide during sightseeing in Delhi, Agra and Jaipur as per program.
- ✓ Present applicable entrance fee at all monuments for one visit only as per program.
- ✓ 3 Jungle Safari in Gothangaon by exclusive jeep.
- ✓ 3 Jungle Safari in Tadoba by exclusive jeep.
- ✓ Rickshaw ride in Delhi.
- ✓ Elephant/jeep ride in Jaipur.
- ✓ Packed drinking water available in the vehicle during, sightseeing/excursion/long drives as per program (not at hotel/restaurant).
- ✓ Porterage at hotel/airport 1 standard size luggage Per Person.
- ✓ Departure gift.
- ✓ All currently applicable taxes

EXCLUSIONS:

- × Any airfare or airport taxes.
- × Any visa and visa fees.
- × Any travel insurance.
- × Excess baggage charges
- × Any camera fee during the sightseeing at monument/national parks.
- × Any special permission for professional photography.
- × Any meals except mentioned in inclusions, any expenses of personal nature like gratuities, tips, laundry, telephone bills, drinks, etc.
- × Any item not mentioned above/inclusions.
- × Any Expenses arising due to circumstances beyond our control such as flight delays/ cancellations, natural calamities, etc.
- × Any increase in costs beyond our control such as fuel and airfare increase, additional Government levies and taxes etc.

TOURCAN VACATIONS
245 FAIRVIEW MALL DRIVE
SUITE 705
TORONTO, ON
M2J 4T1

TERMS AND CONDITIONS

1. LAND PACKAGE PRICE INCLUDES (where booked):

- Meeting/Assistance/Transfers: Airport / Hotel round-trip transfers at all destinations and includes one suitcase per person (*at some destinations, like Europe & Japan, the transfers are provided with drivers only, unless a guide service is booked separately. These drivers may only speak little or no English*).
- Accommodation: In twin/double rooms with en-suite facilities.
- Meals: Meals as per itinerary.
- Guide: Professional English-speaking local guide(s), where quoted.
- Sightseeing & Entrance Fees: Vehicle size depends on number of travelers. Entrance fees as per itinerary, unless indicated otherwise.
- Services Charges & Taxes: All taxes charged by local governments on services, which are part of the program (*City taxes, Resort fee, Tourism fee, where applicable, are charged by the hotels directly from the guests upon check-in /check-out*).

2. PRICES DO NOT INCLUDE:

- Personal expenses: Telephone and data port charges at some hotels, meals and drinks, unless otherwise specified in the itinerary.
- Tips: To guides, drivers and hotel personnel.
- Insurance: Travel insurance is highly recommended and may be purchased at the time of deposit.
- Room service (meals at hotel, as applicable, are at the dining outlet only)
- Laundry, unless offered complimentary by the hotel(s)

3. PAYMENT CONDITIONS: A non-refundable deposit of \$ 500 per person, is required at time of booking towards the land package cost. *Luxury trains & cruise bookings require a fixed percentage of the total cost as deposit, which may be in addition to the deposit for land package. Some destinations also require a higher deposit (for e.g. Japan), due to a high demand for land services, which shall be communicated in the quote. Airfare is always paid in full at the time of making a firm booking, if getting issued through us.* Tourcan Vacations office must receive final payment 60 days prior to departure. For bookings made within 60 days of departure, full payment is due. Some suppliers may require additional deposits. You will be advised at time of confirmation. The additional amount is non-refundable. If final payment is not received 90 days prior to departure the booking will be cancelled.

4. TERMS & CONDITIONS : The purchase of packages, air only or tours (hereinafter referred to as the "Travel Services") offered by Tourcan Vacations constitutes a contractual agreement between Tourcan Vacations and the customer and implies your acceptance of Tourcan Vacations terms and conditions. Please ensure you read carefully and understand these terms and conditions prior to booking.

5. PRICES INDICATED: Prices quoted in our website or by reservations staff are based on double occupancy and in Canadian dollars (\$CAN), unless otherwise indicated, and are based upon the prices of service providers, exchange rate, cost of fuel, taxes and other fees in force at time of preparation of the present brochure. All prices are valid upon date of publication and are subject to change without notice. Unless the customer has paid in full, all prices may be increased at any time and for any reason. Where there is an increase in the total price of the Travel Services after a deposit has been paid and the cumulative increase, except any increase resulting from an increase in retail sales tax or federal goods and services tax, is more 7 per cent the customer has the right to cancel the contract and obtain full refund.

6. RESERVATIONS/DEPOSIT/CONFIRMATION: Reservations must be accompanied by a deposit or payment in full before they can be considered confirmed.

7. FINAL PAYMENT: Final payment must be received by Tourcan Vacations 60 days prior to departure date. Reservations made less than 60 days prior departure date must be accompanied by payment in full. If final payment is not received within the required period, Tourcan Vacations reserves the right to cancel any such reservations without prior notice and levy applicable cancellation fees.

8. PAYMENT BY CREDIT CARD:

Signed copies of Credit Card Authorization Forms must be in our possession before final documents will be issued.

9. CHARGES FOR CHANGES: Any changes to a reservation will be subject to a \$50 change fee outside of 65 days of departure. Within 65 days of departure cancellation penalties will apply. If any change made by one or more customers alters the basis of room occupancy, rates will be adjusted to reflect true room occupancy status.

Changes of customer names will be treated as a cancellation and cancellation fees will apply.

Charges will apply for any changes in customer reservations (subject to availability) subsequent to the departure date.

10. CANCELLATION CHARGES: Charges will apply in the event of any cancellation. Insurance premiums are non-refundable, in whole or in part, whether cancelled before or after the departure date. The day of departure is excluded when calculating cancellation or change fees. All cancellation fees must be calculated based on the total amount of the products and Travel Services purchased. Tourcan Vacations reserves the right to cancel a booking where any payment is not received by its due date (60 day prior to departure).

CANCELLATION BEFORE DEPARTURE DATE:

- Up to 60 Days prior – loss of deposit*
- 59 to 0 Days prior- 100% penalty*

No refunds will be made for any used portion including hotels, sightseeing, cruises, transfers, meals, international or domestic flight with or without notice, unless cancelled or missed by the supplier.

*Plus any unrecoverable deposits paid to airlines or suppliers.

11. FLIGHTS AND CARRIERS:

Customers acknowledge and accept the following:

- Changes: Flights offered by Tourcan Vacations are conducted in accordance with the applicable tariffs of the air carrier and pursuant to regulations set out by the Canadian Transportation Agency. All such flights and rates are also subject to approval by the relevant government authorities. Consolidations and changes in the published schedule, aircraft type, days of operation, air carrier providing air transportation and flight itinerary may be undertaken at any time and without prior notice, in accordance with the air carrier's tariffs.

- Fares and Names: Fares and taxes may increase between the time of quoting, booking and tickets being issued.

- The fares quoted are subject to class availability and may have booking conditions attached. **Unless specified otherwise, all air tickets once issued are non-refundable, so it's important to check all relevant details at the time of issuing the air tickets.**

- Tickets must reflect the passengers name as shown in their passport. If names are not reflected correctly boarding may be denied.

- Schedule Check and Connecting Flights: Flight schedules are subject to change without notice. Customers having purchased air only must reconfirm their return flight within 24 to 72 hours prior to the scheduled take-off time. Tourcan Vacations undertakes to notify customers reasonably in advance through means it deems appropriate of any schedule changes resulting in the advancement or delay of the flight departure times or in case of cancellation of a flight. Whenever customers book connecting flights, they must allow sufficient time to make their connection. No control can be exercised over air carriers to guarantee flight schedules, which may be altered or affected by various circumstances. Tourcan Vacations will not be liable for any change of schedule or a missed flight connection, including any additional fees incurred and special, incidental or consequential damages (including the carriage of baggage) arising from the foregoing, whether or not it had the knowledge that such additional fees or damages might be incurred.

- **Airport check-in:** It is recommended that customers arrive at the airport check-in counter at least 3 hours prior to departure. Failing this, their reservation may be cancelled and their seats assigned to other customers, with no right of recourse.
- **Seat assignment:** unless already pre-assigned, staff at the air carrier's check-in counter conducts aircraft seating.
- **Other applicable conditions:** Air transportation is subject to all applicable government regulations and is governed by the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier as well as the conditions of contract appearing on the airline ticket. Any amendments or changes to the applicable air carrier's general terms and conditions of carriage once filed with and approved by federal regulatory authorities, are not subject to additional public notice and are legally binding.
- **Refusal to transport:** Removal of passengers: Tourcan Vacations shall not be liable for refusal by itself or the air carrier to transport a passenger nor for the cancellation of a reserved space or removal of a passenger due to, but not limited to, safety reasons, to prevent the violation of any applicable laws of any country or to prevent any hazard or risk to such passenger, to any other person or property, or to the flight.

12. VALIDITY OF TICKETS: Tickets are made out in the name of the customer and are not transferable. Tickets are valid only on the dates and flights indicated. Unused portions of tickets may not be used for travel on other flights and are not subject to refund at any time.

13. BAGGAGE:

- **Limits:** Air carriers have individual rules and regulations with respect to baggage weight, size and number. Customers must consult with the travel agent for applicable restrictions.
- **Liability:** The provisions of the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier, as well as the notice appearing on the passenger ticket and baggage check, govern the loss of and damage to baggage and establish the limits of air carrier's liability. Baggage lost or damaged while boarding or disembarking a ship must be reported to the Purser's office prior to the ship's departure from port or prior to leaving the local customs area. Passengers' baggage and property are transported, stored and handled at owner's risk at all times.

14. TRAVEL DOCUMENTS: It is the full responsibility of customers to obtain at their own expense all necessary travel documents required by all relevant government authorities, including all ports of call, and to comply with the laws thereof. Passports will be required for all air and sea travel to or from all destinations and may have to be valid for six months beyond the date of the expected return to Canada. Canadian Citizens born in certain countries may require a visa in addition to a valid passport. A permanent resident card will be required for permanent residents/landed immigrants who are not Canadian citizens. One (1) parent traveling with a child under age 18 may have to obtain a notarized letter of consent signed by the parent not traveling. Customers are responsible for checking which documents are required, and then make certain that they have the necessary documents in hand prior to departure. The carrier or relevant authorities, without further recourse or the possibility of a refund, may deny customers boarding privileges failing to provide the required documents. Entry to another country may also be refused even if the required information and travel documents are complete. No refund or replacement will be given for lost or stolen travel documents. Tourcan Vacations shall not be liable for any aid or information given by its employees or the travel agent in connection with obtaining any necessary travel documents or complying with any laws, whether given orally, in writing or otherwise, or for the consequences suffered by any customer resulting from his/her failure to obtain such documents or to comply with such laws.

15. CUSTOMER ADVISORY: Some events are part of normal unpleasant occurrences, which can happen when traveling abroad. The customer realizes this, solely assumes the consequences thereof and agrees that Tourcan Vacations cannot be held responsible for any damages owing to such occurrences.

- **Living Standards:** Customers are asked to bear in mind and accept that living standards and practices at the destination, and the conditions there with respect to the provision of utilities, services and accommodations, may differ from those found in Canada.

- Service disruptions: Some services including water, electricity, air-conditioning, security, sanitary conditions, pools, food, beverages and other services or benefits may be suspended or interrupted partially or completely during the customer's stay. Likewise, depending on the occupancy rate of hotels, à la Carte dining may be replaced by buffet or vice-versa.

- Food, water and beverages: The food, water and beverages may not be up to North-American standards. Accordingly, customers assume sole responsibility for any illness suffered while abroad or upon return owing to the quality of the food, water and beverages.

16. ROOM ALLOCATION: Hoteliers are solely responsible for room allocation, in accordance with the category reserved by customers. Should customers choose to alter their room category upon arrival at destination (upon availability), they must make their own arrangements with the hotelier and assume all additional fees levied by them.

17. CHECK-IN AND CHECK-OUT CONDITIONS: Customers acknowledge and accept that hoteliers, in accordance with international standards, have specific check-in times, usually from 3 PM and check out by noon on the scheduled day of departure or by noon on the day immediately preceding a late night departure.

18. CUSTOMERS REQUIRING ASSISTANCE AND CARE WHILE TRAVELLING:

All customers requiring special care, assistance, attention or treatment must advise Tourcan Vacations and the air carrier of any and all specific needs at the time of booking, in order to arrange air transportation, hotel and tour accommodations.

19. CHANGES TO TRAVEL SERVICES:

If Travel Services are no longer available prior to the departure date or subsequent to arrival at destination, Tourcan Vacations reserves the right to substitute them for comparable goods or Travel Services, or, alternatively, to cancel them.

- Changes to itinerary: Tourcan Vacations and the participating tour operator reserves the right to cancel, alter or re-schedule any timing, to omit one or more stops, to substitute alternative itineraries or to otherwise amend the content of the tour with or without prior notice to the passenger.

20. CUSTOMER RESPONSIBILITY:

- Health: Customers, whose physical condition so requires, must ensure that they have a sufficient quantity of any required medication with them, and that they carry such medication in their hand baggage at all times. Customers must also consult competent medical authorities prior to departure about preventive medical measure as regards to the countries to be visited.

- Activities: Tourcan Vacations cannot be held responsible for any accident or mishap occurring at the destination during the practice of activities in which the customers participate of their own free will and initiative.

21. FORCE MAJEURE: Tourcan Vacations shall not be liable for failure in the performance of any of its obligations, including without limitation, for any loss or damage resulting from any delay, cancellation, loss of personal belongings, illness, bodily injury, accident, death, deterioration of Travel Services, inconvenience, loss of enjoyment, disappointment or frustration, either mental or physical, due to:

- An Act of God or Force Majeure;

- A war, revolution, insurrection, riot, blockage or any other unlawful act against public order or authority, including an act of terrorism or threat thereof;

- Fire, flood, explosion, earthquake, epidemics, quarantine, storm, lightning, tornado or adverse weather conditions generally;

- Accident to or failure of an aircraft or equipment used in connection therewith, loss of or hijacking of an aircraft, or any shortage of or inability to provide labor, fuel or facilities;

- Any strike, lock-out, labor dispute or other industrial disturbance whether involving Tourcan Vacations' employees, the employees of its service providers or others upon whom Tourcan Vacations relies;

- Any government order, regulation, action or inaction or any failure to obtain the approval of a government authority having jurisdiction in the circumstances as may be required to the conduct of operations hereunder or any government or legal restraint upon such operation;

- Others upon whom Tourcan Vacations relies for the performance of the whole or any part of any Travel Services hereunder;
- Any other causes beyond the reasonable control of Tourcan Vacations and any other event not reasonably to be foreseen, anticipated or predicted, whether actual, threatened or reported, which may interfere with the operations of Tourcan Vacations or of its service providers.

22. EXCLUSION OF LIABILITY: Tourcan Vacations makes arrangements with air carriers, hotels, transfer operators and other independent parties to provide customers with Travel Services they purchase. Although Tourcan Vacations takes great care in selecting these service providers, it does not have any control over them and cannot be held responsible for their omissions, fault or negligence, or that of their employees, nor for any loss or damages suffered as a result thereof. Travel Services provided are subject to the conditions imposed by the service providers and their liability is limited by their tariffs, conditions of carriage, tickets, vouchers, international conventions and agreements.

23. ACTIVITIES NOT INCLUDED: Tourcan Vacations shall not be liable for the quality or safety of activities (such as excursions, optional tours, little extras and others) available at the destination that customers may wish to participate in and which are not included in the package, nor for any other representation made by the operator of any such activities. Any written or oral contract for all such activities shall be deemed to be made between customers and the operator of such activities and shall be undertaken at the customers 'own risk of loss, damage or injury. Tourcan Vacations shall not be liable in any manner for any complaints or claims that may arise as a result of participation in any such activities which are offered by third parties over whom Tourcan Vacations has no control.

24. CONFIDENTIALITY: Tourcan Vacations strictly complies with principles of confidentiality with respect to customers 'personal information, including in accordance with the Personal Information Protection and Electronic Documents Act.

25. LAWS: The laws of the province in which the Canadian gateway city is located govern this agreement. Any legal action instituted against Tourcan Vacations must be heard before the courts of this province. For the purposes of any such proceedings, the parties hereby agree to elect domicile in the judicial district of the Canadian gateway city in question. The voiding of one or other of the clauses hereto shall neither annul nor invalidate this agreement, which is known as the Terms and Conditions. Tourcan Vacations is registered as a wholesaler in Ontario.

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