



THE BEAUTY OF SOUTH AFRICA ITINERARY

10 NIGHTS / 11 DAYS

SELECT ARRIVAL DAY IN CAPE TOWN 2022-2023

VISITING: Cape Town, Garden Route & Safari

2022 LAND ONLY TOUR - Price per person, double occupancy

02 & 23 Oct; 20 Nov '22 CA\$4615

22 Jan, 19 Feb, 19 Mar, 3 & 10 Sep, 1 & 15 Oct '23 CA\$4870

09 & 23 Apr '23 CA\$4640

21 May, 11 Jun, 09 Jul, 13 Aug '23 CA\$4180

SINGLE SUPPLEMENT: ON REQUEST

STYLE: SMALL GROUP TOUR – English speaking guides

GROUPS SIZE: Small Group tours 2-18 people

DEPARTURES: Available 2022 - 2023

DATES ARE BASED ON DAY 1, ARRIVAL DAY IN DESTINATION

October 03 & 23, 2022

November 20, 2022

January 22, 2023

February 19, 2023

March 19, 2023

April 9 & 23, 2023

May 21, 2023

June 11, 2023

July 9, 2023

Aug 13, 2023

September 3 & 10, 2023

October 1 & 15, 2023

THEMES:

City sights, Scenic drives & Safari

ACTIVITY LEVEL:

Low

WHAT TO EXPECT:

Table Mountain views, wine tasting, Safari in open vehicles, Game Viewing on a private Game Reserve & the Garden Route.

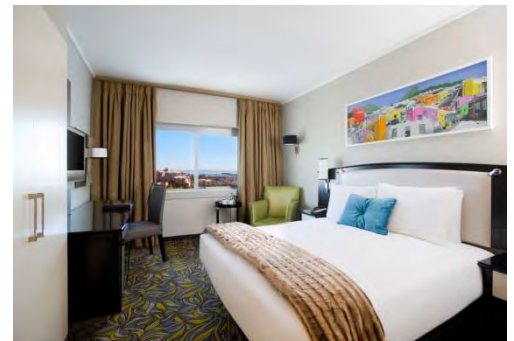
DAY 1: SUNDAY ARRIVAL IN CAPE TOWN



Upon arrival you will be met by our local representative for a warm welcome to South Africa.

Cape Town is addictive and inspires discovery and has been voted as the best place in the world to visit by the prestigious New York Times. This vibrant multicultural city is a healthy mix of urban and convenient living, vibey day and night spots, nature and relaxation as well as the ocean and white sand beaches at your fingertips. Ride the revolving cable car to the sky on Table Mountain; shop at the V&A Waterfront, one of Africa’s premier shopping destinations; stand on the edge of the world at Cape Point or delve into South Africa’s past at Robben Island, the prison that once held one of the world’s greatest heroes, Nelson Mandela. The “Mother City”, the “Green City”, the “Tavern of the Seas”...whatever name you give it, it stays beautiful and beckons to be explored—the more, the better.

Overnight: Southern Sun Waterfront Cape Town or similar



DAY 2, MONDAY: CAPE TOWN – MOUNTAIN AND CITY TOUR

After breakfast you will be collected from your hotel for your Scheduled Guided Half Day Morning Table Mountain & City Tour.

Drive past famous landmarks such as the Castle of Good Hope built in 1666, City Hall, and the Grand Parade. Driving through famous Adderley Street, we will see St. George's Cathedral: The Anglican Diocese of Nobel Peace Laureate Archbishop Desmond Tutu. Pass the Company Gardens and the Malay Quarter which is situated on the slopes of Table Mountain where slaves were settled. Continue to join a sparkling tour, witness the art of diamond cutting and the careful craftsmanship of jewellery manufacturing by skilled experts.

You will be offered the option of continuing to Table Mountain, where you can ascend to the top (weather permitting) by the revolving cable car (for own account). Here you'll see phenomenal views, including Robben Island. Visit to the Castle of Good Hope (time permitting).



Table Mountain (weather permitting)

Guests will take a trip to the top of the world, high above the clouds on the famous Table Mountain. Table Mountain is an icon in Cape Town and is most likely the most photographed landmark in the country. Table Mountain has been named as one of the seven wonders of nature and attracts millions of visitors from all across the globe, in fact, since the opening of the aerial cableway in 1929; more than 22 million people have taken the trip to the top. At the upper cable station, guests will find a restaurant and a curio shop as well as some footpaths for exploration. You will be returned to your hotel afterwards for the rest of the day to be spent at leisure, lunch and dinner for clients' own account.

Overnight: Southern Sun Waterfront Cape Town or similar
Meals: Breakfast



DAY 3, TUESDAY: CAPE TOWN

After breakfast you will be collected from your hotel for your Scheduled Guided Full Day Cape Highlights Tour.

This combination tour offers the highlights of Cape Point and the Cape Winelands. The tour includes a scenic drive along the Atlantic Coast and Cape Point Nature Reserve with its variety of fauna and flora. The reserve is one of the world's largest breeding grounds for tortoises and is nothing short of a spectacular sight with its stone cliffs, fynbos, beautiful bay and beaches. It is a natural wonderland. Following the coastline along False Bay, we'll continue to the Stellenbosch Winelands, the oldest and most distinguished of all the wine routes in the famous Cape Winelands, for a wine tasting before returning to Cape Town.

The Tour might include a trip back to Cape Town to collect additional guests for the second half of the tour. Tour may be operated in reverse direction.

Overnight: Southern Sun Waterfront Cape Town or similar

Meals: Breakfast



DAY 4, WEDNESDAY: CAPE TOWN

Today you have a leisure day to explore on your own. Lunch and dinner for clients own account.

Overnight: Southern Sun Waterfront Cape Town or similar

Meals: Breakfast

DAY 5, THURSDAY: CAPE TOWN/PORT ELIZABETH/ KARIEGA GAME RESERVE

After breakfast and check out your driver will collect you from The Southern Sun Waterfront Hotel to transfer you to Cape Town International Airport, where you will check in for your flight to Port Elizabeth. **(Airfare included).**

Upon arrival at Port Elizabeth Airport, you will be met and assisted to your transfer vehicle. An English-speaking driver will then transfer you to Kariega River Lodge, where you will stay for 2 nights.

Kariega Game Reserve is in the Eastern Cape of South Africa and is a family-owned and operated. It is Big 5 private safari reserve: (Buffalo, rhino, elephant, lion and leopard). This area is malaria free.



The reserve itself is over 10 000 hectares of pristine African wilderness and has two rivers in the reserve, the Kariega and the Bushman's River. Where there is water in Africa, there is an abundance of life and there are a number of other fascinating wildlife species in this reserve other than the illustrious Big Five-lion, elephant, rhino, buffalo and the leopard.

This afternoon enjoy your first Game drive in the Eastern Cape. Return to the lodge for dinner.

Overnight: Kariega River Lodge or similar

Meals: Breakfast, lunch, dinner



DAY 6, FRIDAY: KARIEGA GAME RESERVE

Enjoy Morning and afternoon game drives are the order of the day. Experienced game rangers will drive you in open 4 x 4 vehicles on safari every morning and afternoon/evening in open game-drive vehicles, traversing the valleys, grassy plains and African bushveld. During your game drives you may get to see the Big Five, lion, leopard, rhino, elephant and buffalo. You may also get to see hyena, giraffe, zebra, wildebeest, eland, kudu, waterbuck and a variety of other antelope, as well as a myriad of bird species. Nestled on the banks of the Bushman's River, this Lodge is unique in that it connects a Big-5 game reserve to the sea. Our optional (extra cost) daily boat cruises ferry guests through the quaint village of Kenton-on-sea to its picturesque and user friendly beaches.

Overnight: Overnight: Kariega River Lodge or similar

Meals: Fully Inclusive basis

(Includes: All meals, selected beverages and morning and evening game drives / river cruises, guided bush walks, canoeing, boating and fishing).



DAY 7, SATURDAY: KARIEGA GAME RESERVE/PORT ELIZABETH

After your last morning game drive and breakfast, an English-speaking driver will collect you from Kariega River Lodge to transfer you to The Beach Hotel Port Elizabeth, where you will overnight for 1 night.

Port Elizabeth, now called, **Gqeberha**, is situated in the Eastern Cape Province of South Africa, and is regarded as the gateway to the renowned Garden Route. The “Friendly City” acts as a pseudonym for Port Elizabeth, and guests are often pleasantly surprised to learn that the city has over 40 kilometres of Indian Ocean coastline, with many of its beaches declared as blue flag beaches. Port Elizabeth also has the rare status of being a 5-Biome City.

The rest of the day to be spent at leisure. Lunch and dinner for clients' own account.

Overnight: The Beach Hotel Port Elizabeth or similar

Meals: Breakfast



DAY 8, SUNDAY: PORT ELIZABETH/ KNYSNA

After breakfast and check out, you will be collected from your hotel for your Scheduled Guided Garden Route.

Meet your representative and fellow travellers and head westwards along the Garden Route, which follows the Indian Ocean coastline, and is bordered inland by soaring mountain ranges and indigenous forests. Visit the spectacular Tsitsikamma National Park and Storms River Mouth (weather permitting). You'll arrive at your hotel in Knysna, known as the oyster box of South Africa, nestling on the banks of a beautiful lagoon, in the heart of the Garden Route.

The afternoon is at leisure to relax or explore the town. Tonight enjoy dinner at Drydock Restaurant, renowned for dishes with glorious aromas and flavours, using the finest local ingredients and freshly picked herbs from the region.

Overnight: The Rex Hotel or similar

Meals: Breakfast & Dinner





DAY 9, MONDAY: KNYSNA

After a leisurely breakfast enjoy a lagoon cruise to the Featherbed Nature Reserve (weather permitting), where we can take a trailer ride to the top of the Western Head to enjoy panoramic views of the town and lagoon, returning for a sumptuous lunch. The afternoon is at leisure to further explore this charming town set around a natural harbour lagoon.

Overnight: The Rex Hotel or similar

Meals: Breakfast & Lunch

DAY 10, TUESDAY: KNYSNA/ OUDTSHOORN

After, breakfast, depart Knysna and travel over the Outeniqua Pass to Oudtshoorn, known as the “ostrich capital” and the centre of the world’s Ostrich farming industry. Along the way, visit the ‘Map of Africa’, an extraordinary viewpoint in The Wilderness. In Oudtshoorn, we’ll visit an Ostrich Farm for a fun-filled interactive tour and light lunch that includes local specialities such as Ostrich Steak. After lunch we continue the tour to the spectacular limestone caverns of the Cango Caves, one of the world’s great natural wonders, sculpted by nature through the ages. We will arrive at our hotel in the late afternoon, in time to check in and relax before dinner (for own account).

Overnight: Hlangana Lodge or similar

Meals: Breakfast & Lunch





Today enjoy an early morning Meerkat Safari. Witness these incredible wild habituated creatures emerging out of their burrows, in time to soak up the sun before they head about their daily activities (weather permitting).

After this thrilling experience, head back for a delicious breakfast. After breakfast, the journey continues through the 'Little Karoo' to Barrydale, where you will have the opportunity to visit a local farm school, interact with the children and teachers, spending time with them in the classroom learning more about the local farming community, before travelling to Montagu, a picturesque and historic spa town. (The school visit is subject to the school being open). Continue to Cape Town, spectacularly set at the foot of Table Mountain, where the tour ends on arrival.

After the tour you will be transferred back to Cape Town International Airport, where you will Check in for your onward flight.

Meals: Breakfast

*****END OF SERVICES*****

INCLUSIONS:

- Platinum VIP meet & greet at Cape Town International Airport
- Road transfer with English speaking driver from Cape Town International Airport to Southern Sun Waterfront Hotel
- 04 Nights accommodation at Southern Sun Waterfront Hotel on a Bed and Breakfast basis in a Standard Room
- 01 Scheduled Guided Half Day Morning Table Mountain & Cape Town City tour
- Table Mountain Cableway tickets (weather permitting)
- 01 Scheduled Guided Full Day Cape Highlights Tour
- Road transfer with English speaking driver from Southern Sun Waterfront Hotel to Cape Town International Airport
- Road transfer with English speaking driver from Port Elizabeth Airport to Kariega River Lodge
- 02 Nights accommodation at Kariega River Lodge on a Fully Inclusive basis in a Luxury Suite
- Kariega Game Reserve Conservation Fee
- Road transfer with English speaking driver from Kariega River Lodge to The Beach Hotel
- 01 Nights accommodation at The Beach Hotel on a Bed and Breakfast basis in a Front Sea Facing Room
- Overland Garden Route Uncovered Tour as per above itinerary
- 02 Nights accommodation at The Rex Hotel on a Bed and Breakfast basis in a standard Room
- 01 Nights accommodation at Hlangana Lodge on a Bed and Breakfast basis in a standard Room
- Road transfer with English speaking driver to Cape Town International Airport
- Entrance fees to sightseeing venues as stated in the itinerary above
- Flight from Cape Town to Port Elizabeth
- Meerkat Adventure

EXCLUSIONS:

- All other airfares, air reservations and airport taxes
- All other accommodation
- All other meals
- All other transport
- All other sightseeing
- Gratuities for meals, tourist guides, drivers, game rangers and trackers
- Personal expenses such as alcoholic and other beverages, telephone calls and laundry
- Any other services not mentioned above
- Porterage

IMPORTANT INFORMATION:

1. Canadian Citizens do not require a visa to enter South Africa
2. All passports must be valid for at least 6 months after your return AND must have two blank pages side by side for South African immigration.
3. Contact your local health clinic to determine if any other inoculations are required.
4. Comprehensive travel insurance is highly recommended

CONTACT INFORMATION:



TOURCAN VACATIONS

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TORONTO • ONTARIO • M2J 4T1

Tel: 416 391 0334 | Toll Free: 1800 263 2995

Fax: 416 391 0986  ONTARIO REG. #2679578

Emergency Cell Number: 416 301 9328

TERMS & CONDITIONS:

1. PRICE INCLUDES:

Meeting/Assistance/Transfers/Porterage: Airport / Hotel round-trip transfers at all destinations and includes one suitcase per person.

Accommodation: In twin/double rooms with en-suite facilities.

Meals: Meals as per itinerary.

Guide: Professional English-speaking local guide(s).

Sightseeing & Entrance Fees: Vehicle size depends on number of travelers. Entrance fees as per itinerary.

Services Charges & Taxes: All taxes charged by local governments on services, which are part of the program.

2. PRICES DO NOT INCLUDE:

Personal expenses: Telephone and data port charges at some hotels, meals and drinks, unless otherwise specified in the itinerary.

Tips: To guides, drivers and hotel personnel.

Insurance: Travel insurance is highly recommended and may be purchased at the time of deposit.

3. PAYMENT CONDITIONS: A non-refundable deposit of \$300.00 per person is required at time of booking unless otherwise stated in your invoice. Tourcan Vacations office must receive final payment 60 days prior to departure. For bookings made within 60 days of departure, full payment is due. **Some suppliers may require additional deposits. You will be advised at time of confirmation. The additional amount is non-refundable. If final payment is not received 60 days prior to departure the booking will be cancelled.**

4. TERMS & CONDITIONS: The purchase of packages, air only or tours (hereinafter referred to as the "Travel Services") offered by Tourcan Vacations constitutes a contractual agreement between Tourcan Vacations and the customer and implies your acceptance of Tourcan Vacations terms and conditions. Please ensure you read carefully and understand these terms and conditions prior to booking.

5. PRICES INDICATED: Prices quoted in our website or by reservations staff are based on double occupancy and in Canadian dollars (\$CAN), unless otherwise indicated, and are based upon the prices of service providers, exchange rate, cost of fuel, taxes and other fees in force at time of preparation of the present brochure. All prices are valid upon date of publication and are subject to change without notice. Unless the customer has paid in full, all prices may be increased at any time and for any reason. Where there is an increase in the total price of the Travel Services after a deposit has been paid and the cumulative increase, except any increase resulting from an increase in retail sales tax or federal goods and services tax, is more 7 per cent the customer has the right to cancel the contract and obtain full refund.

6. RESERVATIONS/DEPOSIT/CONFIRMATION: Reservations must be accompanied by a deposit or payment in full before they can be considered confirmed.

7. FINAL PAYMENT: Final payment must be received by Tourcan Vacations 60 days prior to departure date. Reservations made

less than 60 days prior departure date must be accompanied by payment in full. If final payment is not received within the required period, Tourcan Vacations reserves the right to cancel any such reservations without prior notice and levy applicable cancellation fees.

8. PAYMENT BY CREDIT CARD:

Signed copies of Credit Card Authorization Forms must be in our possession before final documents will be issued.

9. CHARGES FOR CHANGES: Any changes to a reservation will be subject to a \$50 change fee outside of 65 days of departure. Within 65 days of departure cancellation penalties will apply. If any change made by one or more customers alters the basis of room occupancy, rates will be adjusted to reflect true room occupancy status.

Changes of customer names will be treated as a cancellation and cancellation fees will apply.

Charges will apply for any changes in customer reservations (subject to availability) subsequent to the departure date.

10. CANCELLATION CHARGES: Charges will apply in the event of any cancellation. Insurance premiums are non-refundable, in whole or in part, whether cancelled before or after the departure date. The day of departure is excluded when calculating cancellation or change fees. All cancellation fees must be calculated based on the total amount of the products and Travel Services purchased. Tourcan Vacations reserves the right to cancel a booking where any payment is not received by its due date (60 day prior to departure).

CANCELLATION BEFORE DEPARTURE DATE:

Up to 60 Days prior – loss of deposit*

59 to 0 Days prior- 100% penalty*

No refunds will be made for any used portion including hotels, sightseeing, cruises, transfers, meals, international or domestic flight with or without notice, unless cancelled or missed by the supplier.

*Plus any unrecoverable deposits paid to airlines or suppliers.

11. FLIGHTS AND CARRIERS:

Customers acknowledge and accept the following

Changes: Flights offered by Tourcan Vacations are conducted in accordance with the applicable tariffs of the air carrier and pursuant to regulations set out by the Canadian Transportation Agency. All such flights and rates are also subject to approval by the relevant government authorities. Consolidations and changes in the published schedule, aircraft type, days of operation, air carrier providing air transportation and flight itinerary may be undertaken at any time and without prior notice, in accordance with the air carrier's tariffs.

Fares and Names: Fares and taxes may increase between the time of quoting, booking and tickets being issued.

The fares quoted are subject to class availability and may have booking conditions attached.

Tickets must reflect the passengers name as shown in their passport. If names are not reflected correctly boarding may be denied.

Schedule Check and Connecting Flights: Flight schedules are subject to change without notice. Customers having purchased air only must reconfirm their return flight within 24 to 72 hours prior to the scheduled take-off time. Tourcan Vacations undertakes to notify customers reasonably in advance through means it deems appropriate of any schedule changes resulting in the advancement or delay of the flight departure times or in case of cancellation of a flight. Whenever customers book connecting flights, they must allow sufficient time to make their connection. No control can be exercised over air carriers to guarantee flight schedules, which may be altered or affected by various circumstances. Tourcan Vacations will not be liable for any change of schedule or a missed flight connection, including any additional fees incurred and special, incidental or consequential damages (including the carriage of baggage) arising from the foregoing, whether or not it had the knowledge that such additional fees or damages might be incurred.

Airport check-in: It is recommended that customers arrive at the airport check-in counter at least 3 hours prior to departure.

Failing this, their reservation may be cancelled and their seats assigned to other customers, with no right of recourse.

Seat assignment: unless already pre-assigned, staff at the air carrier's check-in counter conducts aircraft seating.

Other applicable conditions: Air transportation is subject to all applicable government regulations and is governed by the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier as well as the conditions of contract appearing on the airline ticket. Any amendments or changes to the applicable air carrier's general terms and conditions of carriage once filed with and approved by federal regulatory authorities, are not subject to additional public notice and are legally binding.

Refusal to transport: Removal of passengers: Tourcan Vacations shall not be liable for refusal by itself or the air carrier to transport a passenger nor for the cancellation of a reserved space or removal of a passenger due to, but not limited to, safety reasons, to prevent the violation of any applicable laws of any country or to prevent any hazard or risk to such passenger, to any other person or property, or to the flight.

12. VALIDITY OF TICKETS: Tickets are made out in the name of the customer and are not transferable. Tickets are valid only on the dates and flights indicated. Unused portions of tickets may not be used for travel on other flights and are not subject to refund at any time.

13. BAGGAGE:

Limits: Air carriers have individual rules and regulations with respect to baggage weight, size and number. Customers must consult with the travel agent for applicable restrictions.

Liability: The provisions of the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier, as well as the notice appearing on the passenger ticket and baggage check, govern the loss of and damage to baggage and establish the limits of air carrier's liability. Baggage lost or damaged while boarding or disembarking a ship must be reported to the Purser's office prior to the ship's departure from port or prior to leaving the local customs area. Passengers' baggage and property are transported, stored and handled at owner's risk at all times.

14. TRAVEL DOCUMENTS: It is the full responsibility of customers to obtain at their own expense all necessary travel documents required by all relevant government authorities, including all ports of call, and to comply with the laws thereof. Passports will be required for all air and sea travel to or from all destinations and may have to be valid for six months beyond the date of the expected return to Canada. Canadian Citizens born in certain countries may require a visa in addition to a valid passport. A permanent resident card will be required for permanent residents/landed immigrants who are not Canadian citizens. One (1) parent traveling with a child under age 18 may have to obtain a notarized letter of consent signed by the parent not traveling. Customers are responsible for checking which documents are required, and then make certain that they have the necessary documents in hand prior to departure. The carrier or relevant authorities, without further recourse or the possibility of a refund, may deny customers boarding privileges failing to provide the required documents. Entry to another country may also be refused even if the required information and travel documents are complete. No refund or replacement will be given for lost or stolen travel documents. Tourcan Vacations shall not be liable for any aid or information given by its employees or the travel agent in connection with obtaining any necessary travel documents or complying with any laws, whether given orally, in writing or otherwise, or for the consequences suffered by any customer resulting from his/her failure to obtain such documents or to comply with such laws.

15. CUSTOMER ADVISORY: Some events are part of normal unpleasant occurrences, which can happen when traveling abroad. The customer realizes this, solely assumes the consequences thereof and agrees that Tourcan Vacations cannot be held responsible for any damages owing to such occurrences.

Living Standards: Customers are asked to bear in mind and accept that living standards and practices at the destination, and the conditions there with respect to the provision of utilities, services and accommodations, may differ from those found in Canada.

Service disruptions: Some services including water, electricity, air-conditioning, security, sanitary conditions, pools, food, beverages and other services or benefits may be suspended or interrupted partially or completely during the customer's stay. Likewise, depending on the occupancy rate of hotels, à la Carte dining may be replaced by buffet or vice-versa.

Food, water and beverages: The food, water and beverages may not be up to North-American standards. Accordingly,

customers assume sole responsibility for any illness suffered while abroad or upon return owing to the quality of the food, water and beverages.

16. ROOM ALLOCATION: Hoteliers are solely responsible for room allocation, in accordance with the category reserved by customers. Should customers choose to alter their room category upon arrival at destination (upon availability), they must make their own arrangements with the hotelier and assume all additional fees levied by them.

17. CHECK-IN AND CHECK-OUT CONDITIONS: Customers acknowledge and accept that hoteliers, in accordance with international standards, have specific check-in times, usually from 3 PM and check out by noon on the scheduled day of departure or by noon on the day immediately preceding a late night departure.

18. CUSTOMERS REQUIRING ASSISTANCE AND CARE WHILE TRAVELLING:

All customers requiring special care, assistance, attention or treatment must advise Tourcan Vacations and the air carrier of any and all specific needs at the time of booking, in order to arrange air transportation, hotel and tour accommodations.

19. CHANGES TO TRAVEL SERVICES:

If Travel Services are no longer available prior to the departure date or subsequent to arrival at destination, Tourcan Vacations reserves the right to substitute them for comparable goods or Travel Services, or, alternatively, to cancel them.

Changes to itinerary: Tourcan Vacations and the participating tour operator reserves the right to cancel, alter or re-schedule any timing, to omit one or more stops, to substitute alternative itineraries or to otherwise amend the content of the tour with or without prior notice to the passenger.

20. CUSTOMER RESPONSIBILITY:

Health: Customers, whose physical condition so requires, must ensure that they have a sufficient quantity of any required medication with them, and that they carry such medication in their hand baggage at all times. Customers must also consult competent medical authorities prior to departure about preventive medical measure as regards to the countries to be visited.

Activities: Tourcan Vacations cannot be held responsible for any accident or mishap occurring at the destination during the practice of activities in which the customers participate of their own free will and initiative.

21. FORCE MAJEURE: Tourcan Vacations shall not be liable for failure in the performance of any of its obligations, including without limitation, for any loss or damage resulting from any delay, cancellation, loss of personal belongings, illness, bodily injury, accident, death, deterioration of Travel Services, inconvenience, loss of enjoyment, disappointment or frustration, either mental or physical, due to:

- * An Act of God or Force Majeure;
- * A war, revolution, insurrection, riot, blockage or any other unlawful act against public order or authority, including an act of terrorism or threat thereof;
- * Fire, flood, explosion, earthquake, epidemics, quarantine, storm, lightning, tornado or adverse weather conditions generally;
- * Accident to or failure of an aircraft or equipment used in connection therewith, loss of or hijacking of an aircraft, or any shortage of or inability to provide labor, fuel or facilities;
- * Any strike, lock-out, labor dispute or other industrial disturbance whether involving Tourcan Vacations' employees, the employees of its service providers or others upon whom Tourcan Vacations relies;
- * Any government order, regulation, action or inaction or any failure to obtain the approval of a government authority having jurisdiction in the circumstances as may be required to the conduct of operations hereunder or any government or legal restraint upon such operation;
- * Others upon whom Tourcan Vacations relies for the performance of the whole or any part of any Travel Services hereunder;
- * Any other causes beyond the reasonable control of Tourcan Vacations and any other event not reasonably to be foreseen, anticipated or predicted, whether actual, threatened or reported, which may interfere with the operations of Tourcan Vacations or of its service providers.

22. EXCLUSION OF LIABILITY: Tourcan Vacations makes arrangements with air carriers, hotels, transfer operators and other independent parties to provide customers with Travel Services they purchase. Although Tourcan Vacations takes great care in selecting these service providers, it does not have any control over them and cannot be held responsible for their omissions, fault or negligence, or that of their employees, nor for any loss or damages suffered as a result thereof. Travel Services provided are subject to the conditions imposed by the service providers and their liability is limited by their tariffs, conditions of carriage, tickets, vouchers, international conventions and agreements.

23. ACTIVITIES NOT INCLUDED: Tourcan Vacations shall not be liable for the quality or safety of activities (such as excursions, optional tours, little extras and others) available at the destination that customers may wish to participate in and which are not included in the package, nor for any other representation made by the operator of any such activities. Any written or oral contract for all such activities shall be deemed to be made between customers and the operator of such activities and shall be undertaken at the customers' own risk of loss, damage or injury. Tourcan Vacations shall not be liable in any manner for any complaints or claims that may arise as a result of participation in any such activities which are offered by third parties over whom Tourcan Vacations has no control.

24. CONFIDENTIALITY: Tourcan Vacations strictly complies with principles of confidentiality with respect to customers' personal information, including in accordance with the Personal Information Protection and Electronic Documents Act.

25. LAWS: The laws of the province in which the Canadian gateway city is located govern this agreement. Any legal action instituted against Tourcan Vacations must be heard before the courts of this province. For the purposes of any such proceedings, the parties hereby agree to elect domicile in the judicial district of the Canadian gateway city in question. The voiding of one or other of the clauses hereto shall neither annul nor invalidate this agreement, which is known as the Terms and Conditions. Tourcan Vacations is registered as a wholesaler in Ontario.

26. I understand that the Quarantine Act is in place by the Government of Canada, which is subject to change or to be extended at any time. This requires me to legally self-isolate for 14 days upon re-entering Canada, unless participating in a Government authorized Rapid Test Project (which is subject to its own rules). I also understand that entry requirements for the country I am travelling to may change at any time without notice and it is my sole responsibility to inform myself of such requirements. Entry requirements may also include providing proof of a negative COVID-19 test upon arrival.

For travel arrangements including a flight, I understand that the airlines and Government regulatory bodies (including Transport Canada) have put measures in place to determine whether I am able to fly. If I am denied boarding, I understand that all expenses will be solely mine to incur with no refunds or credits offered by the Travel Agency, Airline or Travel Operator(s).

I understand that I may be asked the following while travelling abroad from government officials, immigration, airlines, hotels and other travel operators:

- a. Asked to confirm that I have been advised that the carrier may impose COVID-related measures, and I agree to comply.
- b. Asked Covid questions such as if I have a cough/fever/runny nose, breathing problems, or been denied boarding within the past 14 days, or been subject to a mandatory quarantine order.
- c. I may be scrutinized for symptoms such as fever/cough/runny nose, breathing problems, and denied boarding if any are perceived, regardless the answers given to the questions.
- d. I am obliged to wear a face covering when boarding, flying and disembarking (subject to some exceptions, e.g., when eating), and comply with instructions from a gate agent or cabin crew, failing which I can be denied boarding and/or subject to a fine.

If flying into Canada, my temperature will be taken by the carrier unless in possession of a medical certificate attesting that the elevated temperature is due to something other than COVID.

I understand that any denied services due to failure to comply with carrier or operator rules and any expenses I incur due to a result of denied services are solely my own expense and I will not hold my Travel Agency or travel specialist financially or legally responsible.

I confirm that I have reviewed all travel restrictions and notices put forth by the Government of Canada as found on <https://travel.gc.ca/> [travel.gc.ca] and understand that the restrictions can change at any time.

I understand that as of November 21, 2020 it is mandatory to participate in the ArriveCAN program when returning to Canada: As part of Canada's efforts to reduce the spread of COVID-19, air travellers must provide travel and contact information, their quarantine plan, and a COVID-19 symptom self-assessment digitally using ArriveCAN before they board their flight to Canada. Land or marine travellers are also strongly encouraged to use ArriveCAN to reduce processing time at the Canadian border and limit points of contact between travellers and officials.

Travellers are also required to provide certain information within 48 hours of entering Canada. Certain exemptions apply for exempt travellers. See Canada.ca/ArriveCAN [[canada.ca](https://Canada.ca)] for more details.

I also understand that I am subject to the local laws and restrictions put forth by the Government officials in any and all countries that I am visiting during these travel arrangements and they are subject to chan