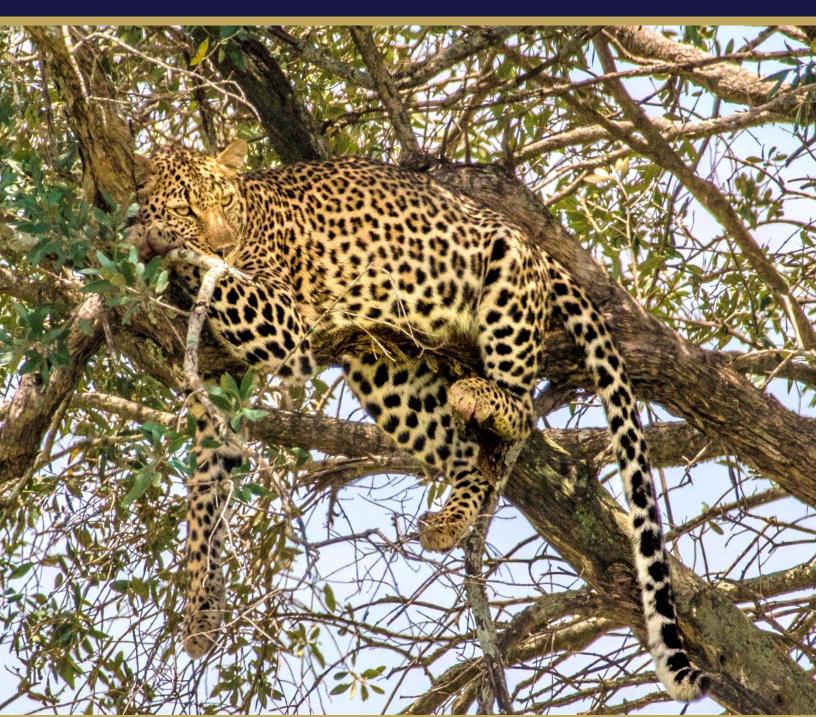


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TANZANIA IN STYLE

8 Days / 7 Nights
A Deluxe Private Safari Experience

TANZANIA IN STYLE - ITINERARY

The earliest departure from Kilimanjaro International Airport on the last day of the safari should be after 1700 hours.

DAY 01 ARUSHA

Arrive Kilimanjaro International Airport where you are met by our local representative and transferred to their hotel located a short distance from Arusha Town Centre.

OVERNIGHT GRAN MELIA ARUSHA HOTEL ON BED AND BREAKFAST BASIS (DELUXE ROOM)Earliest check-in time is 1400. We recommend that travellers arriving on early morning flights should book a pre-night at an additional cost for guaranteed access to their rooms.

Gran Meliá Arusha



An oasis within Arusha set out on 18 acres of beautiful landscaped coffee and tea plantations. Pure tranquillity with spectacular views of Mount Meru. Gran Meliá Arusha offers a unique experience combining the most exciting once-in-a-lifetime safari destination with world class service.

Modern design inspired by the local Tanzanian tribes and emulating the rich coffee bean colours. All the 40 m² rooms have their own private balcony to enjoy the beautiful lush views over Arusha City and take in the red skies of the African sunset. Equipped with a king-size bed or two single beds, 65-inch TV, minibar, free Wi-Fi and air-conditioning.

Overnight: Gran Melia Arusha **Meals**: Breakfast (next morning)

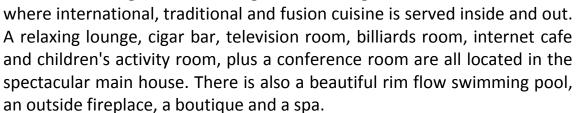
DAY 02 ARUSHA - LAKE MANYARA NATIONAL PARK

Morning at leisure with safari briefing followed by lunch. Afternoon 1400hrs depart Arusha passing through the Masai Steppe filled with many picturesque African villages as well as maize, coffee and banana plantations. At the town of Makuyuni turn North West and continue the journey through a scenic escarpment that brings you to your lodge, perched on the edge of the Rift Valley with stunning views over the distant Lake Manyara.

OVERNIGHT AT LAKE MANYARA KILIMAMOJA LODGE ON FULL BOARD BASIS

Lake Manyara Kilimamoja Lodge

Nestled on the rim of the Great Rift Valley with amazing views over Lake Manyara, the lodge is set in lush green gardens, alive with the sounds of the many birds that frequent the property. Lake Manyara Kilimamoja Lodge is the ideal base for a visit to Lake Manyara National Park. Sitting around the outside fireplace watching the sun setting over the Great Rift Valley and listening to the humming of the birds in the background is a wonderful way to relax before your delicious evening meal. The lodge has a dining room



The lodges 48 suites and 2 luxury 2 bedroom villas are all air-conditioned, tastefully decorated and have panoramic views of the surrounding area. Rooms are equipped with en suite bathrooms with bath, and inside and outside showers. Room facilities include a fireplace, mini bar, safe, wi-fi and private balcony.

Overnight: Lake Manyara Kilimamoja Lodge

Meals: Breakfast, Lunch, Dinner





After breakfast, there is a game drive in Lake Manyara National Park that returns to the lodge for lunch. Leaving Lake Manyara behind, the journey continues North West across the stunning hilly countryside of the highlands which is filled with wheat and coffee plantations, and then into the Ngorongoro Conservation Area. From here lie the vast plains of the Serengeti, where you begin spotting wildlife as you approach the entrance gate. Complete the formalities and enter the park with game viewing en route to the camp arriving for dinner

OVERNIGHT AT OLE SERAI LUXURY CAMP (CENTRAL SERENGETI) ON A FULL BOARD BASIS Ole Serai Luxury Camp

The Camp is tastefully decorated with all the amenities one would expect in a 5-star luxury camp.

All the 20 luxury tents in each camp are en suite with flushing toilets and pressurized running showers. There is 24-hour electric power supply. The tents and the guest areas have been specifically designed to offer guests an optimum 180-degree view while on their bed or while enjoying their meal and drinks. They bring travellers as close to nature as possible from the covered verandas. These stunning views embrace the sparsely spaced acacia tortillas trees with the abundance of in the vicinity making the animals experience awe-inspiring.

The evenings can be enjoyed sitting around the fireplace while exchanging the day's adventures with other guests sipping cocktails or having meals where the background music is nature's unique sounds mostly dominated by the lions roaring as if in celebration to welcome you.

Overnight: Ole Serai Luxury Camp **Meals:** Breakfast, Lunch, Dinner





SERENGETI NATIONAL PARK

Morning and afternoon game drives in The Serengeti National Park.

OVERNIGHT AT OLE SERAI LUXURY CAMP (CENTRAL SERENGETI) ON A FULL BOARD BASIS

OPTIONAL Shared Hot Air Balloon Safari

You may book a hot air balloon safari for this day. Early morning shared transfer in the balloon company vehicle to the balloon staging site. You meet the pilot who provides a safety briefing while the crew inflate the hot air balloon. At sunrise, your shared hot air balloon lifts off over the Serengeti plains. At times, your pilot will ascend to a higher altitude to give you an overview of the ecosystem. Then you descend to just above treetop level to silently observe the wildlife below. After about 50 minutes, you land and are met by the balloon staff to transport you to your shared bush breakfast. You then return to your camp or lodge. (Extra cost for the balloon safari).



Overnight: Ole Serai Luxury Camp **Meals:** Breakfast, Lunch, Dinner

DAY 05

SERENGETI NATIONAL PARK - NGORONGORO CRATER

After breakfast you depart for Ngorongoro with a picnic lunch viewing game across the vast Serengeti plains, stopping en route for a picnic lunch. You visit a Maasai village. Continue to your lodge, set on the edge of the Ngorongoro Forest for dinner and overnight.

OVERNIGHT AT NGORONGORO OLDEANI MOUNTAIN LODGE ON A FULL BOARD BASIS (WITH PICNIC LUNCH)

Ngorongoro Oldeani Mountain Lodge

A 5-star colonial lodge situated on a picturesque hill with spectacular views onto Oldeani Mountain. The lodge is elevated with 360-degree views that extend all the way to Lake Eyasi and Lake Manyara. The property is set on 40 acres of pristine lush green gardens and local vegetation with over 130 species of birds.

The lodge is accessed over a pond and one's first impressions is the grand central hallway with wooden trusses looking out over the fire place, infinity pool and out onto the Mount Oldeani, which is part of the caldera of the world famous Ngorongoro crater, only 12km away! All 50 suites have infinite views of the surrounding area. All





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rooms are tastefully decorated with all the amenities one would expect in a 5-star luxury lodge, inclusive of inside and outside shower, bath-tub, air-conditioning, fire places, wi-fi, mini bar, safe, tea-coffee percolator and private deck terrace.

Overnight: Ngorongoro Oldeani Mountain Lodge

Meals: Breakfast, Lunch, Dinner

DAY 06 NGORONGORO CRATER

A highlight awaits you this morning as you depart to explore what is commonly referred to as the World's largest natural wildlife arena. After breakfast, you descend with a picnic lunch through the early morning mists and 2,000 feet into the crater. Ngorongoro Crater is the World's largest intact volcanic caldera. Due to its size and diversity, the crater floor is comprised of several distinct areas, ranging from forest, swamps, lakes and springs, to open grassland and some sandy dunes. A truly unique wildlife experience. Return to the lodge in the late afternoon.

OVERNIGHT AT NGORONGORO OLDEANI MOUNTAIN LODGE ON A FULL BOARD BASIS (WITH PICNIC LUNCH)

Overnight: Ngorongoro Oldeani Mountain Lodge

Meals: Breakfast, Lunch, Dinner

DAY 07 NGORONGORO CRATER – TARANGIRE NATIONAL PARK

Depart Ngorongoro Crater after breakfast, head south east past Lake Manyara and Mto wa Mbu Village. Through the highlands and the Karatu district, you'll view the scenic wheat plains and coffee plantations here before journeying down the spectacular escarpment turning south on to the main Arusha — Dodoma road and into the park. From here to the camp, enjoy a game drive en route. After lunch board your safari vehicle and enjoy an afternoon game viewing within the park.

OVERNIGHT AT TARANGIRE KURO TREETOPS LODGE ON A FULL BOARD BASIS

Tarangire Kuro Treetops Lodge

Tarangire Kuro Treetops Lodge is set in the heart of Tarangire National Park. Offering stylish, spacious tents with a full en suite bathroom including flushing toilet and pressurised shower, guest will fell well at home. Extensive verandahs provide guests with views of the bush, dotted with massive baobab trees and teeming with wildlife.

Evenings can be shared exchanging stories with other travellers and enjoying cocktails in the lounge or world class dining in the restaurant. Facilities include WiFi and 24-hour electricity.



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Tarangire National Park is known for large elephant herds and remarkable baobab trees. The park is also a paradise for ornithologists featuring hundreds of unique species. The big five can be spotted in this park and Tarangire Kuro Treetops Lodge puts you in the perfect location to enjoy the most this park has to offer.

Overnight: Tarangire Kuro Treetops **Meals**: Breakfast, Lunch, Dinner

DAY 08 TARANGIRE NATIONAL PARK – ARUSHA

Depart after breakfast and head north east to Arusha. The journey will pass through the Masai Steppe filled with many picturesque African villages as well as maize, coffee and banana plantations. On arrival in Arusha lunch is provided followed by a transfer to Kilimanjaro Airport to connect with your departure flight.

Meals: Breakfast, Lunch





INCLUSIONS:

- Airport Transfers
- Full board on Safari
- Accommodation
- Exclusive use of 4 x 4 vehicle
- Minimum 2, Maximum 6 per vehicle with window seating
- Filtered water in vehicles
- Park Fees

EXCLUSIONS:

- International Airfare (Available on request)
- Visa and Visa fees
- Insurance
- Optional sightseeing
- Items of a personal nature such as gratuities, drinks, laundry, etc.
- Covid-19 testing if required
- Any item not listed under included
- PCR & Antigen tests

CONTACT INFORMATION:



TOURCAN VACATIONS

245 FAIRVIEW MALL DRIVE • SUITE 603 • TORONTO • ONTARIO • M2J 4T1

Tel: 416 391 0334 | **Toll Free:** 1800 263 2995

Fax: 416 391 0986

Emergency Cell Number: 416 301 9328

ONTARIO REG. #2679578 100.00

TOURCAN VACATIONS TERMS AND CONDITIONS:

1. PRICE INCLUDES:

- Meeting/Assistance/Transfers/Porterage: Airport / Hotel round-trip transfers at all destinations and includes one suitcase per person.
- Accommodation: In twin/double rooms with en-suite facilities.
- Meals: Meals as per itinerary.
- Guide: Professional English-speaking local guide(s).
- Sightseeing & Entrance Fees: Vehicle size depends on number of travelers. Entrance fees as per itinerary.
- Services Charges & Taxes: All taxes charged by local governments on services, which are part of the program.

2. PRICES DO NOT INCLUDE:

- Personal expenses: Telephone and data port charges at some hotels, meals and drinks, unless otherwise specified in the itinerary.
- Tips: To guides, drivers and hotel personnel.
- Insurance: Travel insurance is highly recommended and may be purchased at the time of deposit.
- **3. PAYMENT CONDITIONS:** A non-refundable deposit of \$300.00 per person is required at time of booking unless otherwise stated in your invoice. Tourcan Vacations office must receive final payment 60 days prior to departure. For bookings made within 60 days of departure, full payment is due. Some suppliers may require additional deposits. You will be advised at time of confirmation. The additional amount is non-refundable. If final payment is not received 60 days prior to departure the booking will be cancelled.
- **4. TERMS & CONDITIONS:** The purchase of packages, air only or tours (hereinafter referred to as the "Travel Services") offered by Tourcan Vacations constitutes a contractual agreement between Tourcan Vacations and the customer and implies your acceptance of Tourcan Vacations terms and conditions. Please ensure you read carefully and understand these terms and conditions prior to booking.
- **5. PRICES INDICATED:** Prices quoted in our website or by reservations staff are based on double occupancy and in Canadian dollars (\$CAN), unless otherwise indicated, and are based upon the prices of service providers, exchange rate, cost of fuel, taxes and other fees in force at time of preparation of the present brochure. All prices are valid upon date of publication and are subject to change without notice. Unless the customer has paid in full, all prices may be increased at any time and for any

reason. Where there is an increase in the total price of the Travel Services after a deposit has been paid and the cumulative increase, except any increase resulting from an increase in retail sales tax or federal goods and services tax, is more 7 per cent the customer has the right to cancel the contract and obtain full refund.

- **6. RESERVATIONS/DEPOSIT/CONFIRMATION:** Reservations must be accompanied by a deposit or payment in full before they can be considered confirmed.
- **7. FINAL PAYMENT:** Final payment must be received by Tourcan Vacations 60 days prior to departure date. Reservations made less than 60 days prior departure date must be accompanied by payment in full. If final payment is not received within the required period, Tourcan Vacations reserves the right to cancel any such reservations without prior notice and levy applicable cancellation fees.
- **8. PAYMENT BY CREDIT CARD:** Signed copies of Credit Card Authorization Forms must be in our possession before final documents will be issued.
- **9. CHARGES FOR CHANGES:** Any changes to a reservation will be subject to a \$50 change fee outside of 65 days of departure. Within 65 days of departure cancellation penalties will apply. If any change made by one or more customers alters the basis of room occupancy, rates will be adjusted to reflect true room occupancy status. Changes of customer names will be treated as a cancellation and cancellation fees will apply. Charges will apply for any changes in customer reservations (subject to availability) subsequent to the departure date.
- **10. CANCELLATION CHARGES:** Charges will apply in the event of any cancellation. Insurance premiums are non-refundable, in whole or in part, whether cancelled before or after the departure date. The day of departure is excluded when calculating cancellation or change fees. All cancellation fees must be calculated based on the total amount of the products and Travel Services purchased. Tourcan Vacations reserves the right to cancel a booking where any payment is not received by its due date (60 day prior to departure).

CANCELLATION BEFORE DEPARTURE DATE:

- Up to 60 Days prior loss of deposit*
- 59 to 0 Days prior- 100% penalty*

No refunds will be made for any used portion including hotels, sightseeing, cruises, transfers, meals, international or domestic flight with or without notice, unless cancelled or missed by the supplier.

*Plus any unrecoverable deposits paid to airlines or suppliers.

11. FLIGHTS AND CARRIERS:

Customers acknowledge and accept the following:

- Changes: Flights offered by Tourcan Vacations are conducted in accordance with the applicable tariffs of the air carrier and pursuant to regulations set out by the Canadian Transportation Agency. All such flights and rates are also subject to approval by the relevant government authorities. Consolidations and changes in the published schedule, aircraft type, days of operation, air carrier providing air transportation and flight itinerary may be undertaken at any time and without prior notice, in accordance with the air carrier's tariffs.
- Fares and Names: Fares and taxes may increase between the time of quoting, booking and tickets being issued. The fares quoted are subject to class availability and may have booking conditions attached. Tickets must reflect the passengers name as shown in their passport. If names are not reflected correctly boarding may be denied.

- Schedule Check and Connecting Flights: Flight schedules are subject to change without notice. Customers having purchased air only must reconfirm their return flight within 24 to 72 hours prior to the scheduled take-off time. Tourcan Vacations undertakes to notify customers reasonably in advance through means it deems appropriate of any schedule changes resulting in the advancement or delay of the flight departure times or in case of cancellation of a flight. Whenever customers book connecting flights, they must allow sufficient time to make their connection. No control can be exercised over air carriers to guarantee flight schedules, which may be altered or affected by various circumstances. Tourcan Vacations will not be liable for any change of schedule or a missed flight connection, including any additional fees incurred and special, incidental or consequential damages (including the carriage of baggage) arising from the foregoing, whether or not it had the knowledge that such additional fees or damages might be incurred.
- Airport check-in: It is recommended that customers arrive at the airport check-in counter at least 3 hours prior to
 departure. Failing this, their reservation may be cancelled and their seats assigned to other customers, with no right of
 recourse.
- Seat assignment: unless already pre-assigned, staff at the air carrier's check-in counter conducts aircraft seating.
- Other applicable conditions: Air transportation is subject to all applicable government regulations and is governed by the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier as well as the conditions of contract appearing on the airline ticket. Any amendments or changes to the applicable air carrier's general terms and conditions of carriage once filed with and approved by federal regulatory authorities, are not subject to additional public notice and are legally binding.
- Refusal to transport: Removal of passengers: Tourcan Vacations shall not be liable for refusal by itself or the air carrier to transport a passenger nor for the cancellation of a reserved space or removal of a passenger due to, but not limited to, safety reasons, to prevent the violation of any applicable laws of any country or to prevent any hazard or risk to such passenger, to any other person or property, or to the flight.
- **12. VALIDITY OF TICKETS:** Tickets are made out in the name of the customer and are not transferable. Tickets are valid only on the dates and flights indicated. Unused portions of tickets may not be used for travel on other flights and are not subject to refund at any time.

13. BAGGAGE:

- Limits: Air carriers have individual rules and regulations with respect to baggage weight, size and number. Customers must consult with the travel agent for applicable restrictions.
- Liability: The provisions of the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier, as well as the notice appearing on the passenger ticket and baggage check, govern the loss of and damage to baggage and establish the limits of air carrier's liability. Baggage lost or damaged while boarding or disembarking a ship must be reported to the Purser's office prior to the ship's departure from port or prior to leaving the local customs area. Passengers' baggage and property are transported, stored and handled at owner's risk at all times.
- **14. TRAVEL DOCUMENTS:** It is the full responsibility of customers to obtain at their own expense all necessary travel documents required by all relevant government authorities, including all ports of call, and to comply with the laws thereof. Passports will be required for all air and sea travel to or from all destinations and may have to be valid for six months beyond the date of the expected return to Canada. Canadian Citizens born in certain countries may require a visa in addition to a valid passport. A permanent resident card will be required for permanent residents/landed immigrants who are not Canadian citizens. One (1) parent traveling with a child under age 18 may have to obtain a notarized letter of consent signed by the parent not traveling. Customers are responsible for checking which documents are required, and then make certain that they have the necessary documents in hand prior to departure. The carrier or relevant authorities, without further recourse or the

possibility of a refund, may deny customers boarding privileges failing to provide the required documents. Entry to another country may also be refused even if the required information and travel documents are complete. No refund or replacement will be given for lost or stolen travel documents. Tourcan Vacations shall not be liable for any aid or information given by its employees or the travel agent in connection with obtaining any necessary travel documents or complying with any laws, whether given orally, in writing or otherwise, or for the consequences suffered by any customer resulting from his/her failure to obtain such documents or to comply with such laws.

- **15. CUSTOMER ADVISORY:** Some events are part of normal unpleasant occurrences, which can happen when traveling abroad. The customer realizes this, solely assumes the consequences thereof and agrees that Tourcan Vacations cannot be held responsible for any damages owing to such occurrences.
 - Living Standards: Customers are asked to bear in mind and accept that living standards and practices at the
 destination, and the conditions there with respect to the provision of utilities, services and accommodations, may
 differ from those found in Canada.
 - Service disruptions: Some services including water, electricity, air-conditioning, security, sanitary conditions, pools, food, beverages and other services or benefits may be suspended or interrupted partially or completely during the customer's stay. Likewise, depending on the occupancy rate of hotels, à la Carte dining may be replaced by buffet or vice-versa.
 - Food, water and beverages: The food, water and beverages may not be up to North-American standards. Accordingly, customers assume sole responsibility for any illness suffered while abroad or upon return owing to the quality of the food, water and beverages.
- **16. ROOM ALLOCATION:** Hoteliers are solely responsible for room allocation, in accordance with the category reserved by customers. Should customers choose to alter their room category upon arrival at destination (upon availability), they must make their own arrangements with the hotelier and assume all additional fees levied by them.
- **17. CHECK-IN AND CHECK-OUT CONDITIONS:** Customers acknowledge and accept that hoteliers, in accordance with international standards, have specific check-in times, usually from 3 PM and check out by noon on the scheduled day of departure or by noon on the day immediately preceding a late night departure.
- **18. CUSTOMERS REQUIRING ASSISTANCE AND CARE WHILE TRAVELLING:** All customers requiring special care, assistance, attention or treatment must advise Tourcan Vacations and the air carrier of any and all specific needs at the time of booking, in order to arrange air transportation, hotel and tour accommodations.
- **19. CHANGES TO TRAVEL SERVICES:** If Travel Services are no longer available prior to the departure date or subsequent to arrival at destination, Tourcan Vacations reserves the right to substitute them for comparable goods or Travel Services, or, alternatively, to cancel them.
 - Changes to itinerary: Tourcan Vacations and the participating tour operator reserves the right to cancel, alter or reschedule any timing, to omit one or more stops, to substitute alternative itineraries or to otherwise amend the content of the tour with or without prior notice to the passenger.

20. CUSTOMER RESPONSIBILITY:

- Health: Customers, whose physical condition so requires, must ensure that they have a sufficient quantity of any
 required medication with them, and that they carry such medication in their hand baggage at all times. Customers
 must also consult competent medical authorities prior to departure about preventive medical measure as regards to
 the countries to be visited.
- Activities: Tourcan Vacations cannot be held responsible for any accident or mishap occurring at the destination during the practice of activities in which the customers participate of their own free will and initiative.

- **21. FORCE MAJEURE:** Tourcan Vacations shall not be liable for failure in the performance of any of its obligations, including without limitation, for any loss or damage resulting from any delay, cancellation, loss of personal belongings, illness, bodily injury, accident, death, deterioration of Travel Services, inconvenience, loss of enjoyment, disappointment or frustration, either mental or physical, due to:
 - An Act of God or Force Majeure;
 - A war, revolution, insurrection, riot, blockage or any other unlawful act against public order or authority, including an act of terrorism or threat thereof;
 - Fire, flood, explosion, earthquake, epidemics, quarantine, storm, lightning, tornado or adverse weather conditions generally;
 - Accident to or failure of an aircraft or equipment used in connection therewith, loss of or hijacking of an aircraft, or any shortage of or inability to provide labor, fuel or facilities;
 - Any strike, lock-out, labor dispute or other industrial disturbance whether involving Tourcan Vacations' employees, the employees of its service providers or others upon whom Tourcan Vacations relies;
 - Any government order, regulation, action or inaction or any failure to obtain the approval of a government authority having jurisdiction in the circumstances as may be required to the conduct of operations hereunder or any government or legal restraint upon such operation;
 - Others upon whom Tourcan Vacations relies for the performance of the whole or any part of any Travel Services hereunder;
 - Any other causes beyond the reasonable control of Tourcan Vacations and any other event not reasonably to be
 foreseen, anticipated or predicted, whether actual, threatened or reported, which may interfere with the operations of
 Tourcan Vacations or of its service providers.
- **22. EXCLUSION OF LIABILITY:** Tourcan Vacations makes arrangements with air carriers, hotels, transfer operators and other independent parties to provide customers with Travel Services they purchase. Although Tourcan Vacations takes great care in selecting these service providers, it does not have any control over them and cannot be held responsible for their omissions, fault or negligence, or that of their employees, nor for any loss or damages suffered as a result thereof. Travel Services provided are subject to the conditions imposed by the service providers and their liability is limited by their tariffs, conditions of carriage, tickets, vouchers, international conventions and agreements.
- 23. ACTIVITIES NOT INCLUDED: Tourcan Vacations shall not be liable for the quality or safety of activities (such as excursions, optional tours, little extras and others) available at the destination that customers may wish to participate in and which are not included in the package, nor for any other representation made by the operator of any such activities. Any written or oral contract for all such activities shall be deemed to be made between customers and the operator of such activities and shall be undertaken at the customers' own risk of loss, damage or injury. Tourcan Vacations shall not be liable in any manner for any complaints or claims that may arise as a result of participation in any such activities which are offered by third parties over whom Tourcan Vacations has no control.
- **24. CONFIDENTIALITY:** Tourcan Vacations strictly complies with principles of confidentiality with respect to customers' personal information, including in accordance with the Personal Information Protection and Electronic Documents Act.
- **25. LAWS:** The laws of the province in which the Canadian gateway city is located govern this agreement. Any legal action instituted against Tourcan Vacations must be heard before the courts of this province. For the purposes of any such proceedings, the parties hereby agree to elect domicile in the judicial district of the Canadian gateway city in question. The voiding of one or other of the clauses hereto shall neither annul nor invalidate this agreement, which is known as the Terms and Conditions. Tourcan Vacations is registered as a wholesaler in Ontario.

26. I understand that the <u>QUARANTINE ACT</u> is in place by the Government of Canada, which is subject to change or to be extended at any time. This requires me to legally self-isolate for 14 days upon re-entering Canada, unless participating in a Government authorized Rapid Test Project (which is subject to its own rules). I also understand that entry requirements for the country I am travelling to may change at any time without notice and it is my sole responsibility to inform myself of such requirements. Entry requirements may also include providing proof of a negative COVID-19 test upon arrival.

For travel arrangements including a flight, I understand that the airlines and Government regulatory bodies (including Transport Canada) have put measures in place to determine whether I am able to fly. If I am denied boarding, I understand that all expenses will be solely mine to incur with no refunds or credits offered by the Travel Agency, Airline or Travel Operator(s).

I understand that I may be asked the following while travelling abroad from government officials, immigration, airlines, hotels and other travel operators:

- a. Asked to confirm that I have been advised that the carrier may impose COVID-related measures, and I agree to comply.
- **b.** Asked Covid questions such as if I have a cough/fever/runny nose, breathing problems, or been denied boarding within the past 14 days, or been subject to a mandatory quarantine order.
- **c.** I may be scrutinized for symptoms such as fever/cough/runny nose, breathing problems, and denied boarding if any are perceived, regardless the answers given to the questions.
- **d.** I am obliged to wear a face covering when boarding, flying and disembarking (subject to some exceptions, e.g., when eating), and comply with instructions from a gate agent or cabin crew, failing which I can be denied boarding and/or subject to a fine.

If flying into Canada, my temperature will be taken by the carrier unless in possession of a medical certificate attesting that the elevated temperature is due to something other than COVID.

I understand that any denied services due to failure to comply with carrier or operator rules and any expenses I incur due to a result of denied services are solely my own expense and I will not hold my Travel Agency or travel specialist financially or legally responsible.

I confirm that I have reviewed all travel restrictions and notices put forth by the Government of Canada as found on https://travel.gc.ca/ [travel.gc.ca] and understand that the restrictions can change at any time.

I understand that as of November 21, 2020 it is mandatory to participate in the ArriveCAN program when returning to Canada:

As part of Canada's efforts to reduce the spread of COVID-19, air travellers must provide travel and contact information, their quarantine plan, and a COVID-19 symptom self-assessment digitally using ArriveCAN before they board their flight to Canada. Land or marine travellers are also strongly encouraged to use ArriveCAN to reduce processing time at the Canadian border and limit points of contact between travellers and officials.

Travellers are also required to provide certain information within 48 hours of entering Canada. Certain exemptions apply for exempt travellers. See Canada.ca/ArriveCAN [canada.ca] for more details.

I also understand that I am subject to the local laws and restrictions put forth by the Government officials in any and all countries that I am visiting during these travel arrangements and they are subject to change at any time.