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SKYSAFARI TANZANIA - ABOVE AND BEYOND

10 Days / 9 Nights

VISITING: Arusha, Tarangire, Ngorongoro, The Serengeti



SKYSAFARI
ABOVE AND BEYOND

SKYSAFARI TANZANIA

10 Day Luxury Air Safari

Arusha • Tarangire • Manyara • Ngorongoro • The Serengeti



THE ADVENTURE AT A GLANCE

DAY 1: ARUSHA	<ul style="list-style-type: none"> • Arrival at Kilimanjaro, where we'll fast-track you through Kilimanjaro International Airport • VIP transfer to Elewana Arusha Coffee Lodge Accommodation: Elewana Arusha Coffee Lodge
DAY 2: ARUSHA & TARANGIRE	<ul style="list-style-type: none"> • Breakfast at Elewana Arusha Coffee Lodge • Bean-To-Cup coffee estate private tour • Shanga cultural experience • Briefing and lunch at the lodge • SkySafari flight to Kuro Airstrip in Tarangire National Park • Game drive through Tarangire National Park to Elewana Tarangire Treetops • A traditional Masai boma dinner at the camp Accommodation: Elewana Tarangire Treetops
DAY 3: TARANGIRE	<ul style="list-style-type: none"> • Breakfast at camp • Game drive • Lunch at camp • Bush walks • Masai village visit • Sundowners in the bush • Dinner at camp Accommodation: Elewana Tarangire Treetops
DAY 4: TARANGIRE & NGORONGORO CRATER	<ul style="list-style-type: none"> • Breakfast at camp • Morning game drive en-route to airstrip • Picnic lunch in Tarangire National Park • SkySafari flight to Manyara airstrip • Transfer to Elewana The Manor at Ngorongoro for high tea • Dinner at The Manor Accommodation: Elewana The Manor at Ngorongoro
DAY 5: LAKE MANYARA	<ul style="list-style-type: none"> • Breakfast at The Manor • Game Drive to Lake Manyara National Park • Picnic lunch in Lake Manyara National Park or return for lunch at The Manor • Free afternoon for relaxing, swimming in the pool, horseback riding and more • Indulge in a spa treatment • Dinner at The Manor Accommodation: Elewana The Manor at Ngorongoro
DAY 6: NGORONGORO CRATER	<ul style="list-style-type: none"> • Early breakfast at The Manor • Full day Ngorongoro crater tour

	<ul style="list-style-type: none"> • Picnic lunch in the crater • Dinner at The Manor Accommodation: Elewana The Manor at Ngorongoro
DAY 7: NGORONGORO CRATER & SERENGETI NATIONAL PARK	<ul style="list-style-type: none"> • Breakfast at The Manor • SkySafari flight to Serengeti National Park • Lunch at camp • Afternoon game drive • Dinner at camp Accommodation: Elewana Serengeti Pioneer/Migration Camp
DAY 8: SERENGETI NATIONAL PARK	<ul style="list-style-type: none"> • Breakfast at camp • Game drive in Serengeti National Park • Lunch in the bush • Dining under the stars Accommodation: Elewana Serengeti Pioneer/Migration Camp
DAY 9: SERENGETI NATIONAL PARK	<ul style="list-style-type: none"> • Early breakfast at camp • Full day game drive • Picnic hamper lunch served in the bush • Sundowners in the bush • Dinner at camp Accommodation: Elewana Serengeti Pioneer/Migration Camp
DAY 10: SERENGETI NATIONAL PARK & ARUSHA	<ul style="list-style-type: none"> • Breakfast at camp • Game drive en-route to Airstrip • SkySafari flight to Arusha Airport • SkySafari private ground transfer to Arusha Coffee Lodge • A day room will be available depending on your outbound flight • Road transfer to Kilimanjaro International Airport and departure

SKY SAFARI TANZANIA ITINERARY:

DAY 1: ARRIVE KILIMANJARO - ARUSHA

Touching down in the shadow of the continent's highest mountain is quite the arrival: welcome to Africa. We'll fast-track you through Kilimanjaro Airport to Elewana Arusha Coffee Lodge, voted one of the Top 5 Hotels in Africa 2020 by Travel + Leisure, where the stresses of travel will lift as soon as you're shown your elegant suite, tucked into this leafy and aromatic working plantation.

OVERNIGHT: ARUSHA COFFEE LODGE



DAY 2: ARUSHA - TARANGIRE NATIONAL PARK

After you've savoured a brew with breakfast, take a private tree-to-cup tour around the grounds, to find out how they make it so good. As well as producing coffee, the lodge is home to Shanga, a wonderful social enterprise that employs people with disabilities to create quality handmade products – watch the artisans at work, sewing, painting, weaving and glass-blowing, and perhaps pick up a souvenir or two.



There's time for a lovely lunch on the lawn before we whisk you off on your SkySafari flight to Tarangire, Tanzania's unexpected awesome. Often overlooked for the north's better-known parks, Tarangire bursts with great game – especially in the dry season, when animals flock to its perennial river – but sees few other tourists. That means safaris crammed full of wildlife, but blissfully crowd free.

The action starts immediately: you'll be scouting for game on the drive from airstrip to Elewana Tarangire Treetops. Elephants are a particular speciality – more than 3,000 (one of the largest populations in East Africa) roam here.

The lodge itself is like something from a fairytale: its scatter of suites teeters amongst the branches of the baobab and marula trees; each has a huge balcony, looking either to the sunrise, the sunset or over the camp's waterhole. Tear yourself away for dinner, though – a candle-lit feast served in a Masai boma, surrounded by acacia trees.

OVERNIGHT: TARANGIRE TREE TOPS

DAY 3: TARANGIRE NATIONAL PARK

After breakfast at Treetops you will enjoy morning game drives in Tarangire National Park and will return to lodge for lunch. After lunch, you will enjoy activities like Bush walk, Masai Village Visit and Sundowners in the bush at the camp.

The lodge has been pivotal in driving the development of community-owned wildlife conservancies, which has seen more wildlife being preserved and more local people benefitting. It also means it can offer the best of both worlds: guests here have easy access to Tarangire's animal-dense pastures, but being in the conservancy means a greater variety of activities is allowed.

Start the day traditionally, with a glorious game drive in custom-designed jeeps, looking for a whole host of species – from zebra, buffalo, eland and kudu to lion, leopard and hyena. Then, after lunch back at camp, walk out with a Masai guide. There's nothing more electrifying than exploring the bush on foot, getting up-close to the flowers, insects and animal tracks you might miss from a vehicle. You can also visit a Masai village to find out more about the custodians of this land.

As the afternoon cools, there's only one thing to be done: sit on Sunset Hill, Sundowner in hand, the classic way to toast a day on safari. A delicious dinner will follow, though you might want to



squeeze in another adventure: night drives (permitted within the conservancy) are a chance to see the after-dark shift, from prickly porcupines to elusive leopards.

OVERNIGHT: TARANGIRE TREE TOPS



DAY 4: TARANGIRE - NGORONGORO

Enjoy breakfast among the baobabs before packing a picnic and heading off for the airstrip – a wild ride that once again doubles as a game drive. With Treetops' keen-eyed guides you might glimpse the park's wild dogs (this is a great place for sightings), a tiny pancake tortoise or even Tarangire's tree-climbing lions.

It's a scenic flight to Manyara airstrip, and a lovely drive through the highlands to reach the epitome of elegance that is The Manor. Quite possibly the most enviable address on the safari circuit, this handful of Cape Dutch-styled cottages sits within the lush gardens of a working coffee farm, near the edge of the Ngorongoro Crater. You'll arrive in time for high tea, taken with views over the rippling forest, while your butler sorts the luggage. Then soak in your Victorian bathtub, cosy up by your suite's open fire, enjoy a delicious dinner, maybe have a game of billiards and retire for the night.



OVERNIGHT: THE MANOR

DAY 5: LAKE MANYARA NATIONAL PARK / KARATU

According to Ernest Hemingway, Lake Manyara is the ‘loveliest in Africa’.

It’s certainly varied, attracting an astounding mix of life, from bushbuck and blue monkeys in the forests to tree-climbing lions in the acacia woods; from cheetah stalking antelopes on the grasslands to hippos wallowing in the mud. Most dazzling, though, is the flamboyance of flamingos – hundreds of the blushing birds flock here, along with more than 400 other avian species. Join a game drive after breakfast and stay until lunch, so you can picnic by the water’s edge.



Back at The Manor, the afternoon is all yours.

Take a dip in the pool, book a treatment in the spa or join a guided walk around the coffee estate. Or you could head out on horseback, to get a different perspective on these verdant highlands, finishing with a Sundowner, of course. Top the day off with dinner in the elegant dining room, always a culinary delight.

OVERNIGHT: THE MANOR

DAY 6: NGORONGORO CRATER

Your alarm will ring at the crack of dawn today – but you won’t mind a bit.

It’s well worth the early breakfast when you’re about to head into the ‘eighth wonder of the world’. Measuring over 20km wide and 600m deep, Ngorongoro Crater is a natural volcanic amphitheatre, a geological marvel, a festival of wildlife. Its acacia thickets, riverine forest and glittering lakes throng with around 30,000 animals: one of the highest densities of wildlife in Africa. Safaris here can be overwhelming, in the very best way.

Spend a full day in Ngorongoro – our expert guides will introduce you to its vast cast of characters: lions, elephants and buffalo, cheetah and serval cats, hyena, jackal and black rhino. Plus The Manor has special permission to host beautiful bush lunches in a private part



of the crater, away from the crowds. You can picnic in exclusive style without missing a wildlife-packed minute.

Sundowners and dinner back at The Manor will be abuzz, as you exchange stories with your fellow travellers about what you've seen on this once-in-a-lifetime day.

OVERNIGHT: THE MANOR

DAY 7: NGORONGORO - SERENGETI

Enjoy your last lavish Manor breakfast before we whisk you off for your SkySafari flight to another African icon: Serengeti National Park.



Simply, it's huge. An endless-seeming swathe of short-grass plains, braided with life-giving streams, speckled with rocky kopjes, riffled by occasional hills, rich in Masai culture, absolutely teeming with life. And while you can revel in the bigger picture, it's also the place to embrace the individual moments: the will-they-won't-they tension of a lion pack on the hunt; the shock of a crocodile bursting from the river; the white-knuckle charge of an angry bull elephant; the dazzle of the sun subsiding into plains with no end.

We'll deliver you to your lodge in time for lunch, though the exact lodge depends in part on the season. We might introduce you the bygone-luxe tents of Elewana Serengeti Pioneer Camp, perched on a kopje in the south of the park. As well as being renowned for its immense wildebeest herds, the area is rich in prehistoric paintings while nearby Lake Magadi is popular with flamingos.

Alternatively, we'll take you to the sophisticated stilted tents of Elewana Serengeti Migration Camp, further north. This peaceful part of the park sees few other visitors; you'll feel you've arrived in your own private wilderness. The variety of wildlife here is remarkable, the drama intense – especially when the Great Migration passes through: the camp is perfectly placed for watching the herds run the gauntlet of the Mara River.

Either way, your first afternoon's game drive will be a wildlife revelation.

OVERNIGHT: MIGRATION CAMP OR PIONEER CAMP

DAY 8: SERENGETI NATIONAL PARK

Game drives in the Serengeti are always a surprise.

You never quite know how the drama might play out. Most dramatic of all is to witness the pinnacle of the Great Migration, when more than a million animals cross the northern rivers. The Serengeti Migration Camp sits on their route, so you barely need travel at all to catch a life-or-death crossing. Also nearby are hippo-filled pools – you can hear their grunts and chortles from camp.

To maximize your wild time, we'll dish up a delicious lunch on the go, while, come nightfall, dinner will be served out under the stars, to a backing track of the sounds of the bush.

OVERNIGHT: MIGRATION CAMP OR PIONEER CAMP



DAY 9: SERENGETI NATIONAL PARK

Another early breakfast before another action-packed day – a whole day, with lunch in the bush, so you don't waste a minute.

Exploring from Elewana Serengeti Pioneer might mean witnessing the replenishing of the Serengeti's mighty herds: each year, 400,000 wildebeest calves are born in the park's south, a staggering number, which draws many predators...

Indeed, big cats are a particular pleasure around the Pioneer camp. Lions love to sun-bask on the rocks of Moru Kopje (where Masai paintings can also be seen). Also, the camp supports the Serengeti Cheetah Project, and talks by experts will introduce you to the local cats, and help you identify them when you're scanning the plains.

After a full, fabulous day, it's time to raise a final Sundowner to the Serengeti, as the light softens, the earth cools, the horizon glows. Enjoy dinner back at camp, then sit out and listen one last time: to the eerie call of the nightjar and the whoop of a hyena, to the hippos' belly guffaw and the lion's nerve-trembling roar...



DINNER & OVERNIGHT: MIGRATION CAMP OR PIONEER CAMP

DAY 10: SERENGETI / ARUSHA / DEPART TANZANIA

Eke out every last second.

Your drive to the airstrip gives you a final chance to soak up the sights, smells, sounds and sensations of the Serengeti. Just one more elegant giraffe, one more elephant charge. Once

airborne, keep your eyes out the window, to see the Serengeti slide out of view and, perhaps, Kilimanjaro peeping through the clouds.

There's no need to hang around at the airport – we'll deliver you back to Arusha Coffee Lodge's oasis of calm so you can relax in a day room amid the birds and the beans before we take you back for your flight home, head, heart and soul full of African magic..

END OF OUR SERVICES

INCLUSIONS:

- All domestic flights in SkySafari's executive aircraft or similar
- All statutory taxes for the flights mentioned above
- Full board accommodation, drinks* and laundry services at Arusha Coffee Lodge - 1 night, Tarangire Treetops - 2 nights, The Manor at Ngorongoro - 3 nights - Serengeti Pioneer Camp (Jan-May) or Serengeti Migration Camp (Jun-Dec) - 3 nights
- Shared daytime game drives in specially adapted 4x4 game drive vehicles
- Services of an English-speaking driver-guide
- Safari activities such as: Bean-to-Cup Coffee Tour, visit an authentic Masai village, game walk, sundowners in the bush, night game drive, massage, game walk
- All transfers, including to / from Kilimanjaro International Airport - Medical Emergency Evacuation Insurance
- VIP fast track at Kilimanjaro International Airport
- TIP included porters, driver/guides & lodge/camp staff

* Drinks include: mineral water, soft drinks, juices, tea/coffee, beer, house wines, selected spirits

EXCLUSIONS:

- Visas (currently US\$ 50 per person for all National Except USA US\$ 100.00)
- Inoculations and personal insurance
- All International & Local flights
- Optional activities and excursions
- Premium drinks like champagne and brandies

CONTACT INFORMATION:



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TERMS & CONDITIONS:

1. PRICE INCLUDES:

Meeting/Assistance/Transfers/Porterage: Airport / Hotel round-trip transfers at all destinations and includes one suitcase per person.

Accommodation: In twin/double rooms with en-suite facilities.

Meals: Meals as per itinerary.

Guide: Professional English-speaking local guide(s).

Sightseeing & Entrance Fees: Vehicle size depends on number of travelers. Entrance fees as per itinerary.

Services Charges & Taxes: All taxes charged by local governments on services, which are part of the program.

2. PRICES DO NOT INCLUDE:

Personal expenses: Telephone and data port charges at some hotels, meals and drinks, unless otherwise specified in the itinerary.

Tips: To guides, drivers and hotel personnel.

Insurance: Travel insurance is highly recommended and may be purchased at the time of deposit.

3. PAYMENT CONDITIONS: A non-refundable deposit of \$300.00 per person is required at time of booking unless otherwise stated in your invoice. Tourcan Vacations office must receive final payment 60 days prior to departure. For bookings made within 60 days of departure, full payment is due. **Some suppliers may require additional deposits. You will be advised at time of confirmation. The additional amount is non-refundable. If final payment is not received 60 days prior to departure the booking will be cancelled.**

4. TERMS & CONDITIONS: The purchase of packages, air only or tours (hereinafter referred to as the "Travel Services") offered by Tourcan Vacations constitutes a contractual agreement between Tourcan Vacations and the customer and implies your acceptance of Tourcan Vacations terms and conditions. Please ensure you read carefully and understand these terms and conditions prior to booking.

5. PRICES INDICATED: Prices quoted in our website or by reservations staff are based on double occupancy and in Canadian dollars (\$CAN), unless otherwise indicated, and are based upon the prices of service providers, exchange rate, cost of fuel, taxes and other fees in force at time of preparation of the present brochure. All prices are valid

upon date of publication and are subject to change without notice. Unless the customer has paid in full, all prices may be increased at any time and for any reason. Where there is an increase in the total price of the Travel Services after a deposit has been paid and the cumulative increase, except any increase resulting from an increase in retail sales tax or federal goods and services tax, is more 7 per cent the customer has the right to cancel the contract and obtain full refund.

6. RESERVATIONS/DEPOSIT/CONFIRMATION: Reservations must be accompanied by a deposit or payment in full before they can be considered confirmed.

7. FINAL PAYMENT: Final payment must be received by Tourcan Vacations 60 days prior to departure date. Reservations made less than 60 days prior departure date must be accompanied by payment in full. If final payment is not received within the required period, Tourcan Vacations reserves the right to cancel any such reservations without prior notice and levy applicable cancellation fees.

8. PAYMENT BY CREDIT CARD:

Signed copies of Credit Card Authorization Forms must be in our possession before final documents will be issued.

9. CHARGES FOR CHANGES: Any changes to a reservation will be subject to a \$50 change fee outside of 65 days of departure. Within 65 days of departure cancellation penalties will apply. If any change made by one or more customers alters the basis of room occupancy, rates will be adjusted to reflect true room occupancy status.

Changes of customer names will be treated as a cancellation and cancellation fees will apply.

Charges will apply for any changes in customer reservations (subject to availability) subsequent to the departure date.

10. CANCELLATION CHARGES: Charges will apply in the event of any cancellation. Insurance premiums are non-refundable, in whole or in part, whether cancelled before or after the departure date. The day of departure is excluded when calculating cancellation or change fees. All cancellation fees must be calculated based on the total amount of the products and Travel Services purchased. Tourcan Vacations reserves the right to cancel a booking where any payment is not received by its due date (60 day prior to departure).

CANCELLATION BEFORE DEPARTURE DATE:

Up to 60 Days prior – loss of deposit*

59 to 0 Days prior- 100% penalty*

No refunds will be made for any used portion including hotels, sightseeing, cruises, transfers, meals, international or domestic flight with or without notice, unless cancelled or missed by the supplier.

*Plus any unrecoverable deposits paid to airlines or suppliers.

11. FLIGHTS AND CARRIERS:

Customers acknowledge and accept the following

Changes: Flights offered by Tourcan Vacations are conducted in accordance with the applicable tariffs of the air carrier and pursuant to regulations set out by the Canadian Transportation Agency. All such flights and rates are also subject to approval by the relevant government authorities. Consolidations and changes in the published schedule,

aircraft type, days of operation, air carrier providing air transportation and flight itinerary may be undertaken at any time and without prior notice, in accordance with the air carrier's tariffs.

Fares and Names: Fares and taxes may increase between the time of quoting, booking and tickets being issued.

The fares quoted are subject to class availability and may have booking conditions attached.

Tickets must reflect the passengers name as shown in their passport. If names are not reflected correctly boarding may be denied.

Schedule Check and Connecting Flights: Flight schedules are subject to change without notice. Customers having purchased air only must reconfirm their return flight within 24 to 72 hours prior to the scheduled take-off time. Tourcan Vacations undertakes to notify customers reasonably in advance through means it deems appropriate of any schedule changes resulting in the advancement or delay of the flight departure times or in case of cancellation of a flight. Whenever customers book connecting flights, they must allow sufficient time to make their connection. No control can be exercised over air carriers to guarantee flight schedules, which may be altered or affected by various circumstances. Tourcan Vacations will not be liable for any change of schedule or a missed flight connection, including any additional fees incurred and special, incidental or consequential damages (including the carriage of baggage) arising from the foregoing, whether or not it had the knowledge that such additional fees or damages might be incurred.

Airport check-in: It is recommended that customers arrive at the airport check-in counter at least 3 hours prior to departure. Failing this, their reservation may be cancelled and their seats assigned to other customers, with no right of recourse.

Seat assignment: unless already pre-assigned, staff at the air carrier's check-in counter conducts aircraft seating.

Other applicable conditions: Air transportation is subject to all applicable government regulations and is governed by the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier as well as the conditions of contract appearing on the airline ticket. Any amendments or changes to the applicable air carrier's general terms and conditions of carriage once filed with and approved by federal regulatory authorities, are not subject to additional public notice and are legally binding.

Refusal to transport: Removal of passengers: Tourcan Vacations shall not be liable for refusal by itself or the air carrier to transport a passenger nor for the cancellation of a reserved space or removal of a passenger due to, but not limited to, safety reasons, to prevent the violation of any applicable laws of any country or to prevent any hazard or risk to such passenger, to any other person or property, or to the flight.

12. VALIDITY OF TICKETS: Tickets are made out in the name of the customer and are not transferable. Tickets are valid only on the dates and flights indicated. Unused portions of tickets may not be used for travel on other flights and are not subject to refund at any time.

13. BAGGAGE:

Limits: Air carriers have individual rules and regulations with respect to baggage weight, size and number. Customers must consult with the travel agent for applicable restrictions.

Liability: The provisions of the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier, as well as the notice appearing on the passenger ticket and baggage check, govern the loss

of and damage to baggage and establish the limits of air carrier's liability. Baggage lost or damaged while boarding or disembarking a ship must be reported to the Purser's office prior to the ship's departure from port or prior to leaving the local customs area. Passengers' baggage and property are transported, stored and handled at owner's risk at all times.

14. TRAVEL DOCUMENTS: It is the full responsibility of customers to obtain at their own expense all necessary travel documents required by all relevant government authorities, including all ports of call, and to comply with the laws thereof. Passports will be required for all air and sea travel to or from all destinations and may have to be valid for six months beyond the date of the expected return to Canada. Canadian Citizens born in certain countries may require a visa in addition to a valid passport. A permanent resident card will be required for permanent residents/landed immigrants who are not Canadian citizens. One (1) parent traveling with a child under age 18 may have to obtain a notarized letter of consent signed by the parent not traveling. Customers are responsible for checking which documents are required, and then make certain that they have the necessary documents in hand prior to departure. The carrier or relevant authorities, without further recourse or the possibility of a refund, may deny customers boarding privileges failing to provide the required documents. Entry to another country may also be refused even if the required information and travel documents are complete. No refund or replacement will be given for lost or stolen travel documents. Tourcan Vacations shall not be liable for any aid or information given by its employees or the travel agent in connection with obtaining any necessary travel documents or complying with any laws, whether given orally, in writing or otherwise, or for the consequences suffered by any customer resulting from his/her failure to obtain such documents or to comply with such laws.

15. CUSTOMER ADVISORY: Some events are part of normal unpleasant occurrences, which can happen when traveling abroad. The customer realizes this, solely assumes the consequences thereof and agrees that Tourcan Vacations cannot be held responsible for any damages owing to such occurrences.

Living Standards: Customers are asked to bear in mind and accept that living standards and practices at the destination, and the conditions there with respect to the provision of utilities, services and accommodations, may differ from those found in Canada.

Service disruptions: Some services including water, electricity, air-conditioning, security, sanitary conditions, pools, food, beverages and other services or benefits may be suspended or interrupted partially or completely during the customer's stay. Likewise, depending on the occupancy rate of hotels, à la Carte dining may be replaced by buffet or vice-versa.

Food, water and beverages: The food, water and beverages may not be up to North-American standards. Accordingly, customers assume sole responsibility for any illness suffered while abroad or upon return owing to the quality of the food, water and beverages.

16. ROOM ALLOCATION: Hoteliers are solely responsible for room allocation, in accordance with the category reserved by customers. Should customers choose to alter their room category upon arrival at destination (upon availability), they must make their own arrangements with the hotelier and assume all additional fees levied by them.

17. CHECK-IN AND CHECK-OUT CONDITIONS: Customers acknowledge and accept that hoteliers, in accordance with international standards, have specific check-in times, usually from 3 PM and check out by noon on the scheduled day of departure or by noon on the day immediately preceding a late night departure.

18. CUSTOMERS REQUIRING ASSISTANCE AND CARE WHILE TRAVELLING:

All customers requiring special care, assistance, attention or treatment must advise Tourcan Vacations and the air carrier of any and all specific needs at the time of booking, in order to arrange air transportation, hotel and tour accommodations.

19. CHANGES TO TRAVEL SERVICES:

If Travel Services are no longer available prior to the departure date or subsequent to arrival at destination, Tourcan Vacations reserves the right to substitute them for comparable goods or Travel Services, or, alternatively, to cancel them.

Changes to itinerary: Tourcan Vacations and the participating tour operator reserves the right to cancel, alter or re-schedule any timing, to omit one or more stops, to substitute alternative itineraries or to otherwise amend the content of the tour with or without prior notice to the passenger.

20. CUSTOMER RESPONSIBILITY:

Health: Customers, whose physical condition so requires, must ensure that they have a sufficient quantity of any required medication with them, and that they carry such medication in their hand baggage at all times. Customers must also consult competent medical authorities prior to departure about preventive medical measure as regards to the countries to be visited.

Activities: Tourcan Vacations cannot be held responsible for any accident or mishap occurring at the destination during the practice of activities in which the customers participate of their own free will and initiative.

21. FORCE MAJEURE: Tourcan Vacations shall not be liable for failure in the performance of any of its obligations, including without limitation, for any loss or damage resulting from any delay, cancellation, loss of personal belongings, illness, bodily injury, accident, death, deterioration of Travel Services, inconvenience, loss of enjoyment, disappointment or frustration, either mental or physical, due to:

- * An Act of God or Force Majeure;
- * A war, revolution, insurrection, riot, blockage or any other unlawful act against public order or authority, including an act of terrorism or threat thereof;
- * Fire, flood, explosion, earthquake, epidemics, quarantine, storm, lightning, tornado or adverse weather conditions generally;
- * Accident to or failure of an aircraft or equipment used in connection therewith, loss of or hijacking of an aircraft, or any shortage of or inability to provide labor, fuel or facilities;
- * Any strike, lock-out, labor dispute or other industrial disturbance whether involving Tourcan Vacations' employees, the employees of its service providers or others upon whom Tourcan Vacations relies;
- * Any government order, regulation, action or inaction or any failure to obtain the approval of a government authority having jurisdiction in the circumstances as may be required to the conduct of operations hereunder or any government or legal restraint upon such operation;
- * Others upon whom Tourcan Vacations relies for the performance of the whole or any part of any Travel Services

hereunder;

* Any other causes beyond the reasonable control of Tourcan Vacations and any other event not reasonably to be foreseen, anticipated or predicted, whether actual, threatened or reported, which may interfere with the operations of Tourcan Vacations or of its service providers.

22. EXCLUSION OF LIABILITY: Tourcan Vacations makes arrangements with air carriers, hotels, transfer operators and other independent parties to provide customers with Travel Services they purchase. Although Tourcan Vacations takes great care in selecting these service providers, it does not have any control over them and cannot be held responsible for their omissions, fault or negligence, or that of their employees, nor for any loss or damages suffered as a result thereof. Travel Services provided are subject to the conditions imposed by the service providers and their liability is limited by their tariffs, conditions of carriage, tickets, vouchers, international conventions and agreements.

23. ACTIVITIES NOT INCLUDED: Tourcan Vacations shall not be liable for the quality or safety of activities (such as excursions, optional tours, little extras and others) available at the destination that customers may wish to participate in and which are not included in the package, nor for any other representation made by the operator of any such activities. Any written or oral contract for all such activities shall be deemed to be made between customers and the operator of such activities and shall be undertaken at the customers' own risk of loss, damage or injury. Tourcan Vacations shall not be liable in any manner for any complaints or claims that may arise as a result of participation in any such activities which are offered by third parties over whom Tourcan Vacations has no control.

24. CONFIDENTIALITY: Tourcan Vacations strictly complies with principles of confidentiality with respect to customers' personal information, including in accordance with the Personal Information Protection and Electronic Documents Act.

25. LAWS: The laws of the province in which the Canadian gateway city is located govern this agreement. Any legal action instituted against Tourcan Vacations must be heard before the courts of this province. For the purposes of any such proceedings, the parties hereby agree to elect domicile in the judicial district of the Canadian gateway city in question. The voiding of one or other of the clauses hereto shall neither annul nor invalidate this agreement, which is known as the Terms and Conditions. Tourcan Vacations is registered as a wholesaler in Ontario.

26. I understand that the Quarantine Act is in place by the Government of Canada, which is subject to change or to be extended at any time. This requires me to legally self-isolate for 14 days upon re-entering Canada, unless participating in a Government authorized Rapid Test Project (which is subject to its own rules). I also understand that entry requirements for the country I am travelling to may change at any time without notice and it is my sole responsibility to inform myself of such requirements. Entry requirements may also include providing proof of a negative COVID-19 test upon arrival.

For travel arrangements including a flight, I understand that the airlines and Government regulatory bodies (including Transport Canada) have put measures in place to determine whether I am able to fly. If I am denied boarding, I understand that all expenses will be solely mine to incur with no refunds or credits offered by the Travel Agency, Airline or Travel Operator(s).

I understand that I may be asked the following while travelling abroad from government officials, immigration, airlines, hotels and other travel operators:

- a. Asked to confirm that I have been advised that the carrier may impose COVID-related measures, and I agree to comply.
- b. Asked Covid questions such as if I have a cough/fever/runny nose, breathing problems, or been denied boarding within the past 14 days, or been subject to a mandatory quarantine order.
- c. I may be scrutinized for symptoms such as fever/cough/runny nose, breathing problems, and denied boarding if any are perceived, regardless the answers given to the questions.
- d. I am obliged to wear a face covering when boarding, flying and disembarking (subject to some exceptions, e.g., when eating), and comply with instructions from a gate agent or cabin crew, failing which I can be denied boarding and/or subject to a fine.

If flying into Canada, my temperature will be taken by the carrier unless in possession of a medical certificate attesting that the elevated temperature is due to something other than COVID.

I understand that any denied services due to failure to comply with carrier or operator rules and any expenses I incur due to a result of denied services are solely my own expense and I will not hold my Travel Agency or travel specialist financially or legally responsible.

I confirm that I have reviewed all travel restrictions and notices put forth by the Government of Canada as found on <https://travel.gc.ca/> [travel.gc.ca] and understand that the restrictions can change at any time.

I understand that as of November 21, 2020 it is mandatory to participate in the ArriveCAN program when returning to Canada:

As part of Canada's efforts to reduce the spread of COVID-19, air travellers must provide travel and contact information, their quarantine plan, and a COVID-19 symptom self-assessment digitally using ArriveCAN before they board their flight to Canada. Land or marine travellers are also strongly encouraged to use ArriveCAN to reduce processing time at the Canadian border and limit points of contact between travellers and officials.

Travellers are also required to provide certain information within 48 hours of entering Canada. Certain exemptions apply for exempt travellers. See [Canada.ca/ArriveCAN](https://canada.ca/ArriveCAN) [canada.ca] for more details.

I also understand that I am subject to the local laws and restrictions put forth by the Government officials in any and all countries that I am visiting during these travel arrangements and they are subject to change at any time.