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## THE BEAUTY OF SRI LANKA! ITINERARY

**9 DAYS / 8 NIGHTS**

**VALIDITY - 01 OCT '21 - 10 DEC '22**





## THE BEAUTY OF SRI LANKA – ITINERARY

**VISITING: COLOMBO, KANDALAMA, SIGIRIYA, MINNERIYA NATIONAL PARK, DAMBULLA, KANDY, NUWARA ELIYA & NEGOMBO**

**Day 01: Arrive Colombo**

**flight (not included)**

### **Colombo / Kandalama - drive**

Arrive in Colombo, clear immigration and customs. Proceed towards the exit gate and look for our representative holding a placard in your name to assist and transfer you to the hotel.

**Overnight: Hotel Habarana Village by Cinnamon (Superior Room) – 4\* / Heritance Kandalama (Superior Room) – 5\***

**Meals: None**

### **Day 02: Kandalama**

After breakfast leave for Sigiriya. Begin the morning by climbing the rock fortress of Sigiriya - a 5th Century "Fortress in the Sky". Built by King Kassapa the fortress was a Royal Citadel for more than 18 years. The lion rock (A UNESCO WORLD HERITAGE SIGHT) is a citadel of unusual beauty, rising 200 meters from the scrub jungle. The base of the rock is ringed by a moat and rampart and extensive gardens including the renowned water gardens. The majestic Lion's Paw picturesquely guards the stairway of the palace on the summit. See the famous frescoes of the "Heavenly maidens" of Sigiriya in a sheltered pocket of the rock and the 10 foot high Mirror Wall.



In the afternoon leave for Minneriya for a Jeep Safari. Minneriya National Park is about 8889 hectares in extent and is an ideal eco-tourism location in Sri Lanka. It is home to Sri Lanka's favorites such as spotted deer, Sambar, leopards, Sloth bear and wild Asian elephants, particularly numerous in August and September when they migrate along a corridor from neighboring parks to feed on the fresh grass on the lake bed - an annual event known as "The Gathering".



(Please be prepared for some rough and dusty road.

National park can be crowded especially over weekends and festivals.)

**Overnight: Hotel Habarana Village by Cinnamon (Superior Room) / Heritance Kandalama (Superior Room)**

**Meals: Breakfast**





After breakfast head to Dambulla and explore the famous Golden Rock cave temple which has been declared a UNESCO World Heritage Site. A sacred pilgrimage site for 22 centuries, this cave monastery, a vast isolated rock mass with its five caverns is the largest best preserved cave-temple complex in Sri Lanka. The Buddhist mural paintings (covering an area of 2,100 sq. meters) are of particular importance as are the 157 statues including a 47 foot long statue of the recumbent Buddha.

Afterwards leave for Kandy, the bustling hill country capital is now a UNESCO World Heritage Site. It is famous for the pink painted Temple and the Kandy Lake built in 1807 which is an attractive centerpiece to the town. Check in to the hotel.

Evening visit to the sacred Temple of the Tooth Relic: it is the prime monument, the supreme edifice not only of the Sinhalese Buddhist populace of Sri Lanka but also of the Buddhists all over the world. It is within this magnificent temple that the sacred Tooth relic of Buddha (Danta Dhatu), the palladium of the Sinhalese nation & Buddhist faith is enshrined.



(Please dress appropriately when visiting The Temple of the Tooth Relic, with shoulders and knees covered. Have an extra pair of socks to wear to prevent from the ground heat since you have to walk barefoot.)



Thereafter visit Gampola's most legendary attraction, the Embekke, Lankatilaka and Galadeniya are a short distance from each other and sometimes referred to as the 'three-temple loop'. The temples serve as a living testimony to Sri Lanka's Buddhist heritage, history and exceptional craftsmanship. Each temple holds a considerable amount of historical information of the ancient kingdom's era, carved mostly in stone.

**Overnight: Cinnamon Citadel (Superior Room) – 4\* / Earl's Regency (Superior Room) – 5\***

**Meals: Breakfast**

#### Day 04: Kandy

After breakfast leave for Pinnawala to visit the Elephant orphanage. This orphanage was set up by the government to take care of baby elephants lost or abandoned in the wild. Witness the feeding of the elephants. Thereafter observe them as they take their daily bath in the river nearby, which affords photo opportunities. Bath time is enjoyed by all elephants, young and old alike and it is a good time to closely observe their tightly knit family structure.

DAILY FEEDING TIMES: 9.15 am, 1.15 pm, and 5.00 pm. bathing times – 10.00 am, 2.00 pm, and 4.00 pm.

Afternoon visit to the Peradeniya Botanical Gardens: where a rare collection of tropical exotic and indigenous flora including the famous Orchid House could be viewed. Surrounded on three sides by the Mahaweli River, these botanical gardens were founded in 1824 and are still home to one of world's largest collections of plants and trees. Giant ficus trees, palms, an orchid house and a vast array of trees such as ebony, teak, satinwood, mahogany and tamarind can be seen here.

Enjoy the Kandyan Cultural show at the Kandyan Arts & Cultural Centre. The show features the graceful and rhythmic dancers and drummers culminating in an impressive fire walking display. Afterwards, you will set off on your guided tour of Kandy. Start with a drive up the hill to the south of the lake to a special vista point,





where you can get a bird's eye view of this remarkable city. The famous Kandy Lake was built in 1807 and forms an attractive centre-piece for the town.

Return to the city centre, where your guide will take you on a walking tour around the famous shopping streets and to points of interest such as the central market and the historic railway station.

**Overnight: Cinnamon Citadel (Superior Room) / Earl's Regency (Superior Room)**

**Meals: Breakfast**

**Day 05: Kandy / Nuwara Eliya – drive**



After breakfast leave for Nuwara Eliya, En-route visit to a Tea Factory and a Tea Plantation where the best tea in the world is being produced. At the tea plantation take a closer look on how the tea pickers pick the tea leaves, then you can join them to pick the tea leaves, then visit the factory with a staff member who will explain the process of fermentation, rolling, drying, cutting, sieving and grading of tea. There are machines for almost every part of the process except of course the all important tea tasting at the end of the process to determine the quality of the tea.

Continue to the beautiful town of Nuwara Eliya, set in the heart of Tea country and situated 1890 meters



above sea level, is where the British succeeded in creating an English countryside with homes in styles from Georgian to Queen Anne.

At your convenience commence a sightseeing tour of the city. Visit the Nuwara Eliya Town, Market place, Golf Course, (one of the finest 18 holes Golf courses in Asia) the Hill club, Victorian post office and drive around this hill station viewing Lake Gregory.

Afternoon visit to Hakgala botanical garden: established in 1860 as an experimental Cinchona plantation from which the anti-malarial drug quinine is derived. Subsequently the gardens were used for experiments in acclimatizing temperate-zone plants to life in tropics. Today Hakgala's gardens of roses, shrubs, ferns & montane woodland are delightfully located in salubrious environment, with small streams running across & wooden bridges built over them with birds flying all over. The charm of the Gardens, cold & shady atmosphere & enchanting sceneries soothes your mind relieving you of your anxieties. The gardens sprawl up the steep hillside, ranging from the anodyne ornamental areas around the entrance to the far wider & more interesting forests up the hills.



**Overnight: Grand Hotel (Deluxe Room) – 4\* / Heritance Tea Factory (Deluxe Room) – 5\***

**Meals: Breakfast**

#### **Day 06: Nuwara Eliya**

After an early breakfast at the hotel, leave for Horton plains, the highest plateau in the country. It is one of the very important National parks in Sri Lanka especially for its topographical variations. It has unique vegetation and is famous for many rare and endemic highland birds. The most awesome physical feature of the Horton Plains is the escarpment that falls 880 meters to the lowlands of the southern region of the island. Aptly known as the 'World's End' the view from the precipice of the countryside below towards the south coast is spectacular. Don't miss the most scenic Bakers falls, located within the National park, a tributary of the Belihul Oya.

**Overnight: Grand Hotel (Deluxe Room) / Heritance Tea Factory (Deluxe Room)**

**Meals: Breakfast**

#### **Day 07: Nuwara Eliya / Negombo - drive**

After breakfast leave for Negombo, once a trading port for the Dutch and British, Negombo has developed into a bustling modern town with a handful of reminders of its colonial past. The wide golden sand beach is dotted with fishing boats and the inland resort road offers a selection of restaurants and bars.



Visit the fishing village, the local seafood market, abound with fascinating varieties of fish, the Old Dutch churches & canals.

**Overnight: Hotel Jetwing Sea (Superior Room) – 4\* / Jetwing Blue (Superior Room) – 5\***

**Meals: Breakfast**

**Day 08: Negombo / Colombo – drive**



After breakfast leave for Colombo, the commercial and city center known as the “Fort”, built by the Portuguese in the 16th century where grand colonial era buildings stand alongside modern office structures.

See the vibrant markets and bazaars of Pettah, and the National Museum with its fine collection of lovely antiques and art of Sri Lanka. You could visit a Buddhist temple and a Hindu Kovil to experience the diversity of religion, ethnicity and customs of the people.

**Overnight: Hotel OZO Colombo (Dream Room) – 4\* / Cinnamon Grand (Dream Room) – 5\***

**Meals: Breakfast**

**Day 09: Depart Colombo**

**flight (not included)**

Breakfast at the hotel.

Now that you are at the end of your journey with us, your chauffeur will comfortably take you to the international airport in time for your departure flight.

**\*\*\*END OF SERVICES\*\*\***

## INCLUSIONS:

- Meet and assist on arrival & assist on departure
- Accommodation at the hotels mentioned above or similar to include currently applicable taxes
- Daily breakfast at the hotel
- Transfers and sightseeing by standard private vehicles
- Local English speaking driver/guide
- Entrance fees to monuments per itinerary.
- Applicable jeep hires

## EXCLUSIONS:

- Lunches & Dinners
- Visa and visa fees
- Insurance
- International or domestic airfares and taxes
- Items of personal nature such as, laundry, telephone calls, tips, gratuities, baggage portorage at airports/hotels, etc.
- Any other special supplement introduced by the government or hotel due to various reasons ex: cricket etc...
- Any item not mentioned above

\*\*\*A visa is required for entry into Sri Lanka\*\*\*

## CONTACT INFORMATION:



### TOURCAN VACATIONS

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**Emergency Cell Number:** 416 301 9328

## TERMS & CONDITIONS

### 1. PRICE INCLUDES:

**Meeting/Assistance/Transfers/Porterage:** Airport / Hotel round-trip transfers at all destinations and includes one suitcase per person.

**Accommodation:** In twin/double rooms with en-suite facilities.



**Meals:** Meals as per itinerary.

**Guide:** Professional English-speaking local guide(s).

**Sightseeing & Entrance Fees:** Vehicle size depends on number of travelers. Entrance fees as per itinerary.

**Services Charges & Taxes:** All taxes charged by local governments on services, which are part of the program.

## 2. PRICES DO NOT INCLUDE:

**Personal expenses:** Telephone and data port charges at some hotels, meals and drinks, unless otherwise specified in the itinerary.

**Tips:** To guides, drivers and hotel personnel.

**Insurance:** Travel insurance is highly recommended and may be purchased at the time of deposit.

**3. PAYMENT CONDITIONS:** A non-refundable deposit of \$300.00 per person is required at time of booking unless otherwise stated in your invoice. Tourcan Vacations office must receive final payment 60 days prior to departure. For bookings made within 60 days of departure, full payment is due. **Some suppliers may require additional deposits. You will be advised at time of confirmation. The additional amount is non-refundable. If final payment is not received 60 days prior to departure the booking will be cancelled.**

**4. TERMS & CONDITIONS:** The purchase of packages, air only or tours (hereinafter referred to as the "Travel Services") offered by Tourcan Vacations constitutes a contractual agreement between Tourcan Vacations and the customer and implies your acceptance of Tourcan Vacations terms and conditions. Please ensure you read carefully and understand these terms and conditions prior to booking.

**5. PRICES INDICATED:** Prices quoted in our website or by reservations staff are based on double occupancy and in Canadian dollars (\$CAN), unless otherwise indicated, and are based upon the prices of service providers, exchange rate, cost of fuel, taxes and other fees in force at time of preparation of the present brochure. All prices are valid upon date of publication and are subject to change without notice. Unless the customer has paid in full, all prices may be increased at any time and for any reason. Where there is an increase in the total price of the Travel Services after a deposit has been paid and the cumulative increase, except any increase resulting from an increase in retail sales tax or federal goods and services tax, is more 7 per cent the customer has the right to cancel the contract and obtain full refund.

**6. RESERVATIONS/DEPOSIT/CONFIRMATION:** Reservations must be accompanied by a deposit or payment in full before they can be considered confirmed.

**7. FINAL PAYMENT:** Final payment must be received by Tourcan Vacations 60 days prior to departure date. Reservations made less than 60 days prior departure date must be accompanied by payment in full. If final payment is not received within the required period, Tourcan Vacations reserves the right to cancel any such reservations without prior notice and levy applicable cancellation fees.

## 8. PAYMENT BY CREDIT CARD:

Signed copies of Credit Card Authorization Forms must be in our possession before final documents will be issued.

**9. CHARGES FOR CHANGES:** Any changes to a reservation will be subject to a \$50 change fee outside of 65 days of departure. Within 65 days of departure cancellation penalties will apply. If any change made by one or more customers alters the basis of room occupancy, rates will be adjusted to reflect true room occupancy status.

Changes of customer names will be treated as a cancellation and cancellation fees will apply.

Charges will apply for any changes in customer reservations (subject to availability) subsequent to the departure date.

**10. CANCELLATION CHARGES:** Charges will apply in the event of any cancellation. Insurance premiums are non-refundable, in whole or in part, whether cancelled before or after the departure date. The day of departure is excluded when calculating cancellation or change fees. All cancellation fees must be calculated based on the total amount of the products and Travel Services purchased. Tourcan Vacations reserves the right to cancel a booking where any payment is not received by its due date (60 day prior to departure).

## CANCELLATION BEFORE DEPARTURE DATE:

Up to 60 Days prior – loss of deposit\*

59 to 0 Days prior- 100% penalty\*

No refunds will be made for any used portion including hotels, sightseeing, cruises, transfers, meals, international or domestic flight with or without notice, unless cancelled or missed by the supplier.

\*Plus any unrecoverable deposits paid to airlines or suppliers.

## 11. FLIGHTS AND CARRIERS:

### Customers acknowledge and accept the following

**Changes:** Flights offered by Tourcan Vacations are conducted in accordance with the applicable tariffs of the air carrier and pursuant to regulations set out by the Canadian Transportation Agency. All such flights and rates are also subject to approval by the relevant government authorities. Consolidations and changes in the published schedule, aircraft type, days of operation, air carrier providing air transportation and flight itinerary may be undertaken at any time and without prior notice, in accordance with the air carrier's tariffs.

**Fares and Names:** Fares and taxes may increase between the time of quoting, booking and tickets being issued.

The fares quoted are subject to class availability and may have booking conditions attached.

Tickets must reflect the passengers name as shown in their passport. If names are not reflected correctly boarding may be denied.

**Schedule Check and Connecting Flights:** Flight schedules are subject to change without notice. Customers having purchased air only must reconfirm their return flight within 24 to 72 hours prior to the scheduled take-off time. Tourcan Vacations undertakes to notify customers reasonably in advance through means it deems appropriate of any schedule changes resulting in the advancement or delay of the flight departure times or in case of cancellation of a flight. Whenever customers book connecting flights, they must allow sufficient time to make their connection. No control can be exercised over air carriers to guarantee flight schedules, which may be altered or affected by various circumstances. Tourcan Vacations will not be liable for any change of schedule or a missed flight connection, including any additional fees incurred and special, incidental or consequential damages (including the carriage of baggage) arising from the foregoing, whether or not it had the knowledge that such additional fees or damages might be incurred.

**Airport check-in:** It is recommended that customers arrive at the airport check-in counter at least 3 hours prior to departure. Failing this, their reservation may be cancelled and their seats assigned to other customers, with no right of recourse.

**Seat assignment:** unless already pre-assigned, staff at the air carrier's check-in counter conducts aircraft seating.

**Other applicable conditions:** Air transportation is subject to all applicable government regulations and is governed by the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier as well as the conditions of contract appearing on the airline ticket. Any amendments or changes to the applicable air carrier's general terms and conditions of carriage once filed with and approved by federal regulatory authorities, are not subject to additional public notice and are legally binding.

**Refusal to transport:** Removal of passengers: Tourcan Vacations shall not be liable for refusal by itself or the air carrier to transport a passenger nor for the cancellation of a reserved space or removal of a passenger due to, but not limited to, safety reasons, to prevent the violation of any applicable laws of any country or to prevent any hazard or risk to such passenger, to any other person or property, or to the flight.

**12. VALIDITY OF TICKETS:** Tickets are made out in the name of the customer and are not transferable. Tickets are valid only on the dates and flights indicated. Unused portions of tickets may not be used for travel on other flights and are not subject to refund at any time.

## 13. BAGGAGE:

**Limits:** Air carriers have individual rules and regulations with respect to baggage weight, size and number. Customers must consult with the travel agent for applicable restrictions.

**Liability:** The provisions of the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier, as well as the notice appearing on the passenger ticket and baggage check, govern the loss of and damage to baggage and establish the limits of air carrier's liability. Baggage lost or damaged while boarding or disembarking a ship must be reported to the Purser's office prior to the ship's departure from port or prior to leaving the local customs area. Passengers' baggage and property are transported, stored and handled at owner's risk at all times.

**14. TRAVEL DOCUMENTS:** It is the full responsibility of customers to obtain at their own expense all necessary travel documents required by all relevant government authorities, including all ports of call, and to comply with the laws thereof. Passports will be required for all air and sea travel to or from all destinations and may have to be valid for six months beyond the date of the expected return to Canada. Canadian Citizens born in certain countries may require a visa in addition to a valid passport. A permanent resident card will be required for permanent residents/landed immigrants who are not Canadian citizens. One (1) parent traveling with a child under age 18 may have to obtain a notarized letter of consent signed by the parent not traveling. Customers are responsible for checking which documents are required, and then make certain that they have the necessary documents in hand prior to departure. The carrier or relevant authorities, without further recourse or the possibility of a refund, may deny customers boarding privileges failing to provide the required documents. Entry to another country may also be refused even if the required information and travel documents are complete. No refund or replacement will be given for lost or stolen travel documents. Tourcan Vacations shall not be liable for any aid or information given by its employees or the travel agent in connection with obtaining any necessary travel documents or complying with any laws, whether given



orally, in writing or otherwise, or for the consequences suffered by any customer resulting from his/her failure to obtain such documents or to comply with such laws.

**15. CUSTOMER ADVISORY:** Some events are part of normal unpleasant occurrences, which can happen when traveling abroad. The customer realizes this, solely assumes the consequences thereof and agrees that Tourcan Vacations cannot be held responsible for any damages owing to such occurrences.

**Living Standards:** Customers are asked to bear in mind and accept that living standards and practices at the destination, and the conditions there with respect to the provision of utilities, services and accommodations, may differ from those found in Canada.

**Service disruptions:** Some services including water, electricity, air-conditioning, security, sanitary conditions, pools, food, beverages and other services or benefits may be suspended or interrupted partially or completely during the customer's stay. Likewise, depending on the occupancy rate of hotels, à la Carte dining may be replaced by buffet or vice-versa.

**Food, water and beverages:** The food, water and beverages may not be up to North-American standards. Accordingly, customers assume sole responsibility for any illness suffered while abroad or upon return owing to the quality of the food, water and beverages.

**16. ROOM ALLOCATION:** Hoteliers are solely responsible for room allocation, in accordance with the category reserved by customers. Should customers choose to alter their room category upon arrival at destination (upon availability), they must make their own arrangements with the hotelier and assume all additional fees levied by them.

**17. CHECK-IN AND CHECK-OUT CONDITIONS:** Customers acknowledge and accept that hoteliers, in accordance with international standards, have specific check-in times, usually from 3 PM and check out by noon on the scheduled day of departure or by noon on the day immediately preceding a late night departure.

**18. CUSTOMERS REQUIRING ASSISTANCE AND CARE WHILE TRAVELLING:**

All customers requiring special care, assistance, attention or treatment must advise Tourcan Vacations and the air carrier of any and all specific needs at the time of booking, in order to arrange air transportation, hotel and tour accommodations.

**19. CHANGES TO TRAVEL SERVICES:**

If Travel Services are no longer available prior to the departure date or subsequent to arrival at destination, Tourcan Vacations reserves the right to substitute them for comparable goods or Travel Services, or, alternatively, to cancel them.

**Changes to itinerary:** Tourcan Vacations and the participating tour operator reserves the right to cancel, alter or re-schedule any timing, to omit one or more stops, to substitute alternative itineraries or to otherwise amend the content of the tour with or without prior notice to the passenger.

**20. CUSTOMER RESPONSIBILITY:**

**Health:** Customers, whose physical condition so requires, must ensure that they have a sufficient quantity of any required medication with them, and that they carry such medication in their hand baggage at all times. Customers must also consult competent medical authorities prior to departure about preventive medical measure as regards to the countries to be visited.

**Activities:** Tourcan Vacations cannot be held responsible for any accident or mishap occurring at the destination during the practice of activities in which the customers participate of their own free will and initiative.

**21. FORCE MAJEURE:** Tourcan Vacations shall not be liable for failure in the performance of any of its obligations, including without limitation, for any loss or damage resulting from any delay, cancellation, loss of personal belongings, illness, bodily injury, accident, death, deterioration of Travel Services, inconvenience, loss of enjoyment, disappointment or frustration, either mental or physical, due to:

- \* An Act of God or Force Majeure;
- \* A war, revolution, insurrection, riot, blockage or any other unlawful act against public order or authority, including an act of terrorism or threat thereof;
- \* Fire, flood, explosion, earthquake, epidemics, quarantine, storm, lightning, tornado or adverse weather conditions generally;
- \* Accident to or failure of an aircraft or equipment used in connection therewith, loss of or hijacking of an aircraft, or any shortage of or inability to provide labor, fuel or facilities;
- \* Any strike, lock-out, labor dispute or other industrial disturbance whether involving Tourcan Vacations' employees, the employees of its service providers or others upon whom Tourcan Vacations relies;

\* Any government order, regulation, action or inaction or any failure to obtain the approval of a government authority having jurisdiction in the circumstances as may be required to the conduct of operations hereunder or any government or legal restraint upon such operation;

\* Others upon whom Tourcan Vacations relies for the performance of the whole or any part of any Travel Services hereunder;

\* Any other causes beyond the reasonable control of Tourcan Vacations and any other event not reasonably to be foreseen, anticipated or predicted, whether actual, threatened or reported, which may interfere with the operations of Tourcan Vacations or of its service providers.

**22. EXCLUSION OF LIABILITY:** Tourcan Vacations makes arrangements with air carriers, hotels, transfer operators and other independent parties to provide customers with Travel Services they purchase. Although Tourcan Vacations takes great care in selecting these service providers, it does not have any control over them and cannot be held responsible for their omissions, fault or negligence, or that of their employees, nor for any loss or damages suffered as a result thereof. Travel Services provided are subject to the conditions imposed by the service providers and their liability is limited by their tariffs, conditions of carriage, tickets, vouchers, international conventions and agreements.

**23. ACTIVITIES NOT INCLUDED:** Tourcan Vacations shall not be liable for the quality or safety of activities (such as excursions, optional tours, little extras and others) available at the destination that customers may wish to participate in and which are not included in the package, nor for any other representation made by the operator of any such activities. Any written or oral contract for all such activities shall be deemed to be made between customers and the operator of such activities and shall be undertaken at the customers' own risk of loss, damage or injury. Tourcan Vacations shall not be liable in any manner for any complaints or claims that may arise as a result of participation in any such activities which are offered by third parties over whom Tourcan Vacations has no control.

**24. CONFIDENTIALITY:** Tourcan Vacations strictly complies with principles of confidentiality with respect to customers' personal information, including in accordance with the Personal Information Protection and Electronic Documents Act.

**25. LAWS:** The laws of the province in which the Canadian gateway city is located govern this agreement. Any legal action instituted against Tourcan Vacations must be heard before the courts of this province. For the purposes of any such proceedings, the parties hereby agree to elect domicile in the judicial district of the Canadian gateway city in question. The voiding of one or other of the clauses hereto shall neither annul nor invalidate this agreement, which is known as the Terms and Conditions. Tourcan Vacations is registered as a wholesaler in Ontario.