

05 June, 2020

CORONAVIRUS – TOURCAN VACATIONS POLICY

- A client, who is under deposit or fully paid-up, Tourcan Vacations will extend the reservation for travel up to two years from the original date of travel. Supplier terms and conditions may impact on this. If the reservation includes airline tickets, airline policies will apply with regard to cancellations of any airline ticket, International or domestic. **This policy is subject to revision.**
- Any bookings that are amended and, where higher rates are applicable, the client will be required to pay the difference from the original booking.
- Should a traveller wish to cancel their tour that has already been paid in full, the Supplier Terms and Conditions will determine the credit status.
- Should a client wish to cancel their tour that is only under deposit, the deposit can be used for future tours to the same destination by the same person.
- All cancellations for air-only reservations will be determined by the policy of the Airline at the time of cancellation.

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