



Your **LOGO** Here



## LUXURY MOROCCO with STYLE

Casablanca, Rabat, Fez, Erfoud, Merzouga, Ouarzazate, Ait Benhaddou & Marrakech

10 Nights / 11 Days

Your **Clients Name** Here



**Your Company Name**  
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Phone Number: 1-800-??-????

## ITINERARY AT A GLANCE

DATE	DAY DESCRIPTION	ACCOMMODATION	MEALS*
Day 1	Arrive in Casablanca	Le Doge Casablanca	_ _ _
Day 2	Casablanca – Rabat	Villa Mandarine Rabat	B, _ _
Day 3	Rabat - Fez	Riad Fes	B, _ _
Day 4	Fez	Riad Fes	B, _ _
Day 5	Fez - Erfoud - Merzouga	Deluxe encampment in Merzouga	B, _ D
Day 6	Merzouga-Ouarzazate-Ait Benhaddou	Ksar Ighnda	B, _ _
Day 7	Ait Benhaddou - Marrakech	La Maison Arabe	B, _ _
Day 8	Marrakech	La Maison Arabe	B, L, _
Day 9	Marrakech	La Maison Arabe	B, _ _
Day 10	Marrakech – Casablanca	Le Doge Casablanca	B, _ _
Day 11	Depart Casablanca		B, _ _

\***B** = Breakfast, **L** = Lunch, **D** = Dinner



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## Day 1: ARRIVAL IN CASABLANCA

**Flight: xx xxxx x:xxam-xx:xxpm**

Welcome to Casablanca. Welcome and assistance by your private English-speaking driver from our local representative who will be at your service for the duration of your stay in Morocco. Transfer to your hotel.

**Overnight: Le Doge Casablanca**

## Day 2: CASABLANCA - RABAT

Enjoy Breakfast at the hotel.

After breakfast at the hotel transfer to Rabat, the capital of Morocco and an Imperial city located along the Atlantic Ocean.

**Overnight: Villa Mandarine Rabat**

**Meals: Breakfast**

## Day 3: RABAT - FEZ

Enjoy Breakfast at the hotel.

Check out of the hotel after breakfast and tour the administrative capital of Morocco visiting The Mohammed V Mausoleum; this architectural and historical masterpiece is the final resting place of three significant members of Morocco royal family, including King Mohamed V.

Visitors will appreciate the skillful workmanship in the construction and decoration of this mausoleum in Rabat which took a workforce of about four hundred men around nine years to complete. Also visit the Mechouar (ramparts and walls surrounding the Royal Palace), the Oudaya Kasbah, and the Hassan tower. Continue to the hotel for check-in. Visit the Kasbah of the Oudayas and the Medina. Stop to visit the Roman ruins of Volubilis then proceed to Meknes, the city formerly known as the Moroccan Versailles.

Arrival in Fez, the famous walled city and medieval capital of Morocco.

**Overnight: Riad Fes**

**Meals: Breakfast**

## Day 4: FEZ

Breakfast at the hotel.

The whole day is devoted to the city-sightseeing of Fez; the oldest cultural and spiritual city of Morocco. The intellectual capital, the craft work capital, the most imperial of all cities in Morocco and pearl of the Arab World, Fes is where the senses are given truly royal treatment. The Holy City of Fez is a jewel of Spanish-Arabic civilization. Fez does not reveal its secrets easily. Secretive, shadowy, they need to be



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discovered little by little, with reverence. Once known as "the well-guarded," Fez sits in the lap of two bare, low hills and spills beyond its ramparts onto the wide and fertile plain that stretches south to the mountains of the Middle Atlas. Bustling with artisans and merchants, its captivating sounds, fragrances and colors mesmerize the visitor with a constant swirl of activity. The city tour of Fez will include the medieval Medina with its Attarine and Bou Inania Medersas, the Nejjarine fountain, the Moulay Idriss mausoleum, and the Karaouine mosque.



The **Madrasa Bou Inania** was founded in AD 1351–56 by the Abu Inan Faris who also founded the Madrasa Bou Inania in Meknes. It is widely acknowledged as an excellent example of Marinid architecture. This is the only madrasa in Fez with a minaret. Opposite the main doorway of the madrasa is the entrance to the dar al-wudu (ablutions house). Left and right of the central court there are class rooms. According to history, religious leaders of the Karaouine Mosque advised Abu Inan Faris to build this madrasa. It was the last madrasa to be built by the Marinids. The madrasa became one of the most important religious institutions of Fez and Morocco, and gained the status of Grand Mosque. The madrasa is one of the few religious places in Morocco that is accessible for non-Islamic visitors. Opposite the Madrasa Bou Inania is the Dar al-Magana, a wall with a hydraulic clock that was built in relation to the madrasa.

The **al-Karaouine mosque** was founded by Fatima al-Fihri in 859 with an associated school, or madrasa, which subsequently became one of the leading spiritual and educational centers of the historic Muslim world. It was incorporated into Morocco's modern state university system in 1963. It is the oldest existing and continually operating educational institution in the world according to UNESCO and Guinness World Records.



The **mausoleum of Zaouia Moulay Idris** was built using an architectural style called Alawi during the time Moulay Ismail was alive. The mausoleum has a mosque on its grounds that are used for religious purposes and a tomb for funerals. It is mainly the local Muslim people of Fez who use the mausoleum of Zaouia Moulay Idris II, but visitors who practice the Muslim faith are also welcome. Non-Muslim visitors are not able to go see the saint's grave and the sanctuary that surrounds it or the inside of the shrine. Although this limits a lot of what you can see, the outside of the shrine is beautiful and well worth seeing.

Visit the Fez Jdid. The **Fez Jdid** is one of the three regions into which Fez is divided. This region is the most



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colorful in Fez and it always bustles with life. It is a walled expansion on the Medina and its origin can be traced back to the 14th century. It is also known as the New Fez, and was built by the Merenid rulers who required extra space for their palaces so that they could detach themselves from the hustle and bustle of Fez el-Bali.

**Overnight: Riad Fes**

**Meals: Breakfast**

## Day 5: FEZ - ERFOUD – MERZOUGA

Enjoy Breakfast at the hotel.

After breakfast, depart early for Merzouga. Travel through Midelt, the Ziz River and a series of fortified villages before you arrive in Erfoud, one of the largest oases in Morocco. Transfer by Land Rover to Merzouga for your excursion to the desert dunes. Enjoy dinner and a magical stay overnight under the stars in a deluxe caïdal tent. This evening enjoy a camel ride and watching the sunset over the Dunes.

**Overnight: Deluxe encampment in Merzouga**

[www.merzougaluxurydesertcamps.com](http://www.merzougaluxurydesertcamps.com)

**Meals: Breakfast & Dinner**



## Day 6: MERZOUGA - OUARZAZATE - AIT BENHADDOU

Enjoy Breakfast at the hotel.

After breakfast, drive to Tinghir via Rissani. Visit the ruins of Ksar Abbar then continue on to the Todgha Gorge, a canyon in the Eastern part of the High Atlas Mountains. Drive along El Kelâa M'Gouna and the Dadès Valley. Arrive in Ouarzazate, the largest town in Saharan Morocco for an introductory tour of the town, and then continue to Aït Benhaddou to check in.

**Overnight: Ksar Ighnda**

**Meals: Breakfast**

## Day 7: AIT BENHADDOU – MARRAKECH

Enjoy Breakfast at the hotel.



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After breakfast at the hotel, tour Aït Benhaddou village to see the ruins of this ancient Kasbah, used as a backdrop for many Hollywood films. Continue via the Tizi n'Tichka mountain passage and the charming Berber village of Taddert then on to Marrakech, offering unique historical and architectural sites and of course, its souks. Check into your hotel.

**Overnight: La Maison Arabe**

**Meals: Breakfast**

## Day 8: MARRAKECH

Enjoy Breakfast at the hotel.

After breakfast, your entire day will be devoted to sightseeing in Marrakech, the second oldest Imperial City, also known as the Pearl of the South. Founded by the Almoravides at the end of the 11th-Century, Marrakech sits in a lush oasis nestled at the foot of the snow-capped Atlas Mountains. Visit the famous Saadian Tombs, Menara Gardens, Koutoubia mosque, and Bahia Palace. After lunch continue your sightseeing at the souks and the famous Jemaa El Fna square.

**Overnight: La Maison Arabe**

**Meals: Breakfast & Lunch**

## Day 9: MARRAKECH

Enjoy Breakfast at the hotel. After breakfast, enjoy your day at leisure to discover this beautiful city on your own with your personal car and driver and Guide at your disposal.

**Overnight: La Maison Arabe**

**Meals: Breakfast**

## Day 10: MARRAKECH – CASABLANCA

Enjoy Breakfast at the hotel. After breakfast, drive to Casablanca and visit the magnificent Hassan II Mosque, the Mohamed V and the United Nations Squares, the central market, the Habbous Quarter and the ancient residential area of Anfa. Stroll along the Aïn Diab seaside with its swimming pools and restaurants.

**Overnight: Le Doge Casablanca**

**Meals: Breakfast**

## Day 11: DEPART CASABLANCA

Enjoy Breakfast at the hotel.

After breakfast, transfer to the airport for your return flight home.



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**Bon Voyage...!**

### **INCLUDED:**

- ✓ Arrival transfer
- ✓ 01 night accommodation on bed and breakfast basis at Le Doge Casablanca- standard double rooms
- ✓ 01 night accommodation on bed and breakfast basis at Villa Mandarine Rabat–double deluxe room
- ✓ 02 nights' accommodation on bed and breakfast basis at Riad Fes –standard double rooms
- ✓ 01 night accommodation on half board basis in deluxe encampment- deluxe double tents confirmed
- ✓ 01 night accommodation on bed and breakfast at Ksar Ighnda - double standard room confirmed
- ✓ 03 nights' accommodation on bed and breakfast basis at La Maison Arabe - standard room patio
- ✓ 01 night accommodation on bed and breakfast basis at le Doge Casablanca -standard double rooms
- ✓ Mercedes Vito with driver is from day 2 till Day 11 and transfer to Casablanca airport English speaking guide is from Day 2 till Day 11
- ✓ 4X4 transfer to and from Encampment
- ✓ Camel riding in encampment to assist the sunset in the dunes
- ✓ Entrance fees to monuments while with the guide

### **NOT INCLUDED:**

- ✗ Meals not noted above
- ✗ Drinks during all meals
- ✗ Tips,
- ✗ Personal expenses
- ✗ All flights and airfare taxes
- ✗ Dinner at Chez Ali Fantasia, per person without drinks: 40 US \$

### **Important information:**

1. Your passport must be valid for a period of 6 months after your return;
2. Your passport must contain TWO blank pages side by side for immigration.
3. Comprehensive Travel Insurance is essential



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## TERMS & CONDITIONS

### 1. PRICE INCLUDES:

**Meeting/Assistance/Transfers/Porterage:** Airport / Hotel round-trip transfers at all destinations and includes one suitcase per person.

**Accommodation:** In twin/double rooms with en-suite facilities.

**Meals:** Meals as per itinerary.

**Guide:** Professional English-speaking local guide(s).

**Sightseeing & Entrance Fees:** Vehicle size depends on number of travelers. Entrance fees as per itinerary.

**Services Charges & Taxes:** All taxes charged by local governments on services, which are part of the program.

### 2. PRICES DO NOT INCLUDE:

**Personal expenses:** Telephone and data port charges at some hotels, meals and drinks, unless otherwise specified in the itinerary.

**Tips:** To guides, drivers and hotel personnel.

**Insurance:** Travel insurance is highly recommended and may be purchased at the time of deposit.

**3. PAYMENT CONDITIONS:** A non-refundable deposit of \$300.00 per person is required at time of booking unless otherwise stated in your invoice. Tourcan Vacations office must receive final payment 60 days prior to departure. For bookings made within 60 days of departure, full payment is due. **Some suppliers may require additional deposits. You will be advised at time of confirmation. The additional amount is non-refundable. If final payment is not received 60 days prior to departure the booking will be cancelled.**

**4. TERMS & CONDITIONS :** The purchase of packages, air only or tours (hereinafter referred to as the “Travel Services”) offered by Tourcan Vacations constitutes a contractual agreement between Tourcan Vacations and the customer and implies your acceptance of Tourcan Vacations terms and conditions. Please ensure you read carefully and understand these terms and conditions prior to booking.

**5. PRICES INDICATED:** Prices quoted in our website or by reservations staff are based on double occupancy and in Canadian dollars (\$CAN), unless otherwise indicated, and are based upon the prices of service providers, exchange rate, cost of fuel, taxes and other fees in force at time of preparation of the present brochure. All prices are valid upon date of publication and are subject to change without notice. Unless the customer has paid in full, all prices may be increased at any time and for any reason. Where there is an increase in the total price of the Travel Services after a deposit has been paid and the cumulative increase, except any increase resulting from an increase in retail sales tax or federal goods and services tax, is more 7 per cent the customer has the right to cancel the contract and obtain full refund.

**6. RESERVATIONS/DEPOSIT/CONFIRMATION:** Reservations must be accompanied by a deposit or payment in full before they can be considered confirmed.

**7. FINAL PAYMENT:** Final payment must be received by Tourcan Vacations 60 days prior to departure date. Reservations made less than 60 days prior departure date must be accompanied by payment in full. If final payment is not received within the required period, Tourcan Vacations reserves the right to cancel any such reservations without prior notice and levy applicable cancellation fees.

### 8. PAYMENT BY CREDIT CARD:

Signed copies of Credit Card Authorization Forms must be in our possession before final documents will be issued.





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**9. CHARGES FOR CHANGES:** Any changes to a reservation will be subject to a \$50 change fee outside of 65 days of departure. Within 65 days of departure cancellation penalties will apply. If any change made by one or more customers alters the basis of room occupancy, rates will be adjusted to reflect true room occupancy status. Changes of customer names will be treated as a cancellation and cancellation fees will apply. Charges will apply for any changes in customer reservations (subject to availability) subsequent to the departure date.

**10. CANCELLATION CHARGES:** Charges will apply in the event of any cancellation. Insurance premiums are non-refundable, in whole or in part, whether cancelled before or after the departure date. The day of departure is excluded when calculating cancellation or change fees. All cancellation fees must be calculated based on the total amount of the products and Travel Services purchased. Tourcan Vacations reserves the right to cancel a booking where any payment is not received by its due date (60 day prior to departure).

**CANCELLATION BEFORE DEPARTURE DATE:**

Up to 60 Days prior – loss of deposit\*

59 to 0 Days prior- 100% penalty\*

No refunds will be made for any used portion including hotels, sightseeing, cruises, transfers, meals, international or domestic flight with or without notice, unless cancelled or missed by the supplier.

\*Plus any unrecoverable deposits paid to airlines or suppliers.

**11. FLIGHTS AND CARRIERS**

**Customers acknowledge and accept the following**

**Changes:** Flights offered by Tourcan Vacations are conducted in accordance with the applicable tariffs of the air carrier and pursuant to regulations set out by the Canadian Transportation Agency. All such flights and rates are also subject to approval by the relevant government authorities. Consolidations and changes in the published schedule, aircraft type, days of operation, air carrier providing air transportation and flight itinerary may be undertaken at any time and without prior notice, in accordance with the air carrier's tariffs.

**Fares and Names:** Fares and taxes may increase between the time of quoting, booking and tickets being issued.

The fares quoted are subject to class availability and may have booking conditions attached.

Tickets must reflect the passengers name as shown in their passport. If names are not reflected correctly boarding may be denied.

**Schedule Check and Connecting Flights:** Flight schedules are subject to change without notice. Customers having purchased air only must reconfirm their return flight within 24 to 72 hours prior to the scheduled take-off time. Tourcan Vacations undertakes to notify customers reasonably in advance through means it deems appropriate of any schedule changes resulting in the advancement or delay of the flight departure times or in case of cancellation of a flight. Whenever customers book connecting flights, they must allow sufficient time to make their connection. No control can be exercised over air carriers to guarantee flight schedules, which may be altered or affected by various circumstances. Tourcan Vacations will not be liable for any change of schedule or a missed flight connection, including any additional fees incurred and special, incidental or consequential damages (including the carriage of baggage) arising from the foregoing, whether or not it had the knowledge that such additional fees or damages might be incurred.

**Airport check-in:** It is recommended that customers arrive at the airport check-in counter at least 3 hours prior to departure. Failing this, their reservation may be cancelled and their seats assigned to other customers, with no right of recourse.

**Seat assignment:** unless already pre-assigned, staff at the air carrier's check-in counter conducts aircraft seating.



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**Other applicable conditions:** Air transportation is subject to all applicable government regulations and is governed by the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier as well as the conditions of contract appearing on the airline ticket. Any amendments or changes to the applicable air carrier's general terms and conditions of carriage once filed with and approved by federal regulatory authorities, are not subject to additional public notice and are legally binding.

**Refusal to transport:** Removal of passengers: Tourcan Vacations shall not be liable for refusal by itself or the air carrier to transport a passenger nor for the cancellation of a reserved space or removal of a passenger due to, but not limited to, safety reasons, to prevent the violation of any applicable laws of any country or to prevent any hazard or risk to such passenger, to any other person or property, or to the flight.

**12. VALIDITY OF TICKETS:** Tickets are made out in the name of the customer and are not transferable. Tickets are valid only on the dates and flights indicated. Unused portions of tickets may not be used for travel on other flights and are not subject to refund at any time.

### **13. BAGGAGE:**

**Limits:** Air carriers have individual rules and regulations with respect to baggage weight, size and number. Customers must consult with the travel agent for applicable restrictions.

**Liability:** The provisions of the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier, as well as the notice appearing on the passenger ticket and baggage check, govern the loss of and damage to baggage and establish the limits of air carrier's liability. Baggage lost or damaged while boarding or disembarking a ship must be reported to the Purser's office prior to the ship's departure from port or prior to leaving the local customs area. Passengers' baggage and property are transported, stored and handled at owner's risk at all times.

**14. TRAVEL DOCUMENTS:** It is the full responsibility of customers to obtain at their own expense all necessary travel documents required by all relevant government authorities, including all ports of call, and to comply with the laws thereof. Passports will be required for all air and sea travel to or from all destinations and may have to be valid for six months beyond the date of the expected return to Canada. Canadian Citizens born in certain countries may require a visa in addition to a valid passport. A permanent resident card will be required for permanent residents/landed immigrants who are not Canadian citizens. One (1) parent traveling with a child under age 18 may have to obtain a notarized letter of consent signed by the parent not traveling. Customers are responsible for checking which documents are required, and then make certain that they have the necessary documents in hand prior to departure. The carrier or relevant authorities, without further recourse or the possibility of a refund, may deny customers boarding privileges failing to provide the required documents. Entry to another country may also be refused even if the required information and travel documents are complete. No refund or replacement will be given for lost or stolen travel documents. Tourcan Vacations shall not be liable for any aid or information given by its employees or the travel agent in connection with obtaining any necessary travel documents or complying with any laws, whether given orally, in writing or otherwise, or for the consequences suffered by any customer resulting from his/her failure to obtain such documents or to comply with such laws.

**15. CUSTOMER ADVISORY:** Some events are part of normal unpleasant occurrences, which can happen when traveling abroad. The customer realizes this, solely assumes the consequences thereof and agrees that Tourcan Vacations cannot be held responsible for any damages owing to such occurrences.

**Living Standards:** Customers are asked to bear in mind and accept that living standards and practices at the destination, and the conditions there with respect to the provision of utilities, services and accommodations, may differ from those found in Canada.

**Service disruptions:** Some services including water, electricity, air-conditioning, security, sanitary conditions, pools, food, beverages and other services or benefits may be suspended or interrupted partially or completely during the



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customer's stay. Likewise, depending on the occupancy rate of hotels, à la Carte dining may be replaced by buffet or vice-versa.

**Food, water and beverages:** The food, water and beverages may not be up to North-American standards. Accordingly, customers assume sole responsibility for any illness suffered while abroad or upon return owing to the quality of the food, water and beverages.

**16. ROOM ALLOCATION:** Hoteliers are solely responsible for room allocation, in accordance with the category reserved by customers. Should customers choose to alter their room category upon arrival at destination (upon availability), they must make their own arrangements with the hotelier and assume all additional fees levied by them.

**17. CHECK-IN AND CHECK-OUT CONDITIONS:** Customers acknowledge and accept that hoteliers, in accordance with international standards, have specific check-in times, usually from 3 PM and check out by noon on the scheduled day of departure or by noon on the day immediately preceding a late night departure.

#### **18. CUSTOMERS REQUIRING ASSISTANCE AND CARE WHILE TRAVELLING**

All customers requiring special care, assistance, attention or treatment must advise Tourcan Vacations and the air carrier of any and all specific needs at the time of booking, in order to arrange air transportation, hotel and tour accommodations.

#### **19. CHANGES TO TRAVEL SERVICES:**

If Travel Services are no longer available prior to the departure date or subsequent to arrival at destination, Tourcan Vacations reserves the right to substitute them for comparable goods or Travel Services, or, alternatively, to cancel them.

**Changes to itinerary:** Tourcan Vacations and the participating tour operator reserves the right to cancel, alter or re-schedule any timing, to omit one or more stops, to substitute alternative itineraries or to otherwise amend the content of the tour with or without prior notice to the passenger.

#### **20. CUSTOMER RESPONSIBILITY**

**Health:** Customers, whose physical condition so requires, must ensure that they have a sufficient quantity of any required medication with them, and that they carry such medication in their hand baggage at all times. Customers must also consult competent medical authorities prior to departure about preventive medical measure as regards to the countries to be visited.

**Activities:** Tourcan Vacations cannot be held responsible for any accident or mishap occurring at the destination during the practice of activities in which the customers participate of their own free will and initiative.

**21. FORCE MAJEURE:** Tourcan Vacations shall not be liable for failure in the performance of any of its obligations, including without limitation, for any loss or damage resulting from any delay, cancellation, loss of personal belongings, illness, bodily injury, accident, death, deterioration of Travel Services, inconvenience, loss of enjoyment, disappointment or frustration, either mental or physical, due to:

- \* An Act of God or Force Majeure;
- \* A war, revolution, insurrection, riot, blockage or any other unlawful act against public order or authority, including an act of terrorism or threat thereof;
- \* Fire, flood, explosion, earthquake, epidemics, quarantine, storm, lightning, tornado or adverse weather conditions generally;
- \* Accident to or failure of an aircraft or equipment used in connection therewith, loss of or hijacking of an aircraft, or any shortage of or inability to provide labor, fuel or facilities;
- \* Any strike, lock-out, labor dispute or other industrial disturbance whether involving Tourcan Vacations' employees, the employees of its service providers or others upon whom Tourcan Vacations relies;



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- \* Any government order, regulation, action or inaction or any failure to obtain the approval of a government authority having jurisdiction in the circumstances as may be required to the conduct of operations hereunder or any government or legal restraint upon such operation;
- \* Others upon whom Tourcan Vacations relies for the performance of the whole or any part of any Travel Services hereunder;
- \* Any other causes beyond the reasonable control of Tourcan Vacations and any other event not reasonably to be foreseen, anticipated or predicted, whether actual, threatened or reported, which may interfere with the operations of Tourcan Vacations or of its service providers.

**22. EXCLUSION OF LIABILITY:** Tourcan Vacations makes arrangements with air carriers, hotels, transfer operators and other independent parties to provide customers with Travel Services they purchase. Although Tourcan Vacations takes great care in selecting these service providers, it does not have any control over them and cannot be held responsible for their omissions, fault or negligence, or that of their employees, nor for any loss or damages suffered as a result thereof. Travel Services provided are subject to the conditions imposed by the service providers and their liability is limited by their tariffs, conditions of carriage, tickets, vouchers, international conventions and agreements.

**23. ACTIVITIES NOT INCLUDED:** Tourcan Vacations shall not be liable for the quality or safety of activities (such as excursions, optional tours, little extras and others) available at the destination that customers may wish to participate in and which are not included in the package, nor for any other representation made by the operator of any such activities. Any written or oral contract for all such activities shall be deemed to be made between customers and the operator of such activities and shall be undertaken at the customers' own risk of loss, damage or injury. Tourcan Vacations shall not be liable in any manner for any complaints or claims that may arise as a result of participation in any such activities which are offered by third parties over whom Tourcan Vacations has no control.

**24. CONFIDENTIALITY:** Tourcan Vacations strictly complies with principles of confidentiality with respect to customers' personal information, including in accordance with the Personal Information Protection and Electronic Documents Act.

**25. LAWS:** The laws of the province in which the Canadian gateway city is located govern this agreement. Any legal action instituted against Tourcan Vacations must be heard before the courts of this province. For the purposes of any such proceedings, the parties hereby agree to elect domicile in the judicial district of the Canadian gateway city in question. The voiding of one or other of the clauses hereto shall neither annul nor invalidate this agreement, which is known as the Terms and Conditions. Tourcan Vacations is registered as a wholesaler in Ontario.