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SPECTACULAR DUBAI

Validity: 01 Jul 2019 – 15 Sept 2020



SPECTACULAR DUBAI

DAY 1: ARRIVE DUBAI

FLIGHT (NOT INCLUDED)

ACCOMMODATIONS: HYATT PLACE AL RIGGA

ACTIVITY: ARRIVAL TRANSFER

Upon Arrival at Dubai Airport Terminal, proceed to clear immigration. After collecting your baggage and having cleared customs proceed to the arrival area where our representative will be waiting for you. (hotel check in time 15:00 hrs)

(Rooms are pre-selected to avoid time taken in check-in process however passport needs to be submitted for scanning at the welcome desk which is a mandatory requirement as defined by Government of UAE. As you will be arriving earlier than the check in time - you can store our luggage till your rooms are ready)

DAY 2: DUBAI

ACCOMMODATIONS: HYATT PLACE AL RIGGA

ACTIVITY: FULL DAY DUBAI CITY TOUR

Breakfast at the hotel

Meet your local guide in the hotel lobby and proceed for a half day old Dubai city tour which begins with a drive along the skyscraper area of Sheikh Zayed Road, also referred to as the "Little Manhattan". We pass by the Emirates Towers and the Dubai World Trade Centre, continuing the short drive along the Jumeirah beach visiting Jumeirah Mosque (viewed from outside). It is one of the largest and most beautiful Mosque of Dubai, which is considered a prominent landmark of the city. Built in the medieval Fatimid tradition, it is a spectacular example of modern Islamic architecture and is particularly active at night. Post this, we drive along the Zabeel road, passing by the Palace of Sheikh Mohammad, as well as the Rashid Palace, home to the Royal family of Dubai (no photography here please).

Later we visit the Al Fahidi Fort which houses the Dubai Museum. It was built around 1787, and once guarded the landward approaches to the town. Renovated in 1971 for use as a museum, its colorful life size dioramas vividly depict everyday life in the days before the discovery of oil. Galleries recreate scenes from the Creek, traditional Arab houses, mosques, the souk, date farms, deserts and marine life.



After the museum, we move ahead to cross the creek by traditional boats – called ABRA - to reach the Souq, which is the Arabic word for a market or a place where different kinds of goods are brought or exchanged. Traditionally, Arabic shipping vessels discharge their cargo brought from Far East, China, Ceylon and India on the docks, which would be bargained over in the souks adjacent to the docks.

Despite the change in times, Dubai's Spice and Gold Souk's remains a favorite spot for all tourists. Various varieties of spices are available from all over the Arab world and close by countries. Silk and Ittar (Arabic Perfume) are also found in abundance. Gold is a serious business in this part of the world. This can be seen through the gold souks or the gold markets, which are truly a dazzling sight to behold. These have earned Dubai a reputation for being the 'City of Gold'. The markets offer earrings, rings, necklaces, bracelets and pendants. Then you will be transfer to One & Only the Palm Hotel.



Later you will be visit to Dubai Mall for visit to at the top Burj Khalifa - the Tallest Tower - No building in modern history has aroused so much curiosity and intrigue as has Burj Khalifa. Your - At the Top, Burj Khalifa - visit will answer all your questions. From your vantage point on “**Level 124**” of the world’s tallest building, you will experience what it is like to see the world from such a lofty height.

VISIT - AT THE TOP BURJ KHALIFA

You’re visit begins in the reception area on the lower ground level of The Dubai Mall. Here and throughout your journey, you will be entertained and informed by a multi-media presentation that chronicles Dubai’s exotic history and the fascinating story of Burj Khalifa. Leave the reception area aboard the 65-metre-long travelator on a trip that transports you through time, from the earliest days of Dubai to the present. Pause briefly at a unique viewing point for your first close-up view of the soaring Burj Khalifa, seen through a skylight framing its awe-inspiring height. Begin your vertical ascent to the observation deck in a high-speed elevator, travelling at 10 meters per second. As the doors open, floor-to-ceiling glass walls provide a breath-taking unobstructed 360-degree view of the city, the desert and the ocean. By night, sparkling lights and stars compete for your attention.



Special telescopes provide virtual time-travel visions of the scenes beyond and below. You’ll see close-up real-time views as well as the past and the future, by day and by night. You can also walk the entire perimeter for the most comprehensive views. If you wish, venture out onto the open-air terrace to enjoy another perspective of the sweeping views below. You can even shop around and take home a truly unique souvenir of your visit. The tour typically last for 1 hour. On return, you will be taking with you a fuller appreciation of this architectural wonder and a deeper understanding of Dubai’s remarkable vision.

Meals: Breakfast

DAY 3: DUBAI

ACCOMMODATIONS: HYATT PLACE AL RIGGA

ACTIVITY: HALF DAY SHARJAH CITY TOUR

Breakfast at the hotel restaurant

09:00 AM meet your local guide in the hotel lobby and proceed for a half day tour to Sharjah. The Emirate of Sharjah, the “Cultural Capital” of the UAE, has a rich story of Arabian Heritage for the visitors. Rising majestically, the cultural and educational landmarks that cover the emirate give a clear picture of a modern city that has kept traditional values alive.

We begin our tour with a drive to Sharjah, slowly passing by the University City, where we can see a huge “Six Campus”



development near the airport. It was founded in 1997 and consists of the American University of Sharjah, Sharjah Men’s University, Sharjah Women’s University, Higher College of Technology for Men and Higher College of Technology for Women. It also includes Sharjah Police Academy and the Sharjah Library. Drive past the Ladies Club and the Sharjah Ruler’s Palace, which will be turned into a Majlis (Parliament) and on to the creek side for a photo stop. Move on to visit the Al Naboodah

House Museum. The house was owned by a rich trader, Al Naboodah and is known for its architecture. Thereafter, visit the Al Arsa Souq, a traditional souq (market).

We will visit the Sharjah Museum of Islamic Civilization - The first Sharjah Islamic Museum opened its doors in the Heritage Area in 1996. Its extensive collections were moved to the impressive building of the traditional Souq Al Majarrah to be reinterpreted and redisplayed. The Sharjah Museum of Islamic Civilization holds thousands of rare and important Islamic artifacts, Here; you can admire the timeless achievements of Islamic civilization and its universality, learn about aspects of Islamic faith, science, discoveries and culture, and cherish the beauty of Islamic art.

Sharjah Museum of Islamic Civilization

Opening Hours

Saturday to Thursday: 8:00 am - 8:00 pm

Friday: 4:00 pm - 8:00 pm

Timings are subject to change during public holidays and Ramadan.

The tour ends with a visit to the Souq Al Markazi, commonly known as the Blue Souq, a splendid example of Islamic architecture. It is famous for souvenirs, carpets and handicrafts, which can be bargained for the best prices.

Return to Dubai by early evening

Meals: Breakfast

DAY 4: DUBAI

ACCOMMODATIONS: HYATT PLACE AL RIGGA

ACTIVITY: DESERT SAFARI

Breakfast at the hotel

Morning at leisure

3:15 pm meet your driver who is also your guide at the hotel lobby and then head out to the desert of a Desert Safari Extravaganza!! Proceed to the high dunes to do 'dune bashing'. For the adventurous the driver takes you on a roller coaster ride dune after dune before giving you a short break at a camel farm to see the 'ship of the desert'.



Drive to a Bedouin camp after sunset, where you are welcomed in traditional Arabic style with dates and Arabic coffee. Settle in for the evening to the sound of the Arabic music and belly dancer giving a glimpse of Arabian culture.

Music playing whilst you take drinks from the bar (direct payment basis), the ladies can have their hands painted with beautiful designs drawn by henna ladies whilst the men can smoke the 'sheesha' (Hookah) popularly known as the hubbly-bubbly. End the evening with a sumptuous barbeque dinner and a belly dance show performed by an expert dancer. Return to the hotel by 4x4 vehicles after an evening that will definitely be a memorable one! Return to your hotel for the night.



Meal: Buffet / Arabic

Includes: Meal, Mineral Water, Soft drinks

Meals: Breakfast & Dinner

DAY 5: DUBAI - AL AIN

ACCOMMODATIONS: MERCURE GRAND JEBEL HAFEET
ACTIVITY: AL AIN CITY TOUR & DROP AT AL AIN HOTEL

Breakfast at the hotel

Check out and meet your driver in the hotel lobby for your drive to Al Ain with a City Tour

Al Ain, the Garden city, is located in the eastern part of Abu Dhabi, in an opulent terrain dotted with abundant groundwater springs. In the past, this oasis town used to be a necessary stop-over for the caravan trail from the United Arab Emirates to the Sultanate of Oman and vice versa.

The journey starts with a drive to the “Hili Archaeological Garden”, a park with restored burials from ancient civilization. Proceed to the central market of the city where people sell fruits, vegetables and commodities.

The next stop is for lunch at a hotel (direct payment basis) before continuing with the rest of the tour.



It includes a visit to the Al Ain Museum, which was built around the turn of the century. It is said that Sheikh Zayed, President of The UAE and Ruler of Abu Dhabi, spent a part of his childhood there. The museum has an ethnographical and archaeological section. The tour is incomplete until you take a step into the past and take a walk through the truly enchanting Al Ain Oasis, which is set among palm trees. We also get an opportunity to see an excellent example of ‘falaj’ – the ancient irrigation system.

Finally move on to see the country’s only remaining camel market where camels are traded daily and it is possible to choose and buy one at a bargain!



Meals: Breakfast

DAY 6: AL AIN- ABU DHABI

ACCOMMODATIONS: COURTYARD BY MARRIOTT ABU DHABI WORLD TRADE CENTER
ACTIVITY: FULL DAY ABU DHABI CITY TOUR & TRANSFER TO ABU DHABI HOTEL

Very early breakfast at the hotel

07:45 am meet your local guide in the hotel lobby and proceed for a day tour of Abu Dhabi beginning with a visit to the **Falcon Hospital at 10.00 AM.**

Abu Dhabi Falcon Hospital which is a unique experience all together allowing your insight into the fascinating world of falconry, which has been integral part of the Emirati heritage. The visit includes both the Falconry Museum and the Hospital, where you may see live medical work in progress and will also have a chance to let a large and majestic falcon sit on your arm. Finally, you will experience the thrill of free flying falconry.

We then continue our journey with the visit to Sheikh Zayed Mosque which is the largest mosque in the UAE and the sixth largest mosque in the world. It is named after Sheikh Zayed bin Sultan Al Nahyan, the founder and the first President of UAE, who is also buried there. The mosque was officially opened in the Islamic month of Ramadan in 2007.

The Sheikh Zayed Mosque has made some world records:

1. The carpet laid out on the vast expanse is the “World's Largest Carpet” made by Iran's Carpet Company and designed by Iranian artist Ali Khaliqi. This carpet measures, 627 m² (60,570 sq ft), and was made by around 1,200 weavers, 20 technicians, and 30 workers. The weight of this carpet is 47 tons – 35 tons of wool, and 12 tons of cotton. There are 2,268,000 knots within the carpet.

2. This mosque also holds the largest chandelier. There are seven imported chandeliers from Germany and are copper and gold-plated. The largest chandelier has a 10 m (33 ft) diameter and a 15 m (49 ft) height.



IMPORTANT NOTE: WHILE VISITING MOSQUES / OLD AREAS

- Modest, conservative, loose fitting clothing; long sleeves, long skirts and trousers
- No transparent (see-through) clothing
- No shorts for men & For Women, no shorts and skirts must be ankle length
- No tight clothing, no swimwear and no beachwear.
- Shoes will be removed before entering the mosque, so we recommend slip off shoes
- Headscarf for ladies is essential (these can be provided when you arrive)
- Intimate behavior; i.e. holding hands or kissing is not acceptable in a Muslim place of worship
- For respect to worshippers, visitors should always stay with the guide.
- Smoking and food are not allowed in the mosque area

Visitors are requested not to touch the Holy Quran (Holy Book) and other architectural elements inside the main prayer hall.

Our next stop is towards Heritage Village. Situated on a 1600 sq. meter site overlooking the Corniche, near the Breakwater in



Abu Dhabi, this heritage village is run by Emirates Heritage Club. Here you can journey to the past and experience traditional life in Abu Dhabi before oil revenues altered the landscape, economically and socially. In addition to Bedouin tents, there are reconstructions of palm ('Arish') and other houses, old fishing villages and traditional Souqs. The you will visit to Ferrari World.

Optional- Qasr Al Watan

QASR AL WATAN, ABU DHBAI

Qasr Al Watan is an incredible, new and unique landmark in the United Arab Emirates. A Palace brimming with knowledge, offering the world a first-of-its-kind insight into the Arab heritage and the governing principles that shaped the history of the United Arab Emirates and its vision to the future.



Qasr Al Watan is more than just a palace, it is an enriching journey in a contemporary setting that reveals and reflects on governance, knowledge and craftsmanship. The Palace offers you a unique opportunity to marvel at majestic hallways that is sure to leave you with a meaningful experience, explore exhibitions that celebrate the region's rich Arabic heritage and learn more about the rulers and governing institutions that shaped our great nation. You will also gain a deeper appreciation of the innovations that will drive the country's future.

An Architectural Landmark

More than a traditional palace, Qasr Al Watan is an exquisitely crafted tribute to the Arabian heritage and artistry, and its architecture and design echo the significance of the exhibits housed within its halls and the function of its most iconic rooms.

Cultural Initiative

Qasr Al Watan invites visitors to learn about the country's governing traditions and values, and explore a well-preserved legacy of knowledge, thus boosting cultural understanding of the UAE.

A Knowledge Hub

Qasr Al Watan opens the door to an inspiring intellectual legacy that highlights Arab contributions to various fields of knowledge. The Palace also houses Qasr Al Watan Library where scholars can explore a vast collection of books and resources about the UAE and learn about the nation's progressive journey.

An Enriching Visitor Journey

At Qasr Al Watan visitors will learn about the formation of the UAE and its system of governance, and have access to halls typically reserved for official summits. Visitors will also gain a deep appreciation of Arabian architectural craftsmanship and intellectual heritage in a truly enriching journey.

Then you will be dropped off at the Abu Dhabi Hotel

Meals: Breakfast

DAY 7: ABU DHABI

ACCOMMODATIONS: COURTYARD BY MARRIOTT ABU DHABI WORLD TRADE CENTER

ACTIVITY: DAY AT LEISURE

Day at leisure

Optional Tour- Ferrari World



Ferrari World is the world's first "Ferrari" theme park with largest attraction of its kind and a must-visit for families, friends, fans and enthusiasts.

Rides and Attractions:

Formula Rossa- Fastest Rollercoaster in the world

- Fiorano Gt Challenge
- The Pit Wall
- Junior Training Camp
- Carousel Made In Maranello
- Galleria Ferrari
- Bell' Italia
- Paddock G-Force
- Junior GT
- Junior Grand Prix
- V-12
- The Racing Legends
- Driving With Champions
- Speed of Magic
- Scuderia Challenge

Optional Tour- Louvre Abu Dhabi Museum

LOUVRE ABU DHABI: Continue your visit to the newly opened Louvre Abu Dhabi - the first museum of its kind in the Arab world: a universal museum that is a cultural beacon, bringing together different cultures to shine fresh light on the shared stories of humanity.



A floating dome of light and shade: Located on Saadiyat Island, Pritzker Prize winning French architect Jean Nouvel has designed a museum-city (Arab medina) under a vast silvery dome. Here you can walk through the promenades overlooking the sea beneath the museum's 180-metre diameter dome, composed of almost 8,000 unique metal stars set in a complex geometric pattern. When sunlight filters through, it creates a moving 'rain of light' beneath the dome, reminiscent of the overlapping palm trees in the UAE's oases.

Note: Closed on Mondays

Meals: Breakfast

DAY 8: ABU DHABI / DUBAI – DRIVE

DEPART DUBAI

FLIGHT (NOT INCLUDED)

ACTIVITY: DEPARTURE

Breakfast at the hotel

12:00 noon check out of the hotel and transfer to the Dubai Airport to board your onward flight.

Meals: Breakfast

******END OF SERVICES******

INCLUDED:

- Accommodation at the hotels mentioned above or similar to include currently applicable taxes
- Daily breakfast at the hotel
- 1 dinner during desert safari
- Transfers and sightseeing by standard private vehicles except during desert safari where on join in basis
- Local English speaking guides during sightseeing only
- Entrance fees to monuments per itinerary

NOT INCLUDED:

- International and domestic airfare and airport taxes
- Insurance
- Items of personal nature like baggage portorage at airports/hotels, tips, gratuities, laundry, telephone calls, etc
- Any item not mentioned above

A visa is not required for entry into United Arab Emirates

TRAVEL IN UAE

Language

Although Arabic is the official language of the UAE, English is widely spoken by the general population. Most airlines, hotels, malls and restaurants employ multi-lingual staff or crew who are conversant in Hindi, Urdu, Tagalog, Russian, French, German or Chinese, among other languages, besides English and Arabic. Taxi drivers are conversant in English, Arabic or Urdu/Hindi.

Religion

Islam is the official religion of the UAE, which is widely practiced by Emirati nationals as well as expatriates originating from other Arab countries, Pakistan, Africa and India, amongst others. The UAE is tolerant of other religions and residents and visitors who profess a different faith are entitled to perform their religious duties.

Climate

The UAE's climate is subtropical, with temperatures that vary from warm in the winter months to hot in the summer. Sunny blue skies prevail throughout the year and rainfall is infrequent. The weather in the UAE is most appealing in the period between November - (average 23° C/73.4° F) through March (average 22° C/71.6° F). The thermometer starts to climb in April, and continues to climb steadily to reach the Emirate's hottest month in August at an average temperature of 44.9° C/112.8° F; humidity can be high in the summer months.

Currency and Foreign Exchange

The official currency of the UAE is the dirham (abbreviated to Dhs or AED), with each dirham divided into 100 fils. Dirham notes come in 5, 10, 20, 50, 100, 200, 500, and 1000 denominations, while coins come in Dhs 1, 0.5, 0.25, 0.10 and 0.05. The latter two denominations are rarely used. There is some limitation on the import of currency into the country. Cash exceeding Dhs 40,000 or its equivalent in foreign currency must be declared to airport customs control upon entry. The dirham is pegged to the US Dollar at the official exchange rate of Dhs 3.6725 to every US Dollar. There are no foreign exchange restrictions in place in the country, and foreign currency of almost any denomination is readily exchanged. Banks and money exchange bureaus can be found throughout Abu Dhabi, the latter located in most shopping malls and key locations. All major hotels will also readily exchange currency for guests.

Credit cards, such as MasterCard, Visa, American Express and Diners Club, are widely accepted in the UAE, as are traveler's cheques. ATMs typically provide the best exchange rates (even when factoring in possible currency exchange fees from your home bank), but traveler's cheques in either US Dollar or UK Pounds Sterling are recommended to avoid additional exchange rate charges.

Dress Code

The dress code in the UAE is generally relaxed however visitors should take note not to wear excessively revealing clothing in public places, as a sign of respect for local culture and customs. Some Emirates adopt a more conservative dress code as well as some hotels. Swimwear is acceptable on the beaches and at hotel swimming pools.

Weather requirements

Lightweight summer clothing is suitable for most of the year (summer, spring and autumn), though a light sweater or cardigan could be handy when visiting a shopping mall, hotel or restaurant where the temperature might be kept too low to counter the outdoor heat. Slightly heavier clothes are needed for the short winter season, especially in the evening.

Health Concerns

Vaccinations: No special immunizations are required. Nevertheless, it is advisable to check beforehand if you are travelling from a health-risk area. Tetanus inoculations are usually recommended if you are considering a long trip. Polio has been virtually eradicated in the UAE and hepatitis is very rare and can be avoided by taking precautions. Hepatitis A is transmitted

by contaminated food and water, Hepatitis B, C, D through sexual contact, the use of unsterilized needles and blood transfusions. All permanent residents undergo an annual medical check for HIV.

Malaria

Since Malaria is not considered to be a risk, tablets are rarely prescribed for travel in the UAE. However if you are camping near the mountains or exploring wadis or date groves in the evening, ensure to cover up and use a suitable insect repellent.

Sunburn

The sun can be fierce throughout the year so heatstroke and heat exhaustion are always a risk. Adequate sunglasses, hats, high-factor sun-screen creams and water are essential, especially for children.

Medication

Individuals may bring medicine into the country for their personal use. Up to three months' supply of a prescription item can be brought into the country by a visitor and 12 months' supply by a resident if they can produce a doctor's letter or a copy of the original prescription. Narcotic items can only be brought into the UAE in exceptional cases with prior permission from the director of medicine and pharmacy control. These guidelines relate to medicines brought in by an individual through an airport or border crossing and medicines arriving by post.

Visitors must take care to ensure that medicines and medications prescribed in their home countries are not restricted before travelling to the UAE. The UAE Ministry of Health's Drug Control Department publishes a list of controlled medicines and medications. Visitors should contact the Ministry of Health drug control department to check whether their medication is on the controlled list, and needs prior permission for importation. The Customer Service Centre of the drug control department can be contacted by emailing drugcl.csc@moh.gov.ae, by telephone on +971 2 611 7240 or by fax +971 2 632 7644.

Hospitals and Medical Clinics: Health policies differ from emirate to emirate. The UAE's healthcare system consists of an extensive network of hospitals, clinics and medical facilities. Healthcare treatment in the UAE is not free for visitors. You or your insurance provider will be required to pay for treatment.

Media

There are four daily English-language newspapers: The National; Gulf News; The Khaleej Times; and The Gulf Today. Many international newspapers and magazines are available in supermarkets and corner shops, and cost between 12 – 30 Dhs. All four papers are also available online.

Mosques

Mosques are generally accessible to non-Muslims at times other than the mid-day Friday prayer service. Sheikh Zayed Grand Mosque in Abu Dhabi explicitly welcomes non-Muslim visitors, who are expected to be respectful in dress and demeanor. Traditional clothing, the abaya and shayla, is provided to women at the Sheikh Zayed Mosque, and men wearing shorts will be provided with a dishdasha. It is advisable to call ahead or check with a tour guide as to the best visiting times, especially during the month of Ramadan.

Ramadan

Ramadan is the holy month for Muslims. Muslim holidays are observed according to the lunar calendar, which is about 10 days shorter than the Western, or solar, calendar year. This means that Ramadan's occurrence shifts back by about 10 days each year. Islamic holidays are legal holidays in the United Arab Emirates. During Ramadan eating of any kind, smoking and drinking liquids in open and public areas until the fast is broken at dusk (Iftar) is an offense. Many restaurants are closed until after sunset and those that are open will not allow food to be transported or served openly.

Eid

Eid al-Fitr, also known as 'The Smaller Eid' is the three-day celebration that marks the end of Ramadan. The exact day of the Eid may vary from country to country due to the Lunar cycle and the sighting of the moon.

Eid al-Adha is one of the two most important Islamic observances, beginning on the 10th day of Dhu'l-Hijja, the last month of the Islamic calendar. Lasting for four days, it occurs at the conclusion of the annual Hajj, or pilgrimage to Mecca. Muslims all over the world celebrate, not simply those undertaking the Hajj, which for most Muslims is a once-a-lifetime occurrence.

Telecommunications

The UAE is a modern country and telephone and internet services in its cities are of a high standard. The main government service provider is Etisalat (www.etisalat.ae). Visitors can get connected with a temporary SIM card on a pay-as-you-go basis. Calls and text messages are cheaper than in many western countries, even for overseas calls.

Time Difference

GMT +4 four hours

Electricity

The electricity supply is 220/240 volts at 50 Hz. British-style square, three-pin sockets are standard. Most hotels can supply adapters but visitors should bring one just in case.

Conduct

The United Arab Emirates is a moderate and progressive Muslim state, and many non-Muslim beliefs and ways of life are tolerated and accepted. However, there are some rules of which every resident and visitor should be aware.

Alcohol

It is against the law for Muslims to drink alcohol. Each emirate has its own rules regarding alcohol consumption. Non-Muslims may legally drink only in specified locations which have licenses, such as restaurants located within hotels, or through purchase of alcohol on the basis of a liquor license, obtainable under strict conditions. Drunkenness is a serious offense in the UAE and there is a zero tolerance policy for driving after consuming alcohol.

Drug Possession

The UAE adopts a zero tolerance policy for the possession of illicit drugs. Drug possession and trafficking are extremely serious offenses, with offenders receiving penalties for prohibited substances, regardless of the amount. Blood and urine samples can be taken for those suspected of drug offences.

Public Displays of Affection: Public shows of affection, regardless of marital status, are ill-advised, and can cause offense. If a complaint is made against you, the outcome may lead to criminal charges. Cohabitation outside of marriage is illegal.

Taking Photographs

Normal tourist photography is acceptable in the UAE but visitors should avoid photographing women without their permission. It is forbidden to photograph military, government and airport buildings and facilities.

Tipping

Many restaurants add a service charge, which is incorporated into the customer's bill. An additional courtesy tip (customarily around 10 percent) for good service is appreciated. Taxi drivers appreciate it when one is provided.

UAE READING LIST

Eastbound Recommends...

MY VISION – *HH Sheikh Mohammed bin Rashid Al Maktoum*

RAGS TO RICHES – *Mohammed Al Fahim*

MOTHER WITHOUT A MASK – *Patricia Holton*

DUBAI: AN ARABIAN ALBUM – *Ronald Codrai*

ARABIAN SANDS – *Wilfred Thesiger's*

THE GULF WIFE – *Jocelyn Henderson*

PEARLS TO OIL – *David Heard's*

FROM TRUCIAL STATES TO UNITED ARAB EMIRATES – *Frauke Heard-Bey*

BEFORE THE OIL: A PERSONAL MEMOIR OF ABU DHABI 1954-1958 – *Susan Hillyard*

KEEPERS OF THE GOLDEN SHORE: A HISTORY OF THE UNITED ARAB EMIRATES –
Michael Quentin Morton

THE OASIS – *Gertrude Dyck*

CONTACT INFORMATION:



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TERMS & CONDITIONS:

Terms and conditions as per Tourcan Vacations brochure . . .

1. PRICE INCLUDES:

Meeting/Assistance/Transfers/Porterage: Airport / Hotel round-trip transfers at all destinations and includes one suitcase per person.

Accommodation: In twin/double rooms with en-suite facilities.

Meals: Meals as per itinerary.

Guide: Professional English-speaking local guide(s).

Sightseeing & Entrance Fees: Vehicle size depends on number of travelers. Entrance fees as per itinerary.

Services Charges & Taxes: All taxes charged by local governments on services, which are part of the program.

2. PRICES DO NOT INCLUDE:

Personal expenses: Telephone and data port charges at some hotels, meals and drinks, unless otherwise specified in the itinerary.

Tips: To guides, drivers and hotel personnel.

Insurance: Travel insurance is highly recommended and may be purchased at the time of deposit.

3. PAYMENT CONDITIONS:

A non-refundable deposit of \$300.00 per person is required at time of booking unless otherwise stated in your invoice. Tourcan Vacations office must receive final payment 60 days prior to departure. For bookings made within 60 days of departure, full payment is due. **Some suppliers may require additional deposits. You will be advised at time of confirmation. The additional amount is non-refundable. If final payment is not received 60 days prior to departure the booking will be cancelled.**

4. TERMS & CONDITIONS:

The purchase of packages, air only or tours (hereinafter referred to as the "Travel Services") offered by Tourcan Vacations constitutes a contractual agreement between Tourcan Vacations and the customer and implies your acceptance of Tourcan Vacations terms and conditions. Please ensure you read carefully and understand these terms and conditions prior to booking.

5. PRICES INDICATED:

Prices quoted in our website or by reservations staff are based on double occupancy and in Canadian dollars (\$CAN), unless otherwise indicated, and are based upon the prices of service providers, exchange rate, cost of fuel, taxes and other fees in force at time of preparation of the present brochure. All prices are valid upon date of publication and are subject to change without notice. Unless the customer has paid in full, all prices may be increased at any time and for any reason. Where there is an increase in the total price of the Travel Services after a deposit has been paid and the cumulative increase, except any increase resulting from an increase in retail sales tax or federal goods and services tax, is more 7 per cent the customer has the right to cancel the contract and obtain full refund.

6. RESERVATIONS/DEPOSIT/CONFIRMATION:

Reservations must be accompanied by a deposit or payment in full before they can be considered confirmed.

7. FINAL PAYMENT:

Final payment must be received by Tourcan Vacations 60 days prior to departure date. Reservations made less than 60 days prior departure date must be accompanied by payment in full. If final payment is not received within the required period, Tourcan Vacations reserves the right to cancel any such reservations without prior notice and levy applicable cancellation fees.

8. PAYMENT BY CREDIT CARD:

Signed copies of Credit Card Authorization Forms must be in our possession before final documents will be issued.

9. CHARGES FOR CHANGES:

Any changes to a reservation will be subject to a \$50 change fee outside of 65 days of departure. Within 65 days of departure cancellation penalties will apply. If any change made by one or more customers alters the basis of room occupancy, rates will be adjusted to reflect true room occupancy status.

Changes of customer names will be treated as a cancellation and cancellation fees will apply.

Charges will apply for any changes in customer reservations (subject to availability) subsequent to the departure date.

10. CANCELLATION CHARGES:

Charges will apply in the event of any cancellation. Insurance premiums are non-refundable, in whole or in part, whether cancelled before or after the departure date. The day of departure is excluded when calculating cancellation or change fees. All cancellation fees must be calculated based on the total amount of the products

and Travel Services purchased. Tourcan Vacations reserves the right to cancel a booking where any payment is not received by its due date (60 day prior to departure).

CANCELLATION BEFORE DEPARTURE DATE:

Up to 60 Days prior – loss of deposit*

59 to 0 Days prior- 100% penalty*

No refunds will be made for any used portion including hotels, sightseeing, cruises, transfers, meals, international or domestic flight with or without notice, unless cancelled or missed by the supplier.

***Plus any unrecoverable deposits paid to airlines or suppliers.**

11. FLIGHTS AND CARRIERS:

Customers acknowledge and accept the following:

Changes: Flights offered by Tourcan Vacations are conducted in accordance with the applicable tariffs of the air carrier and pursuant to regulations set out by the Canadian Transportation Agency. All such flights and rates are also subject to approval by the relevant government authorities. Consolidations and changes in the published schedule, aircraft type, days of operation, air carrier providing air transportation and flight itinerary may be undertaken at any time and without prior notice, in accordance with the air carrier's tariffs.

Fares and Names: **Fares and taxes may increase between the time of quoting, booking and tickets being issued. The fares quoted are subject to class availability and may have booking conditions attached. Tickets must reflect the passengers name as shown in their passport. If names are not reflected correctly boarding may be denied.**

Schedule Check and Connecting Flights: Flight schedules are subject to change without notice. Customers having purchased air only must reconfirm their return flight within 24 to 72 hours prior to the scheduled take-off time. Tourcan Vacations undertakes to notify customers reasonably in advance through means it deems appropriate of any schedule changes resulting in the advancement or delay of the flight departure times or in case of cancellation of a flight. Whenever customers book connecting flights, they must allow sufficient time to make their connection. No control can be exercised over air carriers to guarantee flight schedules, which may be altered or affected by various circumstances. Tourcan Vacations will not be liable for any change of schedule or a missed flight connection, including any additional fees incurred and special, incidental or consequential damages (including the carriage of baggage) arising from the foregoing, whether or not it had the knowledge that such additional fees or damages might be incurred.

Airport check-in: It is recommended that customers arrive at the airport check-in counter at least 3 hours prior to departure. Failing this, their reservation may be cancelled and their seats assigned to other customers, with no right of recourse.

Seat assignment: unless already pre-assigned, staff at the air carrier's check-in counter conducts aircraft seating.

Other applicable conditions: Air transportation is subject to all applicable government regulations and is governed by the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier as well as the conditions of contract appearing on the airline ticket. Any amendments or changes to the applicable air carrier's general terms and conditions of carriage once filed with and approved by federal regulatory authorities, are not subject to additional public notice and are legally binding.

Refusal to transport: Removal of passengers: Tourcan Vacations shall not be liable for refusal by itself or the air carrier to transport a passenger nor for the cancellation of a reserved space or removal of a passenger due to, but not limited to, safety reasons, to prevent the violation of any applicable laws of any country or to prevent any hazard or risk to such passenger, to any other person or property, or to the flight.

12. VALIDITY OF TICKETS:

Tickets are made out in the name of the customer and are not transferable. Tickets are valid only on the dates and flights indicated. Unused portions of tickets may not be used for travel on other flights and are not subject to refund at any time.

13. BAGGAGE:

Limits: Air carriers have individual rules and regulations with respect to baggage weight, size and number. Customers must consult with the travel agent for applicable restrictions.

Liability: The provisions of the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier, as well as the notice appearing on the passenger ticket and baggage check, govern the loss of and damage to baggage and establish the limits of air carrier's liability. Baggage lost or damaged while boarding or disembarking a ship must be reported to the Purser's office prior to the ship's departure from port or prior to leaving the local customs area. Passengers' baggage and property are transported, stored and handled at owner's risk at all times.

14. TRAVEL DOCUMENTS:

It is the full responsibility of customers to obtain at their own expense all necessary travel documents required by all relevant government authorities, including all ports of call, and to comply with the laws thereof. Passports will be required for all air and sea travel to or from all destinations and may have to be valid for six months beyond the date of the expected return to Canada. Canadian Citizens born in certain countries may require a visa in addition to a valid passport. A permanent resident card will be required for permanent residents/landed immigrants who are not Canadian citizens. One (1) parent traveling with a child under age 18 may have to obtain a notarized letter of consent signed by the parent not traveling. Customers are responsible for checking which documents are required, and then make certain that they have the necessary documents in hand prior to departure. The carrier or relevant authorities, without further recourse or the possibility of a refund, may deny customers boarding privileges failing to provide the required documents. Entry to another country may also be refused even if the required information and travel documents are complete. No refund or replacement will be given for lost or stolen travel documents. Tourcan Vacations shall not be liable for any aid or information given by its employees or the travel agent in connection with obtaining any necessary travel documents or complying with any laws, whether given orally, in writing or otherwise, or for the consequences suffered by any customer resulting from his/her failure to obtain such documents or to comply with such laws.

15. CUSTOMER ADVISORY:

Some events are part of normal unpleasant occurrences, which can happen when traveling abroad. The customer realizes this, solely assumes the consequences thereof and agrees that Tourcan Vacations cannot be held responsible for any damages owing to such occurrences.

Living Standards: Customers are asked to bear in mind and accept that living standards and practices at the destination, and the conditions there with respect to the provision of utilities, services and accommodations, may differ from those found in Canada.

Service disruptions: Some services including water, electricity, air-conditioning, security, sanitary conditions, pools, food, beverages and other services or benefits may be suspended or interrupted partially or completely during the customer's stay. Likewise, depending on the occupancy rate of hotels, à la Carte dining may be replaced by buffet or vice-versa.

Food, water and beverages: The food, water and beverages may not be up to North-American standards. Accordingly, customers assume sole responsibility for any illness suffered while abroad or upon return owing to the quality of the food, water and beverages.

16. ROOM ALLOCATION:

Hoteliers are solely responsible for room allocation, in accordance with the category reserved by customers. Should customers choose to alter their room category upon arrival at destination (upon availability), they must make their own arrangements with the hotelier and assume all additional fees levied by them.

17. CHECK-IN AND CHECK-OUT CONDITIONS:

Customers acknowledge and accept that hoteliers, in accordance with international standards, have specific check-in times, usually from 3 PM and check out by noon on the scheduled day of departure or by noon on the day immediately preceding a late night departure.

18. CUSTOMERS REQUIRING ASSISTANCE AND CARE WHILE TRAVELLING:

All customers requiring special care, assistance, attention or treatment must advise Tourcan Vacations and the air carrier of any and all specific needs at the time of booking, in order to arrange air transportation, hotel and tour accommodations.

19. CHANGES TO TRAVEL SERVICES:

If Travel Services are no longer available prior to the departure date or subsequent to arrival at destination, Tourcan Vacations reserves the right to substitute them for comparable goods or Travel Services, or, alternatively, to cancel them.

Changes to itinerary: Tourcan Vacations and the participating tour operator reserves the right to cancel, alter or re-schedule any timing, to omit one or more stops, to substitute alternative itineraries or to otherwise amend the content of the tour with or without prior notice to the passenger.

20. CUSTOMER RESPONSIBILITY:

Health: Customers, whose physical condition so requires, must ensure that they have a sufficient quantity of any required medication with them, and that they carry such medication in their hand baggage at all times. Customers must also consult competent medical authorities prior to departure about preventive medical measure as regards to the countries to be visited.

Activities: Tourcan Vacations cannot be held responsible for any accident or mishap occurring at the destination during the practice of activities in which the customers participate of their own free will and initiative.

21. FORCE MAJEURE:

Tourcan Vacations shall not be liable for failure in the performance of any of its obligations, including without limitation, for any loss or damage resulting from any delay, cancellation, loss of personal belongings, illness, bodily injury, accident, death, deterioration of Travel Services, inconvenience, loss of enjoyment, disappointment or frustration, either mental or physical, due to:

- * An Act of God or Force Majeure;
- * A war, revolution, insurrection, riot, blockage or any other unlawful act against public order or authority, including an act of terrorism or threat thereof;
- * Fire, flood, explosion, earthquake, epidemics, quarantine, storm, lightning, tornado or adverse weather conditions generally;
- * Accident to or failure of an aircraft or equipment used in connection therewith, loss of or hijacking of an aircraft, or any shortage of or inability to provide labor, fuel or facilities;
- * Any strike, lock-out, labor dispute or other industrial disturbance whether involving Tourcan Vacations' employees, the employees of its service providers or others upon whom Tourcan Vacations relies;
- * Any government order, regulation, action or inaction or any failure to obtain the approval of a government authority having jurisdiction in the circumstances as may be required to the conduct of operations hereunder or any government or legal restraint upon such operation;

* Others upon whom Tourcan Vacations relies for the performance of the whole or any part of any Travel Services hereunder;

* Any other causes beyond the reasonable control of Tourcan Vacations and any other event not reasonably to be foreseen, anticipated or predicted, whether actual, threatened or reported, which may interfere with the operations of Tourcan Vacations or of its service providers.

22. EXCLUSION OF LIABILITY:

Tourcan Vacations makes arrangements with air carriers, hotels, transfer operators and other independent parties to provide customers with Travel Services they purchase. Although Tourcan Vacations takes great care in selecting these service providers, it does not have any control over them and cannot be held responsible for their omissions, fault or negligence, or that of their employees, nor for any loss or damages suffered as a result thereof.

Travel Services provided are subject to the conditions imposed by the service providers and their liability is limited by their tariffs, conditions of carriage, tickets, vouchers, international conventions and agreements.

23. ACTIVITIES NOT INCLUDED:

Tourcan Vacations shall not be liable for the quality or safety of activities (such as excursions, optional tours, little extras and others) available at the destination that customers may wish to participate in and which are not included in the package, nor for any other representation made by the operator of any such activities. Any written or oral contract for all such activities shall be deemed to be made between customers and the operator of such activities and shall be undertaken at the customers' own risk of loss, damage or injury. Tourcan Vacations shall not be liable in any manner for any complaints or claims that may arise as a result of participation in any such activities which are offered by third parties over whom Tourcan Vacations has no control.

24. CONFIDENTIALITY:

Tourcan Vacations strictly complies with principles of confidentiality with respect to customers' personal information, including in accordance with the Personal Information Protection and Electronic Documents Act.

25. LAWS:

The laws of the province in which the Canadian gateway city is located govern this agreement. Any legal action instituted against Tourcan Vacations must be heard before the courts of this province. For the purposes of any such proceedings, the parties hereby agree to elect domicile in the judicial district of the Canadian gateway city in question. The voiding of one or other of the clauses hereto shall neither annul nor invalidate this agreement, which is known as the Terms and Conditions. Tourcan Vacations is registered as a wholesaler in Ontario.