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## **KENYA EDUCATIONAL SAFARI - ITINERARY**

**03-13 November, 2019**



# KENYA EDUCATIONAL SAFARI - ITINERARY

DAY 1 SUNDAY, 03 NOVEMBER 2019

CANADA / NAIROBI KLM

This evening you depart from Canada to Amsterdam.

**Overnight: En Route**

DAY 2 MONDAY, 04 NOVEMBER 2019

ARRIVAL IN NAIROBI

Early arrival in Amsterdam gives you time to connect with your flight to Nairobi.

**JAMBO - KARIBU!!** Our local representative will warmly meet you upon arrival at the Jomo Kenyatta International airport with their traditional, unique & special welcome (bubbly, wet towels and a presentation of authentic safari hats and a beautiful authentic canvas pouch filled with safari essentials). We will then transfer you to the Sarova Stanley Hotel, located in the heart of the central business district.

**Overnight: Sarova Stanley Hotel**

[www.sarovahotels.com/stanley](http://www.sarovahotels.com/stanley)

DAY 3 TUESDAY, 05 NOVEMBER 2019

NAIROBI - SAMBURU GAME RESERVES

Our guide driver will meet you at the hotel after breakfast, help you load your luggage into the safari land cruiser and then proceed to Samburu. We arrive at the intimate 12-tent Elephant Bedroom Camp to a warm welcome and in time for lunch. We enjoy an afternoon game viewing drive. The Samburu region is the best place to find several endemic Northern species; including the Gerenuk (Twiga gazelle) due to her long neck, the beisa Oryx, the Reticulated Giraffe, the Somali ostrich and Grevy's Zebra. Samburu is also an ornithological paradise, home to many birds including local species such as the Palm Nut Vulture and the Vivacious Dove. Enjoy dinner and overnight at our camp.

**Overnight: Elephant Bedroom Camp**

**Meals: Breakfast, Lunch & Dinner**

[www.atua-enkop.com/#!elephant-bedroom-camp/cunp](http://www.atua-enkop.com/#!elephant-bedroom-camp/cunp)



Enjoy morning and afternoon game viewing in both Samburu and Buffalo Springs Game Reserves. Leopards are often seen at dusk. The Samburu culture is a truly fascinating one, sharing a great deal of ancestral and linguistic ties to the Masai. The entire Samburu region is a place of breath-taking and magical beauty, a place where the vision of a deep red sunset silhouetting the doum palms along the river as a leopard emerges to hunt brings the perfect end to a day on safari..... Enjoy meals and overnight at our camp.

### Overnight: Elephant Bedroom Camp

Meals: Breakfast, Lunch & Dinner



This morning, after breakfast, we drive to Lake Nakuru National Park with a brief stop at the Thompson's Falls for a breath-taking view of the great scenery. We arrive in time for lunch. This afternoon enjoy a nature walk led by the camp's naturalist. As the night falls, led by a professional and experienced night game spotter, we depart for a night game viewing drive.

It cannot get more exciting than this! This is an opportunity to see some of the nocturnal animals that we may not see during the day, as we enjoy. What about spotting an aardvark! An African myth goes that if one spots this rare animal at night it is so lucky and may live for over 100 years!! This might be our night!! We return to the lodge for Dinner and overnight!!



We return to the lodge for Dinner and overnight.

Overnight: Mbweha Safari Camp

Meal: Breakfast, Lunch & Dinner

[www.atua-enkop.com/#!mbweha-c/cj5k](http://www.atua-enkop.com/#!mbweha-c/cj5k)

This morning enjoy breakfast and then depart for a full day of game viewing drives in the park. The environment here is welcoming, one of the best places to relax, to unwind, to enjoy nature's beauty. Enjoy hot lunch at the Sarova Lion Hill Lodge. The park is one of the best game viewing parks with various animal species including prides of lion, Cape buffalo, waterbucks, wart hogs, the endangered Rothschild giraffes, the black & white Rhino, the Burchell's zebra, impalas, and the elusive leopard among many others. Over 300 bird species have been recorded here too. Enjoy dinner and overnight at our Lodge.



Enjoy dinner and overnight at our Lodge.

**Overnight: Mbweha Safari Camp**

**Meal: Breakfast, Lunch & Dinner**

A hearty early morning breakfast then drive to the Masai Mara National Reserve, offering wonderful scenery and plenty of game. We arrive at the intimate 20-tent Tipilikwani Camp to a very warm welcome for lunch. This afternoon we depart on an exciting game viewing drive. The Rolling plains and grasslands stretching far into the horizons as far as the eye can see is home to the black-manned lion, the savannah elephant, the Cape buffalo, wildebeest, the elusive leopard, cheetah, the spotted & striped hyena, the rhino, topi, burchelle's zebra, the Masai giraffe among many others. The Mara game reserve is one that can never disappoint. One is spoilt by the variety of bird and wildlife species in this game reserve. We return back to the camp for dinner and overnight.

**Overnight: Ngenche Luxury Tented Camp**

**Meals: Breakfast, Lunch & Dinner**

[www.atua-enkop.com/mara-ngenche-safari-camp](http://www.atua-enkop.com/mara-ngenche-safari-camp)



**DAY 8 SUNDAY, 10 NOVEMBER 2019**

**MASAI MARA GAME RESERVE**

Enjoy breakfast then proceed on a full day of game viewing drive. Be on the look-out for the big five that the Masai Mara is famous for. These include the lion, savannah (African) elephant, the Cape buffalo, the leopard and the black rhino. We may even be so lucky to witness a leopard or a cheetah sprint and make a kill! We return back to the camp for dinner and overnight.

**Overnight: Ngenche Luxury Tented Camp**

**Meals: Breakfast, Lunch & Dinner**

**OPTIONAL ACTIVITY:** Balloon Safari over the Mara plains followed by a champagne breakfast (At own cost).

**DAY 9 MONDAY, 11 NOVEMBER 2019**

**MASAI MARA GAME RESERVE – NAIROBI**

This morning we enjoy our breakfast and some free time. Unbelievable but true, our good bush moments have come to an end. We bid farewell to our wonderful lodge manager and his team then transfer to the Ole Kiombo airstrip in the afternoon for your scheduled flight to Nairobi. Not empty handed though. With us are photographs that have captured the special moments we have had on this safari to immortalize the experience. On arrival in Nairobi we transfer to Carnivore restaurant for dinner. After dinner you will be transferred to your hotel.

**Overnight: Sarova Stanley Hotel**

**Meals: Breakfast & Dinner**

**DAY 10 TUESDAY, 12 NOVEMBER 2019**

**NAIROBI / HOME**

This morning we enjoy our breakfast. Our guide driver will meet you at the hotel for the start of a day of touring. The first visit will be the Daphne Sheldrick orphanage. Here you have amazing moments interacting with young elephants and other species. This centre is a nurturing home for young elephants and other species whose mothers are not able to mother them due to death, in-capacitation or sickness. This visit takes place from 1100 am to 1200 noon. After this visit we enjoy lunch at the Karen Blixen Coffee Garden Restaurant. Proceed to the Karen Blixen Museum which was home to the renowned Danish writer. You will also visit the Giraffe centre for a thrilling experience with the tallest mammals on earth. Here we have

the Rothschild giraffe, one of the three sub-species that are found in Kenya. You are able to feed the Giraffe's with a bare hand, take some amazing photos beside them and maybe share a kiss! This is a life-time experience and perhaps the closest one can get to these gracious creatures.

After the tour our guide driver will drop you at the Jomo Kenyatta International airport for your onward flight.

**Overnight: En route**

**Meals: Breakfast & Dinner**

**DAY 11 WEDNESDAY, 13 NOVEMBER 2019**

**ARRIVE IN CANADA**

Early arrival in Amsterdam gives you time to connect with your flight home.

**Welcome home!**



**INCLUSIONS:**

- ❖ International Airfare on KLM
- ❖ Domestic Airfare in Kenya
- ❖ Airfare taxes
- ❖ Arrival transfer from/ to the Jomo Kenyatta International Airport
- ❖ Complimentary Safari Hat and safari essentials pack
- ❖ Bed & breakfast accommodation in Nairobi
- ❖ Full Board accommodation while on safari.
- ❖ Park entry fees
- ❖ Nature walk & night game drive at Mbweha Camp
- ❖ Unlimited supply of bottled, drinking water in the vehicle while on safari
- ❖ Use of a custom designed pop-up roof Safari Land Cruiser while on safari
- ❖ Flying Doctors Cover while on safari
- ❖ Dinner at the Carnivore restaurant before departure

**EXCLUSIONS:**

- ❖ Visa fees <http://kenyahighcommission.ca/visas/>
- ❖ Comprehensive travel insurance cover.
- ❖ Balloon Safari ride in Masai Mara
- ❖ All personal expenses – laundry, telephone, soft & alcoholic drinks and gratuities - USD \$135.00 to be handed to the Tourcan Escort



### **Important Information:**

- Your passport must be valid for at least six months after your return date.
- Canadians need a visa to enter Kenya. You may get Visas in advance online at <https://immigration.ecitizen.go.ke/index.php?id=5> OR you may get the visa on arrival at the airport. Current single entry visa is US \$51 per person, subject to change. Exact cash is needed when getting Visa on arrival.
- Contact your local health clinic or doctor to determine if any inoculations are required.
- Anti-malaria & Yellow Fever protection are required. Contact your doctor or health clinic.
- Comprehensive travel insurance is essential
- **Luggage: Due to limited space available for storage in safari vehicles, soft-sided luggage must be used (examples below) and weighing 20-25kgs per bag.**



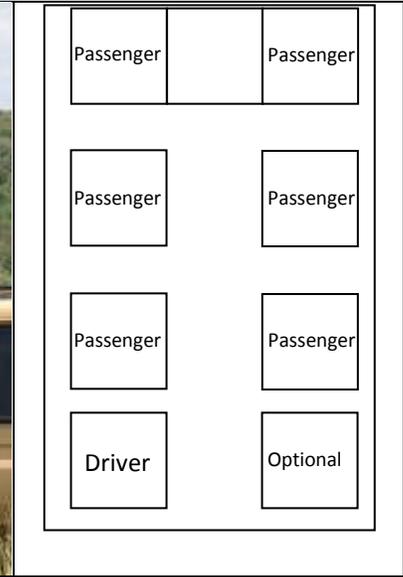
## SUGGESTED LUGGAGE LIST

- Good quality sunglasses - preferably polarized. Tinted fashion glasses are not good in strong light
- Sun hat
- Golf-shirts, T-shirts and long-sleeved cotton shirts
- Shorts/skirts
- Trousers/slacks
- Track suit
- Underwear and socks
- Good & comfortable walking shoes (running/tennis shoes are fine)
- Sandals
- Swimming costume
- Windbreaker especially for early morning safaris and the evenings
- Light rain gear for summer months
- Camera equipment and plenty of film
- If you wear contact lenses, we recommend that you bring along a pair of glasses in case you get irritation from the dust
- BINOCULARS – ESSENTIAL
- Newman's bird book if you are a keen birder
- Personal toiletries (basic amenities supplied by most establishments)
- Malaria tablets or any prescription medication
- Moisturizing cream & suntan lotion
- Insect repellent e.g. Tabard, Rid, Jungle Juice, etc.
- Basic medical kit (aspirins, plasters, Imodium, antiseptic cream and Anti-histamine cream etc.)
- Tissues/"Wet Ones"
- Visas, tickets, passport, money etc.
- Waterproof/dustproof bags/cover for your cameras.

## VEHICLES WE USE ON SAFARI

### Specially designed 4x4wd Safari Land cruiser

Custom designed safari land cruiser with pop up roof for maximum game viewing. All vehicles equipped with long range two way HF radios linked to our main offices, cool boxes and fridges, reference guide books & **UNLIMITED** bottled water.



## ACCOMMODATION INFORMATION

### Sarova Stanley Hotel

The design concept of the Stanley takes on a Victorian theme, retaining the high ceilings and old world charm of the era while incorporating every comfort and luxury for the traveller of today. Hotel facilities at the Stanley include 225 luxurious rooms with private bathroom and shower, hair dryer, three telephones, TV with CNN, BBC, M-Net, Super-sport and three movie channels. The rooms are all individually air-conditioned and have double-glazed windows, safe and mini-bar in the rooms. There are sixteen suites with three whirlpool tubs, 38 Sarova Club rooms, three restaurants, valet service, 24 hour room service, security service, chemist, travel desk, large shopping complex and a fully equipped health club with a sauna, steam bath, swimming pool and daily fitness classes.



## Elephant Bedroom Camp

Set on the banks of the Ewaso Nyiro River in Samburu National Reserve surrounded by doum palms and other beautiful indigenous trees and shrubs sits this small and exclusive camp of 12 luxury tents - all furnished in rustic African style while offering all the comforts expected of a luxury Camp (hot & cold running water, electricity and herbal products).

The lounge and dining area offer vibrant safari colours with original oil paintings, soft intimate lighting designed to relax guests returning from an exciting game drive. Huge herds of elephant, prides of lion or the solitary leopard amongst other game are regular visitors around the camp providing excellent game viewing in spectacular scenic background of rugged rolling hills.

Dining is a culinary experience with al-fresco breakfast, 3 course lunch and 4 course candle lit gourmet dinner set either under the African sky or inside the well-appointed dining area.



## Mbweha Safari Camp

Tucked away in the spectacular vastness of The Great Rift Valley on a private 6400 acre Congreve Conservancy, Mbweha Camp is nestled up against the southern border of Lake Nakuru National Park with beautiful views of the Eburu and Mau Ranges.

Ten cottages built of lava stone and thatched makuti roof add glamour and style to its contemporary African ambience with clever use of indigenous artefacts, fabric and modern cooking pots. Every cottage, styled individually, is surrounded by Candelabra Euphorbia, yellow barked Acacia and other indigenous trees that provide a relaxed atmosphere as you listen to the African night sounds of a lion roar or the laughter of the hyena in the distance. Bush walks, night game drives, sun-downers or bush breakfast and hot air ballooning over the spectacular Great Rift Valley and the lakes below are additional activities that you can enjoy and enhance your stay in truly remarkable and authentic African setting.



## Ngenche Luxury Tented Camp

The 12 Spacious well-appointed tents are en-suite and decorated with an amazing fusion of modern African decor with old world charm. Each tent is partially enclosed in it's own "Boma", has a large four poster king size bed or two queen size beds, offers wonderful view on the River and is equipped with a large bath tub and outside shower. Mara Ngenche Safari Camp is unfenced and is designed to allow the exciting movement of animals through the grounds offering an elegant yet relaxed atmosphere for experiencing the full adventure of the African bush. In addition each tent has its own private plunge pool.



### LOCATION AND PARK INFORMATION:

#### NAIROBI

Nairobi is now a city of around 3 million people and the heart of the commerce and industry for the whole of East Africa. Over the years the city has developed with modern infrastructure, the expected high rise buildings, tourist hotels and many places of entertainment. Additionally Nairobi has a near perfect climate, lying 144 km south of the equator at an altitude of 5451ft (1662m) and 494 km from the shores of the Indian Ocean. The city has maintained its cosmopolitan ambience which is apparent, not only in the different races and communities who work in and around the city, but also in the architecture and variety of religious buildings, churches, temples, mosques & synagogues.

The range of attractions and places to visit are amazing, for example: The Railway Museum with its records of the history of the railway (which is also the history of the country); The National Museum of Kenya has fine exhibits of East African fauna, birds, fish and reptiles as well as collection of cultural merit.

Many will have heard of the film 'Out of Africa' which starred Meryl Streep as Karen Blixen and Robert Redford as her lover, Denys Finch Hatton. The well-developed suburb of Karen takes its name from the author, and any visit to this area should include a visit to her old home set 'in Africa, at the foot of the Ngong Hills'. A short distance away, the Giraffe Centre, where the history of the endangered Rothschild Giraffe (which include the famous "Daisy Rothschild") can be studied and the descendants of the family can be fed, will also appeal.

A morning visit can be paid to the famous Daphne Sheldrake orphans, tiny elephant, rhino and occasionally a kudu which have been rescued from the wilds and are brought up until they are capable of returning to the bush.

As a 'Safari capital' of East Africa, Nairobi has more than enough to entertain any visitor for several days, either before or after their planned safari.

### SAMBURU GAME RESERVES

It lies in the arid North of Kenya. The waters of the great Ewaso Nyiro River draw wildlife in great numbers to its banks, creating an oasis of green. The river flows through three great northern reserves, Samburu, Buffalo Springs and Shaba. This is spectacular country, set against a backdrop of the mighty Mountain Ol Olokwe.

The verdant riverine forest is a stark contrast to the arid thorn studded plains. Samburu is visited by large herds of Elephants, drawn by the promise of water. In the dry season, the elephants use their tusks to dig deep into the dry river beds, unearthing precious water. These waterholes then become a focal point for other game.

The Samburu region is the best place to find several endemic Northern species, including Gerenuk, the Reticulated Giraffe, and Grevy's Zebra. The forests along the river banks are home to many birds, including local species such as the Palm Nut Vulture and the Vinaceous Dove. These forests are also home to many Leopards, often seen at dusk. The sight of one of these beautiful and elusive creatures is always a rare treat.

Lions are also frequently seen on the riverbanks, and Cheetah can be found on the open plains. On rare occasion, packs of African Hunting Dogs are sighted passing through the reserve. Shaba was where Joy Adamson, author of Born Free spent her final years, returning a leopard to the wild. This was the subject of her final book, Queen of Shaba. More recently, Shaba served as the location for the hit series Survivor Africa, which pitted its contestants against the challenges of this wild remote country.

The Ewaso Nyiro is also an important water source for the Samburu villages surrounding the reserves. The Samburu culture is a truly fascinating one, sharing a great deal of ancestral and linguistic ties to the Maasai. The Samburu are herders of Camels and Goats, and are often seen on the reserve boundaries bringing their animals to water.

In areas around the reserves, there are several private sanctuaries working closely with the Samburu to protect both their tribal lands and the local wildlife. These sanctuaries are open to guests, and are well worth visiting for those interested in Samburu culture. The entire Samburu region is a place of breathtaking and magical beauty, a place where the vision of a deep red sunset silhouetting the doum palms along the river as a leopard emerges to hunt brings the perfect end to a day on safari.....

## LAKE NAKURU NATIONAL PARK

Lake Nakuru National Park covers 188sq kms and is dominated by the shallow waters of the lake at its centre. The lake itself is about 62sq km and the birdlife is superb, with over 450 species recorded. Lake Nakuru is especially famous for its concentrations of greater and lesser flamingos and pelicans, which at certain times of year number in the millions. The landscape surrounding the lake is a picturesque combination of savannah, marshes and woodland which supports a good variety of wildlife.

Tree climbing lions, buffalo, waterbuck, Burchell's zebra, hippo, baboons, impala and Rothschild's giraffe can all be seen, and Nakuru is recognised as one of the best places in the country for daytime leopard sightings. The national park is also one of Kenya's premier rhino sanctuaries, with good numbers of breeding white and black rhino.

Lake Nakuru National Park is 2 hour's drive north of Nairobi, and is accessible using 2-wheel-drive vehicles. A leisurely drive around the lake takes about 3 hours.

## MASAI MARA GAME RESERVE

Probably the most famous of the reserves, the Masai Mara, in Kenya's south western corner, boasts an astonishing amount of game. Unfenced, the Mara is bounded in the east by the Ngama Hills and in the west by the Oloololo or Siria Escarpment. Gazelle, wildebeest and zebra graze in large numbers and where prey is found so are predators. Not only is this a great place in which to find game, but the wide greeny-gold savannahs spotted with thorn trees make it ideal for photography. The Mara, as it is known in Kenya, is ravishingly beautiful and also offers long, undisturbed views and utterly dramatic panoramas. The landscape is stunning.

The famously black-manned Mara lions are possibly the stars of the Mara show, but cheetah, elephant, kongoni, topi, Thompson's gazelle, waterbuck, hyena, and primates are all here too. As with the rest of Kenya, the birding is good. There is no settlement within the reserve however; the Mara is in theory owned by the Maasai, pastoralists and, in earlier times, renowned lion-killers. Lodges and hotels offer the opportunity to buy their beadwork, checked cloths and copies of their spears. It is said that if lions scent approaching Maasai on the breeze they move swiftly in the opposite direction.

Famously, the Mara is the northerly end of the Great Migration, that great primeval surge of wildebeest, zebra and antelope that sweeps in from Tanzania's Serengeti to Kenya's Masai Mara as the Tanzanian grass starts to fail. The great herds, nearing their destination by July, mass along the Mara River, pushing, shoving and fantastically noisy, just waiting for the first animals to cross so that they can all follow, lemming-like, on the final leg of the journey. However, crocodiles lie in wait. Many fail in the life-and-death struggle - drowned, eaten by the crocodiles or, made careless or weak by their stressful swim, brought down by lions.

### PHOTOGRAPHIC TIPS

Capturing those unforgettable moments while on your African safari will often hinge on the correct choice of camera equipment; the selection of camera equipment determining the end result of your photographs taken on the trip. African conditions are certainly unique and these guidelines aim to make your equipment choice a little easier.

As the digital age has basically revolutionized the photography realm we focus our suggestions solely on that media.

#### Cameras – Compact

Super-zoom bridge cameras have also improved greatly in recent years like the Nikon P90 and the Canon Powershot SX10 IS. They offer an incredible focal range – from capturing that close-up of an elephant's eye to Namibia's dune landscape – while being far more affordable and portable than a SLR.

For satisfying photography of birds and animals, a good SLR camera and telephoto lens is preferable:

#### Cameras – SLR

The new high-resolution digital cameras are outstanding and give superb quality images, especially if you are using a digital SLR camera body, with interchangeable lenses. The leaders are Nikon and Canon and one cannot go wrong with either. Semi-professional camera bodies like the Nikon D300s, D90 or the Canon 50D or 7D are very good choices. They are fairly light, easy to hold and all produce excellent results. Top of the range include the Nikon D3s or the Canon 1D MKIV – the ultimate in durability, high frames per second (ideal for capturing action scenes), and weather sealing, but these are expensive and heavy to carry around.

A second camera is a worthwhile consideration, as digital cameras do occasionally fail. Apart from providing backup it is also ideal to put a wide-angle lens on one and a telephoto on the other.

The advantage of digital photography is that one can get instant feedback on images and adjustments can be made in the field to ensure that one's photographs are correctly exposed.

#### Lenses – Interchangeable

A zoom lens can be extremely useful on safari and the minimum recommended size is 70 - 200mm, although a 100 - 400mm is ideal. Modern image-stabilized lenses are best as they allow photographers to handhold their cameras at slower shutter speeds with sharper results.

Popular lens choices include: Canon 100-400 IS 4.5-5.6 lens (very popular), Canon 300 f2.8 or f4, Nikon 200-400 f4 (currently the ultimate wildlife lens in terms of versatility but with a hefty price tag), the Nikon 300 f2.8 VR and the Nikon 80-400 VR f4.5-5.6 lens.

A more cost-effective way to obtain further reach out of your camera is to use a tele-converter, particularly on f2.8 lenses – the 1.4X being ideal.

### **Spare Batteries, Recharging Facilities and Additional Storage**

Spare batteries are essential and a storage device of some sort is recommended, such as a portable external hard drive. Make certain you have enough card storage – most people take more photographs than they expect to. Compact flash cards are continually dropping in price – 16 and 8 GB cards are the norm these days. Also try investing in the newer generation UDMA cards as they write data much faster so you can catch that slit-second lion kill!

Camps have facilities for recharging batteries. Strips for charging more than one device are suggested for more serious photographers.

### **OTHER GEAR**

- A Petzl headlamp packed in your camera bag is a good hands-free idea for changing settings after dark and packing up your gear after night drives.
- A Giotto Rocket Blower is excellent to remove unwanted dust from a camera sensor and for general cleaning before doing any lens changes in the field.
- A rain-proof cover for your camera bag is a wise investment particularly for African safaris in the rainy season, when afternoon thunderstorms are frequent.

### **Supports**

On the back of a safari vehicle a monopod can be a compact, light-weight solution for providing additional stability for larger lenses.

### **Protection from the elements**

Camera bags like the Lowepro or Tamrac range are ideal to transport all your camera gear. Out on game drives remember to pack something to cover your camera gear and minimize dust – an inexpensive pillow case or kikoy often does the trick perfectly.

### **Binoculars**

A good pair of binoculars will certainly enhance your overall safari experience – particularly with regards to smaller mammals and birds. Everyone should bring their own pair of binoculars in order to get the most out of the safari – roof prism 10x42 / 8x42 is the recommended general purpose binocular specification for both birding and mammal viewing.

As you prepare for your trip we would like you to take note of a few points that are listed below – by no means is this exhaustive but it will help you to prepare and enhance your safari experience in East Africa:

### **Visa:**

Canadian passport holders do require valid passports to enter Kenya. Canadian passport holders do require a Visa to enter Kenya.

You may obtain your Visa in advance online at

<https://immigration.ecitizen.go.ke/index.php?id=5>

OR on arrival at the airport for US \$51 per person, subject to change. Exact cash is needed when getting Visa on arrival.

### **Language:**

Kiswahili (Swahili in short) and English are the Official languages in Kenya. English is widely spoken especially in the urban centers and at all hotels, lodges and camps, though; this may be with a heavy African accent.

### **Smoking & Garbage Disposal:**

In many major cities and urban centers in Kenya smoking is banned in public places – the interpretation of ‘public places’ by the authorities may be different to one’s personal interpretation and hence, we strongly advise that you seek guidance from your Guide/Driver or, if in a restaurant, from the service attendants before lighting up! Smoking is not permitted in the vehicles at any time.

Please do not throw lit cigarette butts around, particularly in areas where there is high risk of bush fire. The same rule applies to litter – always dispose of garbage in a designated garbage disposal area or litter bins provided.

### **Wild Game:**

FEEDING OF ANIMALS IS STRICTLY FORBIDDEN – Animals that you will see are WILD and can get aggressive should you attempt to feed them or approach them too closely. Always keep your distance and always be cautious of their presence.

### **Laundry Facility:**

Most hotels, lodges and camps provide same day simple laundry facilities for an additional cost.

### **Electricity:**

Our grid is based on 240Volts and 3pin socket British Style. Note that in some areas especially on safari in Lodges/Camps electricity supplies may be operated at certain times during the day and at night may be switched off after 11pm or midnight as these supplies are through using generators.

### **GSM Cell phones:**

We have GSM networks in most areas of Kenya and – Please check with your local Service Providers if one can use their cell phone in East Africa on a roaming service. Simcard is easy to obtain in Kenya at around US\$2 plus any talk time. Kenya Country Code is +254. Costs for telephone calls from hotels worldwide are generally high so please check the rate before making any calls from your hotels/lodges.

### **Bottled Water:**

We recommend that you drink bottled water only and do not drink any water from the tap. All our vehicles are well stocked with bottled water for consumption whilst in the vehicle. Please **DO NOT** carry bottles of water from the vehicles to be consumed on the premises of lodges, camps, restaurants etc. as this is NOT appreciated by the owners/management of such facilities. All water & drinks consumed in the lodges are EXTRA as is the case when you are booked on a flying package and use the Camp/Lodge vehicles for game drives.

### **Alcoholic Drinks:**

The same policy applies to alcoholic drinks – please **DO NOT** carry your own to consume these anywhere on the premises of such facilities as lodges, camps, restaurants etc. as it may cause embarrassment and a possible charge being levied.

### **Malaria Precaution and other vaccinations:**

Please ensure you have taken the necessary precaution for malaria and any vaccination considered necessary by your doctor. Please contact your doctor for medical advice.

### **Currency:**

In Kenya it is Kenya Shillings (K.Shs)

Keep some cash on you in local currency for small incidentals or shopping etc. However, we recommend that one exchange foreign currency in bits rather than large amounts that one might not be able to account for later on. Although British Pounds and Euro are accepted in most hotels/lodges the preferred currency is US Dollar which is readily accepted in most shops and other places of business

**IMPORTANT: Dollar Bills issued by the US Government prior to the year 2000 are NOT welcome in this part of the world so please ensure that the US Dollar Bills are dated 2000 and later.**

**Credit Cards & Travelers Cheques:**

Visa and MasterCard are readily accepted in most lodges. American Express and Diners Card may NOT always be readily accepted so it is best to ensure you have the two most preferred credit cards if you plan on paying by credit card. Some may levy a surcharge of up to 5% of the total cost of your bill when paying by credit card, so please be prepared for this.

**Travel Insurance:**

This is an integral part of any travel worldwide and we ***strongly recommend*** you have adequate travel insurance to protect oneself against any unforeseen events such as missed or delayed flights, lost or damaged baggage, sickness or any other event beyond one's control.

**Roads in Kenya:**

These are generally in poor state of repair - potholes and unpaved road surfaces are quite common in both countries. Thus, driving can be a pretty adventurous undertaking. However, our Driver/Guides are well trained in safe driving skills and bush mechanics to ensure a trouble free and memorable safari.

**Dust Protection:**

Please protect your spare clothes and accessories well with extra dust-proof bags. If you are allergic to dust which you will encounter frequently please carry a simple dust mask.

**Few Tips on Safety in Urban Centers:**

As with anywhere in the world, when you are in the city please exercise caution - Basic common-sense will help prevent petty thievery and other crime:

- Travel as lightly and as modestly as possible, without flashing expensive jewelry etc. In other words, do not leave valuables including passport, airplane tickets, cash etc. lying around in your hotel room or make a show of your expensive jewelry or cash in public.
- Do not carry your valuables including cash, jewelry, passports & documents on your person whilst on the streets. Instead use the safety deposit box in the hotel or keep these with the Hotel/Camp Manager in a sealed and signed envelope.
- We recommend that you do not walk around unfamiliar streets any time of day or night whilst in any urban center. Use 'Hotel taxis' for travel after dusk.
- Don't hang camera bags or purses on the back of a restaurant chair as you may invite snatching

## **Safety Whilst on Safari:**

All parks and reserves have rules that one MUST adhere to – your Guide/Driver will advise you on these as you proceed on safari.

- However, it is important to note that animals are WILD and DANGEROUS. Do not approach or attempt to feed them.
- Follow the rules in the parks and reserves and do NOT encourage your Guide/Driver to break such rules as off-road driving, harassment of animals etc.
- Exercise caution to avoid any petty thievery

## **CONTACT INFORMATION:**



### **TOURCAN VACATIONS**

245 FAIRVIEW MALL DRIVE • SUITE 203 •

TORONTO • ONTARIO • M2J 4T1

**Tel:** 416 391 0334 | **Toll Free:** 1800 263 2995

**Fax:** 416 391 0986  ONTARIO REG. #2679578

**Emergency Cell Number:** 416 301 9328

## **TERMS & CONDITIONS:**

**Terms and conditions as per Tourcan Vacations brochure 2018 . . .**

### **1. PRICE INCLUDES:**

**Meeting/Assistance/Transfers/Porterage:** Airport / Hotel round-trip transfers at all destinations and includes one suitcase per person.

**Accommodation:** In twin/double rooms with en-suite facilities.

**Meals:** Meals as per itinerary.

**Guide:** Professional English-speaking local guide(s).

**Sightseeing & Entrance Fees:** Vehicle size depends on number of travelers. Entrance fees as per itinerary.

**Services Charges & Taxes:** All taxes charged by local governments on services, which are part of the program.

### **2. PRICES DO NOT INCLUDE:**

**Personal expenses:** Telephone and data port charges at some hotels, meals and drinks, unless otherwise specified in the itinerary.

**Tips:** To guides, drivers and hotel personnel.

**Insurance:** Travel insurance is highly recommended and may be purchased at the time of deposit.

### **3. PAYMENT CONDITIONS:**

A non-refundable deposit of \$300.00 per person is required at time of booking unless otherwise stated in your invoice. Tourcan Vacations office must receive final payment 60 days prior to departure. For bookings made within 60 days of departure, full payment is due. **Some suppliers may require additional deposits. You will be advised at time of confirmation. The additional amount is non-refundable. If final payment is not received 60 days prior to departure the booking will be cancelled.**

#### **4. TERMS & CONDITIONS:**

The purchase of packages, air only or tours (hereinafter referred to as the "Travel Services") offered by Tourcan Vacations constitutes a contractual agreement between Tourcan Vacations and the customer and implies your acceptance of Tourcan Vacations terms and conditions. Please ensure you read carefully and understand these terms and conditions prior to booking.

#### **5. PRICES INDICATED:**

Prices quoted in our website or by reservations staff are based on double occupancy and in Canadian dollars (\$CAN), unless otherwise indicated, and are based upon the prices of service providers, exchange rate, cost of fuel, taxes and other fees in force at time of preparation of the present brochure. All prices are valid upon date of publication and are subject to change without notice. Unless the customer has paid in full, all prices may be increased at any time and for any reason. Where there is an increase in the total price of the Travel Services after a deposit has been paid and the cumulative increase, except any increase resulting from an increase in retail sales tax or federal goods and services tax, is more 7 per cent the customer has the right to cancel the contract and obtain full refund.

#### **6. RESERVATIONS/DEPOSIT/CONFIRMATION:**

Reservations must be accompanied by a deposit or payment in full before they can be considered confirmed.

#### **7. FINAL PAYMENT:**

Final payment must be received by Tourcan Vacations 60 days prior to departure date. Reservations made less than 60 days prior departure date must be accompanied by payment in full. If final payment is not received within the required period, Tourcan Vacations reserves the right to cancel any such reservations without prior notice and levy applicable cancellation fees.

#### **8. PAYMENT BY CREDIT CARD:**

Signed copies of Credit Card Authorization Forms must be in our possession before final documents will be issued.

#### **9. CHARGES FOR CHANGES:**

Any changes to a reservation will be subject to a \$50 change fee outside of 65 days of departure. Within 65 days of departure cancellation penalties will apply. If any change made by one or more customers alters the basis of room occupancy, rates will be adjusted to reflect true room occupancy status.

Changes of customer names will be treated as a cancellation and cancellation fees will apply.

Charges will apply for any changes in customer reservations (subject to availability) subsequent to the departure date.

#### **10. CANCELLATION CHARGES:**

Charges will apply in the event of any cancellation. Insurance premiums are non-refundable, in whole or in part, whether cancelled before or after the departure date. The day of departure is excluded when calculating cancellation or change fees. All cancellation fees must be calculated based on the total amount of the products and Travel Services purchased. Tourcan Vacations reserves the right to cancel a booking where any payment is not received by its due date (60 day prior to departure).

## **CANCELLATION BEFORE DEPARTURE DATE:**

**Up to 60 Days prior – loss of deposit\***

**59 to 0 Days prior- 100% penalty\***

**No refunds will be made for any used portion including hotels, sightseeing, cruises, transfers, meals, international or domestic flight with or without notice, unless cancelled or missed by the supplier.**

**\*Plus any unrecoverable deposits paid to airlines or suppliers.**

## **11. FLIGHTS AND CARRIERS:**

**Customers acknowledge and accept the following:**

**Changes:** Flights offered by Tourcan Vacations are conducted in accordance with the applicable tariffs of the air carrier and pursuant to regulations set out by the Canadian Transportation Agency. All such flights and rates are also subject to approval by the relevant government authorities. Consolidations and changes in the published schedule, aircraft type, days of operation, air carrier providing air transportation and flight itinerary may be undertaken at any time and without prior notice, in accordance with the air carrier's tariffs.

**Fares and Names:** **Fares and taxes may increase between the time of quoting, booking and tickets being issued. The fares quoted are subject to class availability and may have booking conditions attached. Tickets must reflect the passengers name as shown in their passport. If names are not reflected correctly boarding may be denied.**

**Schedule Check and Connecting Flights:** Flight schedules are subject to change without notice. Customers having purchased air only must reconfirm their return flight within 24 to 72 hours prior to the scheduled take-off time. Tourcan Vacations undertakes to notify customers reasonably in advance through means it deems appropriate of any schedule changes resulting in the advancement or delay of the flight departure times or in case of cancellation of a flight. Whenever customers book connecting flights, they must allow sufficient time to make their connection. No control can be exercised over air carriers to guarantee flight schedules, which may be altered or affected by various circumstances. Tourcan Vacations will not be liable for any change of schedule or a missed flight connection, including any additional fees incurred and special, incidental or consequential damages (including the carriage of baggage) arising from the foregoing, whether or not it had the knowledge that such additional fees or damages might be incurred.

**Airport check-in:** It is recommended that customers arrive at the airport check-in counter at least 3 hours prior to departure. Failing this, their reservation may be cancelled and their seats assigned to other customers, with no right of recourse.

Seat assignment: unless already pre-assigned, staff at the air carrier's check-in counter conducts aircraft seating.

**Other applicable conditions:** Air transportation is subject to all applicable government regulations and is governed by the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier as well as the conditions of contract appearing on the airline ticket. Any amendments or changes to the applicable air carrier's general terms and conditions of carriage once filed with and approved by federal regulatory authorities, are not subject to additional public notice and are legally binding.

**Refusal to transport: Removal of passengers:** Tourcan Vacations shall not be liable for refusal by itself or the air carrier to transport a passenger nor for the cancellation of a reserved space or removal of a passenger due to, but not limited to, safety reasons, to prevent the violation of any applicable laws of any country or to prevent any hazard or risk to such passenger, to any other person or property, or to the flight.

## **12. VALIDITY OF TICKETS:**

Tickets are made out in the name of the customer and are not transferable. Tickets are valid only on the dates and flights indicated. Unused portions of tickets may not be used for travel on other flights and are not subject to refund at any time.

## **13. BAGGAGE:**

**Limits:** Air carriers have individual rules and regulations with respect to baggage weight, size and number. Customers must consult with the travel agent for applicable restrictions.

**Liability:** The provisions of the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier, as well as the notice appearing on the passenger ticket and baggage check, govern the loss of and damage to baggage and establish the limits of air carrier's liability. Baggage lost or damaged while boarding or disembarking a ship must be reported to the Purser's office prior to the ship's departure from port or prior to leaving the local customs area. Passengers' baggage and property are transported, stored and handled at owner's risk at all times.

## **14. TRAVEL DOCUMENTS:**

It is the full responsibility of customers to obtain at their own expense all necessary travel documents required by all relevant government authorities, including all ports of call, and to comply with the laws thereof. Passports will be required for all air and sea travel to or from all destinations and may have to be valid for six months beyond the date of the expected return to Canada. Canadian Citizens born in certain countries may require a visa in addition to a valid passport. A permanent resident card will be required for permanent residents/landed immigrants who are not Canadian citizens. One (1) parent traveling with a child under age 18 may have to obtain a notarized letter of consent signed by the parent not traveling. Customers are responsible for checking which documents are required, and then make certain that they have the necessary documents in hand prior to departure. The carrier or relevant authorities, without further recourse or the possibility of a refund, may deny customers boarding privileges failing to provide the required documents. Entry to another country may also be refused even if the required information and travel documents are complete. No refund or replacement will be given for lost or stolen travel documents. Tourcan Vacations shall not be liable for any aid or information given by its employees or the travel agent in connection with obtaining any necessary travel documents or complying with any laws, whether given orally, in writing or otherwise, or for the consequences suffered by any customer resulting from his/her failure to obtain such documents or to comply with such laws.

## **15. CUSTOMER ADVISORY:**

Some events are part of normal unpleasant occurrences, which can happen when traveling abroad. The customer realizes this, solely assumes the consequences thereof and agrees that Tourcan Vacations cannot be held responsible for any damages owing to such occurrences.

**Living Standards:** Customers are asked to bear in mind and accept that living standards and practices at the destination, and the conditions there with respect to the provision of utilities, services and accommodations, may differ from those found in Canada.

**Service disruptions:** Some services including water, electricity, air-conditioning, security, sanitary conditions, pools, food, beverages and other services or benefits may be suspended or interrupted partially or completely during the customer's stay. Likewise, depending on the occupancy rate of hotels, à la Carte dining may be replaced by buffet or vice-versa.

**Food, water and beverages:** The food, water and beverages may not be up to North-American standards. Accordingly, customers assume sole responsibility for any illness suffered while abroad or upon return owing to the quality of the food, water and beverages.

**16. ROOM ALLOCATION:**

Hoteliers are solely responsible for room allocation, in accordance with the category reserved by customers. Should customers choose to alter their room category upon arrival at destination (upon availability), they must make their own arrangements with the hotelier and assume all additional fees levied by them.

**17. CHECK-IN AND CHECK-OUT CONDITIONS:**

Customers acknowledge and accept that hoteliers, in accordance with international standards, have specific check-in times, usually from 3 PM and check out by noon on the scheduled day of departure or by noon on the day immediately preceding a late night departure.

**18. CUSTOMERS REQUIRING ASSISTANCE AND CARE WHILE TRAVELLING:**

All customers requiring special care, assistance, attention or treatment must advise Tourcan Vacations and the air carrier of any and all specific needs at the time of booking, in order to arrange air transportation, hotel and tour accommodations.

**19. CHANGES TO TRAVEL SERVICES:**

If Travel Services are no longer available prior to the departure date or subsequent to arrival at destination, Tourcan Vacations reserves the right to substitute them for comparable goods or Travel Services, or, alternatively, to cancel them.

**Changes to itinerary:** Tourcan Vacations and the participating tour operator reserves the right to cancel, alter or re-schedule any timing, to omit one or more stops, to substitute alternative itineraries or to otherwise amend the content of the tour with or without prior notice to the passenger.

**20. CUSTOMER RESPONSIBILITY:**

**Health:** Customers, whose physical condition so requires, must ensure that they have a sufficient quantity of any required medication with them, and that they carry such medication in their hand baggage at all times. Customers must also consult competent medical authorities prior to departure about preventive medical measure as regards to the countries to be visited.

**Activities:** Tourcan Vacations cannot be held responsible for any accident or mishap occurring at the destination during the practice of activities in which the customers participate of their own free will and initiative.

**21. FORCE MAJEURE:**

Tourcan Vacations shall not be liable for failure in the performance of any of its obligations, including without limitation, for any loss or damage resulting from any delay, cancellation, loss of personal belongings, illness, bodily injury, accident, death, deterioration of Travel Services, inconvenience, loss of enjoyment, disappointment or frustration, either mental or physical, due to:

- \* An Act of God or Force Majeure;
- \* A war, revolution, insurrection, riot, blockage or any other unlawful act against public order or authority, including an act of terrorism or threat thereof;
- \* Fire, flood, explosion, earthquake, epidemics, quarantine, storm, lightning, tornado or adverse weather conditions generally;
- \* Accident to or failure of an aircraft or equipment used in connection therewith, loss of or hijacking of an aircraft, or any shortage of or inability to provide labor, fuel or facilities;

- \* Any strike, lock-out, labor dispute or other industrial disturbance whether involving Tourcan Vacations' employees, the employees of its service providers or others upon whom Tourcan Vacations relies;
- \* Any government order, regulation, action or inaction or any failure to obtain the approval of a government authority having jurisdiction in the circumstances as may be required to the conduct of operations hereunder or any government or legal restraint upon such operation;
- \* Others upon whom Tourcan Vacations relies for the performance of the whole or any part of any Travel Services hereunder;
- \* Any other causes beyond the reasonable control of Tourcan Vacations and any other event not reasonably to be foreseen, anticipated or predicted, whether actual, threatened or reported, which may interfere with the operations of Tourcan Vacations or of its service providers.

## **22. EXCLUSION OF LIABILITY:**

Tourcan Vacations makes arrangements with air carriers, hotels, transfer operators and other independent parties to provide customers with Travel Services they purchase. Although Tourcan Vacations takes great care in selecting these service providers, it does not have any control over them and cannot be held responsible for their omissions, fault or negligence, or that of their employees, nor for any loss or damages suffered as a result thereof.

Travel Services provided are subject to the conditions imposed by the service providers and their liability is limited by their tariffs, conditions of carriage, tickets, vouchers, international conventions and agreements.

## **23. ACTIVITIES NOT INCLUDED:**

Tourcan Vacations shall not be liable for the quality or safety of activities (such as excursions, optional tours, little extras and others) available at the destination that customers may wish to participate in and which are not included in the package, nor for any other representation made by the operator of any such activities. Any written or oral contract for all such activities shall be deemed to be made between customers and the operator of such activities and shall be undertaken at the customers' own risk of loss, damage or injury. Tourcan Vacations shall not be liable in any manner for any complaints or claims that may arise as a result of participation in any such activities which are offered by third parties over whom Tourcan Vacations has no control.

## **24. CONFIDENTIALITY:**

Tourcan Vacations strictly complies with principles of confidentiality with respect to customers' personal information, including in accordance with the Personal Information Protection and Electronic Documents Act.

## **25. LAWS:**

The laws of the province in which the Canadian gateway city is located govern this agreement. Any legal action instituted against Tourcan Vacations must be heard before the courts of this province. For the purposes of any such proceedings, the parties hereby agree to elect domicile in the judicial district of the Canadian gateway city in question. The voiding of one or other of the clauses hereto shall neither annul nor invalidate this agreement, which is known as the Terms and Conditions. Tourcan Vacations is registered as a wholesaler in Ontario.