



www.tourcanvacations.com

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SOUTH AFRICA, A CLASSIC JOURNEY - ITINERARY

13 Nights / 14 Days
Valid until: October 10th 2019



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13 NIGHTS / 14 DAYS

DAY 1 – SUNDAY ARRIVAL IN JOHANNESBURG

On arrival in Johannesburg at OR Tambo International Airport, you'll be met by your representative and transferred to your hotel. Johannesburg is the largest and most populous city in South Africa. It is also the source of a large-scale gold and diamond trade, due to its location on the mineral-rich Witwatersrand range of hills. The remainder of the day is at leisure & unescorted. Why not enjoy a sightseeing tour or simply relax at your hotel. At 19h00 we will meet up at reception for a briefing on the tour and a chance to meet fellow travellers.

Overnight: Protea Wanderers Hotel



DAY 2 – MONDAY JOHANNESBURG - MPUMALANGA

Depart Johannesburg after breakfast and head for Pretoria, South Africa's capital city, for a short orientation tour, before continuing to the Mpumalanga Province, known as "Paradise Country". Dropping several hundred feet into the lush subtropical region of the Lowveld, we travel via the historic towns of Dullstroom and Lydenburg. After traversing the famous Long Tom Pass, we travel via Sabie and arrive late afternoon at your hotel.

Distance travelled today: 425 kms

Overnight: Perry's Bridge Hollow or similar (B)



DAY 3 – TUESDAY MPUMALANGA

After an early morning breakfast, we'll drive along the spectacular "**Panorama Route**", offering views of amazing scenery including the 26 kilometre-long **Blyde River Canyon** (home to the **Three Rondavels**), **Bourke's Luck Potholes** and historic **God's Window**, a breathtaking view (weather permitting) at the edge of the escarpment taking in the Kruger National Park.

We arrive back in Hazyview in the early afternoon, where the remainder of the day is at leisure to relax or join an afternoon game experience (optional and for own account).

Distance travelled today: 320 kms

Overnight: Perry's Bridge Hollow or similar (B)



DAY 4 – WEDNESDAY MPUMALANGA

The day begins with early morning coffee or tea, followed by a thrilling **open vehicle safari** (with English speaking game ranger) in the **Kruger National Park** with pre-packed breakfast. Kruger is one of the world's greatest national parks, home to a stunning array of wildlife. Search for the 'Big Five' (rhino, buffalo, lion, leopard, and elephant) as well as prolific birdlife and numerous other game. The afternoon is at leisure and later, enjoy **another open vehicle game** drive in the Kruger National Park. During your game drive you may get to see a variety of antelope, bird species as well as elephant, rhino, lion, buffalo, zebra, giraffe and more! Return to your lodge after the open vehicle game drive.

Overnight: Perry's Bridge Hollow or similar (B)



DAY 5 – THURSDAY MPUMALANGA - SWAZILAND

This morning, after breakfast, we travel to **Swaziland**, an independent Kingdom within the borders of South Africa, known for its lovely scenery, crafts and colourful indigenous culture. An interactive **cultural experience** introduces us to the charming people of Swaziland and their traditions. We travel via the capital city, Mbabane, and on to the beautiful Ezulwini Valley for a true African shopping experience at the **Ezulwini Craft Market** which is packed with woven baskets, beadwork and carvings.

Distance travelled today: 310 kms

Overnight: Royal Swazi Sun or similar (B,L,D)

DAY 6 – FRIDAY SWAZILAND - ZULULAND

After breakfast we will continue south through Swaziland, before re-entering South Africa. Travel into Zululand, passing traditional huts and endless vistas. This afternoon enjoy an **open vehicle safari** with an English speaking game ranger in the **Hluhluwe-Imfolozi Game Reserve**, which contains an immense diversity of fauna and flora and is particularly famous for its conservation of black and white rhino. It is the oldest proclaimed nature reserve in Africa. It consists of 960 km² (96,000 ha) of hilly topography and is known for its rich wildlife and conservation efforts.

Distance travelled today: 360 kms

Overnight: Anew Hotel Hluhluwe or similar (B)



DAY 7 – SATURDAY ZULULAND – DURBAN (UMHLANGA)

This morning, after breakfast, we will join a cruise on Lake St Lucia (depending on favourable weather conditions). Beautiful scenery and the possibility of seeing some hippos! Later, depart for Durban. Our journey takes us past traditional Zulu Kraals, Eucalyptus plantations and sugar cane fields. We arrive early afternoon and the remainder of the day is at leisure to enjoy the golden beaches of the Indian Ocean.

Distance travelled today: 275 kms

Overnight: Protea Hotel Umhlanga or similar (B)



DAY 8 – SUNDAY DURBAN (UMHLANGA) – PORT ELIZABETH - KNYSNA (FLIGHT)

After breakfast, transfer to Durban airport for the short southward flight to Port Elizabeth, where we will be met by our representative and once everyone has arrived, we set off to explore the magnificent beauty of the indigenous Tsitsikamma Forest. Visit the spectacularly beautiful

Tsitsikamma National Park and Storms River Mouth (weather permitting). We'll arrive at our hotel in **Knysna**, known as the oyster box of South Africa, nestling on the banks of a beautiful lagoon in the heart of the Garden Route.

Distance travelled today: 360 kms

Overnight: Rex Hotel or similar (B,D)



DAY 9 – MONDAY KNYSNA



After a leisurely breakfast we'll enjoy a lagoon cruise to the **Featherbed Nature Reserve** (weather permitting), where we can take a trailer ride to the top of the Western Head to enjoy panoramic views of the town and lagoon, returning for lunch.

The afternoon is at leisure to further explore this charming town set around a natural harbour lagoon.

Distance travelled today: 15 kms

Overnight: Rex Hotel (B,L)



DAY 10 – TUESDAY KNYSNA - OUDTSHOORN

After breakfast, travel over the **Outeniqua Mountain Pass** to **Oudtshoorn**, known as the “ostrich capital” and the centre of the world’s Ostrich farming industry. We’ll visit an **Ostrich Farm** for a guided tour and light lunch, before taking a tour of the spectacular limestone caverns of the **Cango Caves**, one of the world’s great natural wonders, sculpted by nature through the ages. We will arrive at our hotel in the late afternoon, in time to check in and relax before dinner (for own account).

Distance travelled today: 210 kms

Overnight: Hlangana Lodge or similar (B,L)



DAY 11 – WEDNESDAY OUDTSHOORN – CAPE TOWN

This morning you participate in a very unique experience - an early morning **Meerkat Safari**.

Witness these incredible wild habituated creatures emerging out of their burrows, in time to soak up the sun before they head about their daily activities (weather permitting). After this thrilling experience, head back for a delicious breakfast. After breakfast, the journey continues through the ‘Little Karoo’ to Barrydale, where you will have the opportunity to visit a local farm school, interact with the children and teachers, spending time with them in the classroom learning more about the local farming community, before travelling to Montagu, a picturesque and historic spa town. (The school visit is subject to the school being open).

Continue to Cape Town, spectacularly set at the foot of Table Mountain.

Distance travelled today: 468 kms

Overnight: President Hotel or similar (B)



DAY 12 – THURSDAY CAPE TOWN



This morning you are met for a tour of Cape Town City and a visit to Table Mountain. Travel by cable car to the top of Table Mountain where you can enjoy spectacular views of the city and peninsula. After the visit the tour continues through the Malay Quarter, the city centre and Company Gardens. View the Castle of Good Hope. Return to your hotel for an afternoon at leisure. This evening you are treated to a taste of delicious Cape food, captivating theatre and entertaining tales and songs about the people of the Cape.

Distance travelled today: 10 kms

Overnight: President Hotel or similar (B,D)

DAY 13 – FRIDAY CAPE TOWN

Enjoy a full day tour of the **Cape Peninsula**, offering some of the most spectacular coastal scenery in the world. Drive through Sea Point, the seaside village of **Hout Bay** (where you can enjoy an optional and for own account seal island boat cruise) and then on to **Cape Point** where (by tradition) it is said that the Atlantic and Indian Oceans meet. We'll return to Cape Town by way of **Simon's Town**, where we visit the **Penguin colony at Boulders Beach**.

Distance travelled today: 200 kms

Overnight: President Hotel or similar (B)



DAY 14 – SATURDAY CAPE TOWN

Enjoy some last minute shopping (unescorted) or sightseeing (own account). Later you will be transferred to the airport, harbour or railway station for your onward journey. **(B)**

BON VOYAGE!

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IMPORTANT INFORMATION:

Canadian & USA Citizens do not require a visa to enter South Africa.

All passports must be valid for at least 6 months after your return AND must have two blank pages side by side for South African immigration.

Anti-malaria protection required, please consult your health clinic or doctor.

Contact your local health clinic to determine if any other inoculations are required.

Comprehensive travel insurance is highly recommended.

INCLUDED IN THE LAND PACKAGE:

- Accommodation per itinerary or similar.
- Sightseeing per itinerary including entrance fees where applicable.
- Domestic flight between Durban and Port Elizabeth.
- Meals as stated: Breakfast daily; 3 lunches; 3 dinners.
- Air conditioned vehicle (coach).
- English-speaking guide.
- Porterage at airport and hotels 1 x standard suitcase

NOT INCLUDED:

- International Airfare – available on request.
- Meals not mentioned in the itinerary.
- Optional sightseeing.
- Gratuities for meals, tourist guides, drivers, game rangers and trackers.
- Personal expenses such as alcoholic and other beverages, telephone calls and laundry.
- Travel Insurance.
- Any other services not mentioned above.



CONTACT INFORMATION:



TOURCAN VACATIONS

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TERMS & CONDITIONS:

Terms and conditions as per Tourcan Vacations brochure 2018 . . .

1. PRICE INCLUDES:

Meeting/Assistance/Transfers/Porterage: Airport / Hotel round-trip transfers at all destinations and includes one suitcase per person.

Accommodation: In twin/double rooms with en-suite facilities.

Meals: Meals as per itinerary.

Guide: Professional English-speaking local guide(s).

Sightseeing & Entrance Fees: Vehicle size depends on number of travelers. Entrance fees as per itinerary.

Services Charges & Taxes: All taxes charged by local governments on services, which are part of the program.

2. PRICES DO NOT INCLUDE:

Personal expenses: Telephone and data port charges at some hotels, meals and drinks, unless otherwise specified in the itinerary.

Tips: To guides, drivers and hotel personnel.

Insurance: Travel insurance is highly recommended and may be purchased at the time of deposit.

3. PAYMENT CONDITIONS:

A non-refundable deposit of \$300.00 per person is required at time of booking unless otherwise stated in your invoice. Tourcan Vacations office must receive final payment 60 days prior to departure. For bookings made within 60 days of departure, full payment is due. **Some suppliers may require additional deposits. You will be advised at time of confirmation. The additional amount is non-refundable. If final payment is not received 60 days prior to departure the booking will be cancelled.**

4. TERMS & CONDITIONS:

The purchase of packages, air only or tours (hereinafter referred to as the “Travel Services”) offered by Tourcan Vacations constitutes a contractual agreement between Tourcan Vacations and the customer and implies your acceptance of Tourcan Vacations terms and conditions. Please ensure you read carefully and understand these terms and conditions prior to booking.

5. PRICES INDICATED:

Prices quoted in our website or by reservations staff are based on double occupancy and in Canadian dollars (\$CAN), unless otherwise indicated, and are based upon the prices of service providers, exchange rate, cost of fuel, taxes and other fees in force at time of preparation of the present brochure. All prices are valid upon date of publication and are subject to change without notice. Unless the customer has paid in full, all prices may be increased at any time and for any reason. Where there is an increase in the total price of the Travel Services after a deposit has been paid and the cumulative increase, except any increase resulting from an increase in retail sales tax or federal goods and services tax, is more 7 per cent the customer has the right to cancel the contract and obtain full refund.

6. RESERVATIONS/DEPOSIT/CONFIRMATION:

Reservations must be accompanied by a deposit or payment in full before they can be considered confirmed.

7. FINAL PAYMENT:

Final payment must be received by Tourcan Vacations 60 days prior to departure date. Reservations made less than 60

days prior departure date must be accompanied by payment in full. If final payment is not received within the required period, Tourcan Vacations reserves the right to cancel any such reservations without prior notice and levy applicable cancellation fees.

8. PAYMENT BY CREDIT CARD:

Signed copies of Credit Card Authorization Forms must be in our possession before final documents will be issued.

9. CHARGES FOR CHANGES:

Any changes to a reservation will be subject to a \$50 change fee outside of 65 days of departure. Within 65 days of departure cancellation penalties will apply. If any change made by one or more customers alters the basis of room occupancy, rates will be adjusted to reflect true room occupancy status.

Changes of customer names will be treated as a cancellation and cancellation fees will apply.

Charges will apply for any changes in customer reservations (subject to availability) subsequent to the departure date.

10. CANCELLATION CHARGES:

Charges will apply in the event of any cancellation. Insurance premiums are non-refundable, in whole or in part, whether cancelled before or after the departure date. The day of departure is excluded when calculating cancellation or change fees. All cancellation fees must be calculated based on the total amount of the products and Travel Services purchased. Tourcan Vacations reserves the right to cancel a booking where any payment is not received by its due date (60 day prior to departure).

CANCELLATION BEFORE DEPARTURE DATE:

Up to 60 Days prior – loss of deposit*

59 to 0 Days prior- 100% penalty*

No refunds will be made for any used portion including hotels, sightseeing, cruises, transfers, meals, international or domestic flight with or without notice, unless cancelled or missed by the supplier.

***Plus any unrecoverable deposits paid to airlines or suppliers.**

11. FLIGHTS AND CARRIERS:

Customers acknowledge and accept the following:

Changes: Flights offered by Tourcan Vacations are conducted in accordance with the applicable tariffs of the air carrier and pursuant to regulations set out by the Canadian Transportation Agency. All such flights and rates are also subject to approval by the relevant government authorities. Consolidations and changes in the published schedule, aircraft type, days of operation, air carrier providing air transportation and flight itinerary may be undertaken at any time and without prior notice, in accordance with the air carrier's tariffs.

Fares and Names: **Fares and taxes may increase between the time of quoting, booking and tickets being issued. The fares quoted are subject to class availability and may have booking conditions attached. Tickets must reflect the passengers name as shown in their passport. If names are not reflected correctly boarding may be denied.**

Schedule Check and Connecting Flights: Flight schedules are subject to change without notice. Customers having purchased air only must reconfirm their return flight within 24 to 72 hours prior to the scheduled take-off time. Tourcan Vacations undertakes to notify customers reasonably in advance through means it deems appropriate of any schedule changes resulting in the advancement or delay of the flight departure times or in case of cancellation of a flight. Whenever customers book connecting flights, they must allow sufficient time to make their connection. No control can be exercised over air carriers to guarantee flight schedules, which may be altered or affected by various circumstances. Tourcan Vacations will not be liable for any change of schedule or a missed flight connection, including any additional fees incurred and special, incidental or consequential damages (including the carriage of baggage) arising from the foregoing, whether or not it had the knowledge that such additional fees or damages might be incurred.

Airport check-in: It is recommended that customers arrive at the airport check-in counter at least 3 hours prior to departure. Failing this, their reservation may be cancelled and their seats assigned to other customers, with no right of recourse.

Seat assignment: unless already pre-assigned, staff at the air carrier's check-in counter conducts aircraft seating.

Other applicable conditions: Air transportation is subject to all applicable government regulations and is governed by the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier as

well as the conditions of contract appearing on the airline ticket. Any amendments or changes to the applicable air carrier's general terms and conditions of carriage once filed with and approved by federal regulatory authorities, are not subject to additional public notice and are legally binding.

Refusal to transport: Removal of passengers: Tourcan Vacations shall not be liable for refusal by itself or the air carrier to transport a passenger nor for the cancellation of a reserved space or removal of a passenger due to, but not limited to, safety reasons, to prevent the violation of any applicable laws of any country or to prevent any hazard or risk to such passenger, to any other person or property, or to the flight.

12. VALIDITY OF TICKETS:

Tickets are made out in the name of the customer and are not transferable. Tickets are valid only on the dates and flights indicated. Unused portions of tickets may not be used for travel on other flights and are not subject to refund at any time.

13. BAGGAGE:

Limits: Air carriers have individual rules and regulations with respect to baggage weight, size and number. Customers must consult with the travel agent for applicable restrictions.

Liability: The provisions of the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier, as well as the notice appearing on the passenger ticket and baggage check, govern the loss of and damage to baggage and establish the limits of air carrier's liability. Baggage lost or damaged while boarding or disembarking a ship must be reported to the Purser's office prior to the ship's departure from port or prior to leaving the local customs area. Passengers' baggage and property are transported, stored and handled at owner's risk at all times.

14. TRAVEL DOCUMENTS:

It is the full responsibility of customers to obtain at their own expense all necessary travel documents required by all relevant government authorities, including all ports of call, and to comply with the laws thereof. Passports will be required for all air and sea travel to or from all destinations and may have to be valid for six months beyond the date of the expected return to Canada. Canadian Citizens born in certain countries may require a visa in addition to a valid passport. A permanent resident card will be required for permanent residents/landed immigrants who are not Canadian citizens. One (1) parent traveling with a child under age 18 may have to obtain a notarized letter of consent signed by the parent not traveling. Customers are responsible for checking which documents are required, and then make certain that they have the necessary documents in hand prior to departure. The carrier or relevant authorities, without further recourse or the possibility of a refund, may deny customers boarding privileges failing to provide the required documents. Entry to another country may also be refused even if the required information and travel documents are complete. No refund or replacement will be given for lost or stolen travel documents. Tourcan Vacations shall not be liable for any aid or information given by its employees or the travel agent in connection with obtaining any necessary travel documents or complying with any laws, whether given orally, in writing or otherwise, or for the consequences suffered by any customer resulting from his/her failure to obtain such documents or to comply with such laws.

15. CUSTOMER ADVISORY:

Some events are part of normal unpleasant occurrences, which can happen when traveling abroad. The customer realizes this, solely assumes the consequences thereof and agrees that Tourcan Vacations cannot be held responsible for any damages owing to such occurrences.

Living Standards: Customers are asked to bear in mind and accept that living standards and practices at the destination, and the conditions there with respect to the provision of utilities, services and accommodations, may differ from those found in Canada.

Service disruptions: Some services including water, electricity, air-conditioning, security, sanitary conditions, pools, food, beverages and other services or benefits may be suspended or interrupted partially or completely during the customer's stay. Likewise, depending on the occupancy rate of hotels, à la Carte dining may be replaced by buffet or vice-versa.

Food, water and beverages: The food, water and beverages may not be up to North-American standards. Accordingly, customers assume sole responsibility for any illness suffered while abroad or upon return owing to the quality of the food, water and beverages.

16. ROOM ALLOCATION:

Hoteliers are solely responsible for room allocation, in accordance with the category reserved by customers. Should customers choose to alter their room category upon arrival at destination (upon availability), they must make their own arrangements with the hotelier and assume all additional fees levied by them.

17. CHECK-IN AND CHECK-OUT CONDITIONS:

Customers acknowledge and accept that hoteliers, in accordance with international standards, have specific check-in times, usually from 3 PM and check out by noon on the scheduled day of departure or by noon on the day immediately preceding a late night departure.

18. CUSTOMERS REQUIRING ASSISTANCE AND CARE WHILE TRAVELLING:

All customers requiring special care, assistance, attention or treatment must advise Tourcan Vacations and the air carrier of any and all specific needs at the time of booking, in order to arrange air transportation, hotel and tour accommodations.

19. CHANGES TO TRAVEL SERVICES:

If Travel Services are no longer available prior to the departure date or subsequent to arrival at destination, Tourcan Vacations reserves the right to substitute them for comparable goods or Travel Services, or, alternatively, to cancel them.

Changes to itinerary: Tourcan Vacations and the participating tour operator reserves the right to cancel, alter or re-schedule any timing, to omit one or more stops, to substitute alternative itineraries or to otherwise amend the content of the tour with or without prior notice to the passenger.

20. CUSTOMER RESPONSIBILITY:

Health: Customers, whose physical condition so requires, must ensure that they have a sufficient quantity of any required medication with them, and that they carry such medication in their hand baggage at all times. Customers must also consult competent medical authorities prior to departure about preventive medical measure as regards to the countries to be visited.

Activities: Tourcan Vacations cannot be held responsible for any accident or mishap occurring at the destination during the practice of activities in which the customers participate of their own free will and initiative.

21. FORCE MAJEURE:

Tourcan Vacations shall not be liable for failure in the performance of any of its obligations, including without limitation, for any loss or damage resulting from any delay, cancellation, loss of personal belongings, illness, bodily injury, accident, death, deterioration of Travel Services, inconvenience, loss of enjoyment, disappointment or frustration, either mental or physical, due to:

- * An Act of God or Force Majeure;
- * A war, revolution, insurrection, riot, blockage or any other unlawful act against public order or authority, including an act of terrorism or threat thereof;
- * Fire, flood, explosion, earthquake, epidemics, quarantine, storm, lightning, tornado or adverse weather conditions generally;
- * Accident to or failure of an aircraft or equipment used in connection therewith, loss of or hijacking of an aircraft, or any shortage of or inability to provide labor, fuel or facilities;
- * Any strike, lock-out, labor dispute or other industrial disturbance whether involving Tourcan Vacations' employees, the employees of its service providers or others upon whom Tourcan Vacations relies;
- * Any government order, regulation, action or inaction or any failure to obtain the approval of a government authority having jurisdiction in the circumstances as may be required to the conduct of operations hereunder or any government or legal restraint upon such operation;
- * Others upon whom Tourcan Vacations relies for the performance of the whole or any part of any Travel Services hereunder;
- * Any other causes beyond the reasonable control of Tourcan Vacations and any other event not reasonably to be foreseen, anticipated or predicted, whether actual, threatened or reported, which may interfere with the operations of Tourcan Vacations or of its service providers.

22. EXCLUSION OF LIABILITY:

Tourcan Vacations makes arrangements with air carriers, hotels, transfer operators and other independent parties to provide customers with Travel Services they purchase. Although Tourcan Vacations takes great care in selecting these

service providers, it does not have any control over them and cannot be held responsible for their omissions, fault or negligence, or that of their employees, nor for any loss or damages suffered as a result thereof.

Travel Services provided are subject to the conditions imposed by the service providers and their liability is limited by their tariffs, conditions of carriage, tickets, vouchers, international conventions and agreements.

23. ACTIVITIES NOT INCLUDED:

Tourcan Vacations shall not be liable for the quality or safety of activities (such as excursions, optional tours, little extras and others) available at the destination that customers may wish to participate in and which are not included in the package, nor for any other representation made by the operator of any such activities. Any written or oral contract for all such activities shall be deemed to be made between customers and the operator of such activities and shall be undertaken at the customers' own risk of loss, damage or injury. Tourcan Vacations shall not be liable in any manner for any complaints or claims that may arise as a result of participation in any such activities which are offered by third parties over whom Tourcan Vacations has no control.

24. CONFIDENTIALITY:

Tourcan Vacations strictly complies with principles of confidentiality with respect to customers' personal information, including in accordance with the Personal Information Protection and Electronic Documents Act.

25. LAWS:

The laws of the province in which the Canadian gateway city is located govern this agreement. Any legal action instituted against Tourcan Vacations must be heard before the courts of this province. For the purposes of any such proceedings, the parties hereby agree to elect domicile in the judicial district of the Canadian gateway city in question. The voiding of one or other of the clauses hereto shall neither annul nor invalidate this agreement, which is known as the Terms and Conditions. Tourcan Vacations is registered as a wholesaler in Ontario.