



www.tourcanvacations.com

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KENYA SAFARI FULFILL A BUCKET LIST DREAM - ITINERARY

2019

7 Nights / 8 Days



KENYA SAFARI FULFILL A BUCKET LIST DREAM – ITINERARY

THE DATE REFLECTS ARRIVAL DAY IN NAIROBI: 03 & 17 MAR & 17 NOV / 14 APRIL / 22
SEPTEMBER / 6 & 20 OCTOBER

EXTENSIONS AVAILABLE TO: MOMBASA, ZANZIBAR & TANZANIA!



DAY 1 ARRIVAL IN NAIROBI

Upon arrival at Jomo Kenyatta International Airport, you will be met by our representative and transferred to the Fairmont Norfolk Hotel. Dinner (**not included**) can be taken at the hotel or at any of the cities many restaurants.

Overnight: The Fairmont Norfolk Hotel

DAY 2 NAIROBI TO SAMBURU – 380KM / 5.5HRS

After an early breakfast, drive north of Nairobi up the Great Rift Valley to the Samburu/Buffalo Springs National Reserve arriving in time for a late lunch at the **Ashnil Samburu Camp** which features 24 tents. The tents are widely spaced along the banks of the Uwaso Nyiro River, surrounded by doum palms and acacia trees. The main guest area, also shaded by a canopy of acacia trees, offers a comfortable reception and lounge, a spacious dining room, atmospheric bar and a broad deck, which offers unparalleled game-viewing across the wide reaches of the Uwaso Nyiro River, which is the lifeblood of this otherwise arid northern region. Enjoy an afternoon game drive and return to the lodge for dinner.

Overnight: Ashnil Samburu Camp (B, L, D)



DAY 3 ON SAFARI IN SAMBURU

Enjoy morning and afternoon game drives in Samburu. (In the evening, there is an option of sundowners before dinner in the central dining room.) A place of endless skies, dust-red plains and palm-fringed rivers, Samburu National Reserve lies on the fringes of the vast and arid desert once known as the Northern Frontier District, whose heat-scorched scrublands extend all the way to the jade-green waters of Lake Turkana and beyond. Physically dramatic, the 104 sq km landscape of the Reserve features rocky battlements, craggy scarps, dry river beds and fallen boulders rising out of the thorn scrub against a backdrop of the far-distant hills and the great red table mountain known as Ololokwe. The game reserve is renowned for its rare species of animals unique to the park, namely: the long necked gerenuk, Grevy's zebra, reticulated giraffe and Beisa onyx. The elusive Kenya leopard is often known to visit the park, especially in the evenings. Other animals you may see are lion, elephant and buffalo. Birdlife is as plentiful. The park boasts over **350 different species of birds** including vultures, kingfishers, marabouts, bateleurs, guinea fowl, Somali ostriches and others.

Overnight: Ashnil Samburu Camp (B, L, D)

DAY 4 SAMBURU TO OL PEJETA – 220KM / 3 HOURS

Leave the camp after breakfast and travel south to Nanyuki and check-in to **Sweetwaters Tented Camp**. A sheltered oasis, clustered around a water hole and set in the pristine calm of the private Ol Pejeta Conservancy, Sweetwaters offers a charming blend of under-canvas ambiance and safari luxury. Located on the plains of Mount Kenya, the camp features thirty-nine luxury tents, each with its own private veranda overlooking the water hole. The Waterhole Bar, built in the style of a game-viewing hide, overlooks the waterhole and offers unrivalled wildlife-watching. An afternoon game drive and visit to the Chimpanzee sanctuary is included.

Overnight: Sweetwaters Tented Camp (B, L, D)



DAY 5 OL PEJETA TO LAKE NAIVASHA – 240KM / 3.5HRS

After breakfast, drive south to **Lake Naivasha** in time for lunch at the charmingly located **Lake Naivasha Sopa Lodge**. The lodge stands in 120 acres of lakeside land, most of which is covered in green riparian meadows, which sweep down to the shores of the lake, one of the most beautiful in the Great Rift Valley. A jetty has been built out onto the lake, from where guests

can watch the antics of the hippos in the lake and experience 360 degree views, which include Crescent Island, Mount Longonot, the Mau Escarpment and the misty outline of the Aberdares. The grounds are alive with a colourful selection of birds, and the trees with monkeys. This afternoon enjoy a walk on crescent Island.

About Lake Naivasha

Lake Naivasha is infamous for its rapidly shifting moods. Enigmatic, and dotted with floating islands of Nile cabbage (water hyacinth) and papyrus, Lake Naivasha has no known outlet, and legends abound regarding the vast tunnels that supposedly run beneath its surface. Towered over by the brooding bulk of Mount Longonot (2,776 m), and featuring a submerged volcanic crater known as Crescent Island, this beautiful lake is best known for its high numbers of water birds. Here you may spot the fish eagle, which feeds on the black bass and tilapia in the lake.

Overnight: Lake Naivasha Sopa Lodge (B, L, D)



DAY 6 LAKE NAIVASHA TO THE MASAI MARA – 365KM / 5.5HRS

Leaving the lodge after breakfast, continue up the floor of Rift to arrive in the famous **Masai Mara National Reserve**, and at the **Ashnil Mara Camp** in time for a late lunch. In the afternoon, enjoy your first game-drive in the Mara. The Mara is Kenya's most visited protected area. Technically an extension of Tanzania's renowned Serengeti National Park, the Mara constitutes only 4% of the entire Serengeti ecosystem but its rolling grasslands, meandering rivers and towering escarpments offer one of the world's most rewarding and evocative wildlife arenas. Returning to the camp, enjoy some relaxation prior to dinner in the central restaurant.

Overnight: Ashnil Mara Camp (B, L, D)



DAY 7 ON SAFARI IN THE MARA

Enjoy morning and afternoon game drives in the Masai Mara. When it comes to game-viewing, there is nowhere in Africa richer in wildlife or more eventful in encounters than the Mara. A pristine wilderness of haunting beauty, it promises its visitors a profusion of wildlife, prolific bird life (450 species) and the opportunity of possibly seeing the 'Big Five' (buffalo, lion, leopard, rhino and elephant) in one morning. You will also get to see plains game, zebra, giraffe and more.

Overnight: Ashnil Mara Camp (B, L, D)



DAY 8 THE MARA TO NAIROBI – 265KM / 4.5HRS

After breakfast at the lodge, drive to **Nairobi** and take lunch at the world famous **Carnivore Restaurant**.

After lunch transfer to Jomo Kenyatta airport for your homebound flight (airfare is extra).

(B)

*****END OF SERVICES*****

The date reflects arrival day in Nairobi in 2019:

03 & 17 March & 03 Nov - \$3335.00 per person sharing

14 April - \$2980.00 per person sharing

22 September - \$4450.00 per person sharing

6 & 20 October - \$3425.00 per person sharing

(BOOK AND DEPOSIT 3 MONTHS PRIOR TO TRAVEL AND SAVE \$75 PER PERSON)

EXTENSIONS AVAILABLE TO: MOMBASA, ZANZIBAR & TANZANIA!

WHAT'S INCLUDED?

- Arrival and departure transfers.
- Accommodation per itinerary.
- Full board on safari starting on day 2 - Breakfast and lunch on the last day.
- Game drives per itinerary.
- One litre of mineral water per person per day.
- Park fees.
- English-speaking driver/guide.

Meals codes: B – breakfast, L- lunch & D - Dinner

WHAT'S NOT INCLUDED?

- All Airfare and related fees
- Kenya Visa and Visa fees.
- Meals not mentioned in the itinerary.
- Optional activities such as balloon safari, etc.
- Drinks.
- Insurance.
- Items of a personal nature such as room service, telephone calls, tips/gratuities, etc.
- Any item not listed under included.

IMPORTANT INFORMATION:

1. A visa is required to enter Kenya. This can be obtained on-line:
<https://immigration.ecitizen.go.ke/index.php?id=5>
2. Visit your health clinic or doctor to determine if any inoculations are required.
3. Anti-malaria protection required. Consult your health clinic or doctor.
4. Travel Insurance is essential.

CONTACT INFORMATION:



TOURCAN VACATIONS

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TERMS & CONDITIONS:

Terms and conditions as per Tourcan Vacations brochure 2018 . . .

1. PRICE INCLUDES:

Meeting/Assistance/Transfers/Porterage: Airport / Hotel round-trip transfers at all destinations and includes one suitcase per person.

Accommodation: In twin/double rooms with en-suite facilities.

Meals: Meals as per itinerary.

Guide: Professional English-speaking local guide(s).

Sightseeing & Entrance Fees: Vehicle size depends on number of travelers. Entrance fees as per itinerary.

Services Charges & Taxes: All taxes charged by local governments on services, which are part of the program.

2. PRICES DO NOT INCLUDE:

Personal expenses: Telephone and data port charges at some hotels, meals and drinks, unless otherwise specified in the itinerary.

Tips: To guides, drivers and hotel personnel.

Insurance: Travel insurance is highly recommended and may be purchased at the time of deposit.

3. PAYMENT CONDITIONS:

A non-refundable deposit of \$300.00 per person is required at time of booking unless otherwise stated in your invoice. Tourcan Vacations office must receive final payment 60 days prior to departure. For bookings made within 60 days of departure, full payment is due. **Some suppliers may require additional deposits. You will be advised at time of confirmation. The additional amount is non-refundable. If final payment is not received 60 days prior to departure the booking will be cancelled.**

4. TERMS & CONDITIONS:

The purchase of packages, air only or tours (hereinafter referred to as the "Travel Services") offered by Tourcan Vacations constitutes a contractual agreement between Tourcan Vacations and the customer and implies your acceptance of Tourcan Vacations terms and conditions. Please ensure you read carefully and understand these terms and conditions prior to booking.

5. PRICES INDICATED:

Prices quoted in our website or by reservations staff are based on double occupancy and in Canadian dollars (\$CAN), unless otherwise indicated, and are based upon the prices of service providers, exchange rate, cost of fuel, taxes and other fees in force at time of preparation of the present brochure. All prices are valid upon date of publication and are subject to change without notice. Unless the customer has paid in full, all prices may be increased at any time and for any reason. Where there is an increase in the total price of the Travel Services after a deposit has been paid and the cumulative increase, except any increase resulting from an increase in retail sales tax or federal goods and services tax, is more 7 per cent the customer has the right to cancel the contract and obtain full refund.

6. RESERVATIONS/DEPOSIT/CONFIRMATION:

Reservations must be accompanied by a deposit or payment in full before they can be considered confirmed.

7. FINAL PAYMENT:

Final payment must be received by Tourcan Vacations 60 days prior to departure date. Reservations made less than 60 days prior departure date must be accompanied by payment in full. If final payment is not received within the required period, Tourcan Vacations reserves the right to cancel any such reservations without prior notice and levy applicable cancellation fees.

8. PAYMENT BY CREDIT CARD:

Signed copies of Credit Card Authorization Forms must be in our possession before final documents will be issued.

9. CHARGES FOR CHANGES:

Any changes to a reservation will be subject to a \$50 change fee outside of 65 days of departure. Within 65 days of departure cancellation penalties will apply. If any change made by one or more customers alters the basis of room occupancy, rates will be adjusted to reflect true room occupancy status.

Changes of customer names will be treated as a cancellation and cancellation fees will apply.

Charges will apply for any changes in customer reservations (subject to availability) subsequent to the departure date.

10. CANCELLATION CHARGES:

Charges will apply in the event of any cancellation. Insurance premiums are non-refundable, in whole or in part, whether cancelled before or after the departure date. The day of departure is excluded when calculating cancellation or change fees. All cancellation fees must be calculated based on the total amount of the products and Travel Services purchased. Tourcan Vacations reserves the right to cancel a booking where any payment is not received by its due date (60 day prior to departure).

CANCELLATION BEFORE DEPARTURE DATE:

Up to 60 Days prior – loss of deposit*

59 to 0 Days prior- 100% penalty*

No refunds will be made for any used portion including hotels, sightseeing, cruises, transfers, meals, international or domestic flight with or without notice, unless cancelled or missed by the supplier.

***Plus any unrecoverable deposits paid to airlines or suppliers.**

11. FLIGHTS AND CARRIERS:

Customers acknowledge and accept the following:

Changes: Flights offered by Tourcan Vacations are conducted in accordance with the applicable tariffs of the air carrier and pursuant to regulations set out by the Canadian Transportation Agency. All such flights and rates are also subject to approval by the relevant government authorities. Consolidations and changes in the published schedule, aircraft type, days of operation, air carrier providing air transportation and flight itinerary may be undertaken at any time and without prior notice, in accordance with the air carrier's tariffs.

Fares and Names: **Fares and taxes may increase between the time of quoting, booking and tickets being issued. The fares quoted are subject to class availability and may have booking conditions attached. Tickets must reflect the passengers name as shown in their passport. If names are not reflected correctly boarding may be denied.**

Schedule Check and Connecting Flights: Flight schedules are subject to change without notice. Customers having purchased air only must reconfirm their return flight within 24 to 72 hours prior to the scheduled take-off time. Tourcan Vacations undertakes to notify customers reasonably in advance through means it deems appropriate of any schedule changes resulting in the advancement or delay of the flight departure times or in case of cancellation of a flight. Whenever customers book connecting flights, they must allow sufficient time to make their connection. No control can be exercised over air carriers to guarantee flight schedules, which may be altered or affected by various circumstances. Tourcan Vacations will not be liable for any change of schedule or a missed flight connection, including any additional fees incurred and special, incidental or consequential damages (including the carriage of baggage) arising from the foregoing, whether or not it had the knowledge that such additional fees or damages might be incurred.

Airport check-in: It is recommended that customers arrive at the airport check-in counter at least 3 hours prior to departure. Failing this, their reservation may be cancelled and their seats assigned to other customers, with no right of recourse.

Seat assignment: unless already pre-assigned, staff at the air carrier's check-in counter conducts aircraft seating.

Other applicable conditions: Air transportation is subject to all applicable government regulations and is governed by the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier as well as the conditions of contract appearing on the airline ticket. Any amendments or changes to the applicable air carrier's general terms and conditions of carriage once filed with and approved by federal regulatory authorities, are not subject to additional public notice and are legally binding.

Refusal to transport: Removal of passengers: Tourcan Vacations shall not be liable for refusal by itself or the air carrier to transport a passenger nor for the cancellation of a reserved space or removal of a passenger due to, but not limited to, safety reasons, to prevent the violation of any applicable laws of any country or to prevent any hazard or risk to such passenger, to any other person or property, or to the flight.

12. VALIDITY OF TICKETS:

Tickets are made out in the name of the customer and are not transferable. Tickets are valid only on the dates and flights indicated. Unused portions of tickets may not be used for travel on other flights and are not subject to refund at any time.

13. BAGGAGE:

Limits: Air carriers have individual rules and regulations with respect to baggage weight, size and number. Customers must consult with the travel agent for applicable restrictions.

Liability: The provisions of the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier, as well as the notice appearing on the passenger ticket and baggage check, govern the loss of and damage to baggage and establish the limits of air carrier's liability. Baggage lost or damaged while boarding or disembarking a ship must be reported to the Purser's office prior to the ship's departure from port or prior to leaving the local customs area. Passengers' baggage and property are transported, stored and handled at owner's risk at all times.

14. TRAVEL DOCUMENTS:

It is the full responsibility of customers to obtain at their own expense all necessary travel documents required by all relevant government authorities, including all ports of call, and to comply with the laws thereof. Passports will be required for all air and sea travel to or from all destinations and may have to be valid for six months beyond the date of the expected return to Canada. Canadian Citizens born in certain countries may require a visa in addition to a valid passport. A permanent resident card will be required for permanent residents/landed immigrants who are not Canadian citizens. One (1) parent traveling with a child under age 18 may have to obtain a notarized letter of consent signed by the parent not traveling. Customers are responsible for checking which documents are required, and then make certain that they have the necessary documents in hand prior to departure. The carrier or relevant authorities, without further recourse or the possibility of a refund, may deny customers boarding privileges failing to provide the required documents. Entry to another country may also be refused even if the required information and travel documents are complete. No refund or replacement will be given for lost or stolen travel documents. Tourcan Vacations shall not be liable for any aid or information given by its employees or the travel agent in connection with obtaining any necessary travel documents or complying with any laws, whether given orally, in writing or otherwise, or for the consequences suffered by any customer resulting from his/her failure to obtain such documents or to comply with such laws.

15. CUSTOMER ADVISORY:

Some events are part of normal unpleasant occurrences, which can happen when traveling abroad. The customer realizes this, solely assumes the consequences thereof and agrees that Tourcan Vacations cannot be held responsible for any damages owing to such occurrences.

Living Standards: Customers are asked to bear in mind and accept that living standards and practices at the destination, and the conditions there with respect to the provision of utilities, services and accommodations, may differ from those found in Canada.

Service disruptions: Some services including water, electricity, air-conditioning, security, sanitary conditions, pools, food, beverages and other services or benefits may be suspended or interrupted partially or completely during the customer's stay. Likewise, depending on the occupancy rate of hotels, à la Carte dining may be replaced by buffet or vice-versa.

Food, water and beverages: The food, water and beverages may not be up to North-American standards. Accordingly, customers assume sole responsibility for any illness suffered while abroad or upon return owing to the quality of the food, water and beverages.

16. ROOM ALLOCATION:

Hoteliers are solely responsible for room allocation, in accordance with the category reserved by customers. Should customers choose to alter their room category upon arrival at destination (upon availability), they must make their own arrangements with the hotelier and assume all additional fees levied by them.

17. CHECK-IN AND CHECK-OUT CONDITIONS:

Customers acknowledge and accept that hoteliers, in accordance with international standards, have specific check-in times, usually from 3 PM and check out by noon on the scheduled day of departure or by noon on the day immediately preceding a late night departure.

18. CUSTOMERS REQUIRING ASSISTANCE AND CARE WHILE TRAVELLING:

All customers requiring special care, assistance, attention or treatment must advise Tourcan Vacations and the air carrier of any and all specific needs at the time of booking, in order to arrange air transportation, hotel and tour accommodations.

19. CHANGES TO TRAVEL SERVICES:

If Travel Services are no longer available prior to the departure date or subsequent to arrival at destination, Tourcan Vacations reserves the right to substitute them for comparable goods or Travel Services, or, alternatively, to cancel them.

Changes to itinerary: Tourcan Vacations and the participating tour operator reserves the right to cancel, alter or re-schedule any timing, to omit one or more stops, to substitute alternative itineraries or to otherwise amend the content of the tour with or without prior notice to the passenger.

20. CUSTOMER RESPONSIBILITY:

Health: Customers, whose physical condition so requires, must ensure that they have a sufficient quantity of any required medication with them, and that they carry such medication in their hand baggage at all times. Customers must also consult competent medical authorities prior to departure about preventive medical measure as regards to the countries to be visited.

Activities: Tourcan Vacations cannot be held responsible for any accident or mishap occurring at the destination during the practice of activities in which the customers participate of their own free will and initiative.

21. FORCE MAJEURE:

Tourcan Vacations shall not be liable for failure in the performance of any of its obligations, including without limitation, for any loss or damage resulting from any delay, cancellation, loss of personal belongings, illness, bodily injury, accident, death, deterioration of Travel Services, inconvenience, loss of enjoyment, disappointment or frustration, either mental or physical, due to:

- * An Act of God or Force Majeure;
- * A war, revolution, insurrection, riot, blockage or any other unlawful act against public order or authority, including an act of terrorism or threat thereof;
- * Fire, flood, explosion, earthquake, epidemics, quarantine, storm, lightning, tornado or adverse weather conditions generally;
- * Accident to or failure of an aircraft or equipment used in connection therewith, loss of or hijacking of an aircraft, or any shortage of or inability to provide labor, fuel or facilities;
- * Any strike, lock-out, labor dispute or other industrial disturbance whether involving Tourcan Vacations' employees, the employees of its service providers or others upon whom Tourcan Vacations relies;
- * Any government order, regulation, action or inaction or any failure to obtain the approval of a government authority having jurisdiction in the circumstances as may be required to the conduct of operations hereunder or any government or legal restraint upon such operation;
- * Others upon whom Tourcan Vacations relies for the performance of the whole or any part of any Travel Services hereunder;
- * Any other causes beyond the reasonable control of Tourcan Vacations and any other event not reasonably to be foreseen, anticipated or predicted, whether actual, threatened or reported, which may interfere with the operations of Tourcan Vacations or of its service providers.

22. EXCLUSION OF LIABILITY:

Tourcan Vacations makes arrangements with air carriers, hotels, transfer operators and other independent parties to provide customers with Travel Services they purchase. Although Tourcan Vacations takes great care in selecting these service providers, it does not have any control over them and cannot be held responsible for their omissions, fault or negligence, or that of their employees, nor for any loss or damages suffered as a result thereof.

Travel Services provided are subject to the conditions imposed by the service providers and their liability is limited by their tariffs, conditions of carriage, tickets, vouchers, international conventions and agreements.

23. ACTIVITIES NOT INCLUDED:

Tourcan Vacations shall not be liable for the quality or safety of activities (such as excursions, optional tours, little extras and others) available at the destination that customers may wish to participate in and which are not included in the package, nor for any other representation made by the operator of any such activities. Any written or oral contract for all such activities shall be deemed to be made between customers and the operator of such activities and shall be undertaken at the customers' own risk of loss, damage or injury. Tourcan Vacations shall not be liable in any manner for any complaints or claims that may arise as a result of participation in any such activities which are offered by third parties over whom Tourcan Vacations has no control.

24. CONFIDENTIALITY:

Tourcan Vacations strictly complies with principles of confidentiality with respect to customers' personal information, including in accordance with the Personal Information Protection and Electronic Documents Act.

25. LAWS:

The laws of the province in which the Canadian gateway city is located govern this agreement. Any legal action instituted against Tourcan Vacations must be heard before the courts of this province. For the purposes of any such proceedings, the parties hereby agree to elect domicile in the judicial district of the Canadian gateway city in question. The voiding of one or other of the clauses hereto shall neither annul nor invalidate this agreement, which is known as the Terms and Conditions. Tourcan Vacations is registered as a wholesaler in Ontario.