

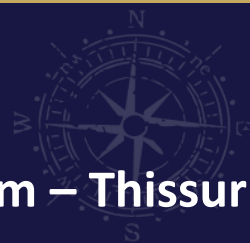


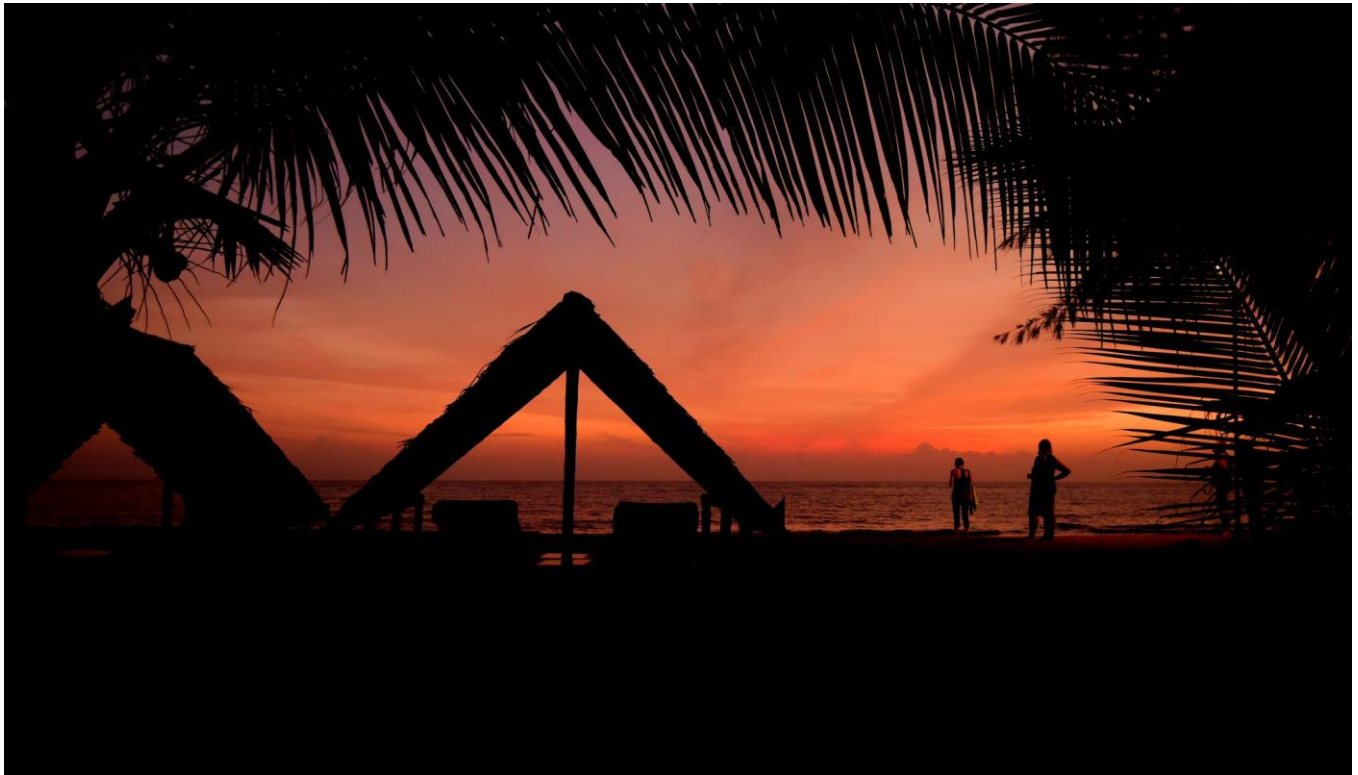
A TASTE OF NORTH AND SOUTH INDIA - ITINERARY

September, 2018 – October, 2019

9 Nights / 10 Days

Optional Extension: Ayurveda & Nattika Wellness program – Thissur





India - A living Heritage!!!

For the avid traveler, India provides an authentic adventure - stimulating, absorbing, daunting, sometimes moving and shocking. Here is one of the world's great dramas; an ancient, vast and crowded land committed to the most formidably challenging exercise in mass democracy. It is a spectacle in which hope, pride, paradox and uncertainty mingle and struggle. It is conducted on the whole, and to India's credit in the open. The lasting memories of the land are hospitality, kindness, good humor and generosity. Here is a society of over a 1000 million people, growing by a million a month, divided and united by language, caste, religion and regional loyalties. It has often been described as a functioning anarchy; and it is in many ways an amiable one, of marvelous fluidity and tolerance. Indeed, the true Indian motif is not the Taj Mahal, the elephant or the patient peasant behind the ox drawn plough. It is the crowd, the ocean of faces in the land of multitudes, endlessly stirring, pushing and moving. It is in this human circulation that one sees India's color, variety, busyness, and, senses also its power, vitality and grandeur.....!!

“AthithiDevoBhava”

Where the guest is treated as God

A TASTE OF NORTH AND SOUTH INDIA – ITINERARY

SEPTEMBER, 2018 – OCTOBER, 2019

OPTIONAL EXTENSION: AYURVEDA & NATTIKA WELLNESS PROGRAM – THISSUR!

DAY 01 ARRIVE DELHI

FLIGHT:

On arrival, clear immigration & custom.

After picking up your luggage, walk towards the arrival hall where our representative will meet and transfer you to your hotel.

Delhi, the capital of India has a fascinating history and a stimulating present. Delhi has been the seat of a power of a number of dynasties – the Rajputs, the Muslims invaders from the North, the Afghan dynasties followed by Tughlaqs, Sayyads, the Lodies and the Mughals, who continued the Imperial line, until British days. **The old city**, built by Shah Jehan in the 17th century, stands today as an epitome of the whole history of Indo-Islamic architecture. New Delhi, designed and constructed by Sir Edwin Lutyens and Sir Herbert Baker is a mixture of east and west. The public buildings in red sandstone are in the Mughal style. **New Delhi**, has a circular Parliament House and an imposing Central Secretariat in two blocks, which stand at the approaches to Rashtrapati Bhavan, the residence of the President of India. Delhi is today the political, economic and cultural capital of the world's largest democracy and has also become one of the greatest tourist centers of the world.

Overnight: Le Meridien Hotel (Deluxe Room)

Le Méridien offers an outdoor pool, a spa and 6 food and beverage options. Featuring wooden floorings and furnishings, air-conditioned rooms come with a flat-screen TV with satellite channels, a minibar and electric kettle. The en suite bathroom offers a shower and hairdryer. Le Méridien's Three Graces by Amatra offers a range of spa and massage therapies. Offering all-day dining, The One is a restaurant and bar, which serves international dishes. Eau de Monsoon, the contemporary Indian restaurant is well known for its Avant Garde cuisine. Chinese food with Szechuan and Cantonese influences are offered at Le Belvedere, the rooftop restaurant with a panoramic view of the city. Guests can head to Caffè e Choccol Art for dessert. Cocktails and light refreshments can be enjoyed at Nero and Henri's Bar.



Breakfast at the hotel. Later depart for guided sightseeing tour of Old and New Delhi.

In Old Delhi, the capital of Muslim India between the 17th and 19th centuries, visit the **Jama Mosque** (1656) and enjoy rickshaw ride the fabled area of **Chandni Chowk**. Then we drive past the **Red Fort** (1639-1648). Later visit **Raj Ghat** to pay homage to the Father of India's Nation- Mahatma Gandhi.

The Jama Masjid, the great mosque of Old Delhi is the largest in India, with a courtyard capable of holding 25,000 devotees. It was begun in 1644 and ended up being the final architectural extravagance of Shah Jahan, the Mughal emperor who built the Taj Mahal and the Red Fort. The highly decorative mosque has three great gates, four towers and two 40 m-high minarets constructed of strips of red sandstone and white marble. ***Travellers can hire robes at the northern gate. This may be the only time you get to dress like a local without feeling like an outsider so make the most of it.*



Raj Ghat: The simple square platform of black marble marks the place where the father of the Nation, Mahatma Gandhi was cremated.

In New Delhi, visit **India Gate (War Memorial)**, drive past **President's House**, which was once the Viceroy's Palace, **Parliament House** and **Secretariat** buildings.

Qutab Minar – The Qutab Minar, 234 feet high tower itself is a soaring tower of victory that was started in 1193, immediately after the defeat of the last Hindu kingdom in Delhi. It is nearly 73m (243 feet) high and tapers from a 15m (50 feet) diameter base to just 2.5m (9 feet) at the top. The tower has five distinct storeys, each marked by a projecting balcony. The first three storeys are made of red sandstone, the fourth and the fifth of marble & sandstone.



Also visit India Gate (War Memorial), President's House, which was once the Viceroy's Palace, Parliament House and the Secretariat buildings.

Humayun's Tomb (Tomb of Mughal Emperor Humayun) - built in the mid-16th century by Haji Begum, the Persian-born senior wife of Humayun, the second Mughal emperor, this is a wonderful early example of Mughal architecture.



Overnight: Le Meridien Hotel (Deluxe Room)

Meals: Breakfast

Breakfast at the hotel.

Check out, meet your driver and depart by road to Agra. Arrive Agra and check in at your hotel.

In the afternoon, meet your local guide in the hotel lobby and depart for guided tour to visit Agra Fort and Taj Mahal.

One of the most popular tourist destinations in India, Agra is situated on the west bank of the river Yamuna, in the state of Uttar Pradesh. Marked on the globe due to its architectural wealth Agra boasts of some of the finest architectural splendors in the world. Agra holds some of the finest monuments of Indian history.

Agra Fort - Agra is not only famous for Taj Mahal but the impressive Mughal Red Fort known as the Agra Fort. The city built by Emperor Akbar and beautified with palaces and gardens by Jehangir is dominated by Agra Fort. The crescent-shaped fort is enclosed by its 20-metre high, 2.4 km long outer walls. The fort contains a maze of buildings forming a small city within a city. One enters the fort through the Amar Singh Gate, into the southern part of the fort which includes nearly all the buildings of tourist interest. Jehangir's palace commissioned by Akbar was the largest private residence in the fort. The Diwan-i-Aam (hall of public audience) and Diwan-i-Khas (hall of private audience) were built by Shahjahan for receiving audiences. Musamman Burj, an octagonal tower, stands close to Diwan-i-Khas.



Taj Mahal – A symbol of eternal love, which stands on the banks of River Yamuna, was built by the 5th Mughal Emperor, Shah Jahan in the year 1631 in memory of his wife, Mumtaz Mahal. It was completed in 22 years. The Taj Mahal is widely recognized as "the jewel of Muslim art in India and one of the universally admired masterpieces of the world's heritage". It is regarded by many as the finest example of Mughal architecture, a style that combines elements from Persian and Indian architectural styles. In 1983, the Taj Mahal became a UNESCO World Heritage Site.



Overnight: Radisson Blu Hotel (Superior Room)

Radisson Blu Agra Taj East Gate features a health club with infinity pool and spa, as well as 5 dining options. Air-conditioned rooms come with free WiFi and a flat-screen TV. Fitness centre is located next to the swimming pool and features a steam room and hot tub. A range of



therapies and beautifying treatments are available at the Aliva spa. Dawat-e-Nawab serves Indian specialties and features separate vegetarian and non-vegetarian kitchens. Guests looking for a quick bite can head to The Latitude, Palato- All day dining, the poolside bar or the Tea Lounge. An extensive wine list is available at Liquid Lounge Bar. Refreshing beverages along with some multi-cuisine delights can be enjoyed at the Infini-The Sky Lounge.

Meals: Breakfast

DAY 04 AGRA/JAIPUR VIA FATEHPUR SIKRI

DRIVE: 265 KMS/5-6 HRS

Breakfast at the hotel.

Check out, meet your drive and depart by road to Jaipur en-route visit Fatehpur Sikri.

Fatehpur Sikri - is an epic in red sandstone monument. A city of yesteryear today lost in the midst of time. Fatehpur Sikri was built by the Mughal Emperor Akbar during 1564 A.D. Since the Mughal Emperor Akbar had no heir, he visited holy men to enlist their prayers for a son. When he visited Sheikh Salim Chishti who was living at the village of Sikri, the saint foretold the emperor that he would be blessed with a son. When his son was born, he constructed his capital city and named it Fatehpur Sikri. Later, due to a shortage of water and unrest in the North-West, Akbar had to abandon this city. The beautiful marvel tomb of Sheikh Salim Chishti still attracts thousands who seek blessings of the revered saint.



Continue on your journey to Jaipur and check in at hotel. Rest of the day is at leisure.

Jaipur, popularly known as the Pink City, is a flamboyant and colorful capital of Rajasthan. With its rich & colorful past, resplendent with tales of valour and bravery, it is now one of the most important heritage cities in India. The city was founded in the year 1728 by Maharaja Sawai Jai Singh II, the ruler of Amber. It remains the only city in the world symbolizing the nine divisions of the universe, through nine rectangular sectors.

Overnight: Jai Mahal Palace (Luxury Room)

Spread across 18 acres of beautiful Moghul gardens, Taj Jai Mahal Palace, heritage property dates back to 1745. Offering Indo-Saracenic architecture with Colonial-style interiors, it boasts an outdoor pool, spa and fitness facilities. Located in the heart of Jaipur, it is a best mix of heritage and culture. The rooms feature modern and classic Indian-style décor. Solid wooden flooring, a flat-screen TV and luxurious bathrooms with a bathtub are standard in all rooms. Guests can have a relaxing spa massage at Jiva Spa.



Dining options include Cinnamon and Giardino that offer fine-dining experience and Marble Arch, a multi-cuisine restaurant. Refreshing beverages can be enjoyed at Marigold bar while a selection of fresh cakes, pastries and breads can be enjoyed at La Patisserie. Oasis, an outdoor restaurant by the pool serves snacks.

Meals: Breakfast

DAY 05 JAIPUR

Breakfast at the hotel.

8:30 am meet your local guide in the hotel lobby and depart for guided sightseeing tour of Jaipur to visit **Amber Fort**, the former capital of the royal Rajputs. Amber Fort was built by Raja Man Singh I. Amber Fort is known for its artistic style of Hindu elements. With its large ramparts, series of gates and cobbled paths, the fort overlooks the Maota Lake, at its forefront. The aesthetic ambiance of this formidable fort is seen within its walls on a four level layout plan (each with a courtyard) in a well turned out opulent palace complex built with red sandstone and marble consisting of the Diwan-e-Aam or the "Hall of Public Audience", the Diwan-e-Khas or the "Hall of Private Audience", the Sheesh Mahal (mirror palace) or Jai Mandir, and the Sukh Niwas where a cool climate is artificially created by winds that blow over the water cascade within the palace. Hence, the Amer Fort is also popularly known as the Amber Palace. The palace was lived in by the Rajput Maharajas and their families. At the entrance to the palace near the fort's Ganesh Gate, there is also a temple dedicated to Sila Devi, a goddess of the Chaitanya cult which was given to Raja Man Singh when he had defeated the Raja of Jessore, Bengal in 1604. (Jessore is now in Bangladesh).



Ascent to the fort on Elephant / Jeep ride, and take a Jeep ride on the return.

In the afternoon, proceed for a Jaipur City tour.

Hawa Mahal - a five-storied structure of pink sandstone with semi-octagonal and delicately honeycombed windows overlooking the main street of the old city. It was built in 1799 so that veiled royal woman could peer down unseen by the world through its 593 stone screens.

City Palace Museum - The City Palace in the heart of the old city is a blend of Rajasthani and Mughal architecture. The center of the palace is a seven storied building called Chandra Palace, with fine views over the gardens and the city. The City Palace includes the Chandra Mahal and Mubarak Mahal palaces and other buildings. The Chandra Mahal palace now houses a museum but the greatest part of it is still a royal residence. The palace complex, which is located northeast of the centre of the grid patterned Jaipur city, incorporates an

impressive and vast array of courtyards, gardens and buildings. The palace was built between 1729 and 1732, initially by Sawai Jai Singh II, the ruler of Amber. He planned and built the outer walls, and later additions were made by successive rulers right up to the 20th century. The credit for the urban layout of the city and its structures is attributed to two architects namely, Vidyadar Bhattacharya, the chief architect in the royal court and Sir Samuel Swinton Jacob, apart from the Sawai himself who was a keen architectural enthusiast. The architects achieved a fusion of the Shilpa Shastra of Indian architecture with Rajput, Mughal and European styles of architecture.

After that, visit the **Solar Observatory** - an astronomical treasure house, with solar device that gives accurate predictions till date.

Overnight: Jai Mahal Palace (Luxury Room)

Meals: Breakfast



DAY 06 JAIPUR / MUMBAI	FLIGHT: 6E203	DEP. AT 10:40 AM & ARR. AT 11:50 AM
MUMBAI/COCHIN	FLIGHT: 6E6193	DEP. AT 14:20 AM & ARR. AT 05:35 PM

Breakfast at the hotel.

Check out, meet your representative and you will be transferred to airport to board flight for Mumbai.

Immediately upon arrival, connect flight for Cochin.

Arrive Cochin, pick up your luggage and proceed towards exit gate. Meet your representative and you will be transferred to your hotel.

Arrive and check in at the hotel. Rest of the day is at leisure.

Overnight: Xandari Harbour (Spice Room)

Providing stunning harbour views, Xandari Harbour is a heritage building and waterfront property featuring an outdoor infinity swimming pool. Free WiFi access is available in all areas. Each room comes with air conditioning, a minibar and a seating area. At Xandari Harbour you will find a 24-hour front desk. Dining options include Restaurant 51 where guests can sample a mix of Malabar spices and



eastern Mediterranean delicacies. Room service can be requested for in-room dining comforts.

Meals: Breakfast

DAY 07 COCHIN

Breakfast at the hotel.

Later meet your guide at hotel and proceed for a sightseeing tour of Cochin visiting - 'The Jewish Synagogue ' at the heart of what is locally called the Jew Town, '**The St. Francis Church**', the oldest European Church in India, '**The Santa Cruz Basilica**' originally built in 1557 by the Portuguese, The **Dutch Palace** and the '**Chinese fishing nets**' huge cantilevered fishing nets believed to have been brought to Kochi by Chinese traders.

In the evening depart to witness the famous Kathakali **Dance performance show**: A special treat awaits us this evening as we proceed to witness the strength and vigor of Kathakali dance drama, as it enacts episodes from great Indian epics. The extremely stylized gestures, the elaborate make-up, the masks and the splendid costumes of these all-male dancers, recreates an incomparable sense of pageantry.



Rest of the day is at leisure.

Overnight: Xandari Harbour-Spice (Spice Room)

Meals: Breakfast

DAY 08 COCHIN/ALLEPPEY-BACKWATER HOUSEBOAT

Breakfast at the hotel.

In time, check out, meet your driver and you will be transferred to Alleppey to board backwater houseboat for a unique experience through the narrow canals and channels of the backwaters of Kerala. The materials that go into the making of houseboat are all local and Eco friendly; bamboo poles, coconut fiber ropes, bamboo mats carpets etc. The main wood used is "Anjali ". The Houseboat provides all comforts - Beds, a kitchen, western toilets and an upper deck. Traditional lanterns are used as lights. The cuisine is of traditional Kerala flavour along with the local Specialties - delicious fish and prawns. Cruising on a boat through remote tribal villages along the tranquil backwaters of Kerala is a superb experience. We explore the backwaters in your Houseboat. Sensational in its own silent way, the cruise takes you along snake boat docks, friendly cheering villagers, coir (Jute) making communities, toddy (local spirit) shops, fishing nets pitched for the day's catch,



bonded paddy fields and manual canoes of different sizes cross-crossing each other. The experience enables you to reach beautiful untouched areas.

Overnight: On Board A/C Premium Houseboat.

Meals: Breakfast and Dinner

DAY 09 ALLEPPEY-AYURVEDA / NATTIKA

Breakfast on board.

In time, disembark (maximum by 0930 hrs.), meet your driver and depart by road to Ayurveda Resort.



Wellness Treatment – 1 week/2 week/3 week/4 week

DAY 10 NATTIKA/COCHIN

In time, pick up from Wellness resort and transfer to Cochin airport to board flight.

Meals: Breakfast

Bon Voyage....

Note:

- Airport check in for domestic flight is 1.30 hrs and International flight: 3 hrs prior to departure.
- Driving distance/time is approx., which is subject to road conditions/traffic.
- Flight schedule mentioned above is subject to change.

INCLUSIONS:

- A representative for assistance on arrival and departure transfers at airport/railway station.
- 09 nights hotel accommodation on twin sharing basis in base category of rooms "or similar".
- Daily breakfast at hotel (buffet/fixed menu).
- All three meals on houseboat in Alleppey.
- All transfers and sightseeing by air-conditioned Toyota Innova vehicle as per program.
- English-speaking local guide for the sightseeing as per program.
- 01 Elephant ride to ascend (alternatively by jeeps) to Amber Fort in Jaipur.

- Kathakali dance performance show entry ticket in Cochin.
- 01 bottle per person per day packed drinking water available in the vehicle during sightseeing/long drives.
- Departure gift
- Welcome kit with all relevant documents pertaining to the tour
- All currently applicable taxes
- Internal Flights Jaipur / Mumbai / Cochin

EXCLUSIONS:

- Any Insurance
- Optional sightseeing you may choose while on any tour
- Any other meals or beverages not included per itinerary
- Tipping, laundry, telephone/fax calls, alcoholic beverages, camera/video camera fee at monuments, medical expenses, airport departure tax etc.
- Airline excess baggage
- Any domestic/International flight
- Any Christmas/New Year supplement.
- Any Expenses arising due to circumstances beyond our control such as flight delays/cancellations, natural calamities, etc.
- Any increase in costs beyond our control such as fuel and airfare increase, additional Government levies and taxes etc.
- All the other services which are not mentioned in the inclusions.

PACKAGE COST PER PERSON IN CANADIAN DOLLARS

ITEMS	SEPT, 2018	01 OCT, 2018 - 15 APR, 2019 (Except Dec. 20 - Jan.10)	16 APR - 30 SEPT, 2019
Package price for per person sharing	3195	3995	3195
Single Room Supplement	1045	1965	1045
Pushkar Period supplement (Nov 10-25, 2018)	NA	42	NA

MY NATTIKA EXPERIENCE...

During my time at the Nattika Resort in Kerala, India-- I learned a lot about myself, my roots, and what my future may hold. The experience was lavish and drenched in kindness, love, compassion and hard work. From the meals to the treatments, all medications and entrees are rooted from the same plants which are labeled throughout the resort. Everything that is consumed there is grown on the property for the guests to observe. The staff at the resort treated each guest as if they were their own family. The staff was phenomenal, and probably the best part of the experience. To describe the beauty that is created in these resorts would take words which I cannot formulate. The grounds were rich and heavenly, the grass was lush and the wildlife was surreal. The program plans which they personalize for each guest is well planned and effective. They personalize all their treatments based on the guest's needs, which is essential for any progress to truly show. The experience enlightened me in ways that I still discover to this day; one-year post. The yoga masters and the teachers allow one's body to centre itself with one's mind, soul, and the environment. The food was unbelievable, each meal felt like an array of art displayed to be devoured. The Ayurveda massages weren't always pleasurable due to the healing nature of them, but they were effective and always left me with glowing skin and glowing energy. The experience at Nattika is an experience I will remember forever, it is an experience of a change in lifestyle that I could never be more thankful for.

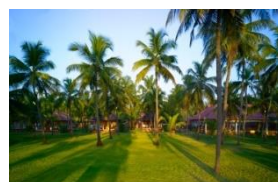
- Amber Khanna, August 2017

THE NATTIKA BEACH AYURVEDA RESORT

Nattika Beach Ayurveda Resort is located on the beautiful, sprawling beach of Nattika. Here, you can enjoy a variety of Ayurvedic treatments and treatments in the hotel's Ayurveda center and escape the stress of everyday life. Another focus of the hotel is on yoga programs under the professional guidance of specially trained doctors.

The swimming pool of the Nattika Beach Ayurveda Resort with Jacuzzi and large sun terrace invites you to relax and unwind. A restaurant serving Indian, continental and Asian specialties are available. The Ayurvedic cuisine is individually arranged for the needs of the guest. Further facilities include an Internet café, souvenir shop, library, taxi service and laundry service. In addition, there is a professional yoga center where yoga classes are held daily.

In the beautifully landscaped Ayurveda center there are 8 treatment rooms, 3 doctors' rooms, a steam bath and an herb garden. Since the Nattika Beach Ayurveda Resort follows an ayurvedic plant a holistic health concept, there is no alcohol served. If required, alcoholic beverages can be purchased outside the resort and stored in the in-room mini bar.



Nattika Beach Ayurveda Resort has 52 villas, each with a private veranda with sun loungers and direct access to the beach and extensive gardens. The view to the sea is partially limited by the tropical vegetation.

Nattika Beach Ayurveda Resort offers a variety of Ayurvedic cures, offering the perfect combination of relaxing treatments and purifying Ayurvedic remedies. The cures also include preventive treatments to strengthen individual well-being. A type-specific treatment plan is prepared by the treating physicians.

OFF SEASON RATES PER PERSON ON TWN SHARE (Sept 01, 2018 to October 31, 2019)								
ACCOMODATION TYPE	07 Nights		14 Nights		21 Nights		28 Nights	
	Rate	Single Suppl.	Rate	Single Suppl.	Rate	Single Suppl.	Rate	Single Suppl.
Superior Deluxe Villa	1500	570	2975	1102	4465	1640	5890	2185
Deluxe Villa	1240	320	2430	630	3670	875	4875	1150
Deluxe Twin Front Row Direct Villa	1225	320	2410	615	3625	870	4815	1130
Deluxe Twin Villa	1210	320	2390	600	3580	860	4760	1115
Twin Villa	1165	298	2305	565	3450	835	4570	1065
RATES (November 01 to December 19, 2018 & February 01 to April 30, 2019)								
Superior Deluxe Villa	1955	928	3885	1834	5795	2760	7668	3641
Deluxe Villa	1820	772	3605	1520	5395	2295	7162	3045
Deluxe Twin Front Row Direct Villa	1730	630	3420	1225	5140	1860	6860	8480
Deluxe Twin Villa	1610	573	3185	1125	4785	1695	6380	2265
Twin Villa	1485	512	2960	994	4430	1520	5910	2020
CHRISTMAS & NEW YEAR RATES (December 20, 2018 to January 31, 2019)								
Superior Deluxe Villa	2190	1043	4360	2055	6450	3095	5895	4085
Deluxe Villa	2040	867	4040	1710	6048	2575	8035	3415
Deluxe Twin Front Row Direct Villa	1945	700	3835	1375	5765	2085	7690	2785
Deluxe Twin Villa	1805	643	3575	1260	5365	1905	7150	2540
Twin Villa	1580	543	3145	1060	4705	1615	6280	2145

INCLUSIONS:

- Includes Accommodation
- All Taxes
- Ayurveda Treatment
- Yoga
- Full Board Ayurveda Vegetarian
- Airport Pick And Drop from airport

CONTACT INFORMATION:



TOURCAN VACATIONS

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TORONTO • ONTARIO • M2J 4T1

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TERMS & CONDITIONS:

1. PRICE INCLUDES

Meeting/Assistance/Transfers/Porterage: Airport / Hotel round-trip transfers at all destinations and includes one suitcase per person.

Accommodation: In twin/double rooms with en-suite facilities.

Meals: Meals as per itinerary.

Guide: Professional English-speaking local guide(s).

Sightseeing & Entrance Fees: Vehicle size depends on number of travelers. Entrance fees as per itinerary.

Services Charges & Taxes: All taxes charged by local governments on services which are part of the program.

2. PRICES DO NOT INCLUDE:

Personal expenses: Telephone and data port charges at some hotels, meals and drinks, unless otherwise specified in the itinerary.

Tips: To guides, drivers and hotel personnel.

Insurance: Travel insurance is highly recommended and may be purchased at the time of deposit.

3. PAYMENT CONDITIONS: A non-refundable deposit of \$300.00 per person is required at time of booking unless otherwise stated in your invoice. Tourcan Vacations office must receive final payment 60 days prior to departure. For bookings made within 60 days of departure, full payment is due. **Some suppliers may require additional deposits. You will be advised at time of confirmation. The additional amount is non-refundable. If final payment is not received 60 days prior to departure the booking will be cancelled.**

4. TERMS & CONDITIONS : The purchase of packages, air only or tours (hereinafter referred to as the "Travel Services") offered by Tourcan Vacations constitutes a contractual agreement between Tourcan Vacations and the customer and implies your acceptance of Tourcan Vacations terms and conditions. Please ensure you read carefully and understand these terms and conditions prior to booking.

5. PRICES INDICATED: Prices quoted in our website or by reservations staff are based on double occupancy and in Canadian dollars (\$CAN), unless otherwise indicated, and are based upon the prices of service providers, exchange rate, cost of fuel, taxes and other fees in force at time of preparation of the present brochure. All prices are valid upon date of publication and are subject to change without notice. Unless the customer has paid in full, all prices may be increased at any time and for any reason. Where there is an increase in the total price of the Travel Services after a deposit has been paid and the cumulative increase, except any increase resulting from an increase in retail sales tax or federal goods and services tax, is more 7 per cent the customer has the right to cancel the contract and obtain full refund.

6. RESERVATIONS/DEPOSIT/CONFIRMATION: Reservations must be accompanied by a deposit or payment in full before they can be considered confirmed.

7. FINAL PAYMENT: Final payment must be received by Tourcan Vacations 60 days prior to departure date. Reservations made less than 60 days prior departure date must be accompanied by payment in full. If final payment is not received within the required period, Tourcan Vacations reserves the right to cancel any such reservations without prior notice and levy applicable cancellation fees.

8. PAYMENT BY CREDIT CARD:

Signed copies of Credit Card Authorization Forms must be in our possession before final documents will be issued.

9. CHARGES FOR CHANGES: Any changes to a reservation will be subject to a \$50 change fee outside of 65 days of departure. Within 65 days of departure cancellation penalties will apply. If any change made by one or more customers alters the basis of room occupancy, rates will be adjusted to reflect true room occupancy status. Changes of customer names will be treated as a cancellation and cancellation fees will apply. Charges will apply for any changes in customer reservations (subject to availability) subsequent to the departure date.

10. CANCELLATION CHARGES: Charges will apply in the event of any cancellation. Insurance premiums are non-refundable, in whole or in part, whether cancelled before or after the departure date. The day of departure is excluded when calculating cancellation or change fees. All cancellation fees must be calculated based on the total amount of the products and Travel Services purchased. Tourcan Vacations reserves the right to cancel a booking where any payment is not received by its due date (60 day prior to departure).

CANCELLATION BEFORE DEPARTURE DATE:

Up to 60 Days prior – loss of deposit*

59 to 0 Days prior- 100% penalty*

No refunds will be made for any used portion including hotels, sightseeing, cruises, transfers, meals, international or domestic flight with or without notice, unless cancelled or missed by the supplier.

*Plus any unrecoverable deposits paid to airlines or suppliers.

11. FLIGHTS AND CARRIERS

Customers acknowledge and accept the following

Changes: Flights offered by Tourcan Vacations are conducted in accordance with the applicable tariffs of the air carrier and pursuant to regulations set out by the Canadian Transportation Agency. All such flights and rates are also subject to approval by the relevant government authorities. Consolidations and changes in the published schedule, aircraft type, days of operation, air carrier providing air transportation and flight itinerary may be undertaken at any time and without prior notice, in accordance with the air carrier's tariffs.

Fares and Names: Fares and taxes may increase between the time of quoting, booking and tickets being issued.

The fares quoted are subject to class availability and may have booking conditions attached.

Tickets must reflect the passengers name as shown in their passport. If names are not reflected correctly boarding may be denied.

Schedule Check and Connecting Flights: Flight schedules are subject to change without notice. Customers having purchased air only must reconfirm their return flight within 24 to 72 hours prior to the scheduled take-off time. Tourcan Vacations undertakes to notify customers reasonably in advance through means it deems appropriate of any schedule changes resulting in the advancement or delay of the flight departure times or in case of cancellation of a flight. Whenever customers book connecting flights, they must allow sufficient time to make their connection. No control can be exercised over air carriers to guarantee flight schedules, which may be altered or affected by various circumstances. Tourcan Vacations will not be liable for any change of schedule or a missed flight connection, including any additional fees incurred and special, incidental or consequential damages (including the carriage of baggage) arising from the foregoing, whether or not it had the knowledge that such additional fees or damages might be incurred.

Airport check-in: It is recommended that customers arrive at the airport check-in counter at least 3 hours prior to departure. Failing this, their reservation may be cancelled and their seats assigned to other customers, with no right of recourse.

Seat assignment: unless already pre-assigned, staff at the air carrier's check-in counter conducts aircraft seating.

Other applicable conditions: Air transportation is subject to all applicable government regulations and is governed by the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier as well

as the conditions of contract appearing on the airline ticket. Any amendments or changes to the applicable air carrier's general terms and conditions of carriage once filed with and approved by federal regulatory authorities, are not subject to additional public notice and are legally binding.

Refusal to transport: Removal of passengers: Tourcan Vacations shall not be liable for refusal by itself or the air carrier to transport a passenger nor for the cancellation of a reserved space or removal of a passenger due to, but not limited to, safety reasons, to prevent the violation of any applicable laws of any country or to prevent any hazard or risk to such passenger, to any other person or property, or to the flight.

12. VALIDITY OF TICKETS: Tickets are made out in the name of the customer and are not transferable. Tickets are valid only on the dates and flights indicated. Unused portions of tickets may not be used for travel on other flights and are not subject to refund at any time.

13. BAGGAGE:

Limits: Air carriers have individual rules and regulations with respect to baggage weight, size and number. Customers must consult with the travel agent for applicable restrictions.

Liability: The provisions of the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier, as well as the notice appearing on the passenger ticket and baggage check, govern the loss of and damage to baggage and establish the limits of air carrier's liability. Baggage lost or damaged while boarding or disembarking a ship must be reported to the Purser's office prior to the ship's departure from port or prior to leaving the local customs area. Passengers' baggage and property are transported, stored and handled at owner's risk at all times.

14. TRAVEL DOCUMENTS: It is the full responsibility of customers to obtain at their own expense all necessary travel documents required by all relevant government authorities, including all ports of call, and to comply with the laws thereof. Passports will be required for all air and sea travel to or from all destinations and may have to be valid for six months beyond the date of the expected return to Canada. Canadian Citizens born in certain countries may require a visa in addition to a valid passport. A permanent resident card will be required for permanent residents/landed immigrants who are not Canadian citizens. One (1) parent traveling with a child under age 18 may have to obtain a notarized letter of consent signed by the parent not traveling. Customers are responsible for checking which documents are required, and then make certain that they have the necessary documents in hand prior to departure. The carrier or relevant authorities, without further recourse or the possibility of a refund, may deny customers boarding privileges failing to provide the required documents. Entry to another country may also be refused even if the required information and travel documents are complete. No refund or replacement will be given for lost or stolen travel documents. Tourcan Vacations shall not be liable for any aid or information given by its employees or the travel agent in connection with obtaining any necessary travel documents or complying with any laws, whether given orally, in writing or otherwise, or for the consequences suffered by any customer resulting from his/her failure to obtain such documents or to comply with such laws.

15. CUSTOMER ADVISORY: Some events are part of normal unpleasant occurrences, which can happen when traveling abroad. The customer realizes this, solely assumes the consequences thereof and agrees that Tourcan Vacations cannot be held responsible for any damages owing to such occurrences.

Living Standards: Customers are asked to bear in mind and accept that living standards and practices at the destination, and the conditions there with respect to the provision of utilities, services and accommodations, may differ from those found in Canada.

Service disruptions: Some services including water, electricity, air-conditioning, security, sanitary conditions, pools, food, beverages and other services or benefits may be suspended or interrupted partially or completely during the customer's stay. Likewise, depending on the occupancy rate of hotels, à la Carte dining may be replaced by buffet or vice-versa.

Food, water and beverages: The food, water and beverages may not be up to North-American standards. Accordingly, customers assume sole responsibility for any illness suffered while abroad or upon return owing to the quality of the food, water and beverages.

16. ROOM ALLOCATION: Hoteliers are solely responsible for room allocation, in accordance with the category reserved by customers. Should customers choose to alter their room category upon arrival at destination (upon availability), they must make their own arrangements with the hotelier and assume all additional fees levied by them.

17. CHECK-IN AND CHECK-OUT CONDITIONS: Customers acknowledge and accept that hoteliers, in accordance with international standards, have specific check-in times, usually from 3 PM and check out by noon on the scheduled day of departure or by noon on the day immediately preceding a late night departure.

18. CUSTOMERS REQUIRING ASSISTANCE AND CARE WHILE TRAVELLING

All customers requiring special care, assistance, attention or treatment must advise Tourcan Vacations and the air carrier of any and all specific needs at the time of booking, in order to arrange air transportation, hotel and tour accommodations.

19. CHANGES TO TRAVEL SERVICES:

If Travel Services are no longer available prior to the departure date or subsequent to arrival at destination, Tourcan Vacations reserves the right to substitute them for comparable goods or Travel Services, or, alternatively, to cancel them.

Changes to itinerary: Tourcan Vacations and the participating tour operator reserves the right to cancel, alter or re-schedule any timing, to omit one or more stops, to substitute alternative itineraries or to otherwise amend the content of the tour with or without prior notice to the passenger.

20. CUSTOMER RESPONSIBILITY

Health: Customers, whose physical condition so requires, must ensure that they have a sufficient quantity of any required medication with them, and that they carry such medication in their hand baggage at all times. Customers must also consult competent medical authorities prior to departure about preventive medical measure as regards to the countries to be visited.

Activities: Tourcan Vacations cannot be held responsible for any accident or mishap occurring at the destination during the practice of activities in which the customers participate of their own free will and initiative.

21. FORCE MAJEURE: Tourcan Vacations shall not be liable for failure in the performance of any of its obligations, including without limitation, for any loss or damage resulting from any delay, cancellation, loss of personal belongings, illness, bodily injury, accident, death, deterioration of Travel Services, inconvenience, loss of enjoyment, disappointment or frustration, either mental or physical, due to:

- * An Act of God or Force Majeure;
- * A war, revolution, insurrection, riot, blockage or any other unlawful act against public order or authority, including an act of terrorism or threat thereof;
- * Fire, flood, explosion, earthquake, epidemics, quarantine, storm, lightning, tornado or adverse weather conditions generally;
- * Accident to or failure of an aircraft or equipment used in connection therewith, loss of or hijacking of an aircraft, or any shortage of or inability to provide labor, fuel or facilities;
- * Any strike, lock-out, labor dispute or other industrial disturbance whether involving Tourcan Vacations' employees, the employees of its service providers or others upon whom Tourcan Vacations relies;
- * Any government order, regulation, action or inaction or any failure to obtain the approval of a government authority having jurisdiction in the circumstances as may be required to the conduct of operations hereunder or any government or legal restraint upon such operation;
- * Others upon whom Tourcan Vacations relies for the performance of the whole or any part of any Travel Services hereunder;
- * Any other causes beyond the reasonable control of Tourcan Vacations and any other event not reasonably to be foreseen, anticipated or predicted, whether actual, threatened or reported, which may interfere with the operations of Tourcan Vacations or of its service providers.

22. EXCLUSION OF LIABILITY: Tourcan Vacations makes arrangements with air carriers, hotels, transfer operators and other independent parties to provide customers with Travel Services they purchase. Although Tourcan Vacations takes great care in selecting these service providers, it does not have any control over them and cannot be held responsible for their omissions, fault or negligence, or that of their employees, nor for any loss or damages suffered as a result thereof. Travel Services provided are subject to the conditions imposed by the service providers and their liability is limited by their tariffs, conditions of carriage, tickets, vouchers, international conventions and agreements.

23. ACTIVITIES NOT INCLUDED: Tourcan Vacations shall not be liable for the quality or safety of activities (such as excursions, optional tours, little extras and others) available at the destination that customers may wish to participate in and which are not included in the package, nor for any other representation made by the operator of any such activities. Any written or oral contract for all such activities shall be deemed to be made between customers and the operator of such activities and shall be undertaken at the customers' own risk of loss, damage or injury. Tourcan Vacations shall not be liable in any manner for any complaints or claims that may arise as a result of participation in any such activities which are offered by third parties over whom Tourcan Vacations has no control.

24. CONFIDENTIALITY: Tourcan Vacations strictly complies with principles of confidentiality with respect to customers' personal information, including in accordance with the Personal Information Protection and Electronic Documents Act.

25. LAWS: The laws of the province in which the Canadian gateway city is located govern this agreement. Any legal action instituted against Tourcan Vacations must be heard before the courts of this province. For the purposes of any such proceedings, the parties hereby agree to elect domicile in the judicial district of the Canadian gateway city in question. The voiding of one or other of the clauses hereto shall neither annul nor invalidate this agreement, which is known as the Terms and Conditions. Tourcan Vacations is registered as a wholesaler in Ontario.