



NAMIBIA NORTHERN ODYSSEY

Validity: Sep: 3, 10 & 24 | Oct: 8, 15 & 29 Dates reflect arrival day in Namibia
8 NIGHTS / 9 DAYS



NAMIBIA NORTHERN ODYSSEY – ITINERARY

8 NIGHTS / 9 DAYS

DAY 1 – SUNDAY

ARRIVAL IN WINDHOEK

Welcome to the Republic of Namibia!
Upon arrival transfer to the hotel for check-in and overnight.

Overnight: Utopia Boutique Guest House

DAY 2 – MONDAY

WINDHOEK - SWAKOPMUND

Depart Windhoek and travel to the coast. Visit a craft market in Okahandja and enjoy a short lunch stop en route at Karibib or Usakos (for own account). Enjoy a visit to Goanikontes and the Moon Landscape, a barren, undulating rocky desert which was formed by the valleys of the Swakop River. Arrive in Swakopmund, a quaint seaside town, in the late afternoon. Possibly meet fellow guests at dinner that will join the tour in Swakopmund.



Overnight: Brigadoon Guesthouse or similar

Meal: Dinner

DAY 3 – TUESDAY

SWAKOPMUND - DAMARALAND

Depart early morning and travel on the salt road towards Henties Bay, past salt pans and an array of bird life, to Damaraland, one of the most scenic areas in Namibia. Visit Twyfelfontein, a site of ancient rock engravings and the Organ Pipes, a distinctive series of dolerite pillars that have been exposed by erosion.



Arrive at your lodge during the late afternoon.

Overnight: Twyfelfontein Lodge or similar

Meal: Breakfast, Lunch Pack & Dinner

DAY 4 – WEDNESDAY DAMARALAND

The morning is at leisure, to relax at the lodge until lunchtime. In the afternoon, join a sun downer drive in the Aba Huab River and possibly encounter the desert dwelling elephants (seasonal). These elephants are not a distinct species but are African bush elephants that have made their homes in the Namib and Sahara deserts. They were once more widespread in Africa, but are currently found only in Namibia and Mali.



Overnight: Twyfelfontein Lodge or similar
Meal: Breakfast, Lunch & Dinner

DAY 5 – THURSDAY DAMARALAND – ETOSHA NATIONAL PARK

After breakfast, depart Damaraland and journey to the Etosha National Park. Visit a Damara village near Twyfelfontein and learn more about the culture and the tradition of this half-nomadic people. Continue via the little town of Outjo. Lunch stop (for own account) - possibly meet fellow guests joining the Etosha tour. From there continue to Etosha National Park.



Arrive in the early afternoon and undertake your first game drive, in your closed touring vehicle, into the park.

Overnight: Etosha Safari Camp or similar
Meal: Breakfast & Dinner

DAY 6 – FRIDAY ETOSHA NATIONAL PARK

The morning will be spent in the Etosha National Park, exploring the waterholes along this enormous saltpan, in your closed touring vehicle. Return to the lodge for lunch (lunch for own account). There will be another opportunity in the afternoon for a game drive (in the closed touring vehicle) in the Etosha National park.

There are close to 114 species of mammal in Etosha, including the black faced impala and the threatened black and white rhino. The Etosha Pan (a flat calcrete depression), contains water only

after very good rains and sometimes only for a few days each year, but is enough to stimulate the growth of a blue green algae which lures thousands of flamingos.



Overnight: Etosha Safari Camp or similar

Meal: Breakfast & Dinner

DAY 7 – SATURDAY

ETOSHA NATIONAL PARK

Enjoy a full day exploring this world famous National Park, in your closed touring vehicle. Your guide will introduce you to the complex subject of managing such an enormous reserve, that's considered to be one of the world's great wildlife sanctuaries. There will be an opportunity to buy a take away lunch at one of the rest camps inside the Etosha National Park (lunch for own account).

Overnight: Mokuti Etosha Lodge or similar

Meal: Breakfast & Dinner

DAY 8 – SUNDAY

ETOSHA NATIONAL PARK - WINDHOEK

After breakfast, travel south towards Otjiwarongo. Continue towards Windhoek via Okahandja where we will visit a local handicraft market.



After your tour transfer to the hotel for check-in and overnight.

Overnight: Brigadoon Guesthouse or similar

Meal: Breakfast

DAY 9 – MONDAY

DEPART WINDHOEK

After breakfast you will be transferred to the airport for your onward departure flight

Meal: Breakfast

******END OF SERVICES******

SOSSUSVLEI DESERT ADVENTURE EXTENSION

DAY 10 – MONDAY

WINDHOEK – NAMIB DESERT

You will be met at your hotel at approximately 14h00 (during Namibian wintertime – 13h00). Depart from Windhoek and travel to the K pferberg Pass.

We drive through cattle farm land and hilly landscapes with splendid views of fertile valleys. Our journey continues via the scenic and steep Spreetshoogte Pass.

Enjoy an undisturbed view from the top of one of the steepest passes in Namibia!

A comfort stop will be made at the small settlement of Solitaire, before continuing to the beautifully set private nature reserve, NamNau Habitat, which hosts a variety of desert adapted game like Springbok, ostrich, earth wolf, bat-eared fox and many more.



Overnight: Namib Naukluff Lodge or similar

Meal: Dinner

DAY 11 – TUESDAY

NAMIB DESERT

Enjoy early morning coffee and tea before departing for Sossusvlei, a fascinating world of ecology and unearthly geography. The route travels along the Tsauchab dry riverbed, which has found a way through the dunes until it reaches the vivid white clay saltpan, called Sossusvlei.

After a good rainy season, approximately every 7-10 years, the Tsauchab River runs in full flood and fills the Vlei with water, offering sensational scenery with prolific birdlife. The early morning sun offers spectacular pastel colours in the star-shaped dunes. The first stop will be at Dune 45 before continuing to Sossusvlei. Climb one of the dunes – there are plenty – and you might be overwhelmed by the sight of the dynamic and living desert!

Breakfast will be served as a picnic under one of the shady camel thorn trees.

Afterwards, walk over patches of dunes until you reach the base of the 'Dead Vlei', another pan where water once flowed, but all that remains today are the skeletons of trees. Visit the rugged Sesriem Canyon before returning to the lodge for lunch. In the afternoon join a guided nature drive to the 'marble mountain' (drinks for own account) or relax on your veranda and enjoy a spectacular sunset.



Overnight: Namib Naukluff Lodge or similar
Meal: Breakfast, Lunch & Dinner

DAY 12 – WEDNESDAY NAMIB DESERT – WINDHOEK

After a healthy breakfast, depart for Windhoek, travelling via the Remhoogte Pass, which boasts a variety of vegetation. It's also possible to travel via the Spreetshoogte Pass, depending on weather and road conditions.

Arrive in Windhoek at approximately 12h30. Check-in to the hotel and the rest of the day at leisure.

Overnight: Utopia Boutique Guest House
Meal: Breakfast

DAY 13 – THURSDAY DEPART WINDHOEK

Check out of the hotel after breakfast and you will be transferred to the airport to board your homebound flight.

Meal: Breakfast

*****END OF SERVICES *****

INCLUDES:

- Accommodation:
 - 2 nights at Utopia Boutique Guest House
 - 2 nights at Brigadoon Guesthouse or similar
 - 2 nights at Twyfelfontein Lodge or similar
 - 2 nights at Etosha Safari Camp or similar
 - 1 night at Mokuti Etosha Lodge or similar
 - 2 nights at Soft Adventure Camp or similar
- Meals as detailed
- Bottled water on board
- Transport in air-conditioned vehicles
- Porterage
- Entrance fees
- Sightseeing as specified

SOSSUSVLEI DESERT ADVENTURE INCLUDES:

- Accommodation:
 - 2 nights at Namib Naukluft Lodge or similar
- Meals as detailed
- Bottled water on board
- Transport in air-conditioned vehicles
- Porterage
- Entrance fees
- Sightseeing as specified

EXCLUDES:

- All flights and related fees
- Travel Insurance
- Items of personal nature
- Staff gratuities
- Optional activities

CONTACT INFORMATION:



TOURCAN VACATIONS

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Tel: 416 391 0334 | **Toll Free:** 1800 263 2995
Fax: 416 391 0986  ONTARIO REG. #2679578
Emergency Cell Number: 416 301 9328

TERMS & CONDITIONS:

Terms and conditions as per Tourcan Vacations brochure 2017 . . .

1. PRICE INCLUDES:

Meeting/Assistance/Transfers/Porterage: Airport / Hotel round-trip transfers at all destinations and includes one suitcase per person.

Accommodation: In twin/double rooms with en-suite facilities.

Meals: Meals as per itinerary.

Guide: Professional English-speaking local guide(s).

Sightseeing & Entrance Fees: Vehicle size depends on number of travelers. Entrance fees as per itinerary.

Services Charges & Taxes: All taxes charged by local governments on services, which are part of the program.

2. PRICES DO NOT INCLUDE:

Personal expenses: Telephone and data port charges at some hotels, meals and drinks, unless otherwise specified in the itinerary.

Tips: To guides, drivers and hotel personnel.

Insurance: Travel insurance is highly recommended and may be purchased at the time of deposit.

3. PAYMENT CONDITIONS:

A non-refundable deposit of \$300.00 per person is required at time of booking unless otherwise stated in your invoice. Tourcan Vacations office must receive final payment 60 days prior to departure. For bookings made within 60 days of departure, full payment is due. **Some suppliers may require additional deposits. You will**

be advised at time of confirmation. The additional amount is non-refundable. If final payment is not received 60 days prior to departure the booking will be cancelled.

4. TERMS & CONDITIONS:

The purchase of packages, air only or tours (hereinafter referred to as the "Travel Services") offered by Tourcan Vacations constitutes a contractual agreement between Tourcan Vacations and the customer and implies your acceptance of Tourcan Vacations terms and conditions. Please ensure you read carefully and understand these terms and conditions prior to booking.

5. PRICES INDICATED:

Prices quoted in our website or by reservations staff are based on double occupancy and in Canadian dollars (\$CAN), unless otherwise indicated, and are based upon the prices of service providers, exchange rate, cost of fuel, taxes and other fees in force at time of preparation of the present brochure. All prices are valid upon date of publication and are subject to change without notice. Unless the customer has paid in full, all prices may be increased at any time and for any reason. Where there is an increase in the total price of the Travel Services after a deposit has been paid and the cumulative increase, except any increase resulting from an increase in retail sales tax or federal goods and services tax, is more 7 per cent the customer has the right to cancel the contract and obtain full refund.

6. RESERVATIONS/DEPOSIT/CONFIRMATION:

Reservations must be accompanied by a deposit or payment in full before they can be considered confirmed.

7. FINAL PAYMENT:

Final payment must be received by Tourcan Vacations 60 days prior to departure date. Reservations made less than 60 days prior departure date must be accompanied by payment in full. If final payment is not received within the required period, Tourcan Vacations reserves the right to cancel any such reservations without prior notice and levy applicable cancellation fees.

8. PAYMENT BY CREDIT CARD:

Signed copies of Credit Card Authorization Forms must be in our possession before final documents will be issued.

9. CHARGES FOR CHANGES:

Any changes to a reservation will be subject to a \$50 change fee outside of 65 days of departure. Within 65 days of departure cancellation penalties will apply. If any change made by one or more customers alters the basis of room occupancy, rates will be adjusted to reflect true room occupancy status.

Changes of customer names will be treated as a cancellation and cancellation fees will apply.

Charges will apply for any changes in customer reservations (subject to availability) subsequent to the departure date.

10. CANCELLATION CHARGES:

Charges will apply in the event of any cancellation. Insurance premiums are non-refundable, in whole or in part, whether cancelled before or after the departure date. The day of departure is excluded when calculating cancellation or change fees. All cancellation fees must be calculated based on the total amount of the products and Travel Services purchased. Tourcan Vacations reserves the right to cancel a booking where any payment is not received by its due date (60 day prior to departure).

CANCELLATION BEFORE DEPARTURE DATE:

Up to 60 Days prior – loss of deposit*

59 to 0 Days prior- 100% penalty*

No refunds will be made for any used portion including hotels, sightseeing, cruises, transfers, meals, international or domestic flight with or without notice, unless cancelled or missed by the supplier.

***Plus any unrecoverable deposits paid to airlines or suppliers.**

11. FLIGHTS AND CARRIERS:

Customers acknowledge and accept the following:

Changes: Flights offered by Tourcan Vacations are conducted in accordance with the applicable tariffs of the air carrier and pursuant to regulations set out by the Canadian Transportation Agency. All such flights and rates are also subject to approval by the relevant government authorities. Consolidations and changes in the

published schedule, aircraft type, days of operation, air carrier providing air transportation and flight itinerary may be undertaken at any time and without prior notice, in accordance with the air carrier's tariffs.

Fares and Names: **Fares and taxes may increase between the time of quoting, booking and tickets being issued. The fares quoted are subject to class availability and may have booking conditions attached. Tickets must reflect the passengers name as shown in their passport. If names are not reflected correctly boarding may be denied.**

Schedule Check and Connecting Flights: Flight schedules are subject to change without notice. Customers having purchased air only must reconfirm their return flight within 24 to 72 hours prior to the scheduled take-off time. Tourcan Vacations undertakes to notify customers reasonably in advance through means it deems appropriate of any schedule changes resulting in the advancement or delay of the flight departure times or in case of cancellation of a flight. Whenever customers book connecting flights, they must allow sufficient time to make their connection. No control can be exercised over air carriers to guarantee flight schedules, which may be altered or affected by various circumstances. Tourcan Vacations will not be liable for any change of schedule or a missed flight connection, including any additional fees incurred and special, incidental or consequential damages (including the carriage of baggage) arising from the foregoing, whether or not it had the knowledge that such additional fees or damages might be incurred.

Airport check-in: It is recommended that customers arrive at the airport check-in counter at least 3 hours prior to departure. Failing this, their reservation may be cancelled and their seats assigned to other customers, with no right of recourse.

Seat assignment: unless already pre-assigned, staff at the air carrier's check-in counter conducts aircraft seating.

Other applicable conditions: Air transportation is subject to all applicable government regulations and is governed by the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier as well as the conditions of contract appearing on the airline ticket. Any amendments or changes to the applicable air carrier's general terms and conditions of carriage once filed with and approved by federal regulatory authorities, are not subject to additional public notice and are legally binding.

Refusal to transport: Removal of passengers: Tourcan Vacations shall not be liable for refusal by itself or the air carrier to transport a passenger nor for the cancellation of a reserved space or removal of a passenger due to, but not limited to, safety reasons, to prevent the violation of any applicable laws of any country or to prevent any hazard or risk to such passenger, to any other person or property, or to the flight.

12. VALIDITY OF TICKETS:

Tickets are made out in the name of the customer and are not transferable. Tickets are valid only on the dates and flights indicated. Unused portions of tickets may not be used for travel on other flights and are not subject to refund at any time.

13. BAGGAGE:

Limits: Air carriers have individual rules and regulations with respect to baggage weight, size and number. Customers must consult with the travel agent for applicable restrictions.

Liability: The provisions of the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier, as well as the notice appearing on the passenger ticket and baggage check, govern the loss of and damage to baggage and establish the limits of air carrier's liability. Baggage lost or damaged while boarding or disembarking a ship must be reported to the Purser's office prior to the ship's departure from port or prior to leaving the local customs area. Passengers' baggage and property are transported, stored and handled at owner's risk at all times.

14. TRAVEL DOCUMENTS:

It is the full responsibility of customers to obtain at their own expense all necessary travel documents required by all relevant government authorities, including all ports of call, and to comply with the laws thereof. Passports will be required for all air and sea travel to or from all destinations and may have to be valid for six months beyond the date of the expected return to Canada. Canadian Citizens born in certain countries may require a visa in addition to a valid passport. A permanent resident card will be required for permanent residents/landed immigrants who are not Canadian citizens. One (1) parent traveling with a child under age 18

may have to obtain a notarized letter of consent signed by the parent not traveling. Customers are responsible for checking which documents are required, and then make certain that they have the necessary documents in hand prior to departure. The carrier or relevant authorities, without further recourse or the possibility of a refund, may deny customers boarding privileges failing to provide the required documents. Entry to another country may also be refused even if the required information and travel documents are complete. No refund or replacement will be given for lost or stolen travel documents. Tourcan Vacations shall not be liable for any aid or information given by its employees or the travel agent in connection with obtaining any necessary travel documents or complying with any laws, whether given orally, in writing or otherwise, or for the consequences suffered by any customer resulting from his/her failure to obtain such documents or to comply with such laws.

15. CUSTOMER ADVISORY:

Some events are part of normal unpleasant occurrences, which can happen when traveling abroad. The customer realizes this, solely assumes the consequences thereof and agrees that Tourcan Vacations cannot be held responsible for any damages owing to such occurrences.

Living Standards: Customers are asked to bear in mind and accept that living standards and practices at the destination, and the conditions there with respect to the provision of utilities, services and accommodations, may differ from those found in Canada.

Service disruptions: Some services including water, electricity, air-conditioning, security, sanitary conditions, pools, food, beverages and other services or benefits may be suspended or interrupted partially or completely during the customer's stay. Likewise, depending on the occupancy rate of hotels, à la Carte dining may be replaced by buffet or vice-versa.

Food, water and beverages: The food, water and beverages may not be up to North-American standards. Accordingly, customers assume sole responsibility for any illness suffered while abroad or upon return owing to the quality of the food, water and beverages.

16. ROOM ALLOCATION:

Hoteliers are solely responsible for room allocation, in accordance with the category reserved by customers. Should customers choose to alter their room category upon arrival at destination (upon availability), they must make their own arrangements with the hotelier and assume all additional fees levied by them.

17. CHECK-IN AND CHECK-OUT CONDITIONS:

Customers acknowledge and accept that hoteliers, in accordance with international standards, have specific check-in times, usually from 3 PM and check out by noon on the scheduled day of departure or by noon on the day immediately preceding a late night departure.

18. CUSTOMERS REQUIRING ASSISTANCE AND CARE WHILE TRAVELLING:

All customers requiring special care, assistance, attention or treatment must advise Tourcan Vacations and the air carrier of any and all specific needs at the time of booking, in order to arrange air transportation, hotel and tour accommodations.

19. CHANGES TO TRAVEL SERVICES:

If Travel Services are no longer available prior to the departure date or subsequent to arrival at destination, Tourcan Vacations reserves the right to substitute them for comparable goods or Travel Services, or, alternatively, to cancel them.

Changes to itinerary: Tourcan Vacations and the participating tour operator reserves the right to cancel, alter or re-schedule any timing, to omit one or more stops, to substitute alternative itineraries or to otherwise amend the content of the tour with or without prior notice to the passenger.

20. CUSTOMER RESPONSIBILITY:

Health: Customers, whose physical condition so requires, must ensure that they have a sufficient quantity of any required medication with them, and that they carry such medication in their hand baggage at all times. Customers must also consult competent medical authorities prior to departure about preventive medical measure as regards to the countries to be visited.

Activities: Tourcan Vacations cannot be held responsible for any accident or mishap occurring at the destination during the practice of activities in which the customers participate of their own free will and initiative.

21. FORCE MAJEURE:

Tourcan Vacations shall not be liable for failure in the performance of any of its obligations, including without limitation, for any loss or damage resulting from any delay, cancellation, loss of personal belongings, illness, bodily injury, accident, death, deterioration of Travel Services, inconvenience, loss of enjoyment, disappointment or frustration, either mental or physical, due to:

- * An Act of God or Force Majeure;
- * A war, revolution, insurrection, riot, blockage or any other unlawful act against public order or authority, including an act of terrorism or threat thereof;
- * Fire, flood, explosion, earthquake, epidemics, quarantine, storm, lightning, tornado or adverse weather conditions generally;
- * Accident to or failure of an aircraft or equipment used in connection therewith, loss of or hijacking of an aircraft, or any shortage of or inability to provide labor, fuel or facilities;
- * Any strike, lock-out, labor dispute or other industrial disturbance whether involving Tourcan Vacations' employees, the employees of its service providers or others upon whom Tourcan Vacations relies;
- * Any government order, regulation, action or inaction or any failure to obtain the approval of a government authority having jurisdiction in the circumstances as may be required to the conduct of operations hereunder or any government or legal restraint upon such operation;
- * Others upon whom Tourcan Vacations relies for the performance of the whole or any part of any Travel Services hereunder;
- * Any other causes beyond the reasonable control of Tourcan Vacations and any other event not reasonably to be foreseen, anticipated or predicted, whether actual, threatened or reported, which may interfere with the operations of Tourcan Vacations or of its service providers.

22. EXCLUSION OF LIABILITY:

Tourcan Vacations makes arrangements with air carriers, hotels, transfer operators and other independent parties to provide customers with Travel Services they purchase. Although Tourcan Vacations takes great care in selecting these service providers, it does not have any control over them and cannot be held responsible for their omissions, fault or negligence, or that of their employees, nor for any loss or damages suffered as a result thereof.

Travel Services provided are subject to the conditions imposed by the service providers and their liability is limited by their tariffs, conditions of carriage, tickets, vouchers, international conventions and agreements.

23. ACTIVITIES NOT INCLUDED:

Tourcan Vacations shall not be liable for the quality or safety of activities (such as excursions, optional tours, little extras and others) available at the destination that customers may wish to participate in and which are not included in the package, nor for any other representation made by the operator of any such activities. Any written or oral contract for all such activities shall be deemed to be made between customers and the operator of such activities and shall be undertaken at the customers' own risk of loss, damage or injury. Tourcan Vacations shall not be liable in any manner for any complaints or claims that may arise as a result of participation in any such activities which are offered by third parties over whom Tourcan Vacations has no control.

24. CONFIDENTIALITY:

Tourcan Vacations strictly complies with principles of confidentiality with respect to customers' personal information, including in accordance with the Personal Information Protection and Electronic Documents Act.

25. LAWS:

The laws of the province in which the Canadian gateway city is located govern this agreement. Any legal action instituted against Tourcan Vacations must be heard before the courts of this province. For the purposes of any such proceedings, the parties hereby agree to elect domicile in the judicial district of the Canadian gateway city in question. The voiding of one or other of the clauses hereto shall neither annul nor invalidate this agreement, which is known as the Terms and Conditions. Tourcan Vacations is registered as a wholesaler in Ontario.