



## INDIA - A HERITAGE DELIGHT ITINERARY

**2018 Fixed Departures:  
12th Jan, 2nd Feb, 16th Feb, 9th Mar & 23rd**



## INDIA - A living Heritage!!!



*For the avid traveler, India provides an authentic adventure - stimulating, absorbing, daunting, sometimes moving and shocking. Here is one of the world's great dramas; an ancient, vast and crowded land committed to the most formidably challenging exercise in mass democracy. It is a spectacle in which hope, pride, paradox and uncertainty mingle and struggle. It is conducted on the whole, and to India's credit in the open. The lasting memories of the land are hospitality, kindness, good humor and generosity. Here is a society of over a 1000 million people, growing by a million a month, divided and united by language, caste, religion and regional loyalties. It has often been described as a functioning anarchy; and it is in many ways an amiable one, of marvelous fluidity and tolerance. Indeed, the true Indian motif is not the Taj Mahal, the elephant or the patient peasant behind the ox drawn plough. It is the crowd, the ocean of faces in the land of multitudes, endlessly stirring, pushing and moving. It is in this human circulation that one sees India's color, variety, busyness, and, senses also its power, vitality and grandeur...!*

**“Athithi Devo Bhava”** Where the guest is treated as God

## INDIA A HERITAGE DELIGHT – ITINERARY

2018 FIXED DEPARTURES: 12TH JAN, 2ND FEB, 16TH FEB, 9TH MAR & 23RD MAR

### DAY 1:

**DESTINATION: DELHI - FLIGHT (NOT INCLUDED)**

**ACCOMMODATIONS: VIVANTA BY TAJ DWARKA (SUPERIOR CHARM ROOM)**

**ACTIVITY: ARRIVAL**

Welcome to Delhi! Delhi is a city that bridges two different worlds. Old Delhi, once the capital of Islamic India, is a labyrinth of narrow lanes lined with crumbling havelis and formidable mosques. In contrast, the imperial city of New Delhi created by the British Raj is composed of spacious, tree-lined avenues and imposing government buildings. Delhi has been the seat of power for several rulers and many empires for about a millennium.

Many a times the city was built, destroyed and then rebuilt here. Interestingly, a number of Delhi's rulers played a dual role, first as destroyers and then as creators.

On arrival, clear immigration & customs.

After picking up your luggage, walk towards the arrival hall where our representative will meet and transfer you to your hotel.

### About Vivanta by Taj Dwarka

Vivanta by Taj is designed to delight high fliers from all angles. The hotel is laidback yet efficient. Elegant and spacious, Vivanta by Taj – Dwarka, New Delhi is one of the best hotels near New Delhi airport. It wraps you in luxury the minute you step in. The stylish space is home to a chic lobby, never-ending rooms and multiple outlets for the finest culinary experiences. You are never far from the city.



### DAY 2:

**DESTINATION: DELHI**

**ACCOMMODATIONS: VIVANTA BY TAJ DWARKA (SUPERIOR CHARM ROOM)**

**ACTIVITY: SIGHTSEEING TOUR OF OLD & NEW DELHI**

This morning we depart for a tour of Old & New Delhi, the capital of Muslim India between the 17th and 19th centuries and temples:

Our tour includes a visit to the **Jama Mosque** (1656) and enjoy a rickshaw ride to the fabled area of **Chandni Chowk**. Then we drive past the **Red Fort** (1639-1648) and will stop for a photo from outside. Later visit **Raj Ghat** to pay homage to the Father of India's Nation-Mahatma Gandhi.



**The Jama Masjid**, the great mosque of Old Delhi is the largest mosque in India, with a courtyard capable of holding 25,000 devotees. It was built between 1644 and 1656 and ended up being the final architectural extravagance of Shah Jahan, the Mughal emperor who built the Taj Mahal and the Red Fort. The highly decorative mosque has three great gates, four towers and two 40 m-high minarets constructed of strips of red sandstone and white marble. Travellers can hire robes at the northern gate. This may be the only time you get to dress like a local without feeling like an outsider so make the most of it.

**Raj Ghat:** The simple square platform of black marble marks the place where the father of the Nation, Mahatma Gandhi was cremated.

We then continue to visit **India Gate (War Memorial)**, drive past **President's House**, which was once the Viceroy's Palace, **Parliament House** and **Secretariat** buildings;

**Qutab Minar** - 234 feet high tower, The Qutab Minar itself is a soaring tower of victory that was started to build in 1193, immediately after the defeat of the last Hindu kingdom in Delhi. It is nearly 73m high and tapers from a 15m diameter base to just 2.5m at the top. The tower has five distinct storeys, each marked by a projecting balcony. The first three storeys are made of red sandstone, the fourth and the fifth of marble and sandstone.

In the evening, we will visit **Birla Mandir:** Lakshmi Narayan Mandir which is situated to the west of Connaught Place in Delhi. Constructed by Raja Baldev Das in the year 1938, it is dedicated to Lord Vishnu and Goddess Lakshmi. Also known by the name of Birla Mandir of New Delhi, this temple has quite an interesting history attached to it.

Stop en route briefly for shopping if you would like.

### Meals: Breakfast & Dinner



## DAY 3:

**DESTINATION: DELHI – VARANASI (FLIGHT)**

**ACCOMMODATIONS: RAMADA HOTEL (SUPERIOR ROOM)**

**ACTIVITY: GUIDED EXCURSION TO SARNATH AND EVENING AARTI AT GANGA GHAT**

Check-out and meet your driver in the hotel lobby and transfer to the airport to board your flight to Varanasi.

Upon arrival in Varanasi you will be met by our local representative at the airport and transferred to the hotel.

After check-in, depart for a guided excursion to “**Sarnath**” – The ancient Buddhist learning center of Sarnath. Here, Gautama Buddha preached his first sermon to his disciples as portrayed in Bernardo Bertolucci’s film “Little Buddha.” We then visit the **Sarnath Museum** which houses some of the greatest treasures of Indian Buddhist art, including Lion Capital of Ashoka; the Sarnath museum has a small but awe-inspiring collection of Buddhist artifacts. Among the things to see is a beautiful sculpture of the Buddha from the fifth century.



This evening witness a unique Holy River Ganga Aarti at **Ganga Ghat**. Also enjoy a Rickshaw ride.

Ganga aarti is a ceremony that a group of priests performs daily in the evening at this ghat. "Agni Pooja" (Worship to Fire) wherein a dedication is made to Lord Shiva, River Ganga (the Ganges), Surya (Sun), Agni (Fire), and the whole universe.



### About The Ramada Hotel

With comfortable, convenient amenities, the hotel is a perfect choice for business and leisure travelers alike.

Swim in the refreshing outdoor pool and enjoy delicious meals in the restaurants. Each room has a flat-screen TV and fitted with a private bathroom. There is also a hairdresser's at the property.



### Meals: Breakfast & Dinner

## DAY 4:

**DESTINATION: VARANASI - KHAJURAHO (FLIGHT)**

**ACCOMMODATIONS: RADISSON HOTEL (DELUXE ROOM)**

**ACTIVITY: VISIT FAMOUS KHAJURAHO TEMPLES**

Early morning tea coffee will be served in the lobby.

Depart on a boat ride on the Ganges during sunrise to see the ritual bathing and cremation. It is worth the effort of waking up before sunrise. This is a soul stirring experience as you witness the

performance of various rituals, laundry & cremations in the background of the rising sun. We also have an opportunity to walk the narrow streets which are preserved as they were 100s of years back in time.

### **Return to the hotel for breakfast.**

Check-out and meet your driver in the hotel lobby where you will be transferred to the airport to board your flight for Khajuraho.

Upon arrival in Khajuraho you will be met by our local representative at the airport and transferred to the hotel.

After check-in, depart to visit the famous Khajuraho Temples.

**Khajuraho** is known for its magnificent temples which are among the most creative example of Indian architecture. Built between 950 and 1050 A.D., only 26 temples out of 85 now survive. Khajuraho sculpture is sublime and sensuous, the center of new imagery in art. The carvings also depict griffins, nymphs, beasts, demons in revert, gods in cosmic evolution, fear, doubt, jealousy, ardent love and consummate passion.



Visit **Western and Eastern Group Temples**. The largest temple is **Kandariya Mahadev**, dedicated to Lord Shiva. In the Western group, lays the **Chausat Yogini temple**. Other noteworthy temples are **Viswanath, Lakshmana, Varaha and Chitragupta temple**.

### **About The Radisson Hotel**



Radisson Hotel Khajuraho is an ideal place to stay while visiting area attractions. The hotel is less than two kilometres from many historic Hindu and Jain temples, including the Western Group of Temples, a UNESCO World Heritage site. Panna National Park, famous for its tigers and the impressive Pandav Falls, is less than an hour away. Hotel has a spa and a recreation area.

### **Meals: Breakfast & Dinner**

## DAY 5:

**DESTINATION: KHAJURAHO – AGRA (TRAIN: 0910/1710 HRS)**

**ACCOMMODATIONS: CRYSTAL SAROVAR (DELUXE ROOM)**

**ACTIVITY: TRAIN RIDE**

Check out, collect your **packed lunch** and meet your driver in the hotel lobby and you will be transferred to the train station to board your train for Agra.

Upon arrival in Agra, alight from the train and meet our local representative. You will be transferred to your hotel.

One of the most popular tourist destinations in India, **Agra** is situated on the west banks of the river Yamuna, in the state of Uttar Pradesh. Marked on the globe due to its architectural wealth Agra boasts of some of the finest architectural splendors in the world. Agra holds some of the finest monuments of Indian history.

### **About The Crystal Sarovar Hotel**

Crystal Sarovar Premiere hotel offers a calm and peaceful oasis for business and leisure travellers. Its strategic location offers a magnificent view of the Taj Mahal.

The elegant well-appointed rooms offer luxurious amenities and personalized service. Three dining and nightlife venues enhance the stay experience with exclusive culinary fare. A fully-equipped health club and Spa specializing in relaxation and rejuvenation treatments pamper personal fulfillment.



A well designed swimming pool promises a quiet, peaceful laid-back scene, complete with the comfortable loungers and parasols.

### **Meals: Breakfast & Dinner**

## DAY 6:

**DESTINATION: AGRA**

**ACCOMMODATIONS: CRYSTAL SAROVAR (DELUXE ROOM)**

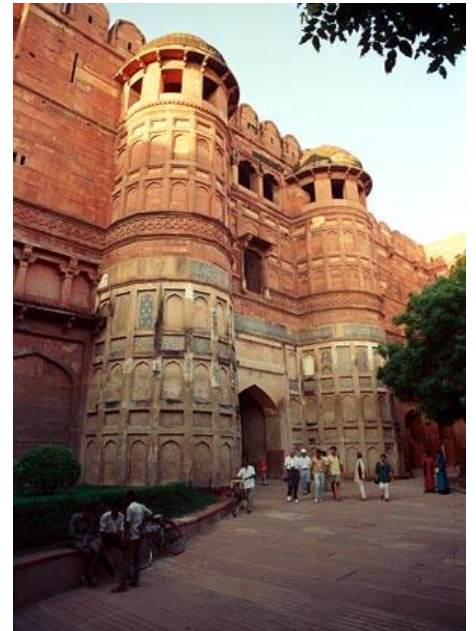
**ACTIVITY: VISIT TO THE TAJ MAHAL AND THE RED FORT OF AGRA**



Later depart to visit one of the world's most famous mausoleum **Taj Mahal (closed on Fridays)** - symbol of eternal love, which stands on the banks of River Yamuna. It was built by the 5th Mughal Emperor, Shah Jahan in the year 1631 in memory of his wife, Mumtaz Mahal. It was completed in 22 years. The Taj Mahal is widely recognized as "the jewel of

Muslim art in India and one of the universally admired masterpieces of the world's heritage". It is regarded by many as the finest example of Mughal architecture, a style that combines elements from Persian and Indian architectural styles. In 1983, the Taj Mahal became a UNESCO World Heritage Site.

Continue to visit **The Red Fort of Agra** is a powerful fortress founded in 1565 by the Emperor Akbar (1556-1605) on the right bank of the Yamuna; it is placed today on the north-west extremity of the Shah Jahan Gardens which surround the Taj Mahal and clearly form, with them, a monumental unity. This bastioned fortress, with walls of red sandstone rising above a moat and interrupted by graceful curves and lofty bastions, encompasses within its enclosure walls of 2.5 km, the imperial city of the Mogul rulers. Like the Delhi Fort, that of Agra is one of the most obvious symbols of the Mogul grandeur which asserted itself under Akbar, Jahangir and Shah Jahan. The citadel comprises a large number of fairy-like palaces: the Khas Mahal, the Shish Mahal, the octagonal tower of Muhammam Burj, as well as reception rooms: Diwan-e-Khas, built in 1637 and the many pillared Diwan-e-Am (Hall of Public Audience), constructed in 1628, under the reign of the luxury-loving Shah Jahan (1630-55). Within the palatial complex, there are two very beautiful mosques of white marble, the Moti Masjid or the Pearl Mosque, constructed in 1646-53 by Shah Jahan and the Nagina Masjid built under the reign of Aurangzeb (1658-1707). Several of the buildings are made from pure marble with beautiful carvings; all of these monuments mark the apogee of an Indo-Muslim art strongly marked by influences from Persia which already manifested itself in Timurid art.



Rest of the evening is free for shopping. You will also get the opportunity to visit one of the **marble cutting factories to witness marble carving/cutting demonstration**. Agra is also famous for marble objects with precious and semi-precious stones incrustated.

**Meals: Breakfast & Dinner**

#### DAY 7:

**DESTINATION: AGRA - RANTHAMBHORE (DRIVE: 5-6 HRS)**

**ACCOMMODATIONS: TIGER DEN (DELUXE ROOM)**

**ACTIVITY: VISIT TO FATEHPUR SIKRI**

Check-out and meet your driver in the hotel lobby and depart by road to Ranthambhore, en route visit **Fatehpur Sikri**, the deserted Capital of the Mughals.



**Fatehpur Sikri** is an epic red sandstone monument. A city of yesteryears today lost in the midst of time. Fatehpur Sikri was built by the Mughal Emperor Akbar during 1564 A.D. Since the Mughal Emperor Akbar had no heir, he visited holy men to enlist their prayers for a son. When he visited Sheikh Salim Chishti who was living at the village of Sikri, the saint foretold the emperor that he would be blessed with a son. When his son was born, he constructed his capital city and named it Fatehpur Sikri. Later, due to a shortage of water and unrest in the North-West, Akbar had to abandon this city. The beautiful marvel tomb of Sheikh Salim Chishti still attracts thousands who seek blessings of the revered saint.



After the visit, continue your journey to Ranthambhore. Arrive and check-in to your hotel.

### **About The Tiger Den Resort**



Tiger Den Resort – inspired by nature and its charismatic beauty ensures your comfort by providing ethnic interiors for you to enjoy the tranquil surroundings. Crossing the hills and the deciduous trees, close to the endless horizons, taking wheels to the heart of the pristine forest

**Meals: Breakfast, Lunch & Dinner**

### **DAY 8:**

**DESTINATION: RANTHAMBHORE**  
**ACCOMMODATIONS: TIGER DEN (DELUXE ROOM)**  
**ACTIVITY: JUNGLE SAFARI**

Early morning depart for your first jungle safari by a shared open jungle vehicle (Canter) in the National Park.

**Ranthambhore National Park** was once the hunting preserve of the Maharajas of Jaipur. The tiger is not the only attraction at Ranthambhore; you could also see several varieties of birds. The animals in the reserve include leopards, caracals, hyenas, jackals, jungle cats, marsh crocodiles, wild boars, bears and various species of deer.



Return to the hotel for breakfast and the rest of the morning is free.

**Lunch is at the hotel.**

In the afternoon depart for your second park safari to get another opportunity to spot the tiger.

## Meals: Breakfast, Lunch & Dinner

### DAY 9:

**DESTINATION: RANTHAMBHORE – JAIPUR (DRIVE: APPROX. 150 KMS/3HRS.)**

**ACCOMMODATIONS: HOLIDAY INN CITY CENTRE (SUPERIOR ROOM)**

**ACTIVITY: DRIVE TO JAIPUR**

Check-out, carry packed lunch from the hotel and meet your driver in the hotel lobby to proceed to Jaipur.

Upon arrival, check in at your hotel.

Jaipur; popularly known as the Pink City, the flamboyant & colorful capital of Rajasthan. With its rich & colorful past, resplendent with tales of valour & bravery, it is now one of the most important heritage cities in India. The city was founded in the year 1728 by Maharaja Sawai Jai Singh II, the ruler of Amber. It remains the only city in the world symbolizing the nine divisions of the universe, through nine rectangular sectors.

### About The Holiday Inn City Centre

This hotel features 4 restaurants, an outdoor pool, and a health club. Free WiFi in public areas, free valet parking, and a free manager's reception are also provided.

Additionally, a bar/lounge, a coffee shop/café, and a rooftop terrace are onsite.

All individually decorated rooms provide free WiFi, free wired Internet, and 24-hour room service. Guests can enjoy fireplaces, and other standard amenities include minibars, coffee makers, and TVs.



## Meals: Breakfast & Dinner

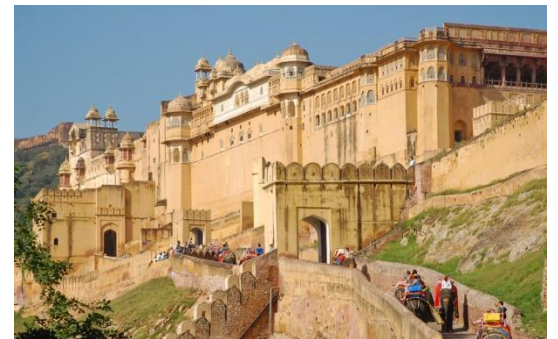
### DAY 10:

**DESTINATION: JAIPUR**

**ACCOMMODATIONS: HOLIDAY INN CITY CENTRE (SUPERIOR ROOM)**

**ACTIVITY: VISIT TO AMBER FORT AND JAIPUR CITY TOUR**

After breakfast meet your local guide in the hotel lobby and proceed to visit **Amber Fort**, the former capital of the royal Rajputs. Amber Fort was built by Raja Man Singh I. Amber Fort is known for its artistic style of Hindu elements. With its large ramparts, series of gates and cobbled paths, the fort overlooks the Maota Lake, at its forefront. The aesthetic ambiance of this formidable fort is seen within its walls on a



four level layout plan (each with a courtyard) in a well turned out opulent palace complex built with red sandstone and marble consisting of the Diwan-e-Aam or the "Hall of Public Audience", the Diwan-e-Khas or the "Hall of Private Audience", the Sheesh Mahal (mirror palace) or Jai Mandir, and the Sukh Niwas where a cool climate is artificially created by winds that blow over the water cascade within the palace. Hence, the Amer Fort is also popularly known as the Amber Palace. The palace was lived in by the Rajput Maharajas and their families. At the entrance to the palace near the fort's Ganesh Gate, there is also a temple dedicated to Sila Devi, a goddess of the Chaitanya cult which was given to Raja Man Singh when he had defeated the Raja of Jessore, Bengal in 1604. (Jessore is now in Bangladesh).

This fort, along with Jaigarh Fort, located immediately above on the Chel ka Teela (Hill of Eagles) of the same Aravalli range of hills, is considered as one complex, as the two are well connected by a subterranean passage.

This passage was meant as an escape route in times of war for the royal family members and others in the Amber Fort to shift to the more redoubtable Jaigarh Fort.

Ascent to the fort on Elephant / Jeep ride, and take a Jeep ride on the return (Elephants subject to availability; 4 – 6 people in one jeep).

In the afternoon, proceed to visit Jaipur City.

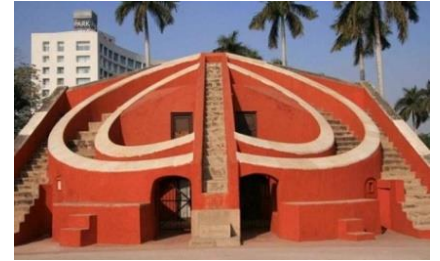
**Hawa Mahal** or The Palace of the Winds is a five-storied structure of pink sandstone with semi- octagonal and delicately honeycombed windows overlooking the main street of the old city. It was built in 1799 so that veiled royal woman could peer down unseen by the world through its 593 stone screens.



**City Palace Museum:** The City Palace in the heart of the old city is a blend of Rajasthani and Mughal architecture. The center of the palace is a seven storied building called Chandra Palace, with fine views over the gardens and the city. The City Palace includes the Chandra Mahal and Mubarak Mahal palaces and other buildings. The Chandra

Mahal palace now houses a museum but the greatest part of it is still a royal residence. The palace complex, which is located northeast of the centre of the grid patterned Jaipur city, incorporates an impressive and vast array of courtyards, gardens and buildings. The palace was built between 1729 and 1732, initially by Sawai Jai Singh II, the ruler of Amber. He planned and built the outer walls, and later additions were made by successive rulers' right up to the 20th century. The credit

for the urban layout of the city and its structures is attributed to two architects namely, Vidyadar Bhattacharya, the chief architect in the royal court and Sir Samuel Swinton Jacob, apart from the Sawai himself who was a keen architectural enthusiast. The architects achieved a fusion of the Shilpa Shastra of Indian architecture with Rajput, Mughal and European styles of architecture.



Later, visit **Jantar Mantar** - it is the **Solar Observatory** - an astronomical treasure house, with solar device that gives accurate predictions till date.

**Meals: Breakfast & Dinner**

**DAY 11:**

**DESTINATION: JAIPUR - DELHI (DRIVE: APPROX.271 KMS. /5 HRS.)**

**ACTIVITY: DEPARTURE**

Check-out and meet your driver in the hotel lobby and proceed to Delhi.

Upon arrival in Delhi, proceed to an airport hotel where few rooms will be provided for wash & change (1 room for 4 persons for 2 hrs. between 6-9pm).

Enjoy dinner at the hotel prior to your transfer to the airport for your flight home.

**\*\*\*\*END OF SERVICES\*\*\*\***

**Please note:**

**FIXED DEPARTURE DATES**

<b>JANUARY</b>	<b>ARRIVAL ON 12<sup>TH</sup> &amp; DEPARTURE ON 22<sup>ND</sup></b>
<b>FEBRUARY</b>	<b>ARRIVAL ON 02<sup>ND</sup> &amp; DEPARTURE ON 12<sup>TH</sup></b>
<b>FEBRUARY</b>	<b>ARRIVAL ON 16<sup>TH</sup> &amp; DEPARTURE ON 26<sup>TH</sup></b>
<b>MARCH</b>	<b>ARRIVAL ON 09<sup>TH</sup> &amp; DEPARTURE ON 19<sup>TH</sup></b>
<b>MARCH</b>	<b>ARRIVAL ON 23<sup>RD</sup> &amp; DEPARTURE ON APRIL 02<sup>ND</sup></b>

#### INCLUDED:

- A representative for assistance on arrival and departure transfers at airport/railway station.
- 10 nights hotel accommodation on double/twin share at hotels/room category mentioned above or similar to include currently applicable taxes.
- Daily breakfast (buffet/fixed menu) at hotels.
- 13 meals (10 dinners + 3 lunches) on fixed menu/buffet at hotel/local restaurant/packed per itinerary.
- Transfers and sightseeing by air-conditioned vehicles per itinerary.
- Entrance fees to monuments per itinerary for one visit (as currently applicable).
- English speaking local guides in Delhi, Varanasi and Khajuraho & accompanying guide from Agra till Delhi per itinerary.
- 2 Park Safari by shared open jungle vehicle (canter).
- Boat ride in Varanasi – shared basis.
- 1 bottle per person per day of mineral water in the vehicle during sightseeing.
- Rickshaw ride in Delhi and Varanasi.
- Elephant/jeep ride to visit Amber Fort in Jaipur.

#### NOT INCLUDED:

- Any travel Insurance.
- Optional sightseeing you may choose while on any tour.
- Any other meals or beverages, tips, gratuities, laundry, telephone/fax calls, camera/ video camera fee at monuments, medical expenses, airport departure tax etc.
- Airline excess baggage.
- Domestic and International airfare and airport taxes.
- Any expenses arising due to circumstances beyond our control such as flight delays/ cancellations, natural calamities, etc.
- Any increase in costs beyond our control such as fuel and airfare increase, additional Government levies and taxes etc.
- Any item not mentioned above

**A visa is required for entry into India**

## CONTACT INFORMATION:



### TOURCAN VACATIONS

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## TERMS & CONDITIONS:

Terms and conditions as per Tourcan Vacations brochure 2017 . . .

### 1. PRICE INCLUDES:

**Meeting/Assistance/Transfers/Porterage:** Airport / Hotel round-trip transfers at all destinations and includes one suitcase per person.

**Accommodation:** In twin/double rooms with en-suite facilities.

**Meals:** Meals as per itinerary.

**Guide:** Professional English-speaking local guide(s).

**Sightseeing & Entrance Fees:** Vehicle size depends on number of travelers. Entrance fees as per itinerary.

**Services Charges & Taxes:** All taxes charged by local governments on services, which are part of the program.

### 2. PRICES DO NOT INCLUDE:

**Personal expenses:** Telephone and data port charges at some hotels, meals and drinks, unless otherwise specified in the itinerary.

**Tips:** To guides, drivers and hotel personnel.

**Insurance:** Travel insurance is highly recommended and may be purchased at the time of deposit.

### 3. PAYMENT CONDITIONS:

A non-refundable deposit of \$300.00 per person is required at time of booking unless otherwise stated in your invoice. Tourcan Vacations office must receive final payment 60 days prior to departure. For bookings made within 60 days of departure, full payment is due. **Some suppliers may require additional deposits. You will be advised at time of confirmation. The additional amount is non-refundable. If final payment is not received 60 days prior to departure the booking will be cancelled.**

### 4. TERMS & CONDITIONS:

The purchase of packages, air only or tours (hereinafter referred to as the "Travel Services") offered by Tourcan Vacations constitutes a contractual agreement between Tourcan Vacations and the customer and implies your acceptance of Tourcan Vacations terms and conditions. Please ensure you read carefully and understand these terms and conditions prior to booking.

### 5. PRICES INDICATED:

Prices quoted in our website or by reservations staff are based on double occupancy and in Canadian dollars (\$CAN), unless otherwise indicated, and are based upon the prices of service providers, exchange rate, cost of fuel, taxes and other fees in force at time of preparation of the present brochure. All prices are valid upon date of publication and are subject to change without notice. Unless the customer has paid in full, all prices may be increased at any time and for any reason. Where there is an increase in the total price of the Travel Services after a deposit has been paid and the cumulative increase, except any increase resulting from an increase in retail sales

tax or federal goods and services tax, is more 7 per cent the customer has the right to cancel the contract and obtain full refund.

#### **6. RESERVATIONS/DEPOSIT/CONFIRMATION:**

Reservations must be accompanied by a deposit or payment in full before they can be considered confirmed.

#### **7. FINAL PAYMENT:**

Final payment must be received by Tourcan Vacations 60 days prior to departure date. Reservations made less than 60 days prior departure date must be accompanied by payment in full. If final payment is not received within the required period, Tourcan Vacations reserves the right to cancel any such reservations without prior notice and levy applicable cancellation fees.

#### **8. PAYMENT BY CREDIT CARD:**

Signed copies of Credit Card Authorization Forms must be in our possession before final documents will be issued.

#### **9. CHARGES FOR CHANGES:**

Any changes to a reservation will be subject to a \$50 change fee outside of 65 days of departure. Within 65 days of departure cancellation penalties will apply. If any change made by one or more customers alters the basis of room occupancy, rates will be adjusted to reflect true room occupancy status.

Changes of customer names will be treated as a cancellation and cancellation fees will apply.

Charges will apply for any changes in customer reservations (subject to availability) subsequent to the departure date.

#### **10. CANCELLATION CHARGES:**

Charges will apply in the event of any cancellation. Insurance premiums are non-refundable, in whole or in part, whether cancelled before or after the departure date. The day of departure is excluded when calculating cancellation or change fees. All cancellation fees must be calculated based on the total amount of the products and Travel Services purchased. Tourcan Vacations reserves the right to cancel a booking where any payment is not received by its due date (60 day prior to departure).

#### **CANCELLATION BEFORE DEPARTURE DATE:**

**Up to 60 Days prior – loss of deposit\***

**59 to 0 Days prior- 100% penalty\***

**No refunds will be made for any used portion including hotels, sightseeing, cruises, transfers, meals, international or domestic flight with or without notice, unless cancelled or missed by the supplier.**

**\*Plus any unrecoverable deposits paid to airlines or suppliers.**

#### **11. FLIGHTS AND CARRIERS:**

**Customers acknowledge and accept the following:**

**Changes:** Flights offered by Tourcan Vacations are conducted in accordance with the applicable tariffs of the air carrier and pursuant to regulations set out by the Canadian Transportation Agency. All such flights and rates are also subject to approval by the relevant government authorities. Consolidations and changes in the published schedule, aircraft type, days of operation, air carrier providing air transportation and flight itinerary may be undertaken at any time and without prior notice, in accordance with the air carrier's tariffs.

**Fares and Names:** **Fares and taxes may increase between the time of quoting, booking and tickets being issued. The fares quoted are subject to class availability and may have booking conditions attached. Tickets must reflect the passengers name as shown in their passport. If names are not reflected correctly boarding may be denied.**

**Schedule Check and Connecting Flights:** Flight schedules are subject to change without notice. Customers having purchased air only must reconfirm their return flight within 24 to 72 hours prior to the scheduled take-off time. Tourcan Vacations undertakes to notify customers reasonably in advance through means it deems appropriate of any schedule changes resulting in the advancement or delay of the flight departure times or in case of cancellation of a flight. Whenever customers book connecting flights, they must allow sufficient time to make their connection. No control can be exercised over air carriers to guarantee flight schedules, which may be altered or affected by various circumstances. Tourcan Vacations will not be liable for any change of schedule or a missed flight connection, including any additional fees incurred and special, incidental or consequential damages (including the carriage of baggage) arising from the foregoing, whether or not it had the knowledge that such additional fees or damages might be incurred.

**Airport check-in:** It is recommended that customers arrive at the airport check-in counter at least 3 hours prior to departure. Failing this, their reservation may be cancelled and their seats assigned to other customers, with no right of recourse.

Seat assignment: unless already pre-assigned, staff at the air carrier's check-in counter conducts aircraft seating.

**Other applicable conditions:** Air transportation is subject to all applicable government regulations and is governed by the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier as well as the conditions of contract appearing on the airline ticket. Any amendments or changes to the applicable air carrier's general terms and conditions of carriage once filed with and approved by federal regulatory authorities, are not subject to additional public notice and are legally binding.

**Refusal to transport: Removal of passengers:** Tourcan Vacations shall not be liable for refusal by itself or the air carrier to transport a passenger nor for the cancellation of a reserved space or removal of a passenger due to, but not limited to, safety reasons, to prevent the violation of any applicable laws of any country or to prevent any hazard or risk to such passenger, to any other person or property, or to the flight.

## **12. VALIDITY OF TICKETS:**

Tickets are made out in the name of the customer and are not transferable. Tickets are valid only on the dates and flights indicated. Unused portions of tickets may not be used for travel on other flights and are not subject to refund at any time.

## **13. BAGGAGE:**

**Limits:** Air carriers have individual rules and regulations with respect to baggage weight, size and number. Customers must consult with the travel agent for applicable restrictions.

**Liability:** The provisions of the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier, as well as the notice appearing on the passenger ticket and baggage check, govern the loss of and damage to baggage and establish the limits of air carrier's liability. Baggage lost or damaged while boarding or disembarking a ship must be reported to the Purser's office prior to the ship's departure from port or prior to leaving the local customs area. Passengers' baggage and property are transported, stored and handled at owner's risk at all times.

## **14. TRAVEL DOCUMENTS:**

It is the full responsibility of customers to obtain at their own expense all necessary travel documents required by all relevant government authorities, including all ports of call, and to comply with the laws thereof. Passports will be required for all air and sea travel to or from all destinations and may have to be valid for six months beyond the date of the expected return to Canada. Canadian Citizens born in certain countries may require a visa in addition to a valid passport. A permanent resident card will be required for permanent residents/landed immigrants who are not Canadian citizens. One (1) parent traveling with a child under age 18 may have to obtain a notarized letter of consent signed by the parent not traveling. Customers are responsible for checking which documents are required,



and then make certain that they have the necessary documents in hand prior to departure. The carrier or relevant authorities, without further recourse or the possibility of a refund, may deny customers boarding privileges failing to provide the required documents. Entry to another country may also be refused even if the required information and travel documents are complete. No refund or replacement will be given for lost or stolen travel documents. Tourcan Vacations shall not be liable for any aid or information given by its employees or the travel agent in connection with obtaining any necessary travel documents or complying with any laws, whether given orally, in writing or otherwise, or for the consequences suffered by any customer resulting from his/her failure to obtain such documents or to comply with such laws.

#### **15. CUSTOMER ADVISORY:**

Some events are part of normal unpleasant occurrences, which can happen when traveling abroad. The customer realizes this, solely assumes the consequences thereof and agrees that Tourcan Vacations cannot be held responsible for any damages owing to such occurrences.

**Living Standards:** Customers are asked to bear in mind and accept that living standards and practices at the destination, and the conditions there with respect to the provision of utilities, services and accommodations, may differ from those found in Canada.

**Service disruptions:** Some services including water, electricity, air-conditioning, security, sanitary conditions, pools, food, beverages and other services or benefits may be suspended or interrupted partially or completely during the customer's stay. Likewise, depending on the occupancy rate of hotels, à la Carte dining may be replaced by buffet or vice-versa.

**Food, water and beverages:** The food, water and beverages may not be up to North-American standards. Accordingly, customers assume sole responsibility for any illness suffered while abroad or upon return owing to the quality of the food, water and beverages.

#### **16. ROOM ALLOCATION:**

Hoteliers are solely responsible for room allocation, in accordance with the category reserved by customers. Should customers choose to alter their room category upon arrival at destination (upon availability), they must make their own arrangements with the hotelier and assume all additional fees levied by them.

#### **17. CHECK-IN AND CHECK-OUT CONDITIONS:**

Customers acknowledge and accept that hoteliers, in accordance with international standards, have specific check-in times, usually from 3 PM and check out by noon on the scheduled day of departure or by noon on the day immediately preceding a late night departure.

#### **18. CUSTOMERS REQUIRING ASSISTANCE AND CARE WHILE TRAVELLING:**

All customers requiring special care, assistance, attention or treatment must advise Tourcan Vacations and the air carrier of any and all specific needs at the time of booking, in order to arrange air transportation, hotel and tour accommodations.

#### **19. CHANGES TO TRAVEL SERVICES:**

If Travel Services are no longer available prior to the departure date or subsequent to arrival at destination, Tourcan Vacations reserves the right to substitute them for comparable goods or Travel Services, or, alternatively, to cancel them.

**Changes to itinerary:** Tourcan Vacations and the participating tour operator reserves the right to cancel, alter or re-schedule any timing, to omit one or more stops, to substitute alternative itineraries or to otherwise amend the content of the tour with or without prior notice to the passenger.

## **20. CUSTOMER RESPONSIBILITY:**

**Health:** Customers, whose physical condition so requires, must ensure that they have a sufficient quantity of any required medication with them, and that they carry such medication in their hand baggage at all times. Customers must also consult competent medical authorities prior to departure about preventive medical measure as regards to the countries to be visited.

**Activities:** Tourcan Vacations cannot be held responsible for any accident or mishap occurring at the destination during the practice of activities in which the customers participate of their own free will and initiative.

## **21. FORCE MAJEURE:**

Tourcan Vacations shall not be liable for failure in the performance of any of its obligations, including without limitation, for any loss or damage resulting from any delay, cancellation, loss of personal belongings, illness, bodily injury, accident, death, deterioration of Travel Services, inconvenience, loss of enjoyment, disappointment or frustration, either mental or physical, due to:

- \* An Act of God or Force Majeure;
- \* A war, revolution, insurrection, riot, blockage or any other unlawful act against public order or authority, including an act of terrorism or threat thereof;
- \* Fire, flood, explosion, earthquake, epidemics, quarantine, storm, lightning, tornado or adverse weather conditions generally;
- \* Accident to or failure of an aircraft or equipment used in connection therewith, loss of or hijacking of an aircraft, or any shortage of or inability to provide labor, fuel or facilities;
- \* Any strike, lock-out, labor dispute or other industrial disturbance whether involving Tourcan Vacations' employees, the employees of its service providers or others upon whom Tourcan Vacations relies;
- \* Any government order, regulation, action or inaction or any failure to obtain the approval of a government authority having jurisdiction in the circumstances as may be required to the conduct of operations hereunder or any government or legal restraint upon such operation;
- \* Others upon whom Tourcan Vacations relies for the performance of the whole or any part of any Travel Services hereunder;
- \* Any other causes beyond the reasonable control of Tourcan Vacations and any other event not reasonably to be foreseen, anticipated or predicted, whether actual, threatened or reported, which may interfere with the operations of Tourcan Vacations or of its service providers.

## **22. EXCLUSION OF LIABILITY:**

Tourcan Vacations makes arrangements with air carriers, hotels, transfer operators and other independent parties to provide customers with Travel Services they purchase. Although Tourcan Vacations takes great care in selecting these service providers, it does not have any control over them and cannot be held responsible for their omissions, fault or negligence, or that of their employees, nor for any loss or damages suffered as a result thereof.

Travel Services provided are subject to the conditions imposed by the service providers and their liability is limited by their tariffs, conditions of carriage, tickets, vouchers, international conventions and agreements.

## **23. ACTIVITIES NOT INCLUDED:**

Tourcan Vacations shall not be liable for the quality or safety of activities (such as excursions, optional tours, little extras and others) available at the destination that customers may wish to participate in and which are not included in the package, nor for any other representation made by the operator of any such activities. Any written or oral contract for all such activities shall be deemed to be made between customers and the operator of such activities and shall be undertaken at the customers' own risk of loss, damage or injury. Tourcan Vacations shall not be liable in any manner for any complaints or claims that may arise as a result of participation in any such activities which are offered by third parties over whom Tourcan Vacations has no control.

**24. CONFIDENTIALITY:**

Tourcan Vacations strictly complies with principles of confidentiality with respect to customers' personal information, including in accordance with the Personal Information Protection and Electronic Documents Act.

**25. LAWS:**

The laws of the province in which the Canadian gateway city is located govern this agreement. Any legal action instituted against Tourcan Vacations must be heard before the courts of this province. For the purposes of any such proceedings, the parties hereby agree to elect domicile in the judicial district of the Canadian gateway city in question. The voiding of one or other of the clauses hereto shall neither annul nor invalidate this agreement, which is known as the Terms and Conditions. Tourcan Vacations is registered as a wholesaler in Ontario.